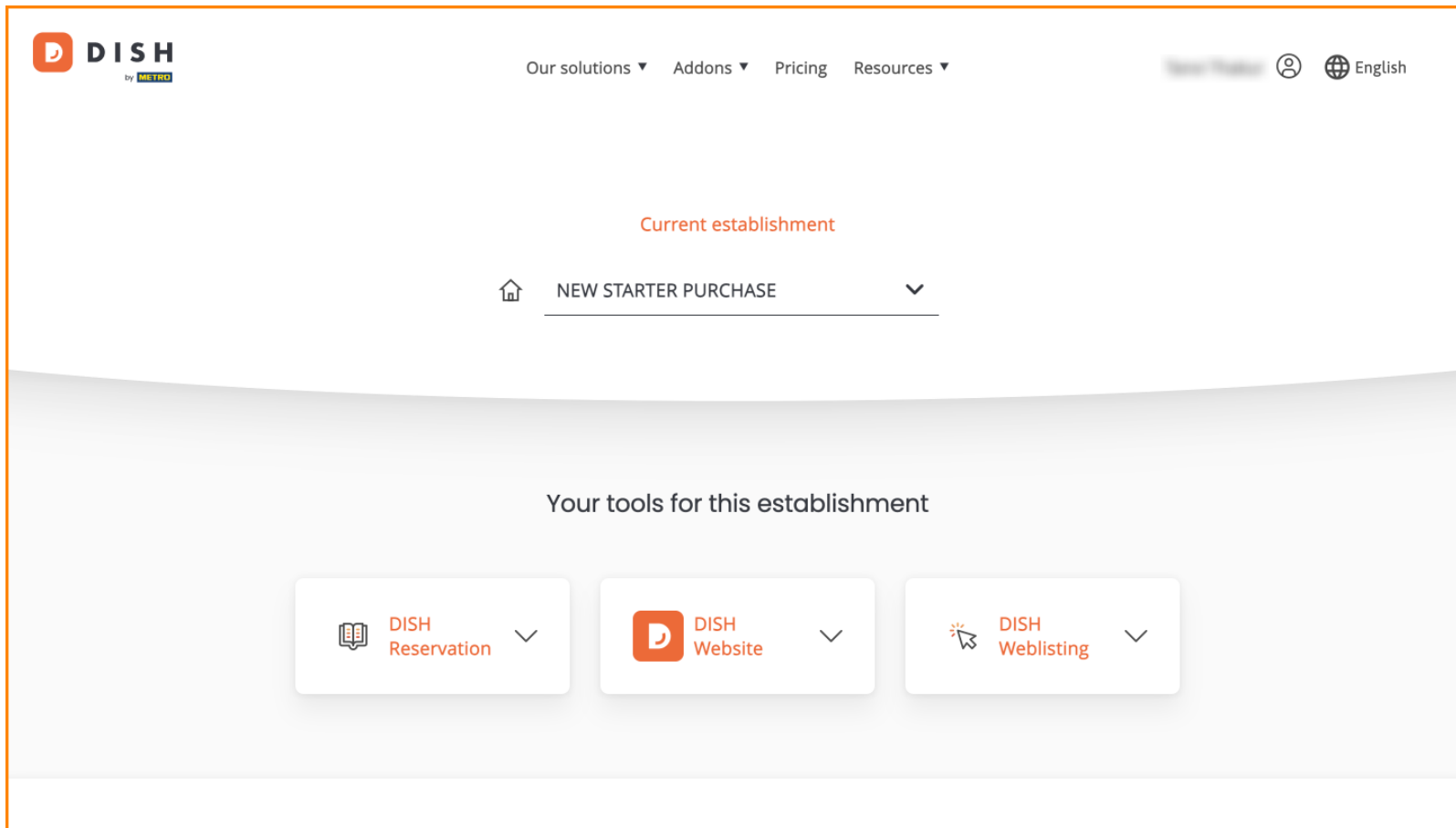


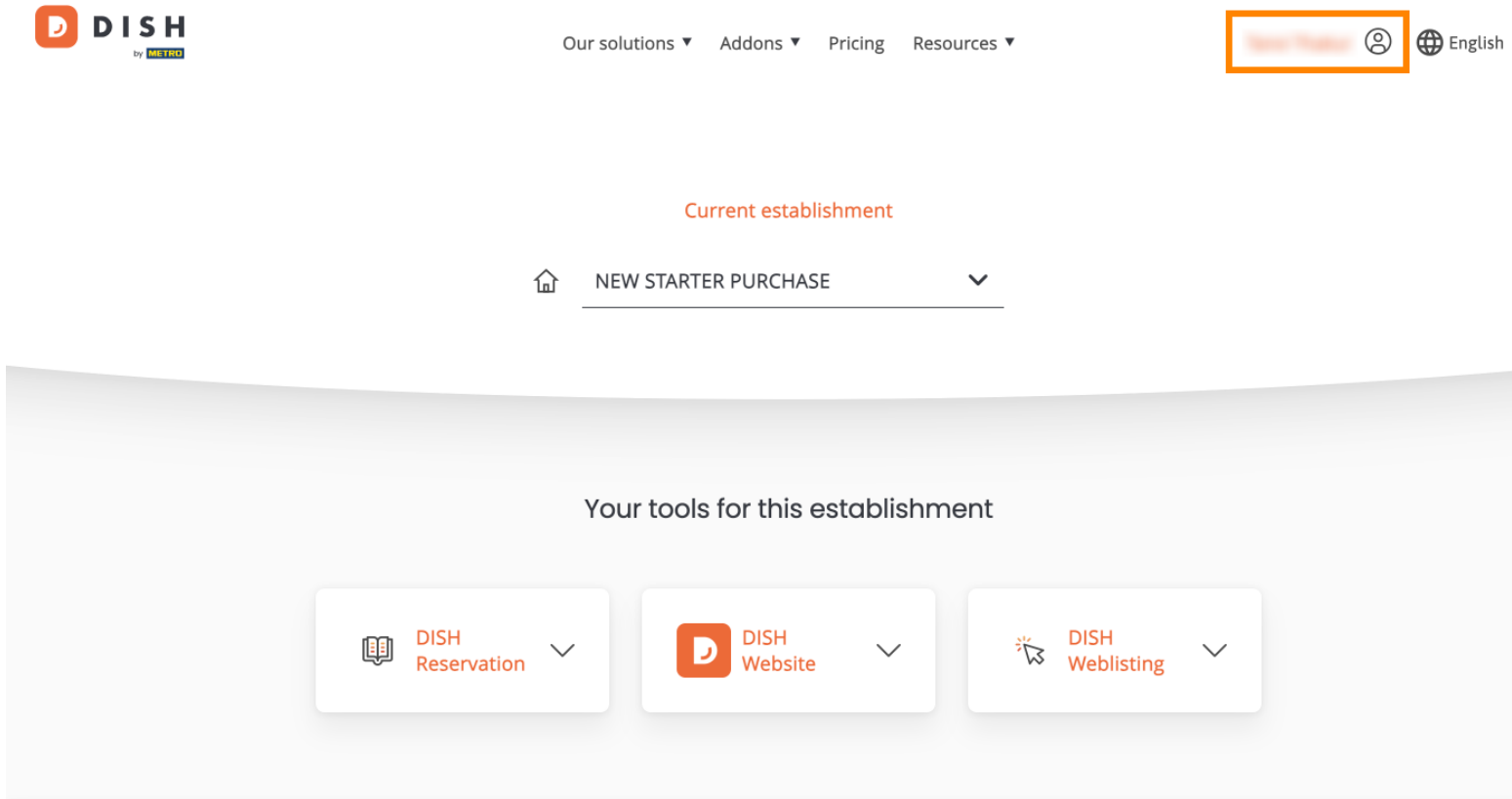


Bem-vindo ao seu **painel DISH**. Neste tutorial, mostraremos como fazer o downgrade do seu pacote DISH.





Primeiro, vá ao seu **perfil** .

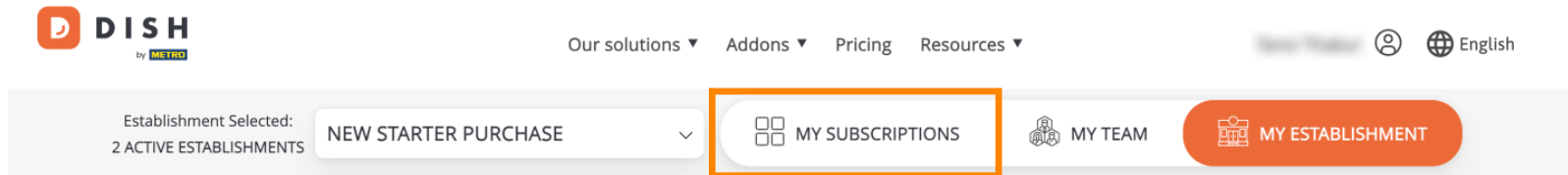


The screenshot shows the top navigation bar of the DISH website. On the left is the DISH by METRO logo. In the center are navigation links: "Our solutions", "Addons", "Pricing", and "Resources". On the right, there is a user profile dropdown menu, which is highlighted with an orange border. The profile menu shows a blurred name and a person icon. Next to it is a language selector set to "English". Below the navigation bar, the text "Current establishment" is displayed. Underneath, there is a home icon and a dropdown menu currently set to "NEW STARTER PURCHASE". The main content area is titled "Your tools for this establishment" and contains three tool cards: "DISH Reservation" with a calendar icon, "DISH Website" with the DISH logo icon, and "DISH Weblisting" with a starburst icon. Each card has a dropdown arrow.

Em seguida, selecione **Meus Estabelecimentos** para abrir as configurações do seu estabelecimento.

The screenshot displays the DISH by METRO user interface. At the top left is the logo. The top navigation bar includes links for 'Our solutions', 'Addons', 'Pricing', and 'Resources'. On the right, there is a user profile icon and a language selector set to 'English'. A dropdown menu is open, showing options: 'Account & Settings' (Notifications, security and more), 'My Establishments' (Your business & payment info), 'Payment Details & Invoices', and 'Log out'. The 'My Establishments' option is highlighted with an orange border. Below the navigation, the text 'Current establishment' is centered. A breadcrumb trail shows a home icon followed by 'NEW STARTER PURCHASE'. The main content area is titled 'Your tools for this establishment' and contains three cards: 'DISH Reservation', 'DISH Website', and 'DISH Weblisting', each with a dropdown arrow.

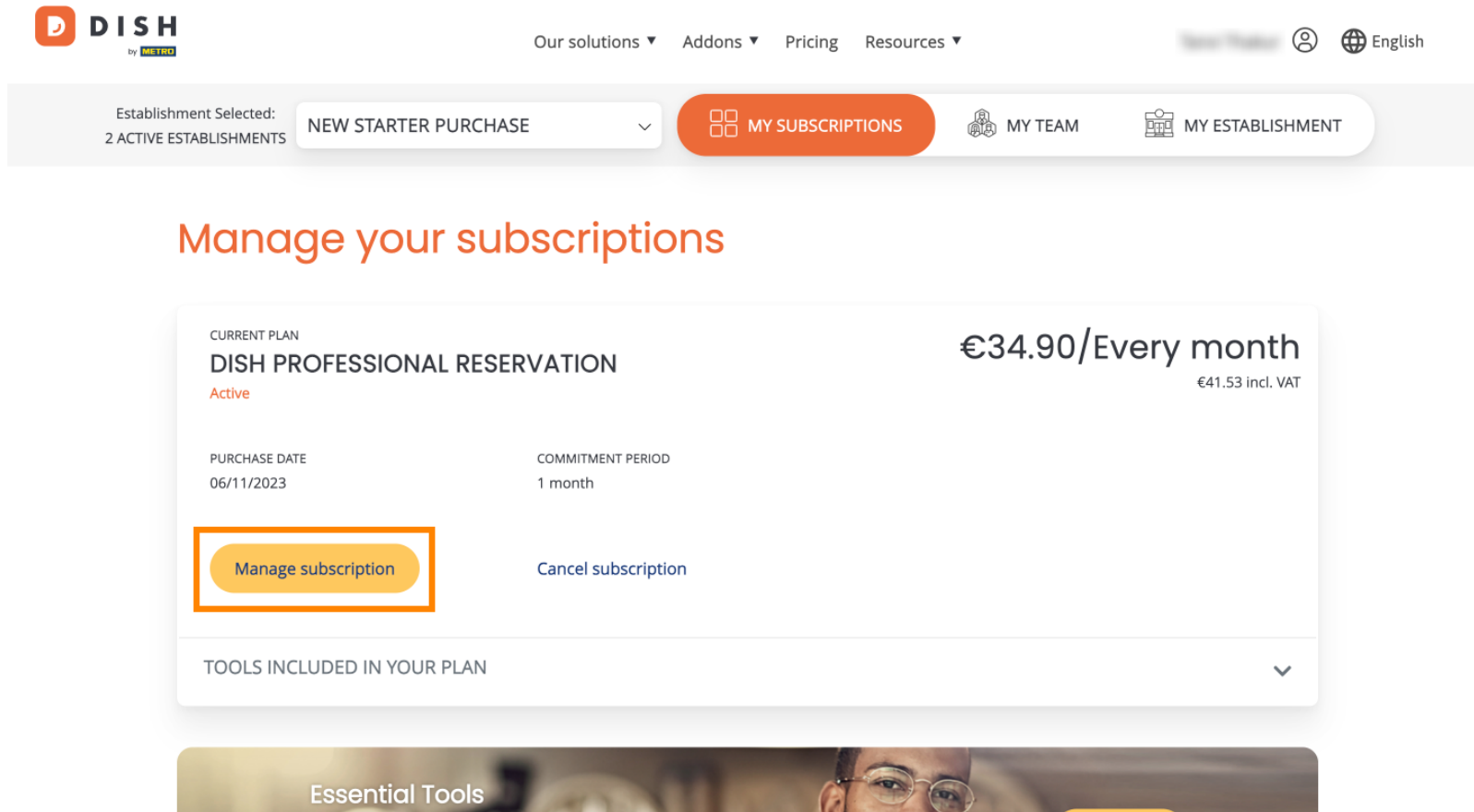
Depois, clique em **MINHAS ASSINATURAS** para abrir a visão geral da sua assinatura.



Manage the establishment information



Agora clique em **Gerenciar assinatura** para começar a gerenciar sua assinatura atual.



The screenshot shows the DISH user interface. At the top, there is a navigation bar with the DISH logo, "Our solutions", "Addons", "Pricing", and "Resources". On the right, there are links for "My Profile" and "English". Below the navigation bar, there is a section for "Establishment Selected: 2 ACTIVE ESTABLISHMENTS" with a dropdown menu showing "NEW STARTER PURCHASE". To the right of this are buttons for "MY SUBSCRIPTIONS" (highlighted in orange), "MY TEAM", and "MY ESTABLISHMENT".

Manage your subscriptions

CURRENT PLAN
DISH PROFESSIONAL RESERVATION
Active

€34.90/Every month
€41.53 incl. VAT

PURCHASE DATE
06/11/2023

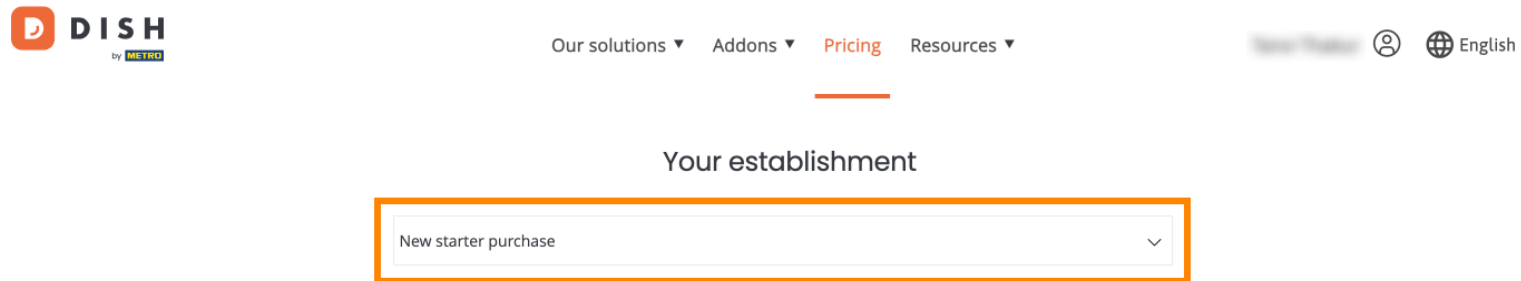
COMMITMENT PERIOD
1 month

Manage subscription (highlighted in orange) **Cancel subscription**

TOOLS INCLUDED IN YOUR PLAN ▾

Essential Tools

📌 Todos os pacotes DISH serão exibidos. Se você quiser alterar o estabelecimento cuja assinatura você vai gerenciar, use o **menu suspenso** e selecione o estabelecimento de sua preferência.



COMPARE OUR BUNDLES

DISH Starter	DISH Professional Reservation	DISH Professional Order	DISH Premium
€0.00	€34.90	€49.00	€69.00
	€41.53 incl. VAT Per establishment / Month	€58.31 incl. VAT * Per establishment / Month	€82.11 incl. VAT * Per establishment / Month
		+ One-time activation fee	+ One-time activation fee
		€299.00	€279.00

Em seguida, selecione o pacote para o qual deseja fazer o downgrade da sua assinatura atual clicando no respectivo **botão Escolher**.

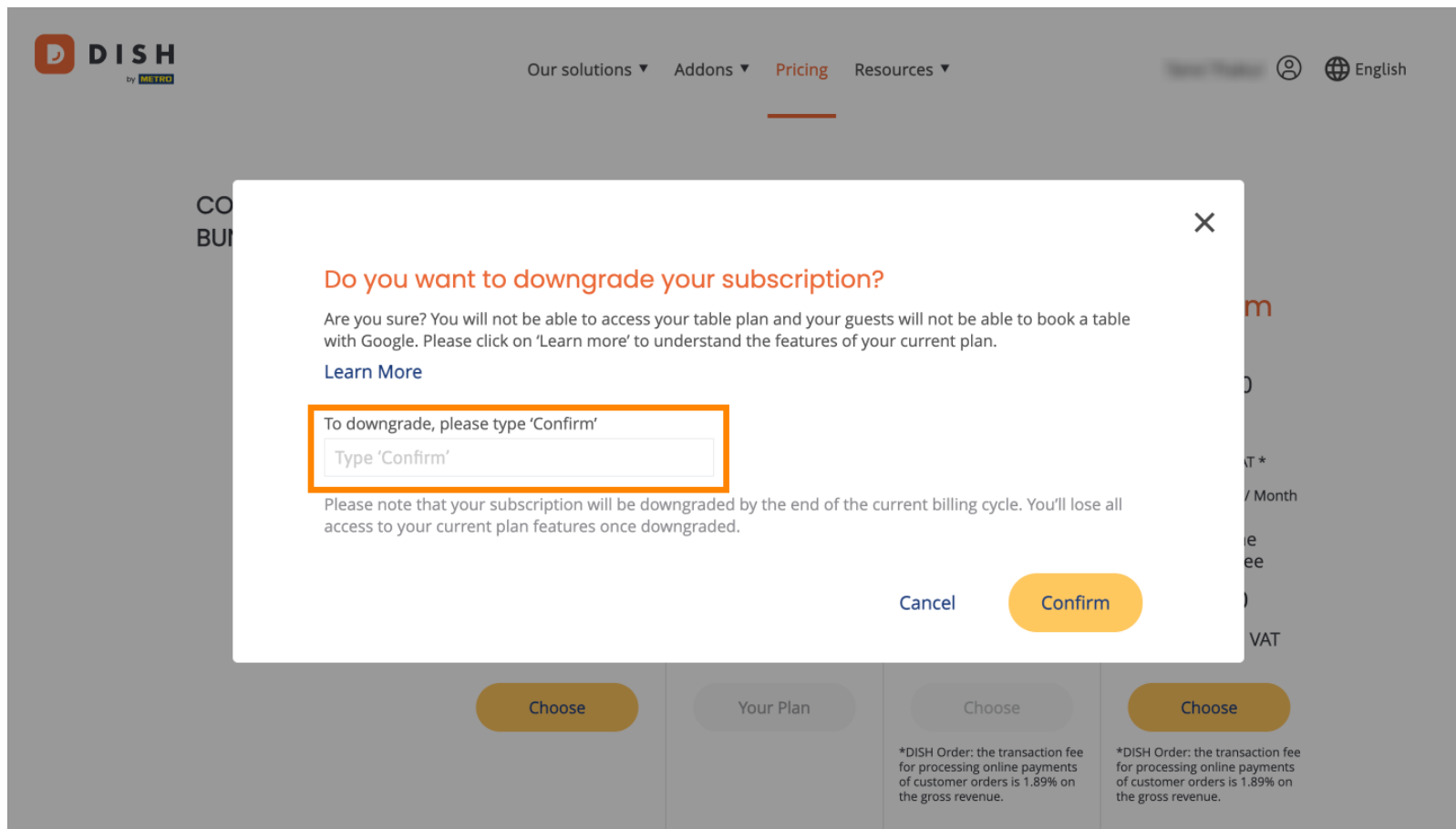
The screenshot shows the DISH website's pricing page. The header includes the DISH by METRO logo, navigation links for 'Our solutions', 'Addons', 'Pricing', and 'Resources', and a language selector set to 'English'. The main content area is titled 'COMPARE OUR BUNDLES' and displays four pricing options in a grid:

Bundle Name	Price	Includes	Button
DISH Starter	€0.00	€41.53 incl. VAT Per establishment / Month	Choose
DISH Professional Reservation	€34.90	€58.31 incl. VAT * Per establishment / Month	Your Plan
DISH Professional Order	€49.00	+ One-time activation fee €299.00 €355.81 incl. VAT	Choose
DISH Premium	€69.00	+ One-time activation fee €279.00 €332.01 incl. VAT	Choose

*DISH Order: the transaction fee for processing online payments of customer orders is 1.89% on the gross revenue.

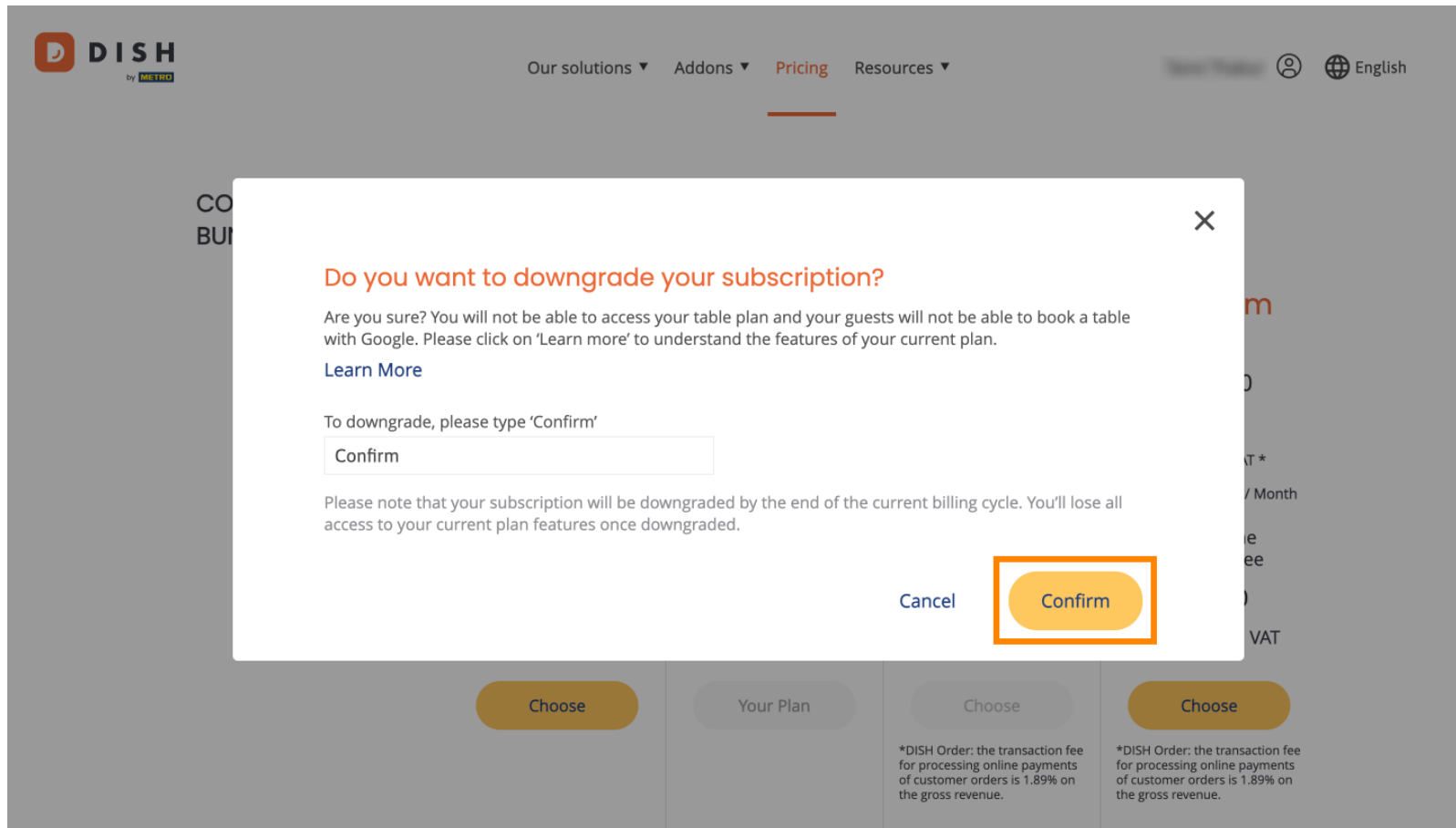
*DISH Premium: the transaction fee for processing online payments of customer orders is 1.89% on the gross revenue.

- Como você está fazendo o downgrade da sua assinatura, perderá certas funções. Portanto, será solicitado que você confirme sua ação. Para isso, digite "Confirmar" no **campo de texto** correspondente .



The screenshot shows the DISH website interface with a confirmation dialog box. The dialog box has a title "Do you want to downgrade your subscription?" and a close button (X) in the top right corner. Below the title, there is a paragraph: "Are you sure? You will not be able to access your table plan and your guests will not be able to book a table with Google. Please click on 'Learn more' to understand the features of your current plan." followed by a "Learn More" link. A text input field is highlighted with an orange border, containing the text "Type 'Confirm'". Below the input field, there is a note: "Please note that your subscription will be downgraded by the end of the current billing cycle. You'll lose all access to your current plan features once downgraded." At the bottom of the dialog, there are two buttons: "Cancel" and "Confirm". The background shows a navigation menu with "Our solutions", "Addons", "Pricing", and "Resources", and a language selector set to "English".

E então clique em **Confirmar** para prosseguir.



- Depois de escolher um pacote DISH, você precisa verificar os detalhes do seu estabelecimento. Basta editar aqueles que não estão mais atualizados usando os **campos** correspondentes .



[Our solutions](#) ▾ [Addons](#) ▾ [Pricing](#) [Resources](#) ▾

Account 

Your details

Not the correct establishment? You can go back and select another one.

Restaurant name*	
<input type="text" value="New starter purchase"/>	
Restaurant type*	<input type="text" value="Foodtruck"/>
Street name*	
<input type="text" value="metro str 1"/>	
Postal code*	City*
<input type="text" value="40217"/>	<input type="text" value="dusseldorf"/>
Country*	<input type="text" value="Germany"/>
METRO customer number	
<input type="text" value="METRO customer number"/>	

We'll forward the status of your DISH-membership and the tools you use to the METRO organization at your place of business for METRO to contact you and help you with the tools. You can withdraw your consent at any time with future effect. Read more about how we process your data and how to withdraw your consent in



O mesmo vale para as informações da empresa. Verifique-as e, se precisar corrigi-las, utilize os **campos** correspondentes .



[Our solutions](#) ▾ [Addons](#) ▾ [Pricing](#) [Resources](#) ▾

[Sign In](#) 

Company information

Company name*	
<input type="text" value="test"/>	
Street name*	
<input type="text" value="metro str 1"/>	
Postal code*	City*
<input type="text" value="40217"/>	<input type="text" value="dusseldorf"/>
Billing Email (Optional)	
<input type="text" value="Enter the Billing Email"/>	
Country*	<input type="text" value="Germany"/>
VAT number (Optional)	
<input type="text" value="DE VAT number (Optional)"/>	



A última informação que você precisa verificar são as informações do seu cliente. Novamente, se precisar corrigi-las, use o botão correspondente. **campos**.



[Our solutions](#) ▾ [Addons](#) ▾ [Pricing](#) [Resources](#) ▾

[Sign in](#) 

Customer information

Mr. Mrs.

Name*

Surname*

Phone number*

Continue



Want to learn more about our products?

[About](#)
[Contact](#)
[Blog](#)
[Sitemap](#)

Depois de verificar todas as suas informações, clique em **Continuar** para prosseguir.



[Our solutions](#) ▾ [Addons](#) ▾ [Pricing](#) [Resources](#) ▾

[Sign in](#) 

Customer information

Mr. Mrs.

Name*

Surname*

Phone number*

Continue



Want to learn more about our products?

[About](#)
[Contact](#)
[Blog](#)
[Sitemap](#)



Em seguida, o resumo da sua compra será exibido para que você possa revisá-lo.

Your DISH purchase

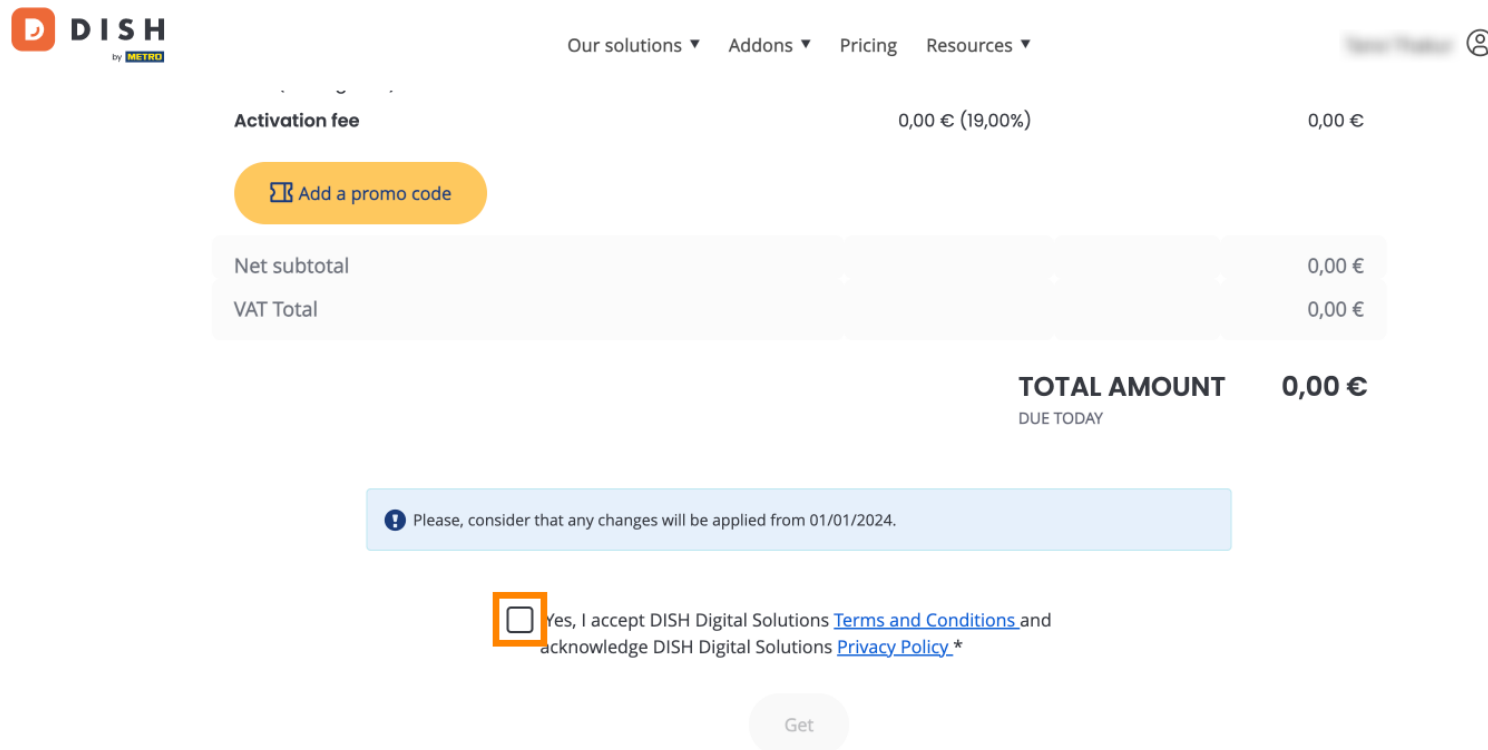
Please review your order before placing your purchase.

ITEMS	QTY	COMMITMENT PERIOD	VAT (%)	BILLING	AMOUNT TO PAY
DISH Starter Plan (Downgrade)	1	1 month	0,00 € (19,00%)	0,00 € Every month	
Activation fee			0,00 € (19,00%)		0,00 €
Add a promo code					
Net subtotal					0,00 €
VAT Total					0,00 €
TOTAL AMOUNT					0,00 €
DUE TODAY					

Please, consider that any changes will be applied from 01/01/2024.



Após certificar-se de que as informações estão corretas, aceite os termos e condições e reconheça a política de privacidade marcando a **caixa** .

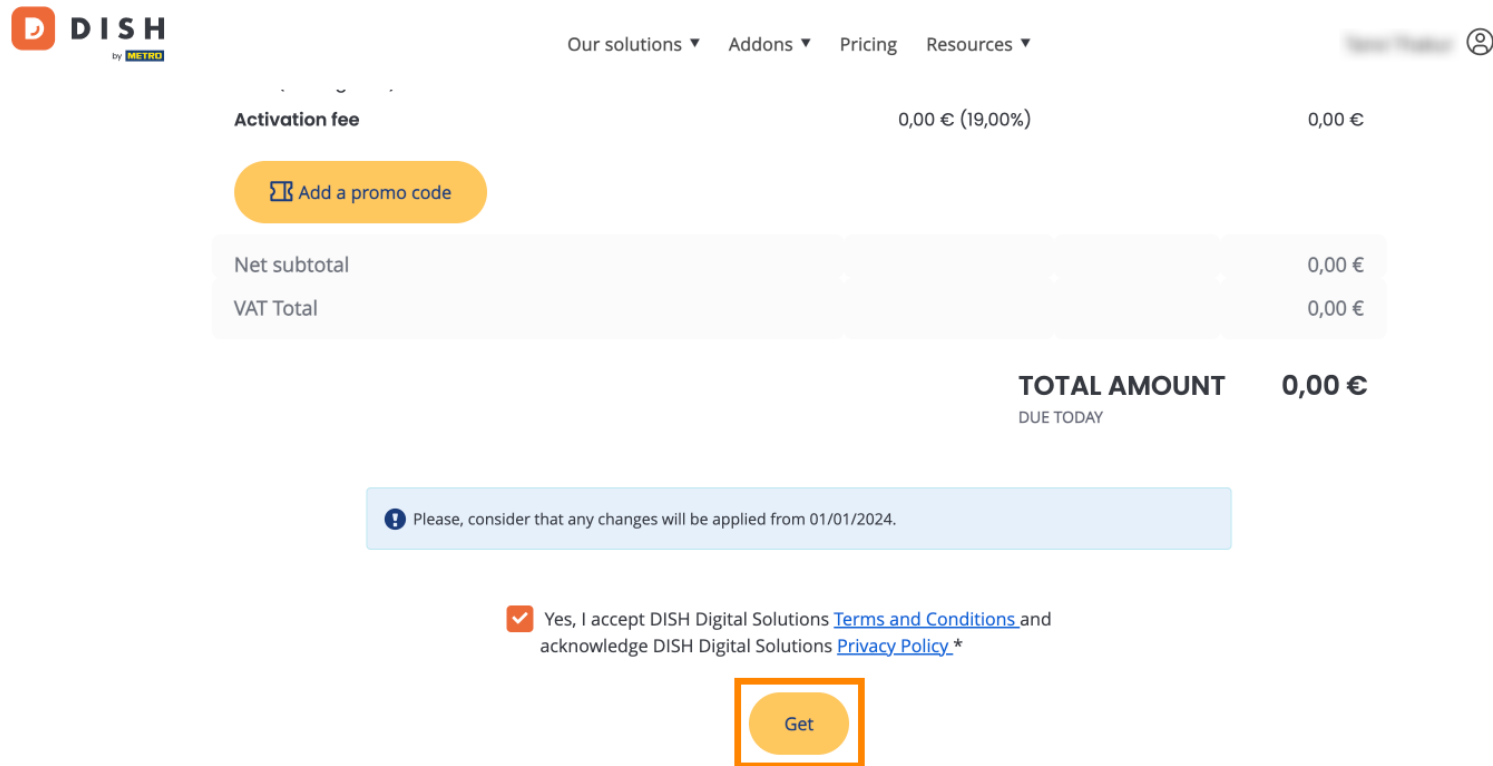


The screenshot shows the DISH checkout interface. At the top left is the DISH by METRO logo. Navigation links include 'Our solutions', 'Addons', 'Pricing', and 'Resources'. A user profile icon is visible in the top right. The main content area displays a table with the following items:

Activation fee	0,00 € (19,00%)	0,00 €
Add a promo code		
Net subtotal		0,00 €
VAT Total		0,00 €
TOTAL AMOUNT		0,00 €
DUE TODAY		

Below the table, a blue notification box contains the text: "Please, consider that any changes will be applied from 01/01/2024." Below this, there is a checkbox (highlighted with an orange box) and the text: "Yes, I accept DISH Digital Solutions [Terms and Conditions](#) and acknowledge DISH Digital Solutions [Privacy Policy](#).*" At the bottom center, there is a grey 'Get' button.

Para concluir o downgrade da sua assinatura, clique em **Obter**.



The screenshot shows the DISH checkout interface. At the top left is the DISH by METRO logo. Navigation links include 'Our solutions', 'Addons', 'Pricing', and 'Resources'. A user profile icon is visible in the top right. The main content area displays a table with the following items:

Activation fee	0,00 € (19,00%)	0,00 €
Add a promo code		
Net subtotal		0,00 €
VAT Total		0,00 €
TOTAL AMOUNT		0,00 €
DUE TODAY		

A light blue notification box contains the text: "Please, consider that any changes will be applied from 01/01/2024." Below this, a checkbox is checked, with the text: "Yes, I accept DISH Digital Solutions [Terms and Conditions](#) and acknowledge DISH Digital Solutions [Privacy Policy](#).*" At the bottom center, a yellow 'Get' button is highlighted with an orange rectangular border.



Pronto. Você concluiu o tutorial e agora sabe como fazer o downgrade do seu pacote DISH.



[Our solutions](#) ▾ [Addons](#) ▾ [Pricing](#) [Resources](#) ▾

[Sign In](#) 

Your order is ready

You should have received a confirmation email with all the information needed.
Please keep it as a future reference.
If you can't see it please check your spam folder.

DISH Starter Plan

The change of your subscription will be processed on 01/01/2024

- DISH RESERVATION
- DISH WEBSITE
- DISH WEBLISTING



Escaneie para ir para o player interativo