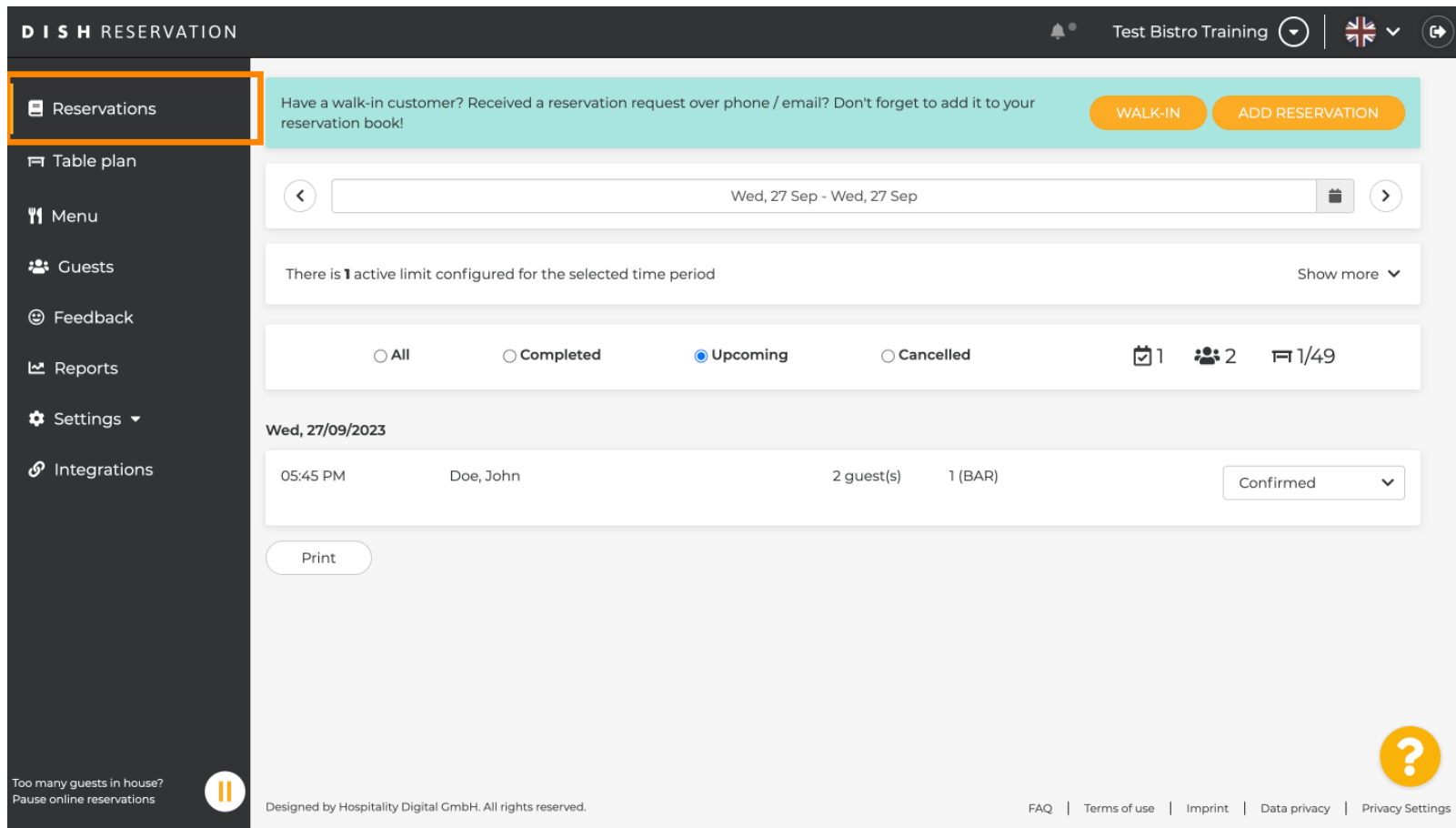


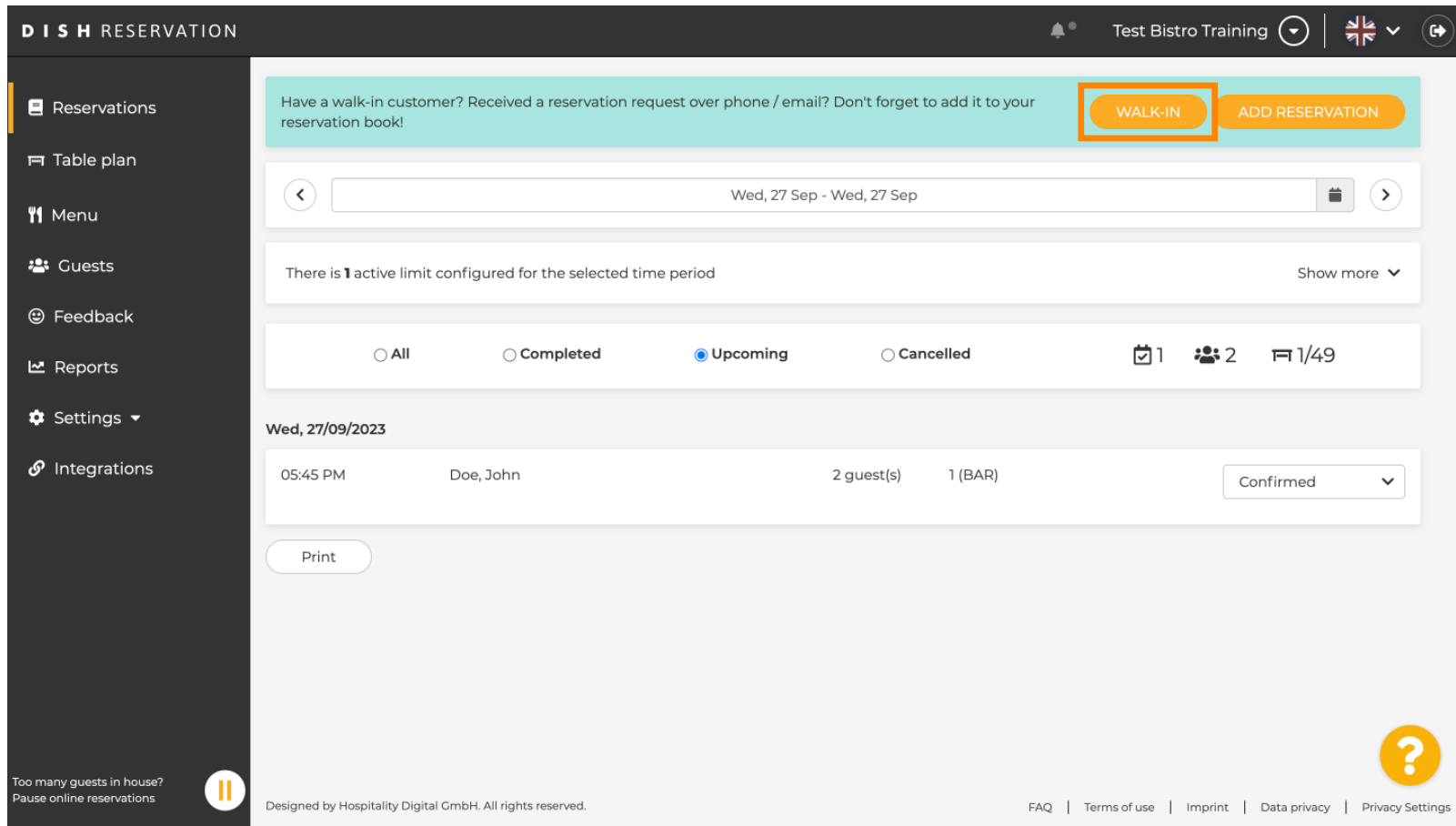


Willkommen beim Dashboard von **DISH Reservation**. In diesem Tutorial zeigen wir Ihnen, wie Sie Laufkundschaft zu Ihren Reservierungen hinzufügen.



The screenshot shows the DISH Reservation dashboard. The left sidebar contains navigation links: Reservations (highlighted with an orange box), Table plan, Menu, Guests, Feedback, Reports, Settings, and Integrations. The main content area has a top teal banner with the text "Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!" and two buttons: "WALK-IN" and "ADD RESERVATION". Below this is a date range selector showing "Wed, 27 Sep - Wed, 27 Sep". A message states "There is 1 active limit configured for the selected time period" with a "Show more" link. Filter buttons for "All", "Completed", "Upcoming" (selected), and "Cancelled" are present, along with summary icons for 1 calendar, 2 guests, and 1/49 tables. A reservation entry for "Wed, 27/09/2023" at "05:45 PM" for "Doe, John" with "2 guest(s)" and "1 (BAR)" is shown, with a "Confirmed" status dropdown. A "Print" button is below the entry. At the bottom, there is a "Too many guests in house? Pause online reservations" warning, a "Designed by Hospitality Digital GmbH. All rights reserved." footer, and a help icon (yellow circle with a question mark).

Um einen Walk-In hinzuzufügen, klicken Sie auf **WALK-IN**.



The screenshot displays the DISH RESERVATION web application interface. On the left is a dark sidebar with navigation links: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings, and Integrations. The main content area has a dark header with the text 'DISH RESERVATION', a notification bell, the text 'Test Bistro Training', a language selector (UK flag), and a refresh icon. Below the header, a light blue banner contains the text 'Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!' and two orange buttons: 'WALK-IN' (highlighted with an orange border) and 'ADD RESERVATION'. A date range selector shows 'Wed, 27 Sep - Wed, 27 Sep'. Below this, a message states 'There is 1 active limit configured for the selected time period' with a 'Show more' link. A filter bar shows 'All', 'Completed', 'Upcoming' (selected), and 'Cancelled' filters, along with summary icons for 1 calendar, 2 people, and 1/49 tables. A reservation card for 'Wed, 27/09/2023' at '05:45 PM' for 'Doe, John' with '2 guest(s)' and '1 (BAR)' is shown, with a 'Confirmed' status dropdown. A 'Print' button is below the card. At the bottom left, a message says 'Too many guests in house? Pause online reservations' with a pause icon. At the bottom right, there is a help icon (question mark) and a footer with 'Designed by Hospitality Digital GmbH. All rights reserved.' and links for 'FAQ', 'Terms of use', 'Imprint', 'Data privacy', and 'Privacy Settings'.



Es öffnet sich ein neues Fenster, in dem Sie die wesentlichen **Walkin-Informationen** eingeben können .

Reservations

Table plan

Menu

Guests

Feedback

Reports

Settings

Integrations

Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!

Walkin information

'#' Guests *

Date

Time

Duration

Table(s)

Source

Wed, 27/09/2023

Now

Please select capacity and time first

Please select

Walkin

Reservation notes

Internal note. Will be shown for this reservation only.

e.g. window seat, occasion...

Internal guest information

Note will be shown on all reservations made by this guest.

e.g. 10% discount, VIP...

Allergies

☐ Gluten

☐ Sesame

☐ Nuts

☐ Crustacean

☐ Eggs

☐ Fish

☐ Mustard

☐ Lactose

☐ Celery

☐ Peanuts

☐ Shellfish

☐ Soy

☐ Lupins

☐ Sulphite

Diet

☐ Gluten-free

☐ Halal

☐ Kosher

☐ Lactose-free

☐ Vegan

☐ Vegetarian

Too many guests in house?

Pause online reservations

SAVE



Falls Anmerkungen zur Reservierung vorhanden sind, können Sie diese unter Reservierungsnotizen hinterlassen. Nutzen Sie dazu das entsprechende **Textfeld**.

DISH RESERVATION
Test Bistro Training

Reservations
Table plan
Menu
Guests
Feedback
Reports
Settings
Integrations

Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!

Walkin information

Guests 3

Date Wed, 27/09/2023

Time Now

Duration 2.5 hours

Table(s) 1-2

Source Walkin

Reservation notes

Internal note. Will be shown for this reservation only.

e.g. window seat, occasion...

Internal guest information

Note will be shown on all reservations made by this guest.

e.g. 10% discount, VIP...

Allergies

☐ Gluten
☐ Sesame
☐ Nuts
☐ Crustacean
☐ Eggs
☐ Fish
☐ Mustard
☐ Lactose
☐ Celery
☐ Peanuts
☐ Shellfish
☐ Soy
☐ Lupins
☐ Sulphite

Diet

☐ Gluten-free
☐ Halal
☐ Kosher
☐ Lactose-free
☐ Vegan
☐ Vegetarian

Back
SAVE

Too many guests in house?
Pause online reservations



Gibt es weitere Informationen zum Gast, hinterlassen Sie diese unter Interne Gästeinformationen im entsprechenden **Textfeld**.

DISH RESERVATION
Test Bistro Training

Reservations
Table plan
Menu
Guests
Feedback
Reports
Settings
Integrations

Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!

Walkin information

Guests 3

Date Wed, 27/09/2023

Time Now

Duration 2.5 hours

Table(s) 1-2

Source Walkin

Reservation notes

Internal note. Will be shown for this reservation only.

e.g. window seat, occasion...

Internal guest information

Note will be shown on all reservations made by this guest.

e.g. 10% discount, VIP...

Allergies

☐ Gluten
☐ Sesame
☐ Nuts
☐ Crustacean
☐ Eggs
☐ Fish
☐ Mustard
☐ Lactose
☐ Celery
☐ Peanuts
☐ Shellfish
☐ Soy
☐ Lupins
☐ Sulphite

Diet

☐ Gluten-free
☐ Halal
☐ Kosher
☐ Lactose-free
☐ Vegan
☐ Vegetarian

Back
SAVE

Too many guests in house?
Pause online reservations



Nachdem Sie alle Informationen eingegeben haben, klicken Sie auf **SPEICHERN**, um den Walk-In hinzuzufügen.

DISH RESERVATION

Test Bistro Training

Reservations
Table plan
Menu
Guests
Feedback
Reports
Settings
Integrations

Too many guests in house?
Pause online reservations

Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!
Back

Walkin information

'#' Guests
3

Date
Wed, 27/09/2023

Time
Now

Duration
2.5 hours

Table(s)
1-2

Source
Walkin

Reservation notes

Internal note. Will be shown for this reservation only.

e.g. window seat, occasion...

Internal guest information

Note will be shown on all reservations made by this guest.

e.g. 10% discount, VIP...

Allergies

☐ Gluten
☐ Sesame
☐ Nuts
☐ Crustacean
☐ Eggs
☐ Fish
☐ Mustard
☐ Lactose
☐ Celery
☐ Peanuts
☐ Shellfish
☐ Soy
☐ Lupins
☐ Sulphite

Diet

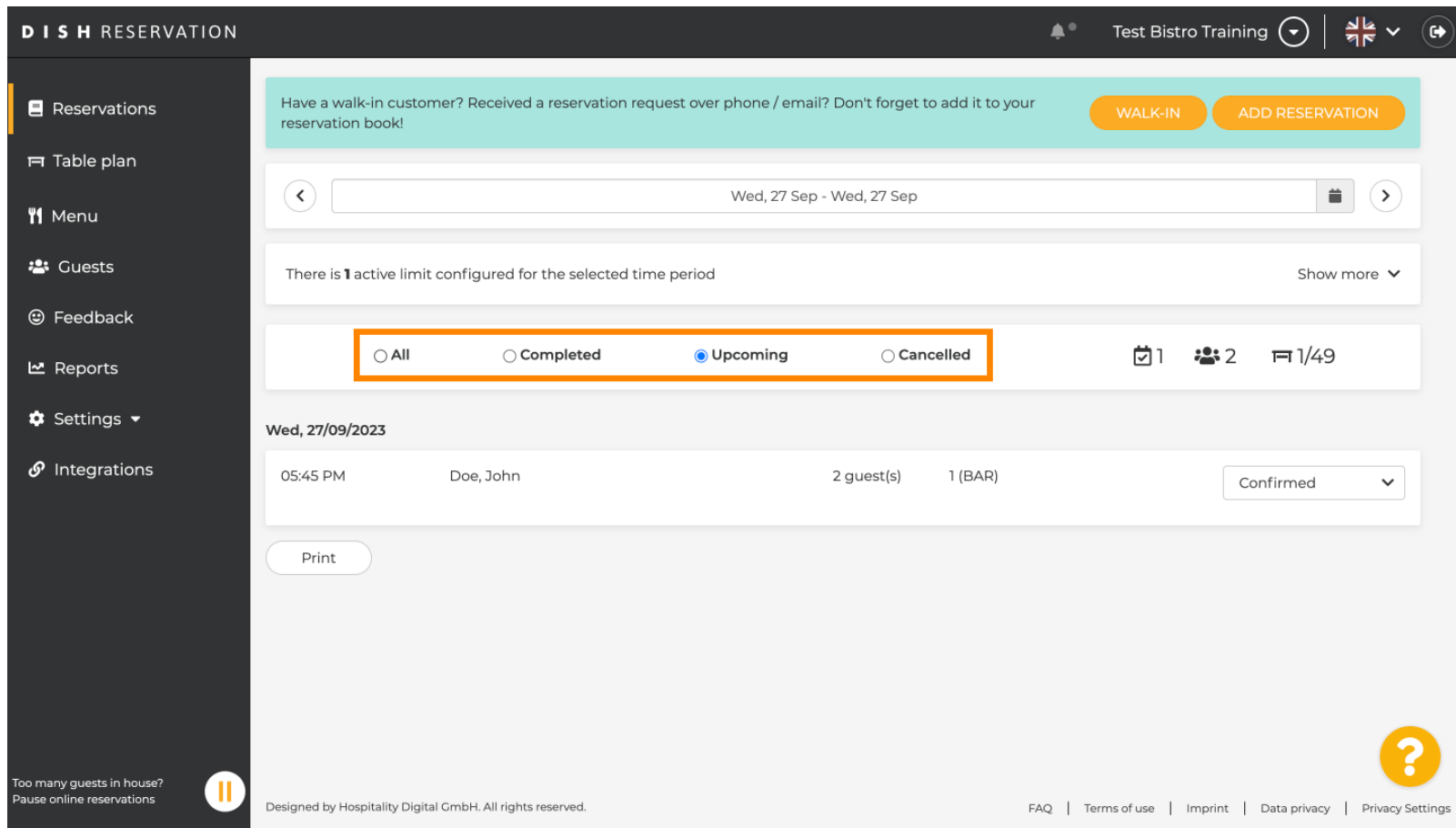
☐ Gluten-free
☐ Halal
☐ Kosher
☐ Lactose-free
☐ Vegan
☐ Vegetarian

SAVE

6 von 16



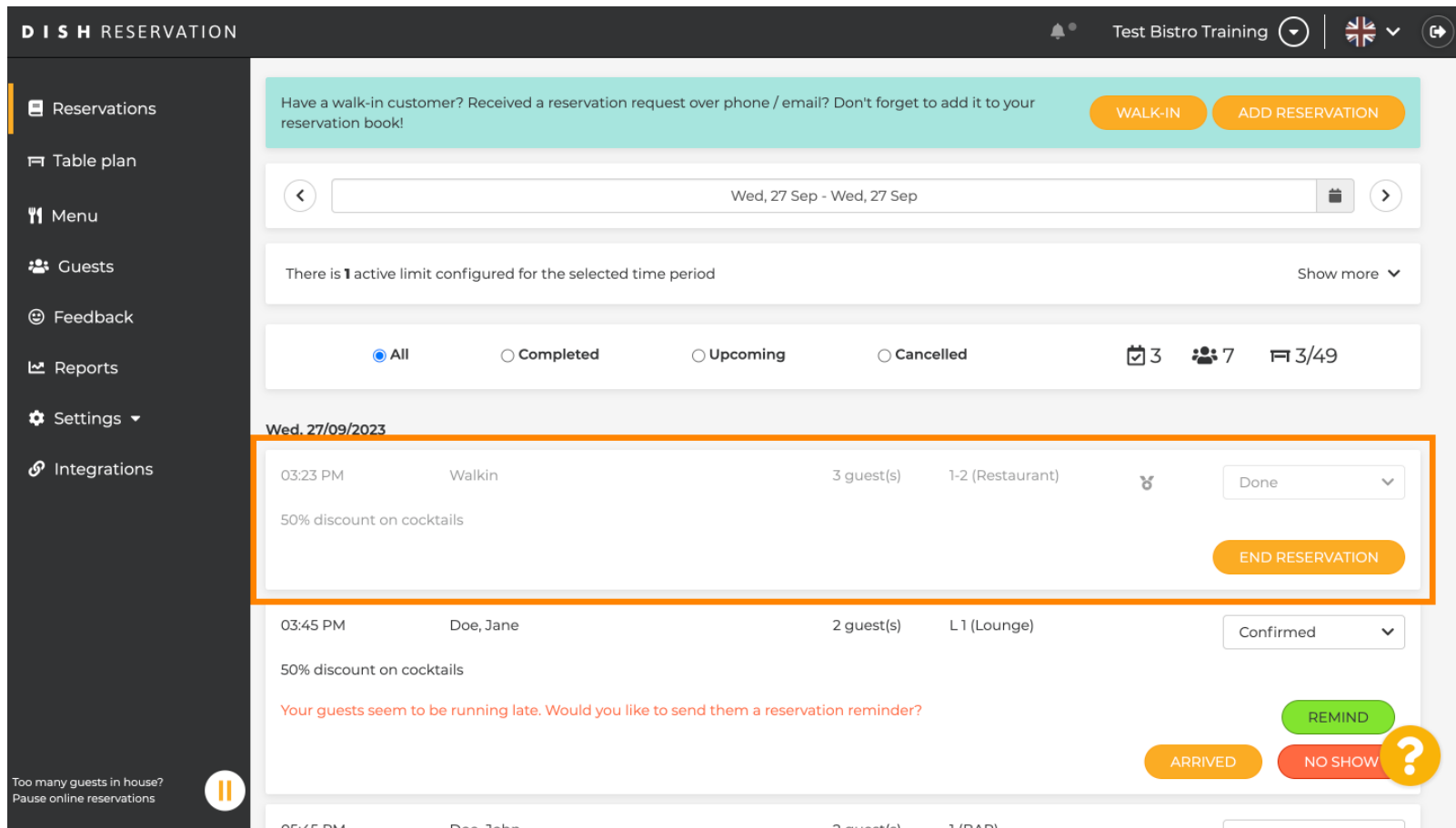
Da es sich bei einem Walk-In nicht um eine bevorstehende Reservierung handelt, müssen Sie Ihre Reservierungen anders filtern. Nutzen Sie hierfür die vorgegebenen **Auswahlmöglichkeiten**.



The screenshot shows the DISH RESERVATION dashboard. On the left is a dark sidebar with navigation links: Reservations, Table plan, Menu, Guests, Feedback, Reports, Settings, and Integrations. The main content area has a teal header with a message about walk-in customers and buttons for 'WALK-IN' and 'ADD RESERVATION'. Below this is a date range selector set to 'Wed, 27 Sep - Wed, 27 Sep'. A status message indicates '1 active limit configured for the selected time period'. A filter bar contains four options: 'All', 'Completed', 'Upcoming' (which is selected and highlighted with an orange border), and 'Cancelled'. To the right of the filters are icons for a calendar, 2 guests, and a table icon labeled '1/49'. A reservation entry for 'Wed, 27/09/2023' at '05:45 PM' for 'Doe, John' with '2 guest(s)' and '1 (BAR)' is shown, with a 'Confirmed' status dropdown. A 'Print' button is below the entry. At the bottom, there is a footer with a 'Pause online reservations' button, a copyright notice 'Designed by Hospitality Digital GmbH. All rights reserved.', and a list of links: FAQ, Terms of use, Imprint, Data privacy, and Privacy Settings. A yellow question mark icon is also present in the bottom right corner.



Je nach Auswahl werden Ihnen Ihre Reservierungen gefiltert angezeigt. Durch Anklicken einer **Reservierung** können Sie jederzeit weitere Informationen einsehen und diese auch anpassen.



DISH RESERVATION | Test Bistro Training | 🇬🇧

Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book! [WALK-IN](#) [ADD RESERVATION](#)

Wed, 27 Sep - Wed, 27 Sep

There is 1 active limit configured for the selected time period [Show more](#)

☒ All ☐ Completed ☐ Upcoming ☐ Cancelled 📅 3 👤 7 🍽️ 3/49

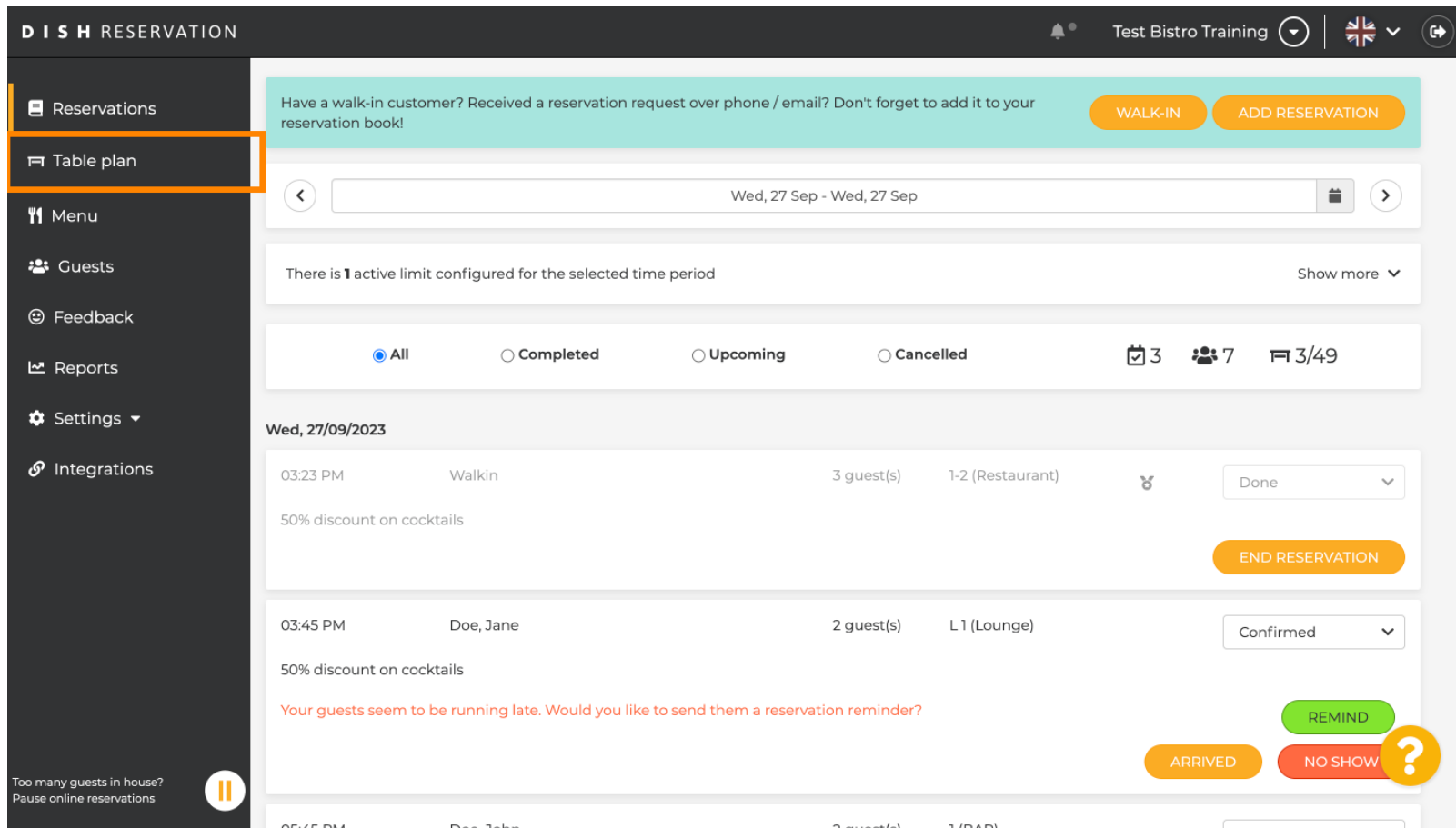
Wed, 27/09/2023

03:23 PM	Walkin	3 guest(s)	1-2 (Restaurant)	🔖	Done
50% discount on cocktails					
END RESERVATION					
03:45 PM	Doe, Jane	2 guest(s)	L1 (Lounge)		Confirmed
50% discount on cocktails					
Your guests seem to be running late. Would you like to send them a reservation reminder?					
ARRIVED REMIND NO SHOW 					
05:45 PM	Doe, John	2 guest(s)	1 (RADI)		

Too many guests in house? Pause online reservations 



Eine weitere Möglichkeit, einen Gast ohne Termin hinzuzufügen, ist über den Tischplan. Klicken Sie dazu auf **Tischplan**.



DISH RESERVATION

Test Bistro Training

Have a walk-in customer? Received a reservation request over phone / email? Don't forget to add it to your reservation book!

WALK-IN **ADD RESERVATION**

Wed, 27 Sep - Wed, 27 Sep

There is 1 active limit configured for the selected time period

All **Completed** **Upcoming** **Cancelled** 3 7 3/49

Wed, 27/09/2023

03:23 PM	Walkin	3 guest(s)	1-2 (Restaurant)	Done
50% discount on cocktails				
END RESERVATION				
03:45 PM	Doe, Jane	2 guest(s)	L1 (Lounge)	Confirmed
50% discount on cocktails				
Your guests seem to be running late. Would you like to send them a reservation reminder?				
REMIND				
ARRIVED NO SHOW				
05:45 PM	Doe, John	2 guest(s)	1 (RADI)	

Too many guests in house? Pause online reservations



Klicken Sie dann auf „Verfügbar“, um eine Liste der verfügbaren Tische zu öffnen.

The screenshot displays the DISH RESERVATION interface. On the left, a sidebar menu is visible with the following items:

- Restaurant
- Arrived (0)
- Next bookings (3)
- Available (11)** (highlighted with an orange box)

The main area shows a grid of tables on a dark background. The tables are represented by icons and numbers:

- 8: Large rectangular table
- 10: Small square table
- 22: Large rectangular table
- 11: Small square table
- 12: Small square table
- 1-2: Small square table
- 14: Large rectangular table
- 16: Large rectangular table
- 17: Small square table
- 18: Small square table
- 19: Small square table
- demo table: A circular table labeled "demo table"

At the top right, there is a header with "Test Bistro Training", a date/time selector showing "Mon, 02/10/2023" and "04:55 pm", and a "Now" button. At the bottom, there is a footer with "Designed by Hospitality Digital GmbH. All rights reserved." and links for "FAQ", "Terms of use", "Imprint", "Data privacy", and "Privacy Settings".



Sobald Sie Ihren Tisch ausgewählt haben, klicken Sie auf das grüne **Plus-Symbol**, um eine Reservierung hinzuzufügen.

The screenshot displays the DISH RESERVATION interface. On the left, a sidebar lists available tables with their seat counts. A green plus symbol is highlighted next to the first table (1-2 seats). The main area shows a grid of tables with their respective seat counts and colors (green for available, orange for reserved). The interface includes a top navigation bar with the restaurant name, date, and time, and a bottom footer with legal information.

Table Size	Seats	Status
1-2	3	Available
2-4	3	Available
8	8	Available
10	4	Available
14	8	Available
16	8	Available
18	-	Available

Grid of tables (Seat counts):

- Row 1: 8 (green), 10 (green), 22 (green)
- Row 2: 11 (orange), 12 (orange), 1-2 (green), demo table
- Row 3: 14 (green), 16 (green)
- Row 4: 17 (orange), 18 (green), 19 (green)



Geben Sie anschließend die erforderlichen **Informationen** ein . **Hinweis: Telefonnummer und E-Mail-Adresse sind optional.**

The screenshot displays the DISH RESERVATION interface. On the left, a sidebar contains navigation icons. The main form on the left includes a 'BACK' button, a reservation summary (1-2 seats, 04:55 pm), and a 'Customer information' section. This section contains input fields for 'First name', 'Last name', 'Party size', 'Phone number', and 'Email address', which are highlighted with an orange border. Below these is a 'Duration time' field set to '150 min'. The 'Status' is 'Available'. At the bottom of the form are 'CREATE RESERVATION' and 'DON'T SAVE' buttons. The right side of the interface shows a table layout on a grid. Tables are represented by icons with numbers: 8, 10, 22, 11, 12, 1-2, 14, 16, 17, 18, 19, and a 'demo table'. The top of the interface shows 'Test Bistro Training', a date/time selector for 'Mon, 02/10/2023 04:58 pm', and a 'Now' button. The bottom of the interface has a footer with 'Designed by Hospitality Digital GmbH. All rights reserved.' and links for 'FAQ', 'Terms of use', 'Imprint', 'Data privacy', and 'Privacy Settings'.



Klicken Sie anschließend auf **RESERVIERUNG ERSTELLEN**, um den Walk-In zu buchen.

DISH RESERVATION

Test Bistro Training

Mon, 02/10/2023 05:00 pm Now

1-2
3 seats 04:55 pm

Customer information

John

Doe

2

Phone number

Email address

Duration time
150 min

Status
Available

CREATE RESERVATION

DON'T SAVE

Table layout showing various table sizes (8, 10, 11, 12, 14, 16, 17, 18, 19, 22) and a demo table.

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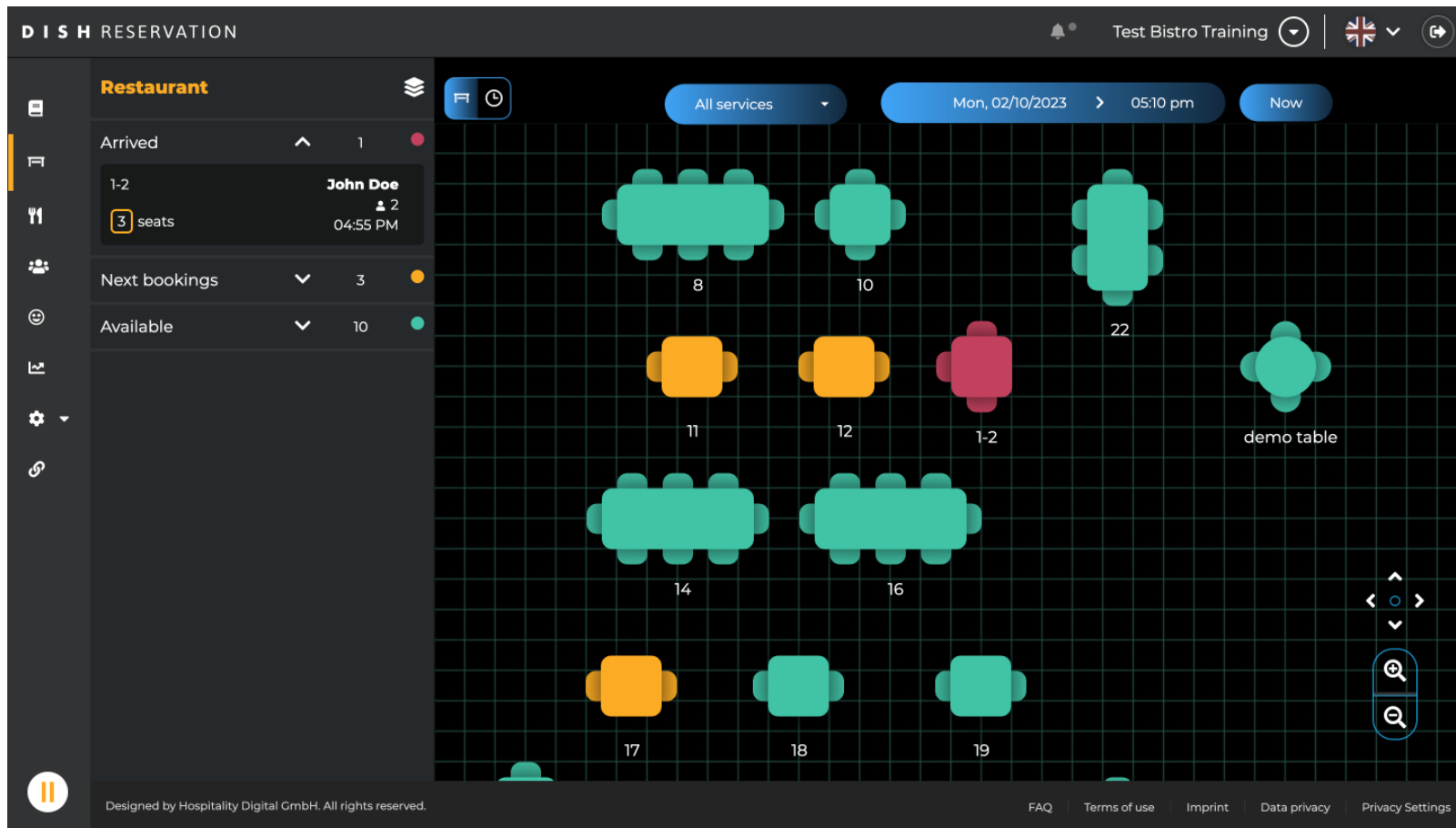
FAQ Terms of use Imprint Data privacy Privacy Settings

Ihr Walk-In ist dann unter der Rubrik **Angekommen** sichtbar .

The screenshot displays the DISH RESERVATION interface. On the left, a sidebar lists reservation status filters: **Restaurant**, **Arrived** (1), **Next bookings** (3), and **Available** (10). The **Arrived** filter is highlighted with an orange box, showing details for a reservation: **John Doe**, 1-2 people, 3 seats, and arrival time 04:55 PM. The main area shows a grid of tables represented by icons and numbers (8, 10, 22, 11, 12, 1-2, 14, 16, 17, 18, 19). A 'demo table' is also visible. The top right shows the date and time: **Mon, 02/10/2023 05:10 pm**. The bottom right contains navigation controls and a footer with links: **FAQ**, **Terms of use**, **Imprint**, **Data privacy**, and **Privacy Settings**.



Das war's. Sie haben das Tutorial abgeschlossen und wissen nun, wie Sie Laufkundschaft zu Ihren Reservierungen hinzufügen.





Scannen, um zum interaktiven Player zu gelangen