



Aby zarządzać swoimi opiniami , w panelu administracyjnym DISH Reservation kliknij opcję **Opinie** .

DISH RESERVATION Website Setup

Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!

WALK-IN ADD RESERVATION

Sat, 05/06/2021 - Sat, 05/06/2021 All mealtypes

All Completed Upcoming 0 0

No reservations available

Print

Too many guests in house? Pause online reservations

Start Co-Browsing

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Aby napisać wiadomość do klienta, który wystawił opinię, kliknij **Odpowiedz**.

DISH RESERVATION

Website Setup




Reservations

Menu

Guests

Feedback

Reports

Settings

Help

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

Feedback date	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	Reply Publish

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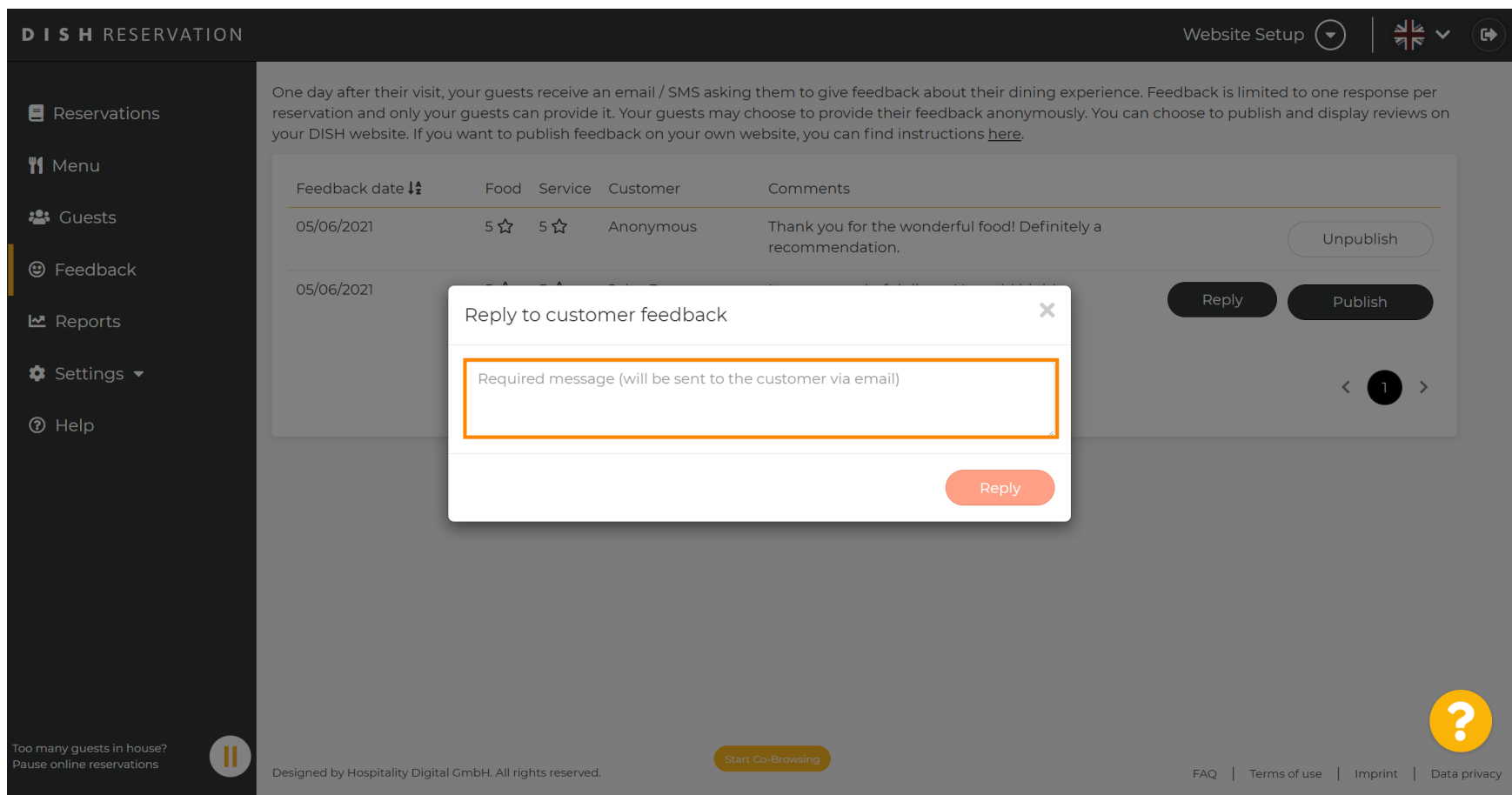
Imprint

Data privacy





Teraz wpisz **wiadomość**, którą chcesz wysłać swojemu klientowi. **Uwaga: Wiadomość zostanie wysłana e-mailem.**

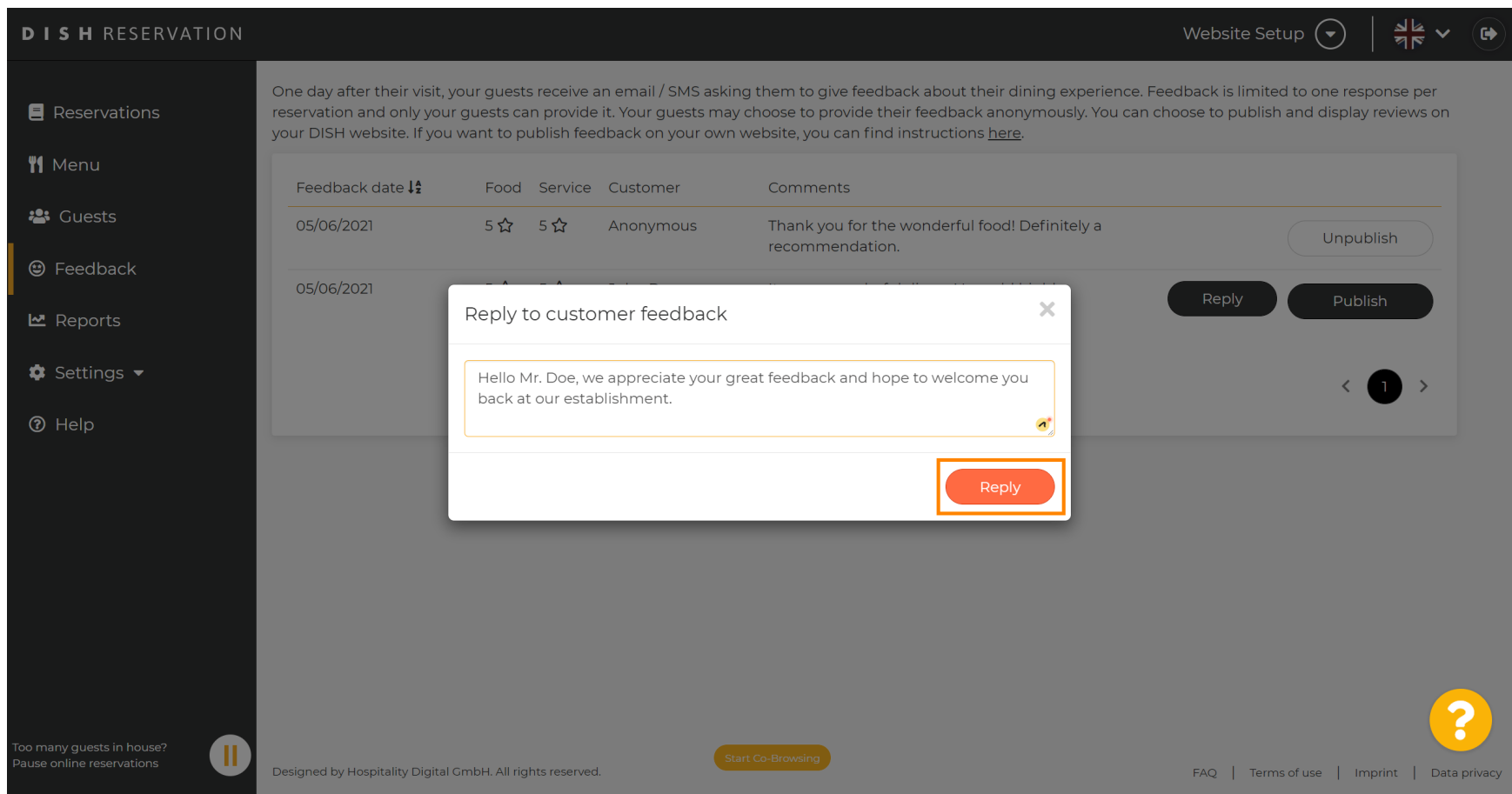


The screenshot shows the DISH RESERVATION management interface. On the left is a sidebar with navigation options: Reservations, Menu, Guests, Feedback (highlighted), Reports, Settings, and Help. The main content area displays a table of customer feedback. A modal window titled 'Reply to customer feedback' is open, showing a text input field with the placeholder 'Required message (will be sent to the customer via email)' and a 'Reply' button. The background table has columns for Feedback date, Food, Service, Customer, and Comments. It shows two entries for 05/06/2021, both with 5-star ratings and anonymous comments. The interface also includes a 'Website Setup' dropdown, a language selector, and a help icon in the bottom right corner.

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Kliknij „Odpowiedz”, aby wysłać wiadomość.



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05/06/2021					Reply Publish < 1 >

Reply to customer feedback

Hello Mr. Doe, we appreciate your great feedback and hope to welcome you back at our establishment.

Reply

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Aby opublikować opinię na swojej stronie internetowej, wystarczy kliknąć **Publikuj**.

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To wszystko. Ukończyłeś samouczek i teraz wiesz, jak odpowiadać na opinie klientów.

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Zeskanuj, aby przejść do interaktywnego odtwarzacza