



A DISH Reservation adminisztrációs paneljén kattintson **a Visszajelzés elemre** az értékelések kezeléséhez.

The screenshot displays the DISH Reservation management dashboard. On the left, a dark sidebar contains navigation links: Reservations, Menu, Guests, Feedback (highlighted with an orange border), Reports, Settings, and Help. The main content area features a teal banner with a message about walk-in customers and two buttons: WALK-IN and ADD RESERVATION. Below this is a date range selector set to 'Sat, 05/06/2021 - Sat, 05/06/2021' and a dropdown for 'All mealtypes'. A filter bar shows 'All', 'Completed', and 'Upcoming' (selected) tabs, along with counts for '0' items. The central area shows 'No reservations available' with an illustration of a person looking through binoculars. At the bottom, there is a 'Print' button, a 'Start Co-Browsing' button, and a footer with copyright information and links to FAQ, Terms of use, Imprint, and Data privacy.



Ha üzenetet szeretne írni az ügyfélnek, aki véleményt hagyott, kattintson **a válasz gombra**.

DISH RESERVATION

Website Setup




Reservations

Menu

Guests

Feedback

Reports

Settings

Help

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

Feedback date	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	Reply Publish

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Too many guests in house?

Pause online reservations



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Start Co-Browsing

FAQ

Terms of use

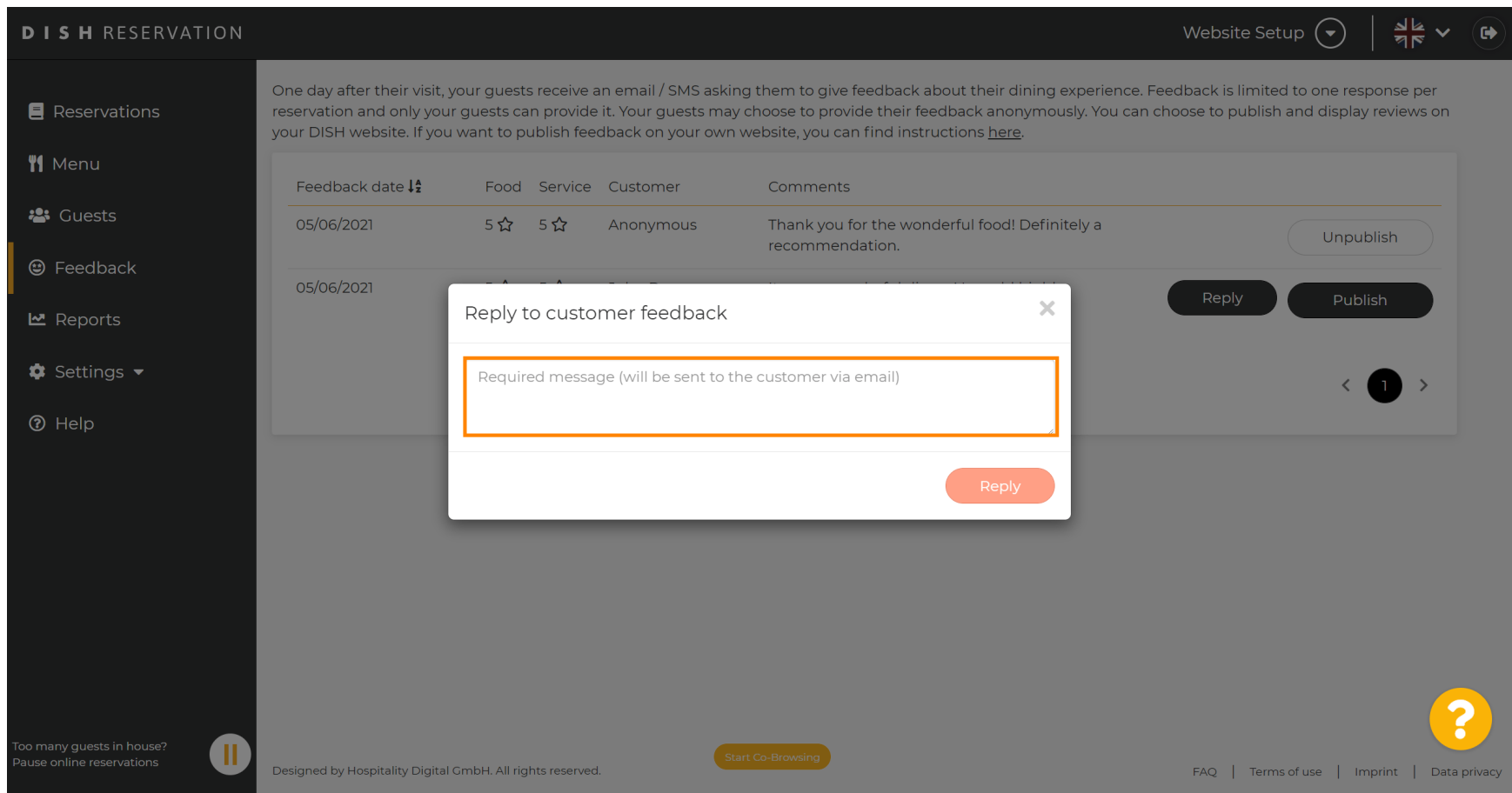
Imprint

Data privacy





Most írja be az ügyfélnek küldeni kívánt **üzenetet**. **Megjegyzés: Az üzenet e-mailben lesz elküldve.**



DISH RESERVATION Website Setup

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05/06/2021					Reply Publish

Reply to customer feedback

Required message (will be sent to the customer via email)

Reply

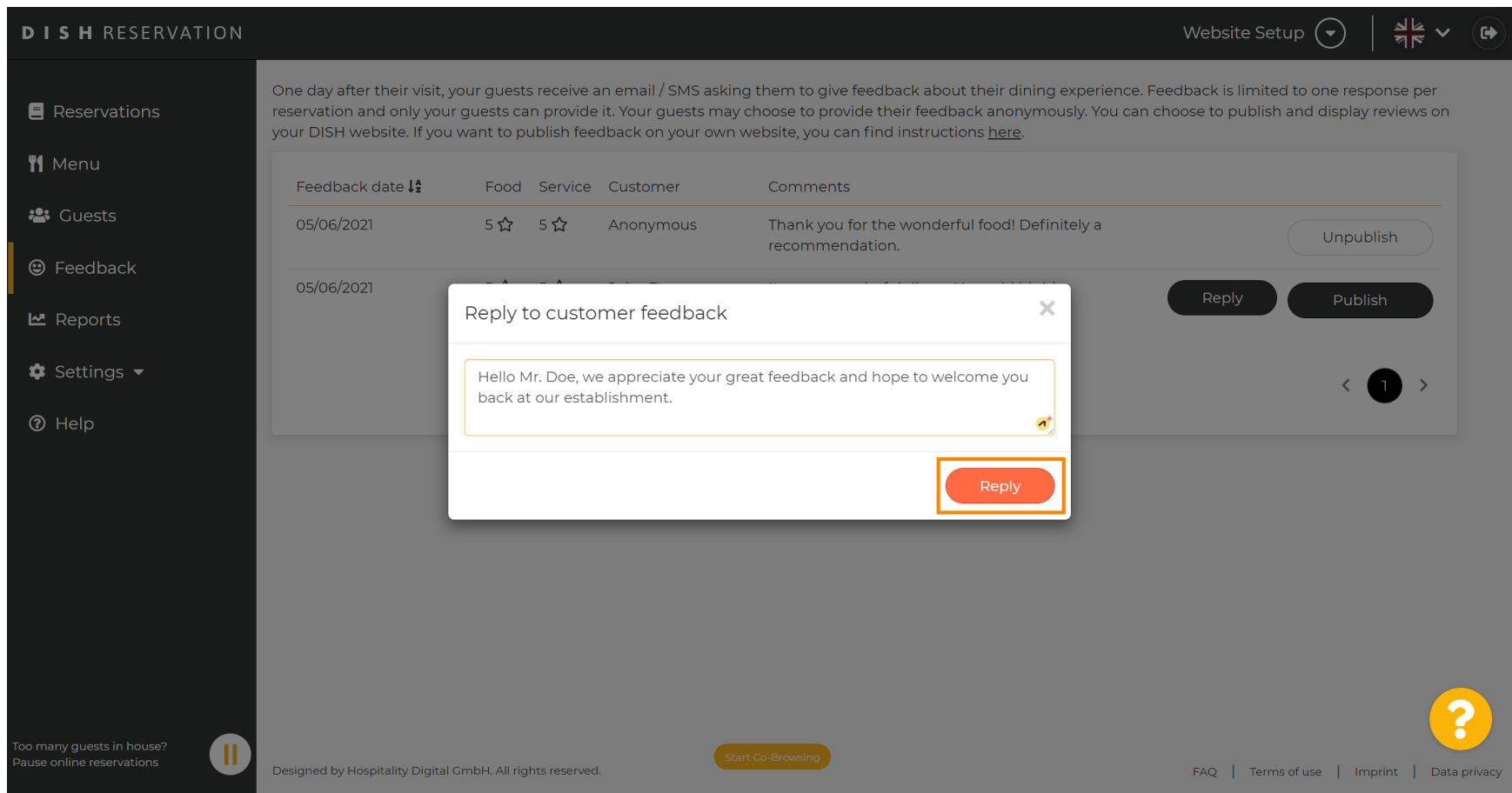
Too many guests in house? Pause online reservations

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 Kattintson **a válasz gombra** az üzenet elküldéséhez.



The screenshot displays the DISH RESERVATION management interface. On the left is a dark sidebar with navigation links: Reservations, Menu, Guests, Feedback, Reports, Settings, and Help. The main content area has a header with 'Website Setup' and a language selector. Below the header is a text block explaining the feedback process. A table lists feedback entries with columns for date, food, service, customer, and comments. A modal window titled 'Reply to customer feedback' is open, showing a text input field with a pre-filled response and a 'Reply' button. The bottom of the interface includes a status bar with a 'Too many guests in house?' warning, a 'Start Co-Browsing' button, and footer links for FAQ, Terms of use, Imprint, and Data privacy.

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05/06/2021					Reply Publish < 1 >

Reply to customer feedback

Hello Mr. Doe, we appreciate your great feedback and hope to welcome you back at our establishment.

Reply

Too many guests in house? Pause online reservations

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A visszajelzés webhelyen való közzétételéhez egyszerűen kattintson **a Közzététel gombra**.

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Ennyi. Befejezted az oktatóanyagot, és most már tudod, hogyan kell válaszolni az ügyfelek visszajelzéseire.

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Szkennelés az interaktív lejátzó megnyitásához