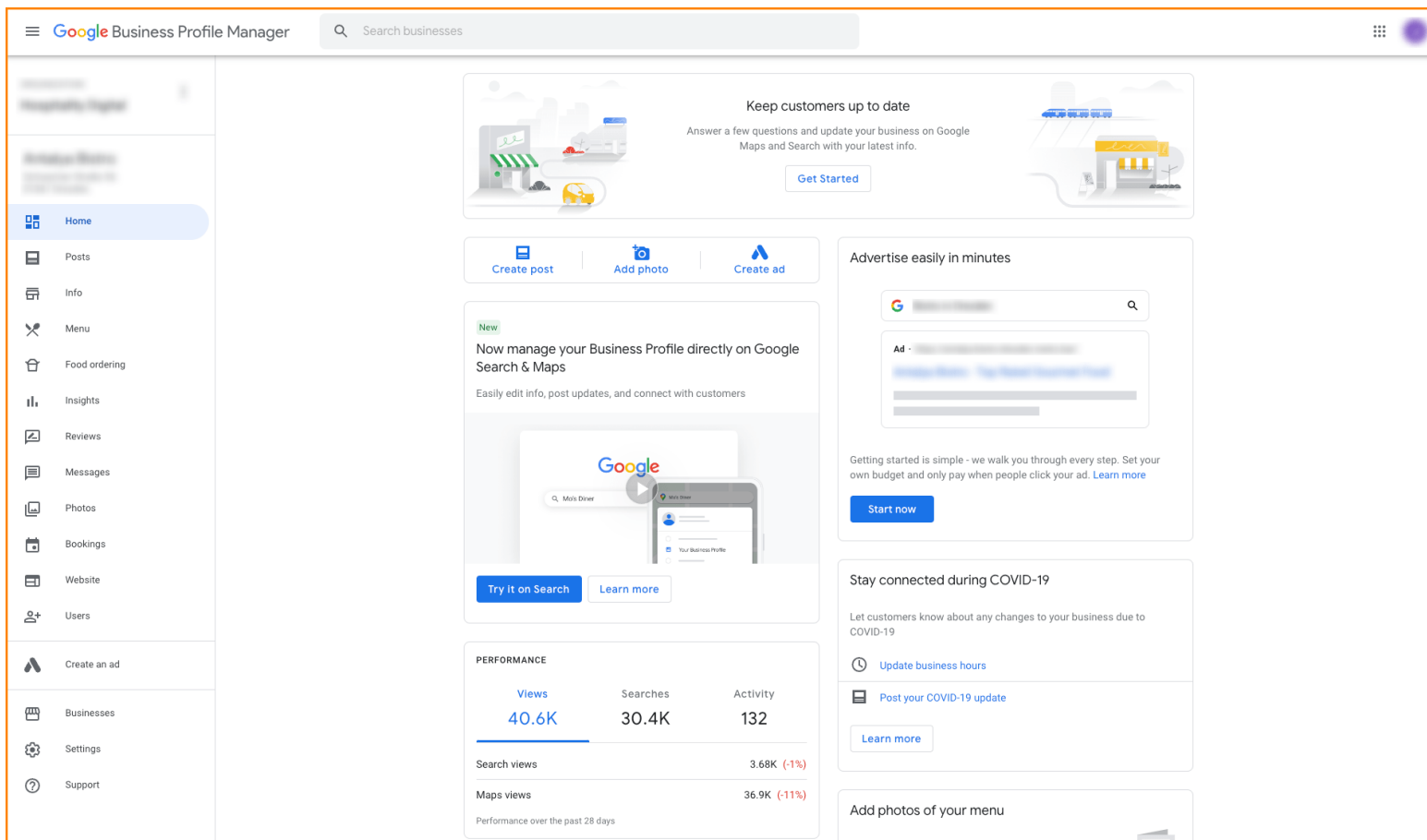




Welcome to **DISH Order dashboard**. First log in to your **Business Profile Manager**.



The screenshot shows the Google Business Profile Manager dashboard. The left sidebar contains a navigation menu with the following items: Home (selected), Posts, Info, Menu, Food ordering, Insights, Reviews, Messages, Photos, Bookings, Website, Users, Create an ad, Businesses, Settings, and Support.

The main content area features several sections:

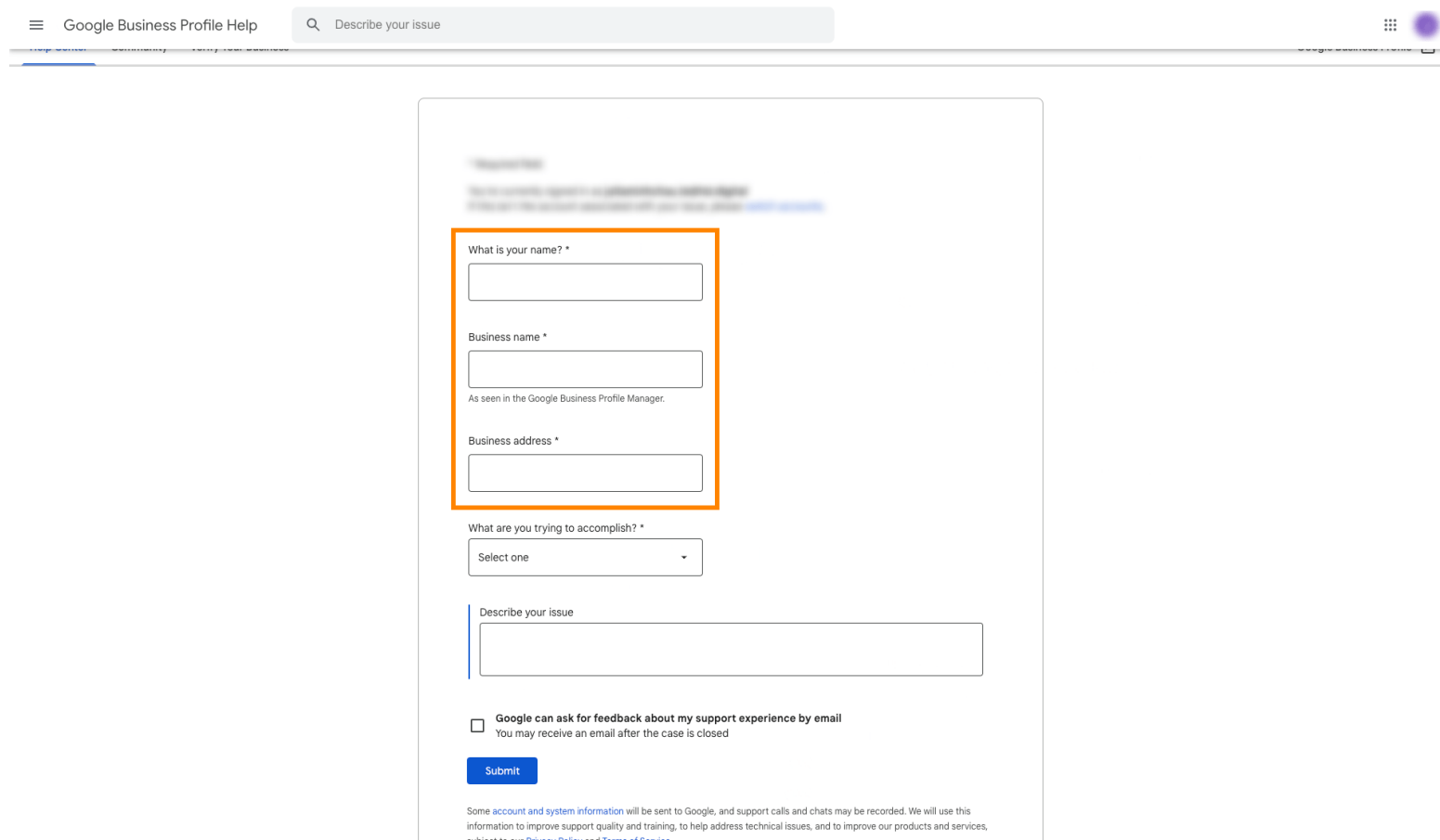
- Keep customers up to date:** A section with an illustration of a storefront and a car, prompting the user to "Answer a few questions and update your business on Google Maps and Search with your latest info." with a "Get Started" button.
- Create post, Add photo, Create ad:** Three buttons for managing the business profile.
- Now manage your Business Profile directly on Google Search & Maps:** A section with a video player showing a mobile device screen, with "Try it on Search" and "Learn more" buttons.
- PERFORMANCE:** A table showing performance metrics over the past 28 days.

	Views	Searches	Activity
	40.6K	30.4K	132
Search views			3.68K (-1%)
Maps views			36.9K (-11%)

Performance over the past 28 days
- Advertise easily in minutes:** A section with a search bar, an "Ad" preview, and a "Start now" button.
- Stay connected during COVID-19:** A section with a clock icon, "Update business hours" and "Post your COVID-19 update" buttons, and a "Learn more" button.
- Add photos of your menu:** A section with a placeholder for a photo.



Then visit https://support.google.com/business/contact/business_food and fill out your information, by clicking on **each field**. **Note: The name of your business must match the name that appears in the Google Profile Manager.**



The screenshot shows the Google Business Profile Help contact form. The form is titled "Google Business Profile Help" and has a search bar labeled "Describe your issue". The form fields are:

- What is your name? *** (Text input field)
- Business name *** (Text input field, with a note: "As seen in the Google Business Profile Manager.")
- Business address *** (Text input field)
- What are you trying to accomplish? *** (Dropdown menu with "Select one" as the placeholder)
- Describe your issue** (Text area)
- ☐ **Google can ask for feedback about my support experience by email**
You may receive an email after the case is closed
- Submit** (Blue button)

At the bottom, there is a disclaimer: "Some account and system information will be sent to Google, and support calls and chats may be recorded. We will use this information to improve support quality and training, to help address technical issues, and to improve our products and services, subject to our [Privacy Policy](#) and [Terms of Service](#)."



Select **Opt out of working with a specific partner.**

Google Business Profile Help

Describe your issue

You're currently signed in as **juliaminhchau.le@hd.digital**
If this isn't the account associated with your issue, please [switch accounts](#).

What is your name? *

Business name *

As seen in the Google Business Profile Manager.

Business address *

What are you trying to accomplish? *

Select one

- Sign up for the "Order Online" feature
- Opt out of "Order Online" feature altogether
- Opt out of working with a specific partner**
- Technical issues with feature: Order Online button doesn't show on Business Profile
- Technical issues with feature: Menu items don't match business offerings
- Other technical issues

Submit

Some [account](#) and [system information](#) will be sent to Google, and support calls and chats may be recorded. We will use this information to improve support quality and training, to help address technical issues, and to improve our products and services, subject to our [Privacy Policy](#) and [Terms of Service](#).

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English

 [Send feedback about our Help Center](#)



Click on the answer **I am not happy with the services provided by the provider.** **Note: Otherwise the ticket will not get the right priority on Google.**

Google Business Profile Help

Business name *

As seen in the Google Business Profile Manager.

Business address *

What are you trying to accomplish? *

Opt out of working with a specific part... ▾

Why would you like to opt out of working with specific partners? *

Select one

I am not happy with the services provided by the provider(s)

The provider(s) is not our preferred provider at this time

I did not authorize the provider(s) to fulfill our online orders

The provider(s) did not take action after multiple tries

☐ Canada

If you want to remove a specific provider with whom you have a business relationship, you should contact the provider's support team. Please refer to our [opt out policy](#).

Please describe your opt-out reason.

Please submit an attachment that describes the concern/issue with the feature.

No files chosen



Click the **country** you are located in.

Google Business Profile Help

Describe your issue

Business name *

As seen in the Google Business Profile Manager.

Business address *

What are you trying to accomplish? *

Opt out of working with a specific part... ▾

Why would you like to opt out of working with specific partners? *

The provider(s) is not our preferred pro... ▾

What country are you located in? *

☐ Australia

☐ Germany

☐ United States

☐ Canada

If you want to remove a specific provider with whom you have a business relationship, you should contact the provider's support team. Please refer to our [opt out policy](#).

Please describe your opt-out reason.

Please submit an attachment that describes the concern/issue with the feature.

No files chosen



The next step is to select the food **ordering provider** you want to remove from your restaurant on Google: e.g. Takeaway (Lieferando) or Hospitality Digital (orderdirect)

Google Business Profile Help
Describe your issue

As seen in the Google Business Profile Manager.

Business address *

What are you trying to accomplish? *

Opt out of working with a specific part...

Why would you like to opt out of working with specific partners? *

The provider(s) is not our preferred pro...

What country are you located in? *

☐ Australia
☒ Germany
☐ United States
☐ Canada

Which provider(s) do you want to opt out of? *

☐ Takeaway
☐ Other

If you want to remove a specific provider with whom you have a business relationship, you should contact the provider's support team. Please refer to our [opt out policy](#).

Please describe your opt-out reason.

Please submit an attachment that describes the concern/issue with the feature

To complete the process, click on **Submit**. That's it, you are done.

Google Business Profile Help

Describe your issue

What are you trying to accomplish?

Opt out of working with a specific part...

Why would you like to opt out of working with specific partners? *

The provider(s) is not our preferred pro...

What country are you located in? *

☐ Australia

☒ Germany

☐ United States

☐ Canada

Which provider(s) do you want to opt out of? *

☒ Takeaway

☐ Other

If you want to remove a specific provider with whom you have a business relationship, you should contact the provider's support team. Please refer to our [opt out policy](#).

Please describe your opt-out reason.

Please submit an attachment that describes the concern/issue with the feature.

No files chosen

+ Choose files

☐ Google can ask for feedback about my support experience by email
You may receive an email after the case is closed

Submit



Scan to go to the interactive player