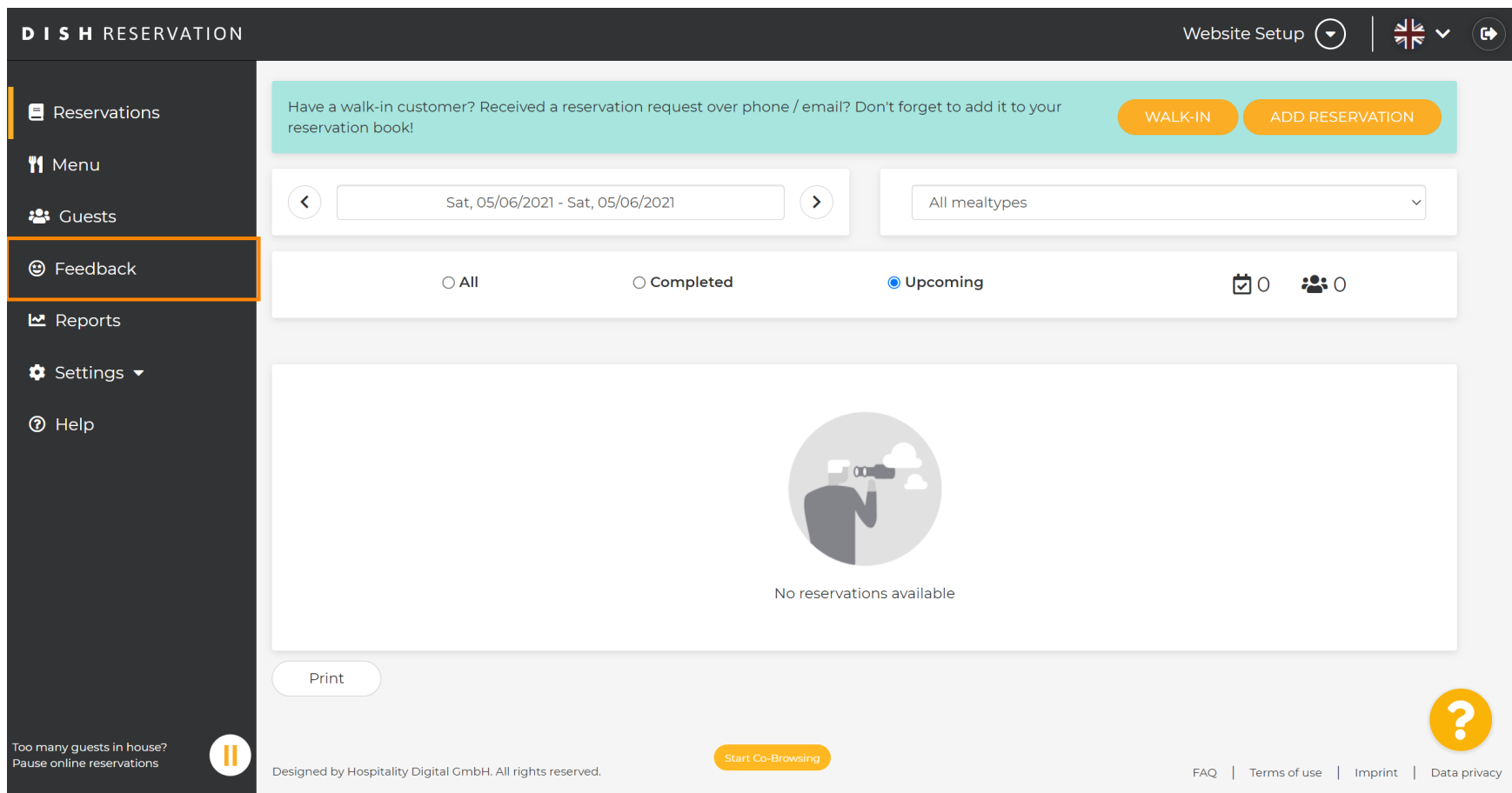




V administrátorskom paneli služby DISH Reservation kliknite na položku **Spätná väzba** a spravujte svoje recenzie.



The screenshot shows the DISH Reservation admin interface. The sidebar on the left contains the following menu items: Reservations, Menu, Guests, **Feedback** (highlighted with an orange border), Reports, Settings, and Help. The main content area has a dark header with 'DISH RESERVATION' and 'Website Setup' with a dropdown arrow. Below the header is a teal banner with the text 'Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!' and two orange buttons: 'WALK-IN' and 'ADD RESERVATION'. The main area features a date range selector set to 'Sat, 05/06/2021 - Sat, 05/06/2021' and a dropdown for 'All mealtypes'. Below these are filter buttons: 'All', 'Completed', and 'Upcoming' (selected). To the right of these buttons are icons for a calendar and a group of people, both with a '0' next to them. The central part of the screen displays a large white box with a circular icon of a person looking through binoculars and the text 'No reservations available'. At the bottom left, there is a 'Print' button. At the bottom right, there is a yellow circle with a question mark icon. The footer contains the text 'Designed by Hospitality Digital GmbH. All rights reserved.', a 'Start Co-Browsing' button, and links for 'FAQ', 'Terms of use', 'Imprint', and 'Data privacy'.



Ak chcete napísať správu zákazníkovi, ktorý zanechal recenziu, kliknite na **tlačidlo odpovedať**.

DISH RESERVATION

Website Setup




Reservations

Menu

Guests

Feedback

Reports

Settings

Help

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

Feedback date	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021	5 ☆	5 ☆	John D.	It was a wonderful dinner! I would highly recommend a visit.	Reply Publish

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Too many guests in house?

Pause online reservations



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Start Co-Browsing

FAQ

Terms of use

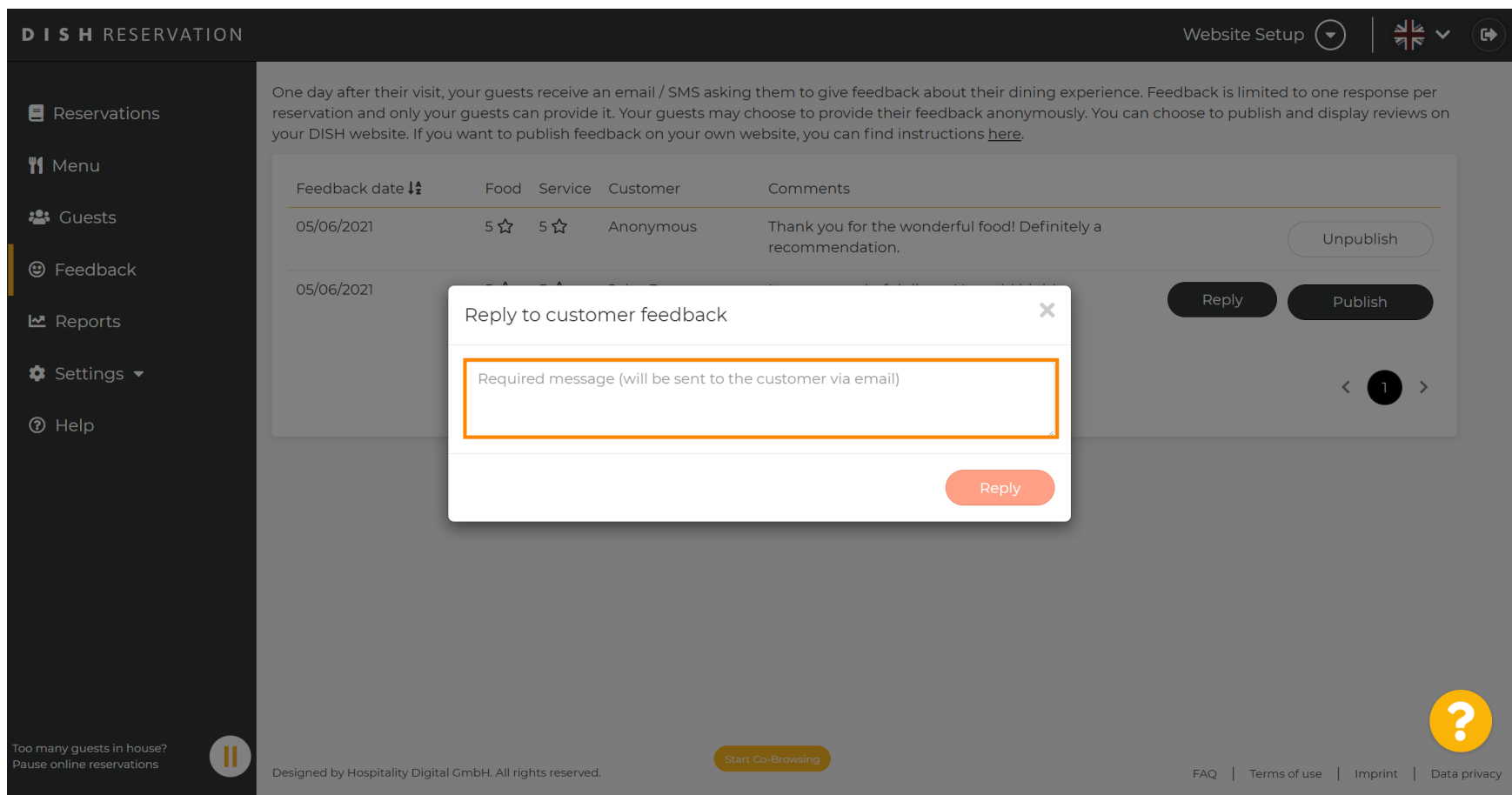
Imprint

Data privacy





Teraz zadajte **správu** , ktorú chcete poslať svojmu zákazníkovi. **Poznámka: Správa bude odoslaná e-mailom.**



The screenshot shows the DISH RESERVATION management interface. On the left is a sidebar with navigation options: Reservations, Menu, Guests, Feedback (highlighted), Reports, Settings, and Help. The main content area displays a table of customer feedback. A modal window titled 'Reply to customer feedback' is open, prompting the user to enter a 'Required message (will be sent to the customer via email)' and providing a 'Reply' button.

Feedback details:

Feedback date	Food	Service	Customer	Comments	Actions
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021					Reply Publish

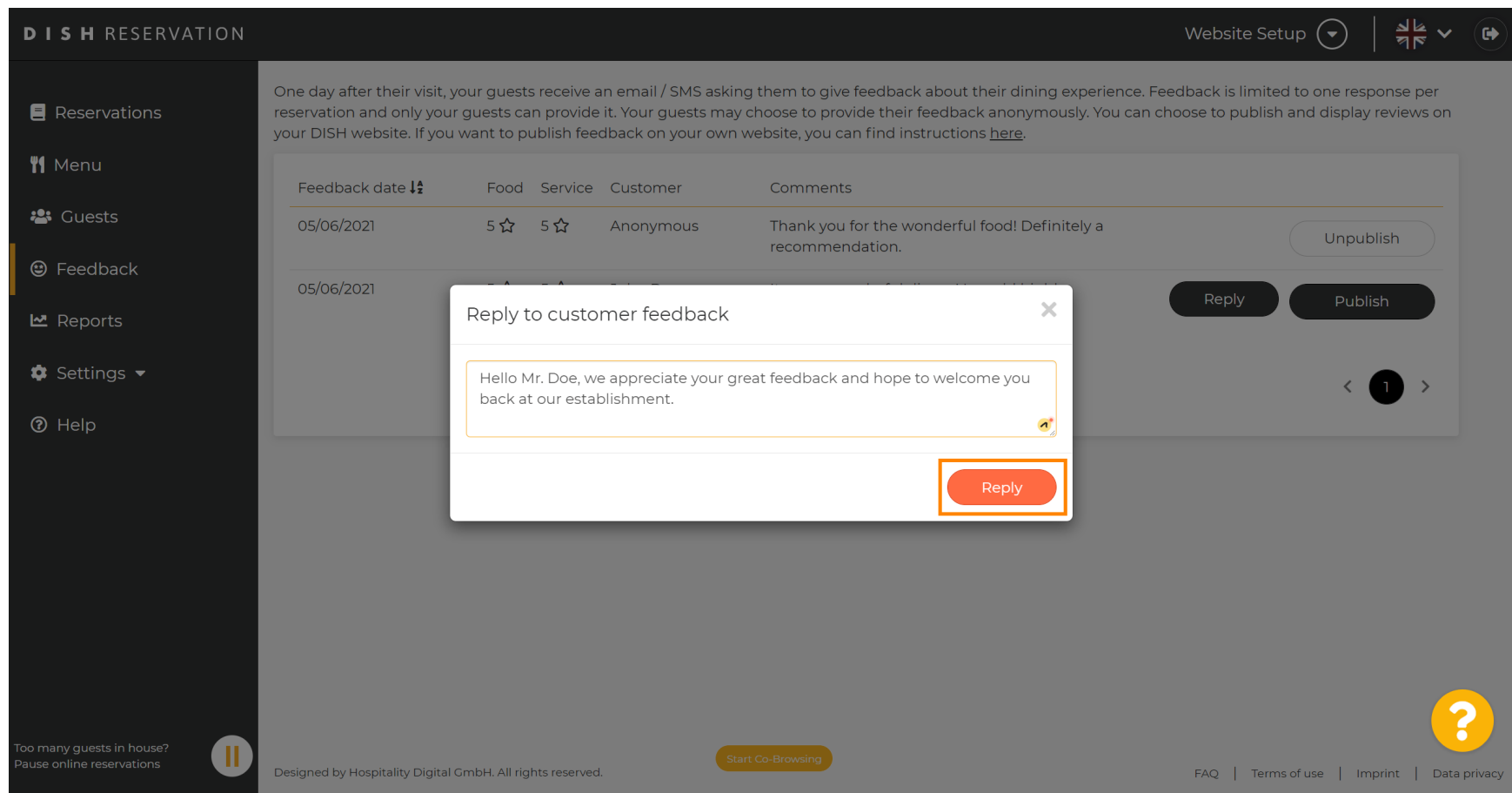
Modal: Reply to customer feedback

Required message (will be sent to the customer via email)

Reply



Kliknite na **odpoved'** pre odoslanie správy.



DISH RESERVATION Website Setup

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

Feedback date	Food	Service	Customer	Comments	
05/06/2021	5 ☆	5 ☆	Anonymous	Thank you for the wonderful food! Definitely a recommendation.	Unpublish
05/06/2021					Reply Publish < 1 >

Reply to customer feedback

Hello Mr. Doe, we appreciate your great feedback and hope to welcome you back at our establishment.

Reply

Too many guests in house? Pause online reservations

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FAQ | Terms of use | Imprint | Data privacy



Ak chcete publikovať spätnú väzbu na svojej webovej stránke, jednoducho kliknite na tlačidlo **Publikovať**.

DISH RESERVATION

Website Setup




Reservations

Menu

Guests

Feedback

Reports

Settings

Help

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

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Too many guests in house? Pause online reservations



Start Co-Browsing

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To je všetko. Dokončili ste návod a teraz viete, ako odpovedať na spätnú väzbu od zákazníkov.

DISH RESERVATION

Website Setup




Reservations

Menu

Guests

Feedback

Reports

Settings

Help

One day after their visit, your guests receive an email / SMS asking them to give feedback about their dining experience. Feedback is limited to one response per reservation and only your guests can provide it. Your guests may choose to provide their feedback anonymously. You can choose to publish and display reviews on your DISH website. If you want to publish feedback on your own website, you can find instructions [here](#).

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Too many guests in house? Pause online reservations



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Naskenujte pre prechod do interaktívneho prehrávača