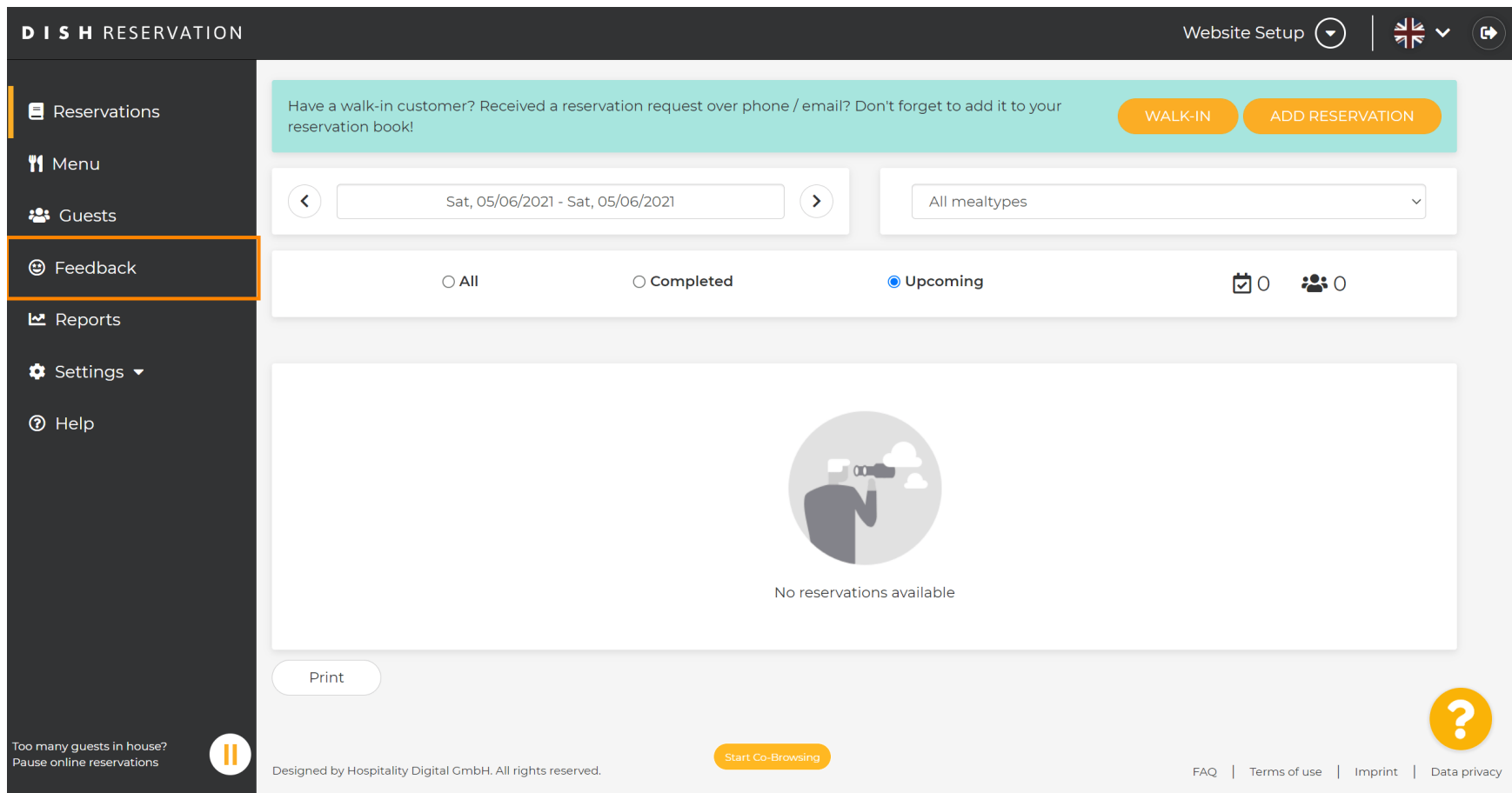


 No painel de administração do DISH Reservation, clique em **Feedback** para gerenciar suas avaliações.



The screenshot shows the DISH Reservation admin interface. The left sidebar contains the following menu items: Reservations, Menu, Guests, **Feedback** (highlighted with an orange border), Reports, Settings, and Help. The main content area features a teal banner with the text "Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!" and two orange buttons: "WALK-IN" and "ADD RESERVATION". Below the banner is a date range selector showing "Sat, 05/06/2021 - Sat, 05/06/2021" and a dropdown menu for "All mealtypes". A filter bar shows three radio buttons: "All", "Completed", and "Upcoming" (which is selected). To the right of the filter bar are icons for a calendar and a group of people, both with a "0" next to them. The main content area displays a large circular icon of a person looking through binoculars and the text "No reservations available". At the bottom left, there is a "Print" button. At the bottom right, there is a yellow circular icon with a question mark. The footer contains the text "Designed by Hospitality Digital GmbH. All rights reserved.", a "Start Co-Browsing" button, and links for "FAQ", "Terms of use", "Imprint", and "Data privacy".



Para escrever uma mensagem ao seu cliente que deixou uma avaliação, clique em **responder**.

DISH RESERVATION

Website Setup




Reservations

Menu

Guests

Feedback

Reports

Settings

Help

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

Feedback date	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	Reply Publish

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Too many guests in house?

Pause online reservations



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Start Co-Browsing

FAQ

Terms of use

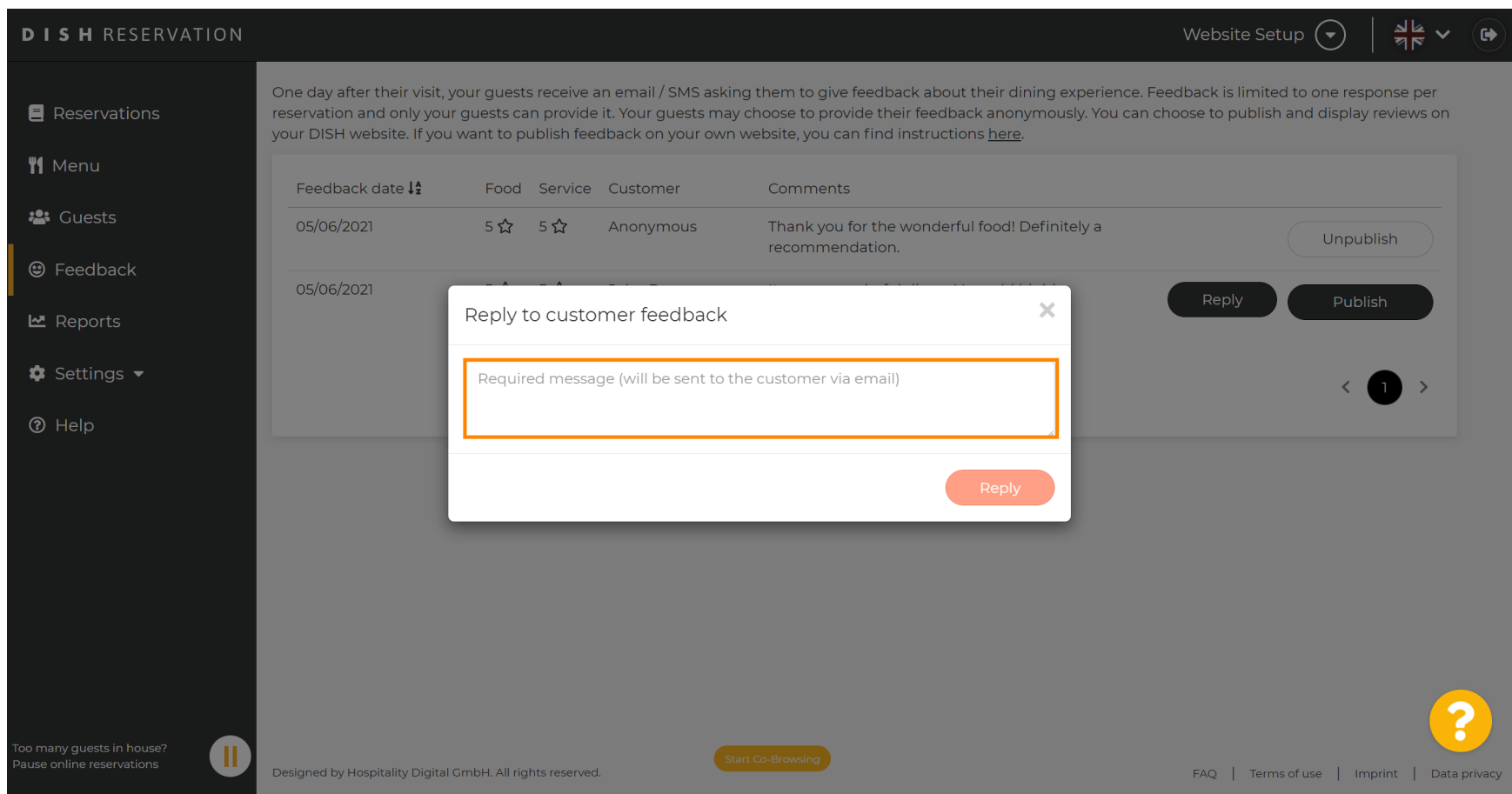
Imprint

Data privacy





Agora, insira a **mensagem** que deseja enviar ao seu cliente. **Observação: a mensagem será enviada por e-mail.**

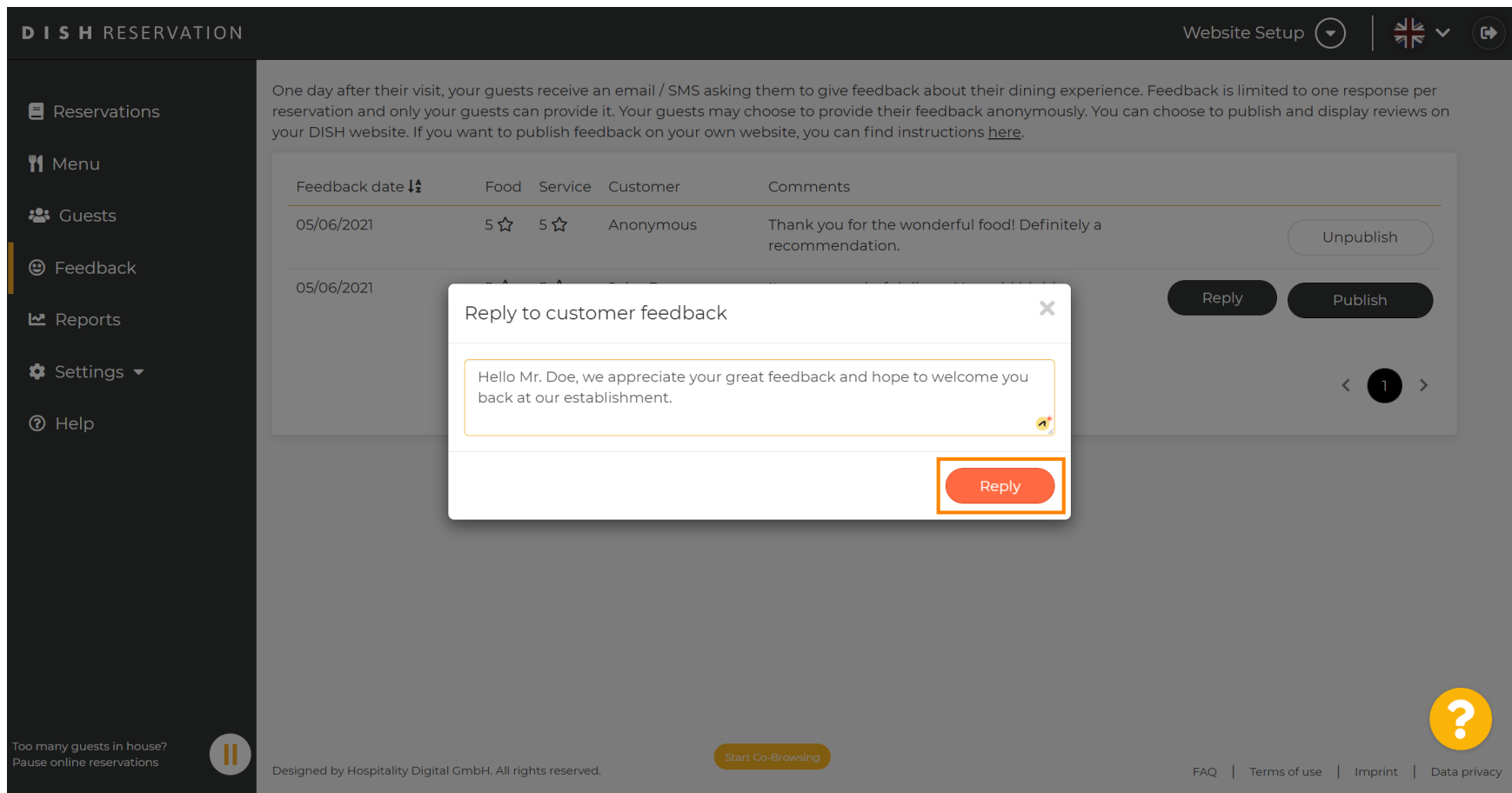


The screenshot displays the DISH RESERVATION management interface. On the left is a dark sidebar with navigation options: Reservations, Menu, Guests, Feedback (highlighted), Reports, Settings, and Help. The main content area shows a table of feedback entries. A modal window titled "Reply to customer feedback" is open, featuring a text input field with the placeholder "Required message (will be sent to the customer via email)" and a "Reply" button. The background table lists feedback from 05/06/2021, with ratings for Food and Service (5 stars each), an anonymous customer, and a comment: "Thank you for the wonderful food! Definitely a recommendation." Buttons for "Unpublish", "Reply", and "Publish" are visible for each entry. The interface also includes a "Website Setup" dropdown, a language selector, and a help icon in the bottom right corner.

Feedback date	Food	Service	Customer	Comments	Actions
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021					Reply Publish



Clique em **responder** para enviar a mensagem.



The screenshot displays the DISH RESERVATION management interface. On the left is a dark sidebar with navigation options: Reservations, Menu, Guests, Feedback (highlighted), Reports, Settings, and Help. The main content area has a dark header with 'Website Setup' and a sidebar menu. Below the header, a text block explains the feedback process. A table lists feedback entries with columns for date, food, service, customer, and comments. A modal window titled 'Reply to customer feedback' is open, showing a text input field with a pre-filled response and a 'Reply' button. The bottom of the interface includes a status bar with a 'Too many guests in house?' warning, a 'Start Co-Browsing' button, and a footer with copyright information and links to FAQ, Terms of use, Imprint, and Data privacy.

DISH RESERVATION Website Setup

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

Feedback date	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021					Reply Publish

Reply to customer feedback

Hello Mr. Doe, we appreciate your great feedback and hope to welcome you back at our establishment.

Reply

Too many guests in house? Pause online reservations

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FAQ | Terms of use | Imprint | Data privacy

Para publicar feedback no seu site, basta clicar em **Publicar**.

DISH RESERVATION

Website Setup

Reservations

Menu

Guests

Feedback

Reports

Settings

Help

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

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05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	Replied Publish

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Too many guests in house?

Pause online reservations

Start Co-Browsing

FAQ

Terms of use

Imprint

Data privacy



Pronto. Você concluiu o tutorial e agora sabe como responder aos comentários dos clientes.

DISH RESERVATION

Website Setup




Reservations

Menu

Guests

Feedback

Reports

Settings

Help

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

Feedback date	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	Replied Publish



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Too many guests in house? Pause online reservations



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Start Co-Browsing

FAQ

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Escaneie para ir para o player interativo