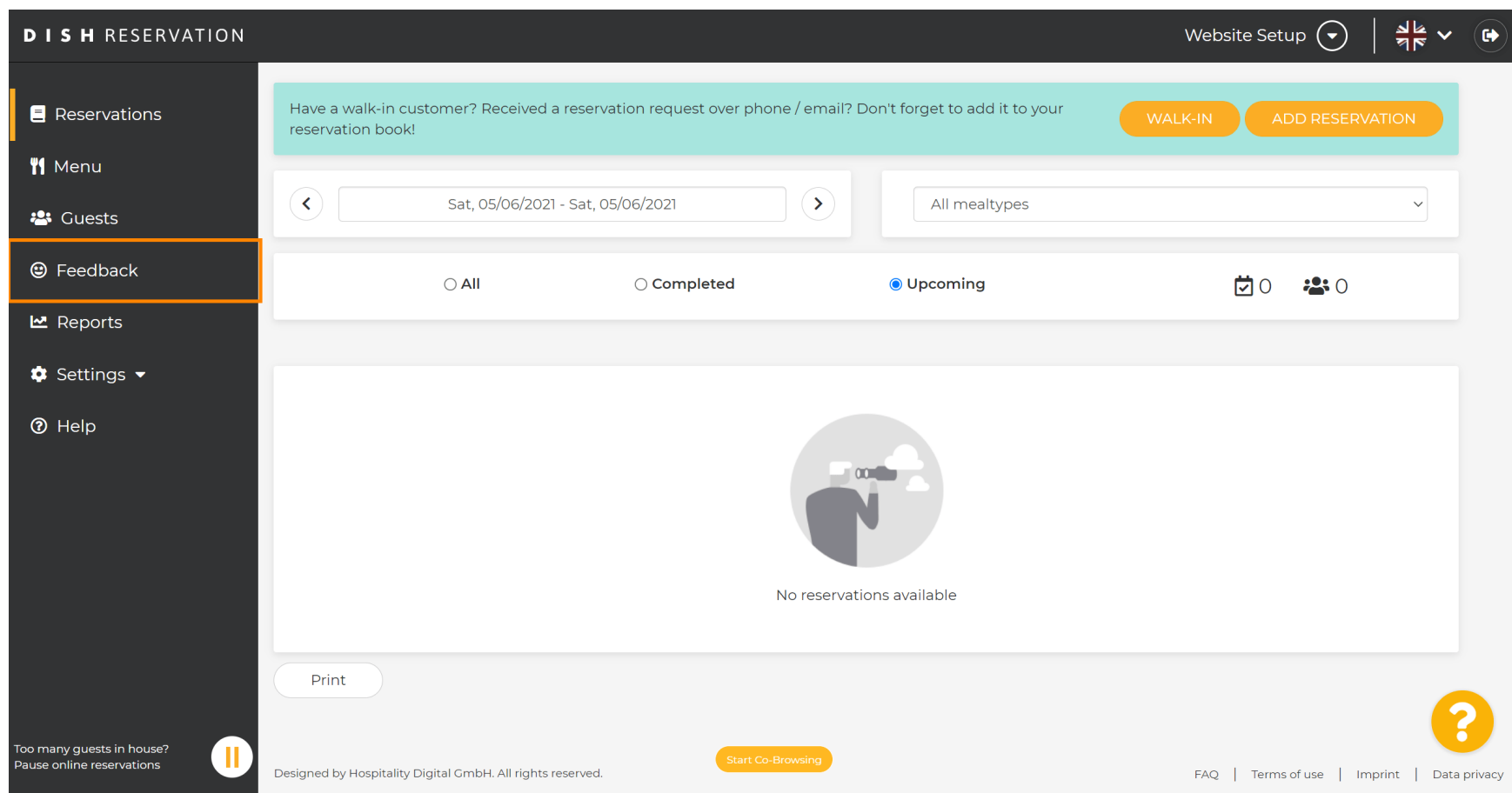




V administrátorském panelu DISH Reservation klikněte na **možnost Zpětná vazba** a můžete spravovat své recenze.



The screenshot shows the DISH Reservation admin interface. The sidebar on the left contains the following menu items: Reservations, Menu, Guests, **Feedback** (highlighted with an orange border), Reports, Settings, and Help. The main content area has a dark header with 'DISH RESERVATION' and 'Website Setup' with a dropdown arrow. Below the header is a teal banner with the text 'Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!' and two orange buttons: 'WALK-IN' and 'ADD RESERVATION'. The main area features a date range selector set to 'Sat, 05/06/2021 - Sat, 05/06/2021' and a dropdown for 'All mealtypes'. Below these are radio buttons for 'All', 'Completed', and 'Upcoming' (selected). To the right of these buttons are icons for a calendar and a group of people, both with a '0' next to them. The central part of the screen displays a large white box with a circular icon of a person looking through binoculars and the text 'No reservations available'. At the bottom left, there is a 'Print' button. At the bottom right, there is a yellow circle with a question mark icon. The footer contains the text 'Designed by Hospitality Digital GmbH. All rights reserved.', a 'Start Co-Browsing' button, and links for 'FAQ', 'Terms of use', 'Imprint', and 'Data privacy'.



Chcete-li napsat zprávu zákazníkovi, který zanechal recenzi, klikněte na **tlačítko Odpovědět**.

DISH RESERVATION

Website Setup




Reservations

Menu

Guests

Feedback

Reports

Settings

Help

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

Feedback date	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	Reply Publish

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Too many guests in house?

Pause online reservations



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Start Co-Browsing

FAQ

Terms of use

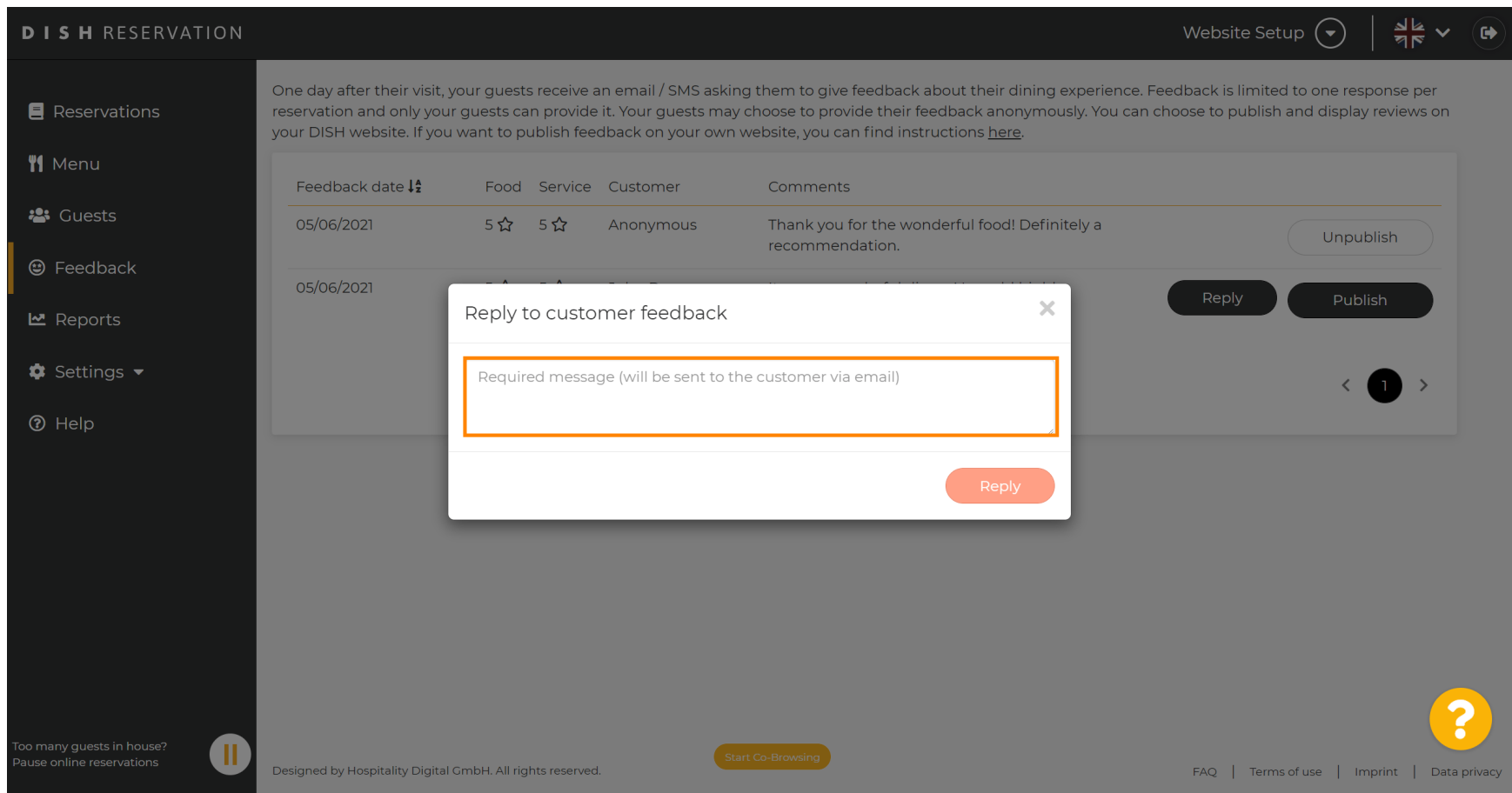
Imprint

Data privacy





Nyní zadejte **zprávu**, kterou chcete zákazníkovi poslat. **Poznámka: Zpráva bude odeslána e-mailem.**



The screenshot shows the DISH RESERVATION management interface. On the left is a sidebar with navigation options: Reservations, Menu, Guests, Feedback, Reports, Settings, and Help. The main area displays a table of customer feedback. A modal window titled 'Reply to customer feedback' is open, prompting the user to enter a required message that will be sent to the customer via email. The modal has a 'Reply' button at the bottom right.

Feedback table details:

Feedback date	Food	Service	Customer	Comments	Actions
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021					Reply Publish

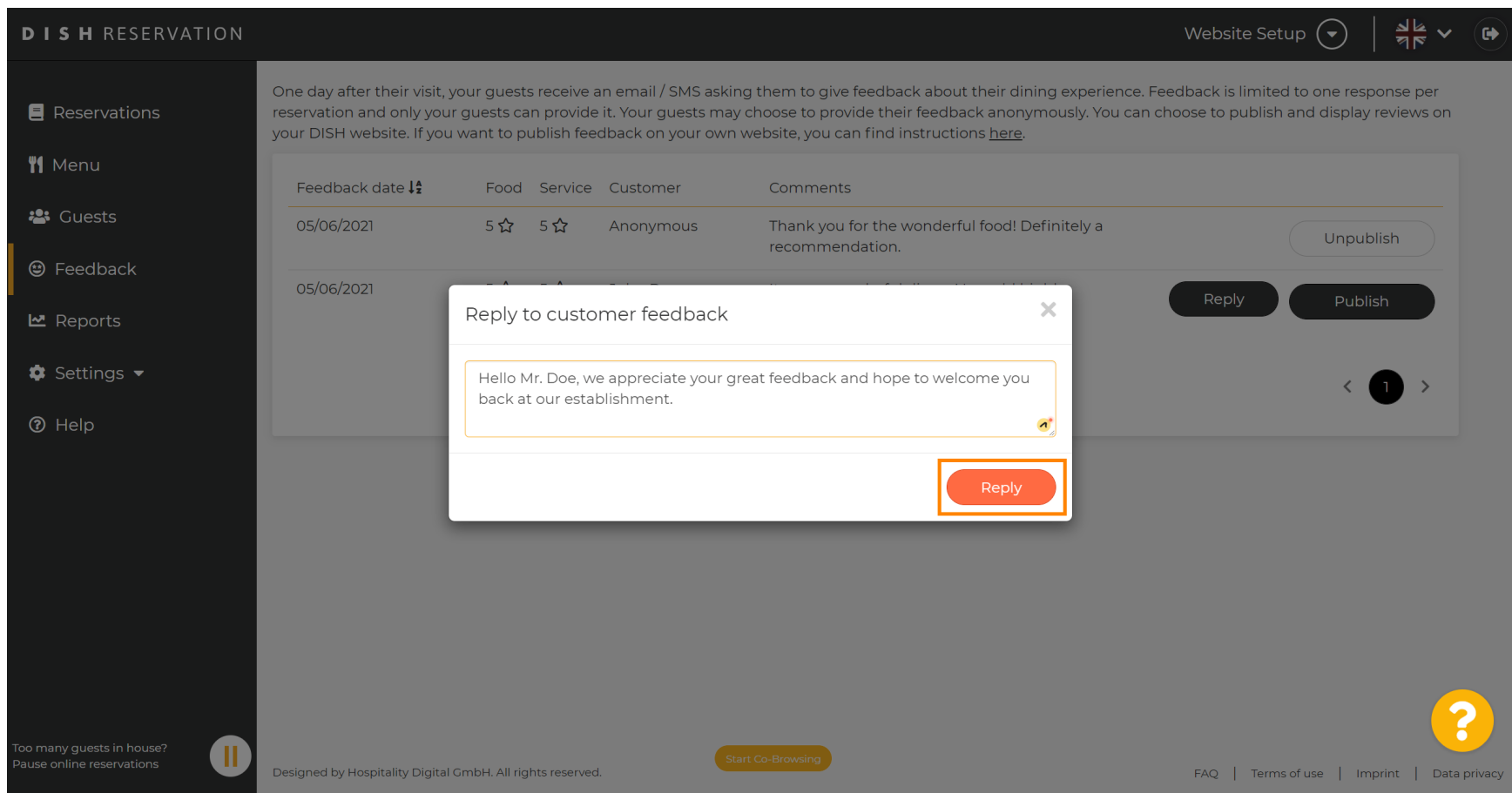
Modal window: Reply to customer feedback

Required message (will be sent to the customer via email)

Reply



Klikněte na **odpověď** pro odeslání zprávy.



The screenshot shows the DISH RESERVATION management interface. On the left is a sidebar with navigation links: Reservations, Menu, Guests, Feedback, Reports, Settings, and Help. The main content area displays a table of customer feedback. A modal window titled 'Reply to customer feedback' is open, showing a text input field with a pre-filled response and a 'Reply' button. The feedback table has columns for Feedback date, Food, Service, Customer, and Comments. The first row shows a feedback entry from 05/06/2021 with 5 stars for Food and Service, from an anonymous customer, with the comment 'Thank you for the wonderful food! Definitely a recommendation.' The modal window contains the text: 'Hello Mr. Doe, we appreciate your great feedback and hope to welcome you back at our establishment.' The 'Reply' button is highlighted with an orange border. At the bottom of the interface, there is a footer with a 'Start Co-Browsing' button, a 'Designed by Hospitality Digital GmbH. All rights reserved.' notice, and a 'FAQ | Terms of use | Imprint | Data privacy' link.

Feedback date	Food	Service	Customer	Comments
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.
05/06/2021				

Reply to customer feedback

Hello Mr. Doe, we appreciate your great feedback and hope to welcome you back at our establishment.

Reply



Chcete-li publikovat zpětnou vazbu na svém webu, jednoduše klikněte na tlačítko **Publikovat**.

DISH RESERVATION

Website Setup




Reservations

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Too many guests in house? Pause online reservations



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To je vše. Dokončili jste tutoriál a nyní víte, jak reagovat na zpětnou vazbu od zákazníků.

DISH RESERVATION

Website Setup




Reservations

Menu

Guests

Feedback

Reports

Settings

Help

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Too many guests in house? Pause online reservations



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Naskenujte pro přechod do interaktivního přehrávače