

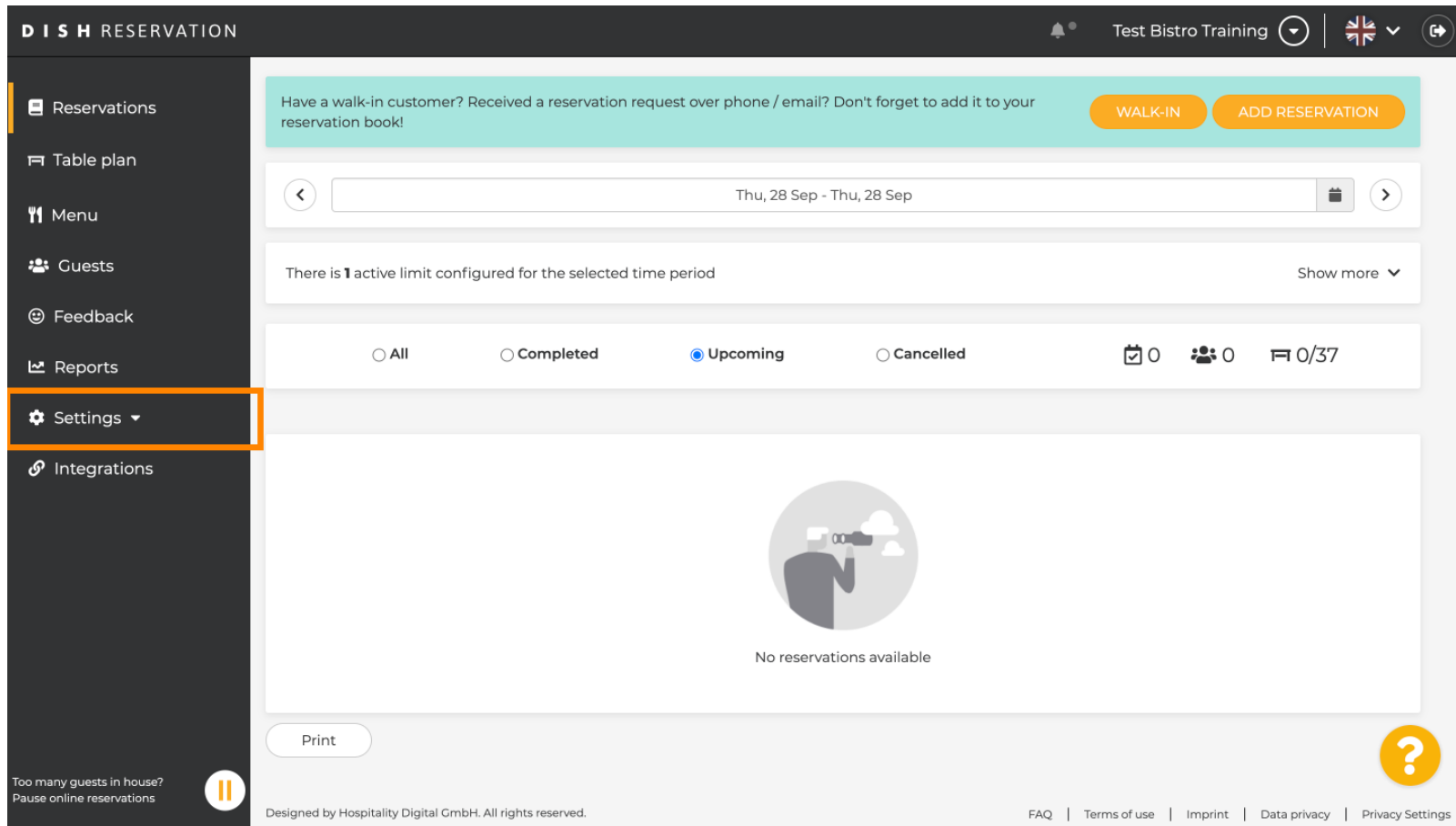


Welcome to the dashboard of **DISH Reservation**. In this tutorial, we show you how to integrate the reservation tool into Google Business.

The screenshot displays the DISH Reservation dashboard. On the left is a dark sidebar with navigation links: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings, and Integrations. The main content area has a dark header with the text 'DISH RESERVATION', a user profile 'Test Bistro Training', a language selector (UK flag), and a help icon. Below the header is a light blue banner with the text 'Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!' and two orange buttons: 'WALK-IN' and 'ADD RESERVATION'. The main area features a date range selector showing 'Thu, 28 Sep - Thu, 28 Sep'. Below this, a message states 'There is 1 active limit configured for the selected time period' with a 'Show more' link. A filter bar shows 'All', 'Completed', 'Upcoming' (selected), and 'Cancelled' filters, along with counts for '0' items in each category. The central part of the dashboard is empty, displaying a large circular icon of a person with a magnifying glass and the text 'No reservations available'. At the bottom left, there is a 'Print' button and a notification 'Too many guests in house? Pause online reservations' with a pause icon. At the bottom right, there is a yellow question mark icon. The footer contains the text 'Designed by Hospitality Digital GmbH. All rights reserved.' and links for 'FAQ', 'Terms of use', 'Imprint', 'Data privacy', and 'Privacy Settings'.



First, go to **Settings** on the menu to your left.



DISH RESERVATION

Test Bistro Training

Reservations

Table plan

Menu

Guests

Feedback

Reports

Settings

Integrations

Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!

WALK-IN ADD RESERVATION

Thu, 28 Sep - Thu, 28 Sep

There is 1 active limit configured for the selected time period

Show more

All Completed Upcoming Cancelled

0 0 0/37

No reservations available

Print

Too many guests in house? Pause online reservations

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FAQ Terms of use Imprint Data privacy Privacy Settings



And then select **Reservations**.

DISH RESERVATION

Test Bistro Training

Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book! [WALK-IN](#) [ADD RESERVATION](#)

Thu, 28 Sep - Thu, 28 Sep

There is 1 active limit configured for the selected time period [Show more](#)

☐ All ☐ Completed ☒ Upcoming ☐ Cancelled

0 0 0/37

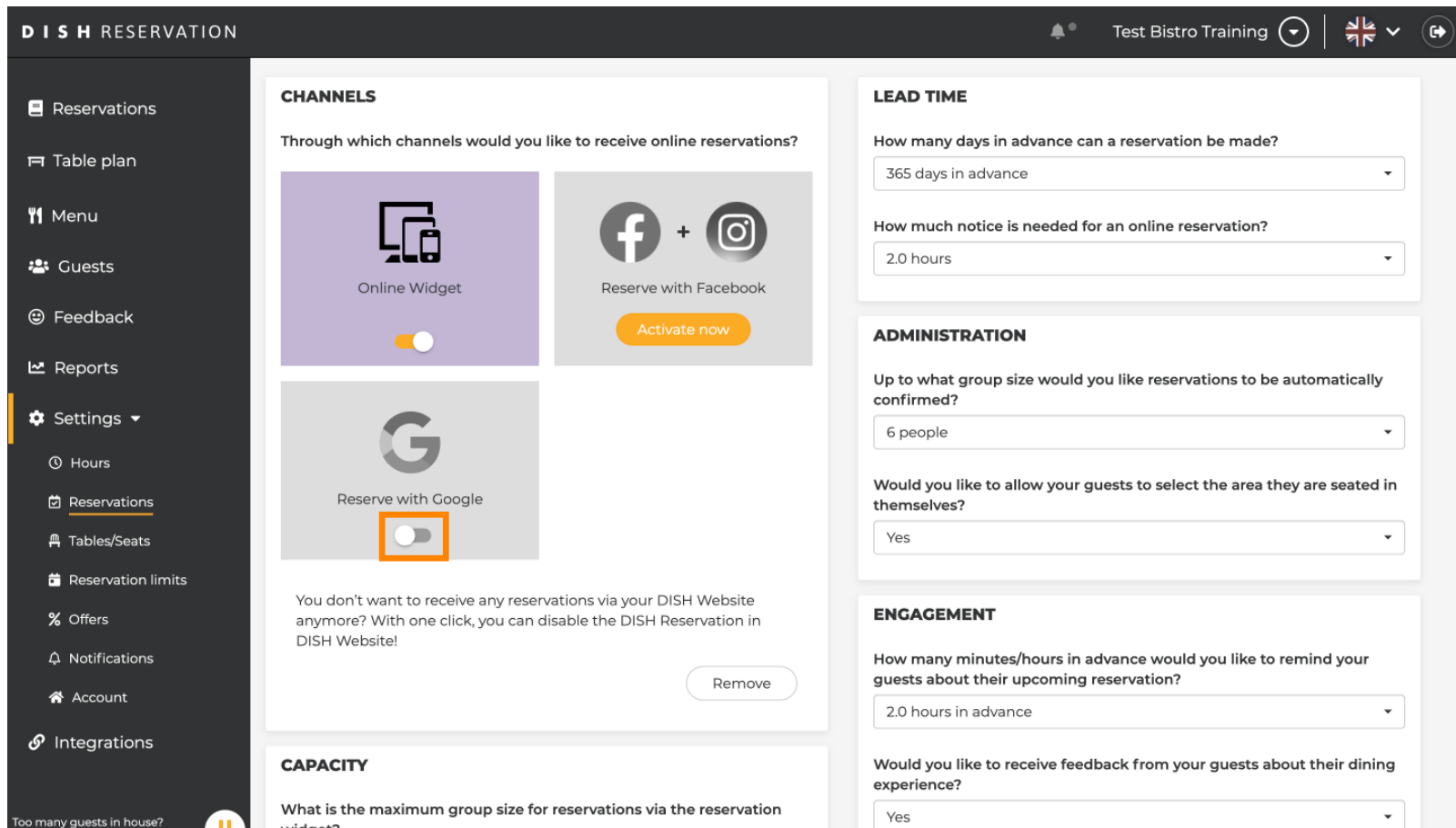
No reservations available

Print

FAQ | Terms of use | Imprint | Data privacy | Privacy Settings



Make sure to activate reserve with Google. To do that, click on the **switch**. **Note: This is a premium function.**



DISH RESERVATION

Test Bistro Training

CHANNELS

Through which channels would you like to receive online reservations?

Online Widget

Reserve with Facebook

Activate now

Reserve with Google

You don't want to receive any reservations via your DISH Website anymore? With one click, you can disable the DISH Reservation in DISH Website!

Remove

LEAD TIME

How many days in advance can a reservation be made?

365 days in advance

How much notice is needed for an online reservation?

2.0 hours

ADMINISTRATION

Up to what group size would you like reservations to be automatically confirmed?

6 people

Would you like to allow your guests to select the area they are seated in themselves?

Yes

ENGAGEMENT

How many minutes/hours in advance would you like to remind your guests about their upcoming reservation?

2.0 hours in advance

Would you like to receive feedback from your guests about their dining experience?

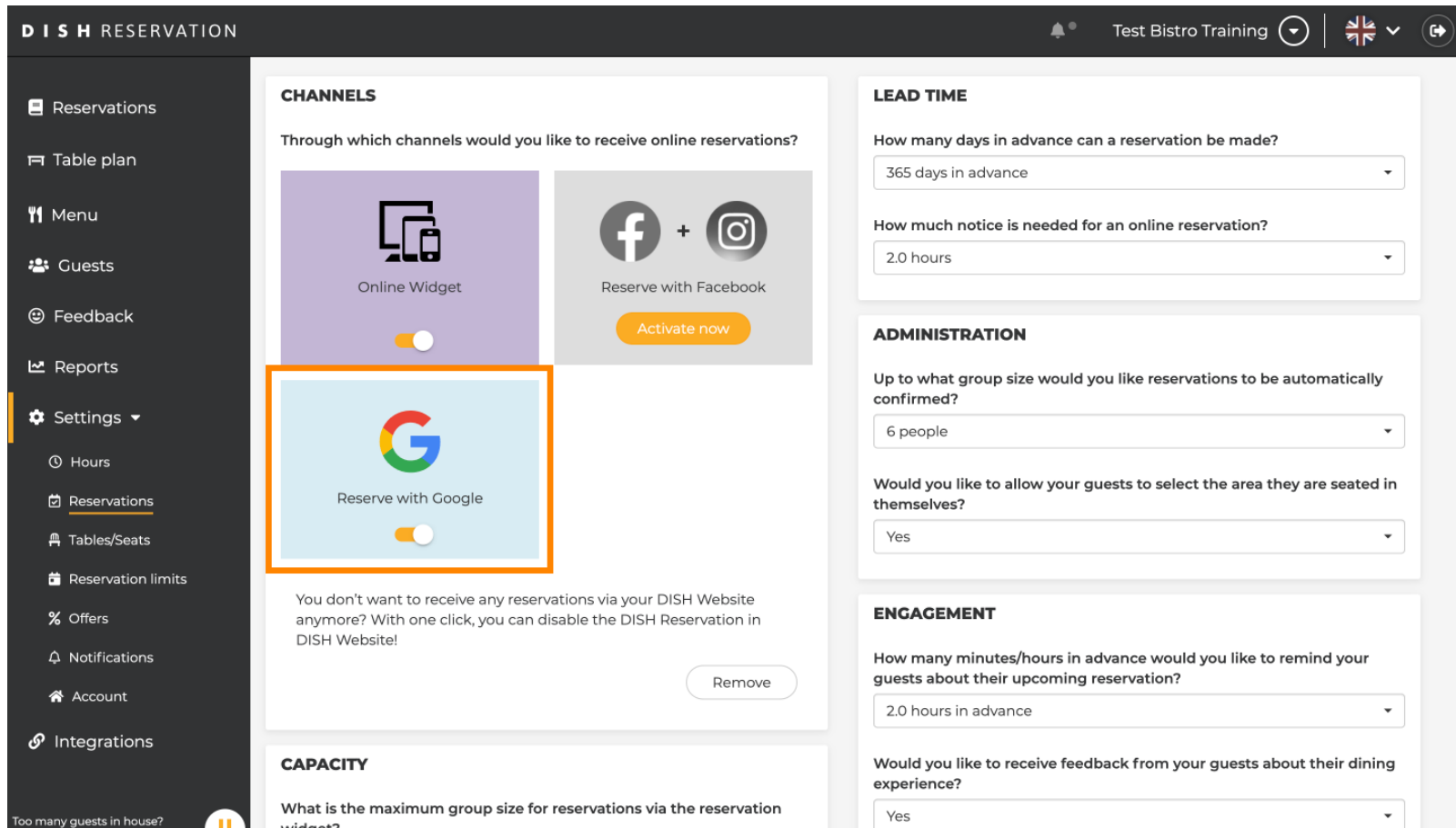
Yes

CAPACITY

What is the maximum group size for reservations via the reservation widget?



Once you activated it, it will be displayed in colors.



DISH RESERVATION

Test Bistro Training

CHANNELS

Through which channels would you like to receive online reservations?

Online Widget

Reserve with Facebook

Reserve with Google

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2.0 hours in advance

Would you like to receive feedback from your guests about their dining experience?

Yes

CAPACITY

What is the maximum group size for reservations via the reservation widget?



Then apply the changes by clicking on **SAVE**.

DISH RESERVATION
Test Bistro Training

Reservations
Table plan
Menu
Guests
Feedback
Reports
Settings
Hours
Reservations
Tables/Seats
Reservation limits
Offers
Notifications
Account
Integrations

What is the duration of a visit at your restaurant?

A table will be marked occupied for this period of time.

General setting 2.5 hours

☒ Show duration in guest confirmation and widget

Would you like your guests to set the duration of their stay?

If you select this, your guests will be able to change the default duration you set by selecting their own duration in the widget. In this scenario, service durations do not apply.

No

Should customers be able to reserve in 15, 30, or 60 minute intervals?

15 minutes

BOOKING LIMIT

Pace your guests. Set the max amount of guests allowed to book per interval

+ Booking limit

COVID-19 Guest Information

To record the contact details of all guests of a reservation, you can activate here which data should be collected in the widget

☐ Address

☐ Other guests names

☐ Other guests addresses

☐ Other guests phone numbers

☐ Vaccination Status

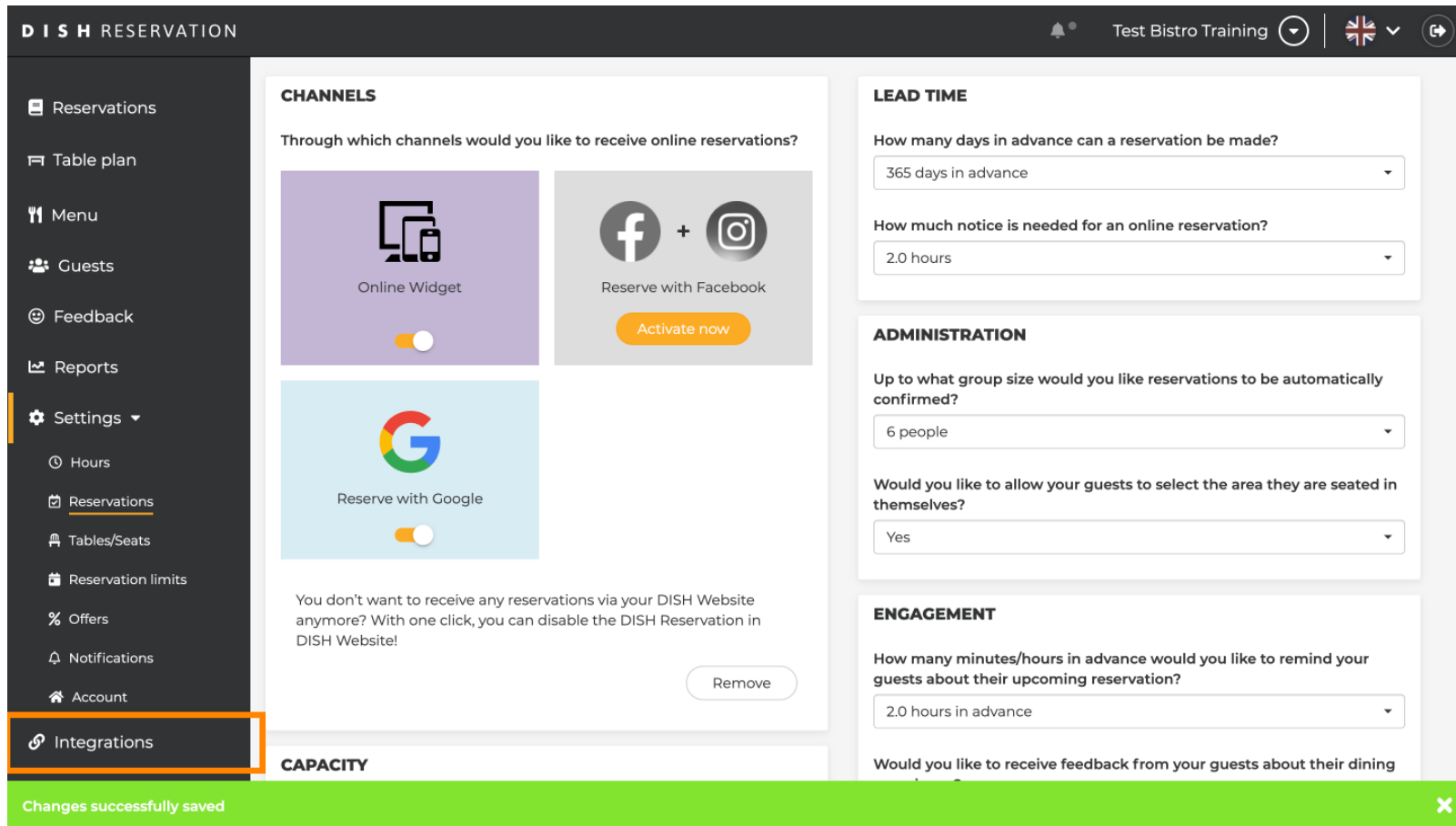
SAVE

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[Data privacy](#) |
[Privacy Settings](#)



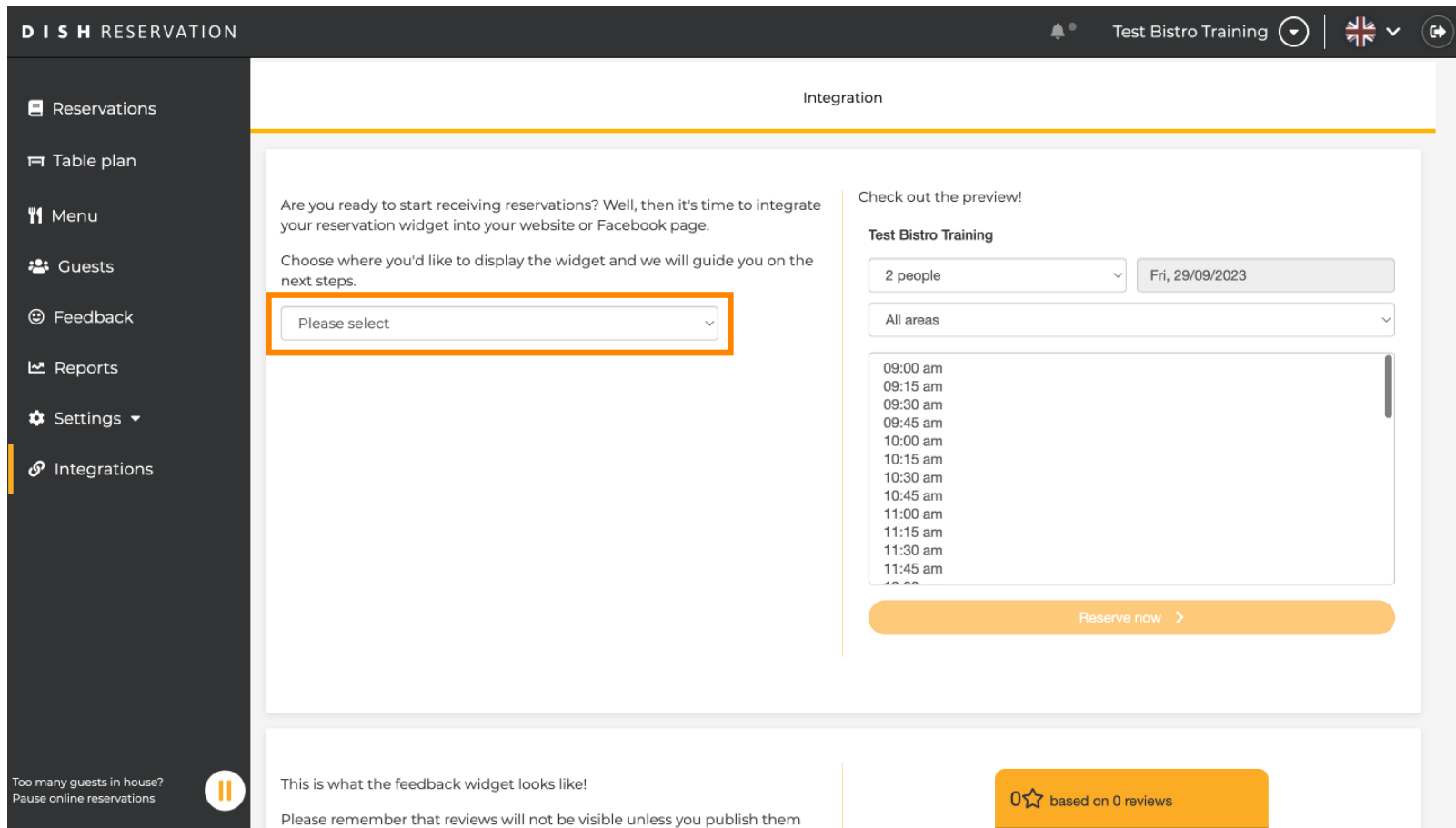
Afterward, move to the menu item **Integrations**.



The screenshot shows the DISH RESERVATION settings interface. The sidebar on the left contains the following menu items: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings (highlighted with an orange bar), Hours, Reservations, Tables/Seats, Reservation limits, Offers, Notifications, Account, and Integrations (highlighted with an orange bar). The main content area is divided into several sections: CHANNELS, LEAD TIME, ADMINISTRATION, and ENGAGEMENT. The CHANNELS section includes options for Online Widget, Reserve with Facebook, and Reserve with Google. The LEAD TIME section includes settings for how many days in advance a reservation can be made (365 days in advance) and how much notice is needed for an online reservation (2.0 hours). The ADMINISTRATION section includes settings for up to what group size reservations should be automatically confirmed (6 people) and whether guests should be allowed to select the area they are seated in themselves (Yes). The ENGAGEMENT section includes settings for how many minutes/hours in advance guests should be reminded about their upcoming reservation (2.0 hours in advance) and whether feedback should be received from guests about their dining experience. A green banner at the bottom of the interface indicates that changes have been successfully saved.



Here you have the option to retrieve the code to integrate your reservation tool into different platforms. To select an option, click the **drop-down menu**.



DISH RESERVATION

Test Bistro Training

Integration

Are you ready to start receiving reservations? Well, then it's time to integrate your reservation widget into your website or Facebook page.

Choose where you'd like to display the widget and we will guide you on the next steps.

Please select

Check out the preview!

Test Bistro Training

2 people

Fri, 29/09/2023

All areas

09:00 am
09:15 am
09:30 am
09:45 am
10:00 am
10:15 am
10:30 am
10:45 am
11:00 am
11:15 am
11:30 am
11:45 am

Reserve now

Too many guests in house?
Pause online reservations

This is what the feedback widget looks like!

Please remember that reviews will not be visible unless you publish them

0★ based on 0 reviews



Select **pop-out link** by clicking on it.

DISH RESERVATION

Test Bistro Training

Reservations
Table plan
Menu
Guests
Feedback
Reports
Settings
Integrations

Integration

Are you ready to start receiving reservations? Well, then it's time to integrate your reservation widget into your website or Facebook page.

Choose where you'd like to display the widget and we will guide you on the next steps.

Please select

Please select
Our website
Pop-out link
Standalone page

Check out the preview!

Test Bistro Training

2 people
Fri, 29/09/2023

All areas

09:00 am
09:15 am
09:30 am
09:45 am
10:00 am
10:15 am
10:30 am
10:45 am
11:00 am
11:15 am
11:30 am
11:45 am

Reserve now >

Too many guests in house?
Pause online reservations

This is what the feedback widget looks like!
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0★ based on 0 reviews

9 of 18



Click on **COPY** to store the URL, which is needed for the integration into Google Business.

DISH RESERVATION

Test Bistro Training

Reservations
Table plan
Menu
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Reports
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Integrations

Integration

Are you ready to start receiving reservations? Well, then it's time to integrate your reservation widget into your website or Facebook page.

Choose where you'd like to display the widget and we will guide you on the next steps.

Pop-out link

You can also display the reservation widget as a **pop-out link** from your website by using the HTML code below.

```
https://reservation.dish.co/widget/hydra-0cc90290-b000-11ea-87e7-251baafaa1f9
```

COPY

Check out the preview!

Test Bistro Training

2 people

Fri, 29/09/2023

All areas

09:00 am
09:15 am
09:30 am
09:45 am
10:00 am
10:15 am
10:30 am
10:45 am
11:00 am
11:15 am
11:30 am
11:45 am
12:00 pm

Reserve now >

Too many guests in house?
Pause online reservations

This is what the feedback widget looks like!
Please remember that reviews will not be visible unless you publish them

0★ based on 0 reviews



Now open the Google Business account of your establishment in a new tab.

DISH RESERVATION


Test Bistro Training




Reservations

Table plan

Menu

Guests

Feedback

Reports

Settings

Integrations

Integration

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```
https://reservation.dish.co/widget/hydra-0cc90290-b000-11ea-87e7-251baafaa1f9
```

Copied

Check out the preview!

Test Bistro Training

2 people

Fri, 29/09/2023

All areas

09:00 am

09:15 am

09:30 am

09:45 am

10:00 am

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10:30 am

10:45 am

11:00 am

11:15 am

11:30 am

11:45 am

Reserve now

Too many guests in house?

Pause online reservations



This is what the feedback widget looks like!

Please remember that reviews will not be visible unless you publish them

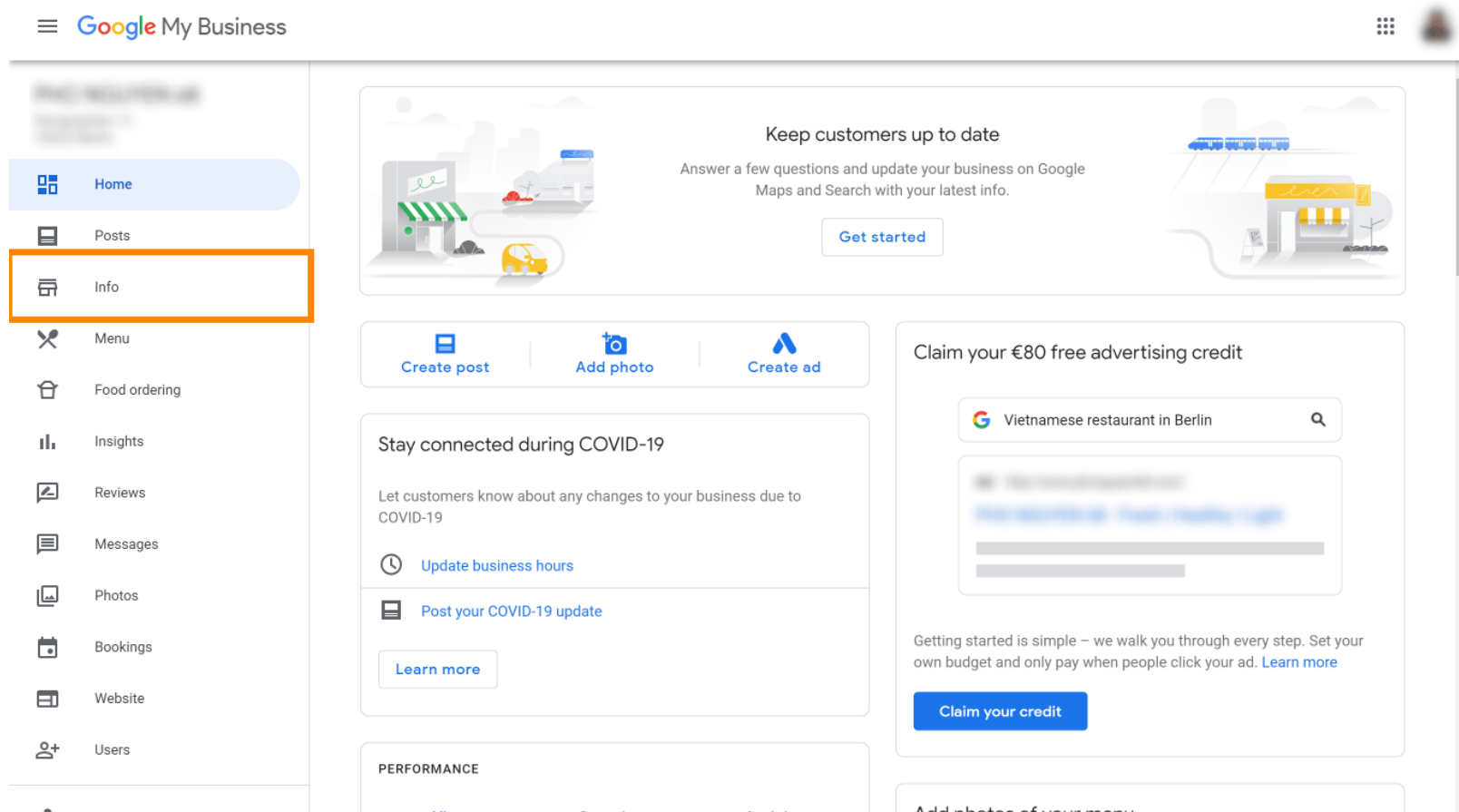
0

based on 0 reviews

11 of 18

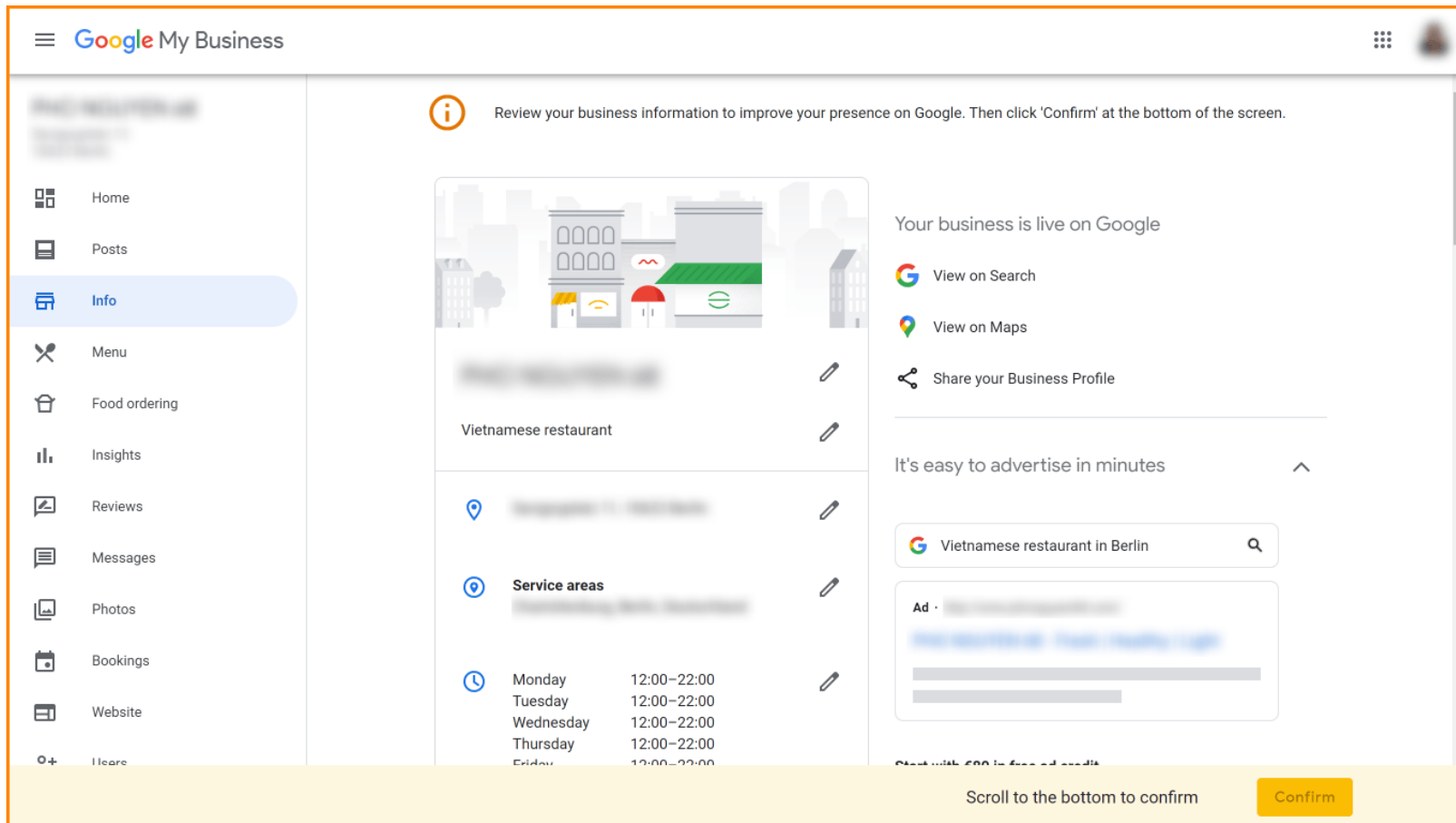


Once you are at the dashboard of your Google Business account, click on **Info** to adjust the business settings.



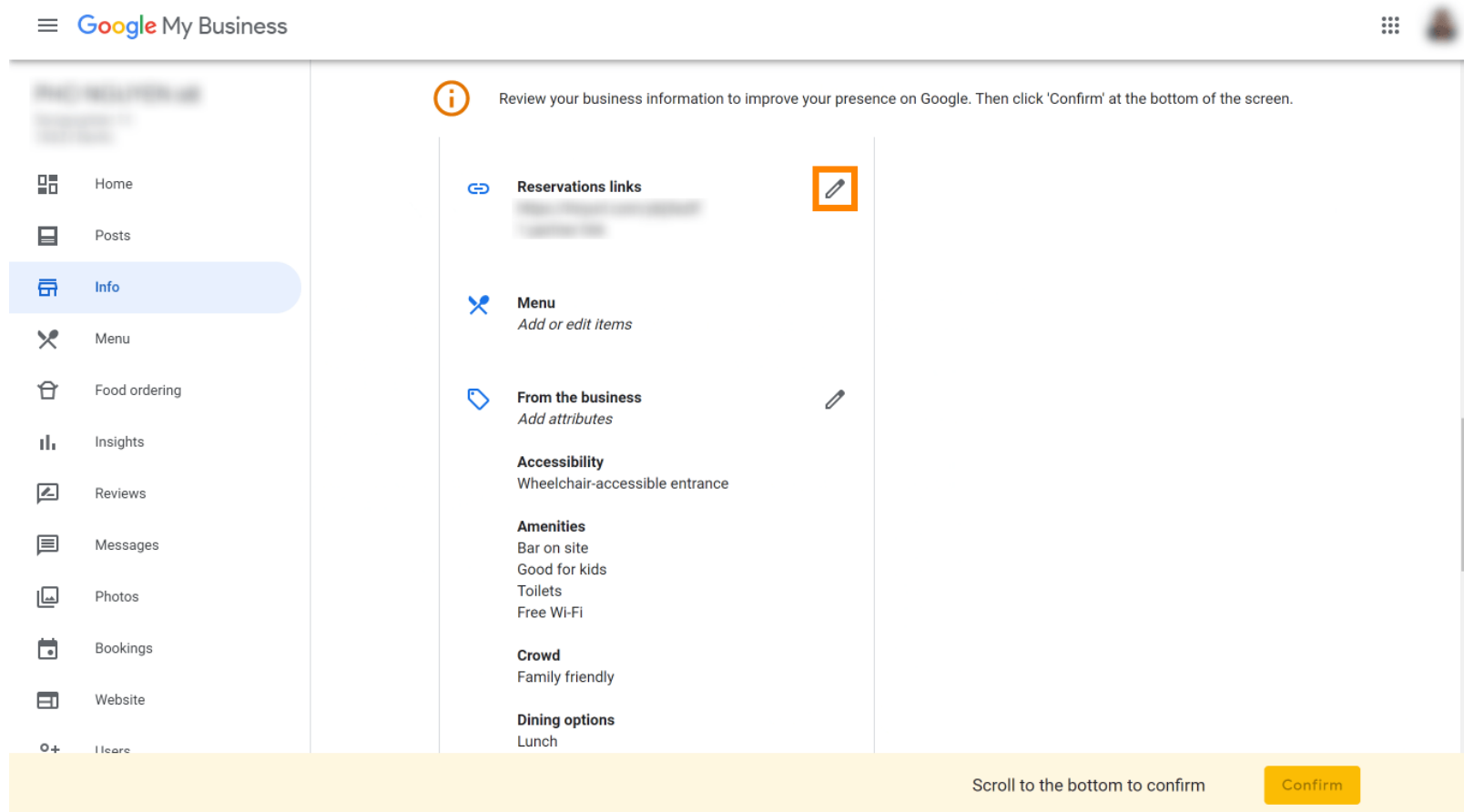


Scroll down until you reach **reservation links**.

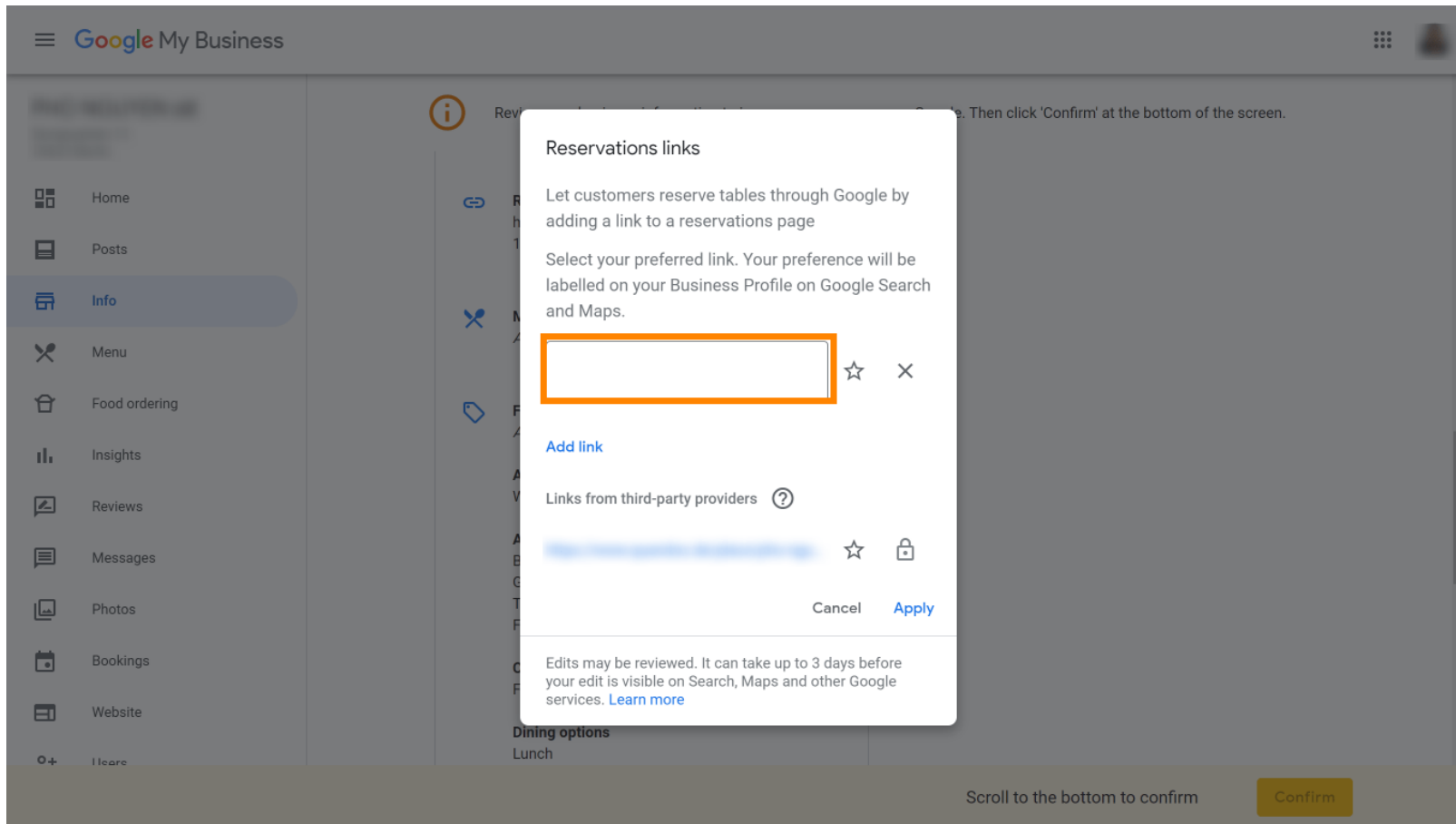




Click on the **pencil icon** to add or remove reservations links.

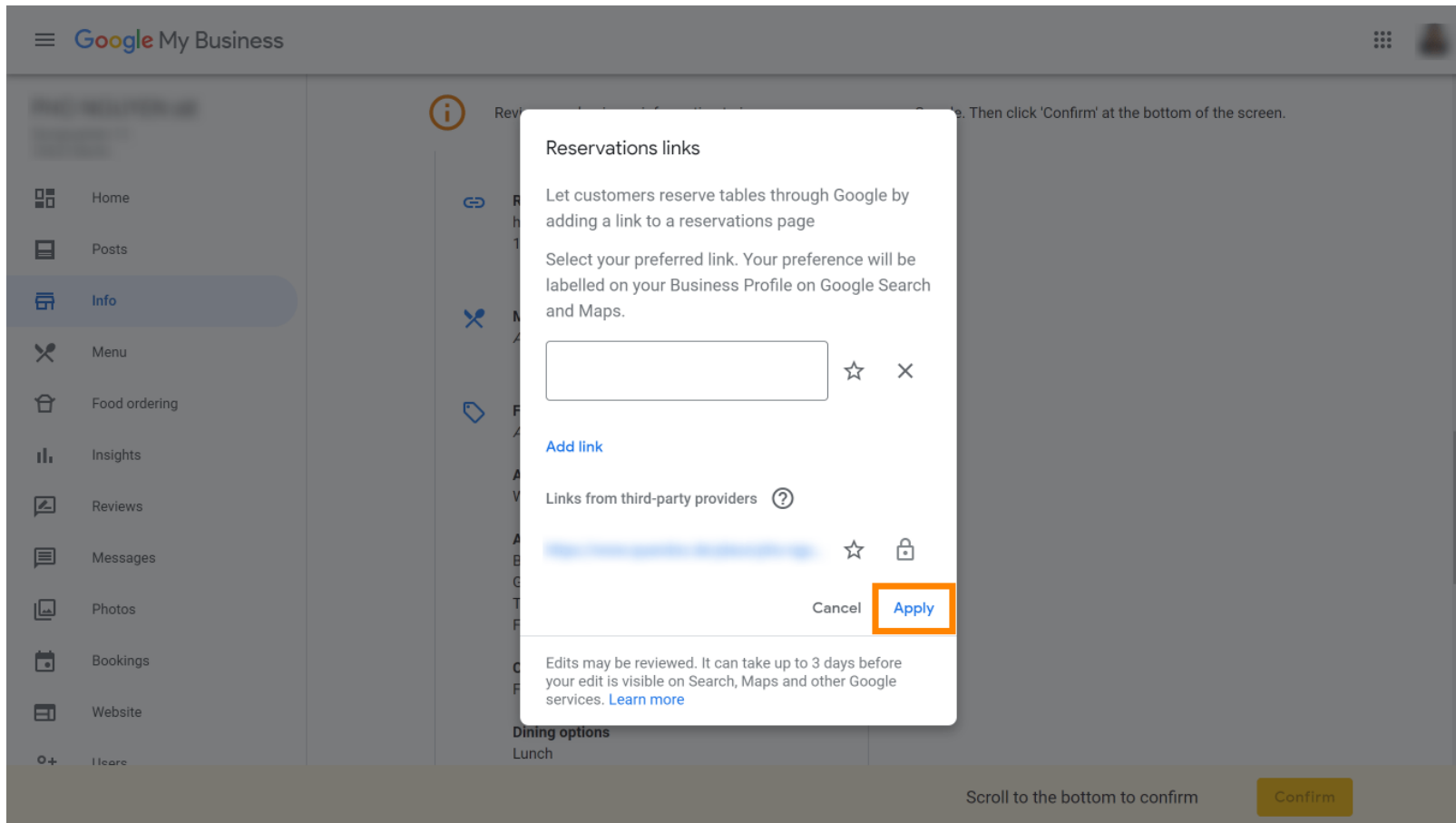


 **Paste** the previously copied URL (Pop-out link) here.



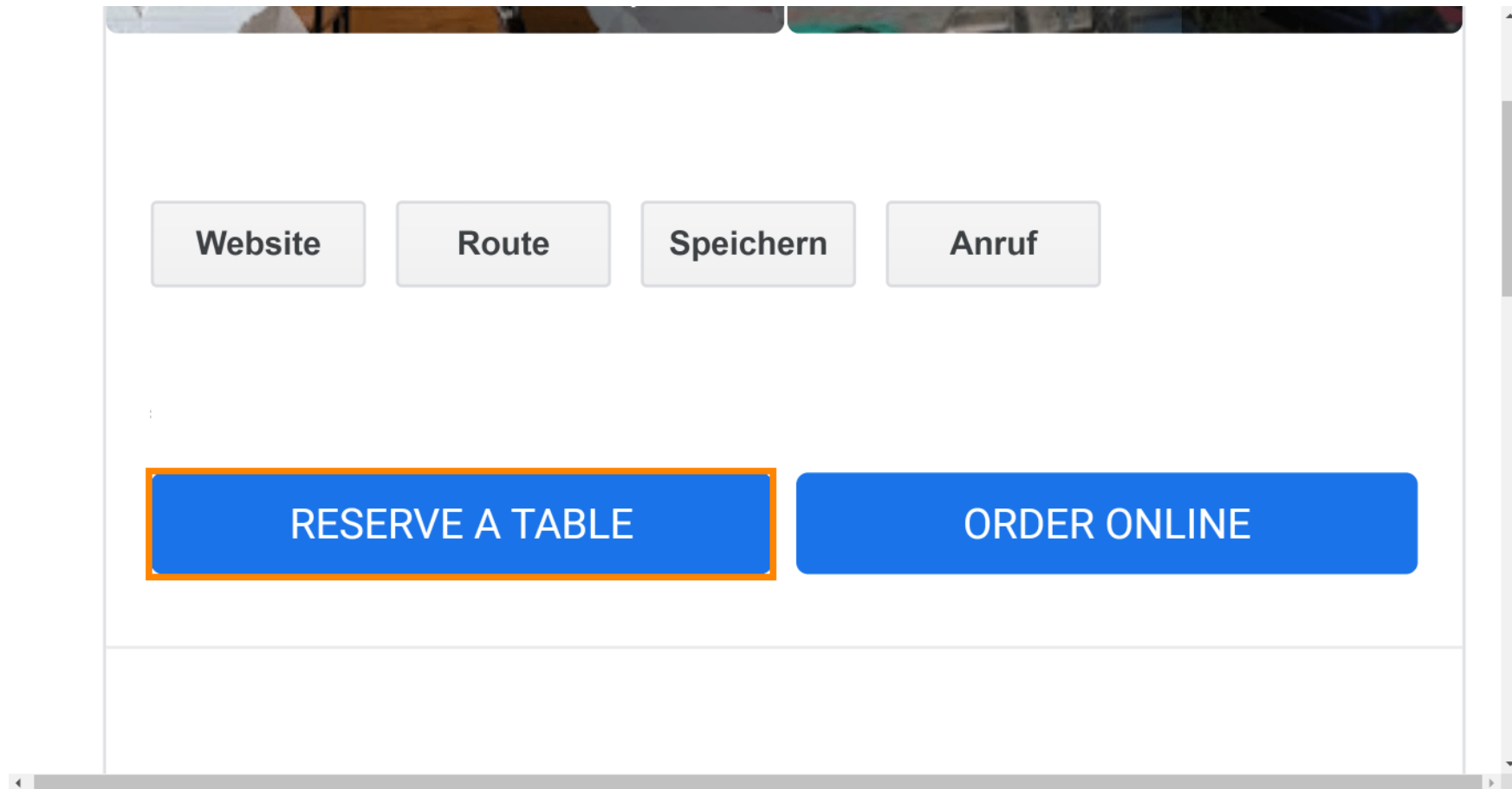


Finish the process by clicking on **apply**.





That's it. You have completed the tutorial and now know how to integrate the reservation tool into Google Business. **Note: Reservations through Google have a maximum capacity of 12 people.**





Scan to go to the interactive player