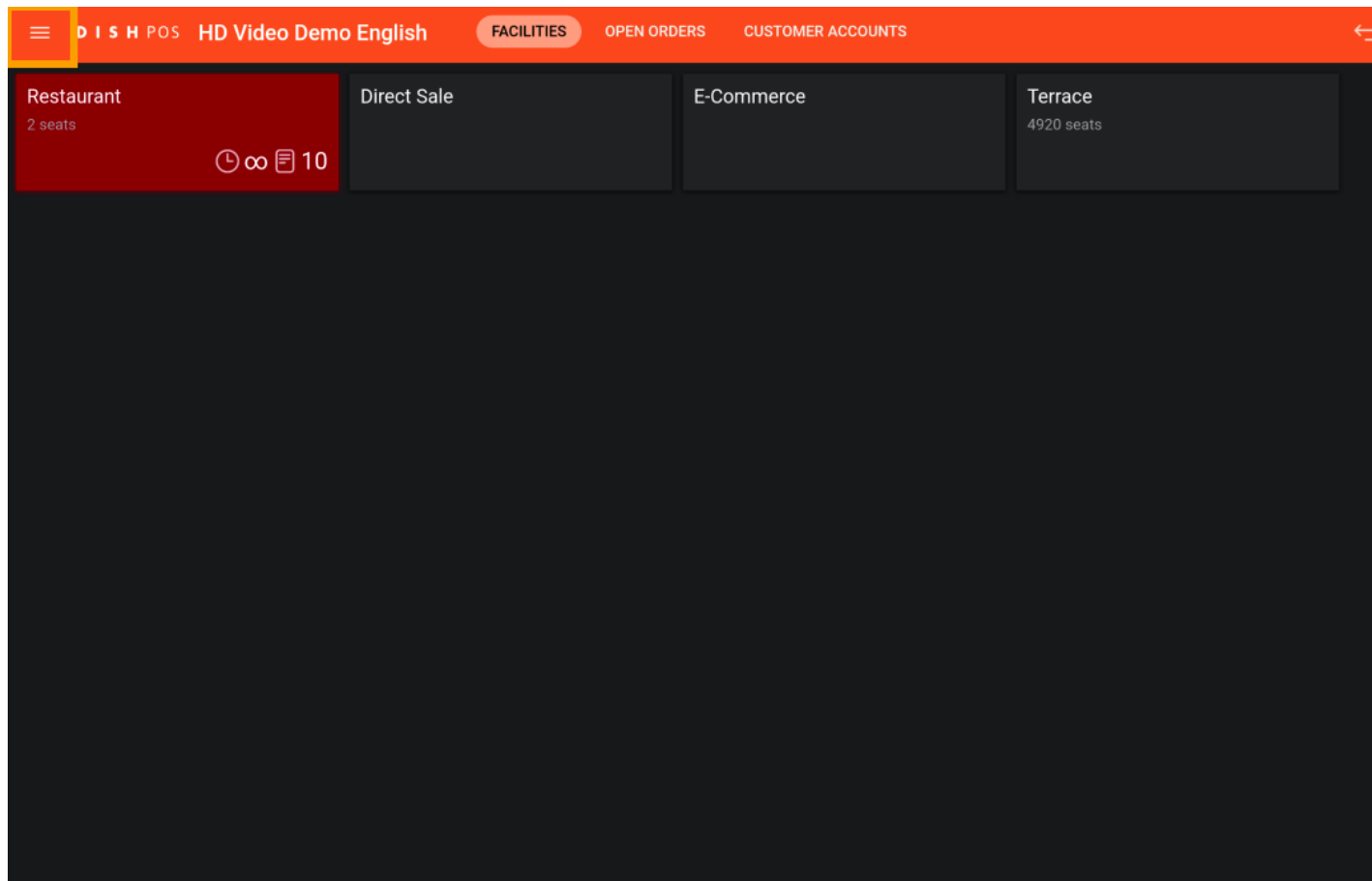


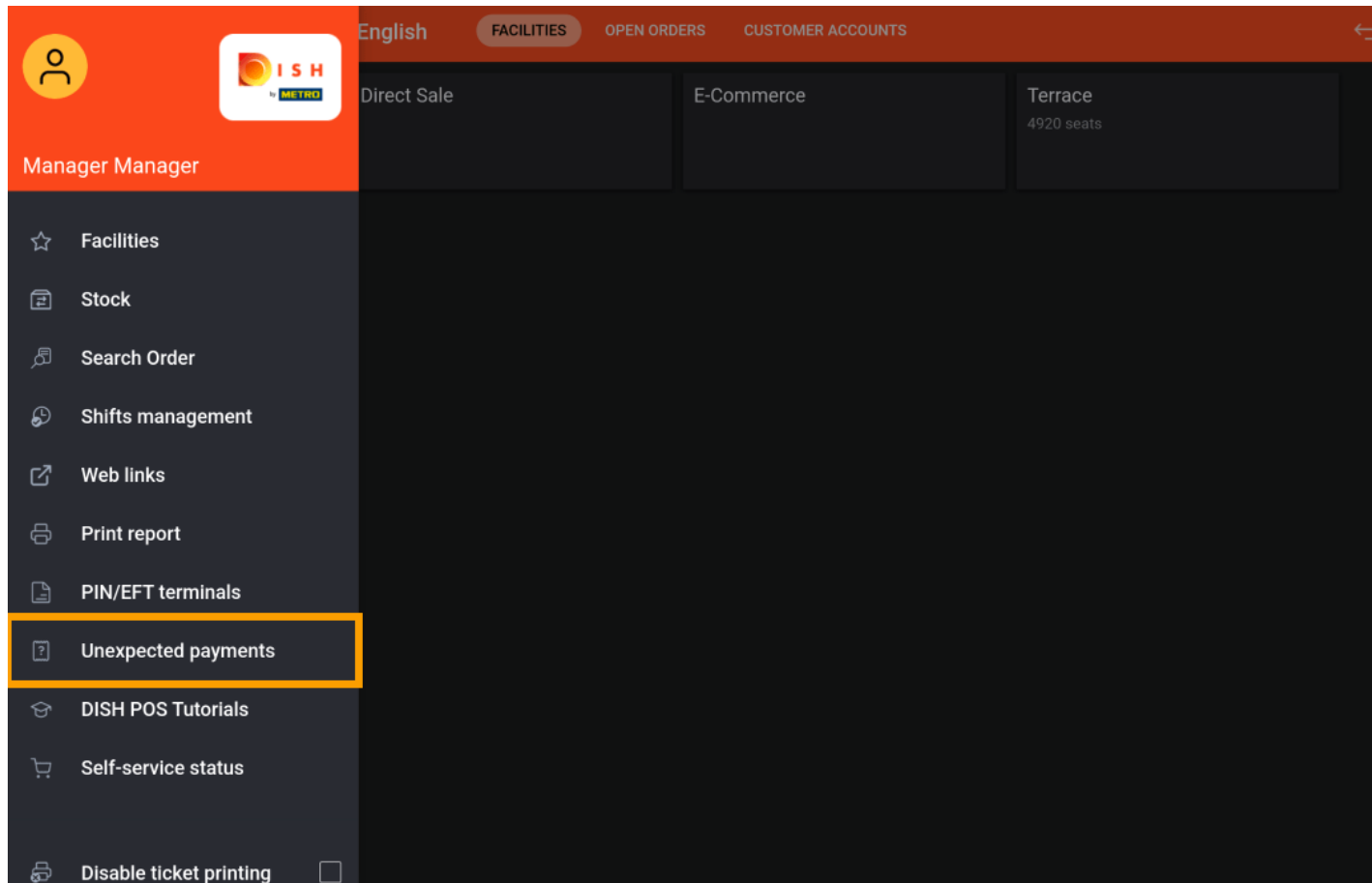


Welcome to the DISH POS app. In this tutorial, we show you how to retrieve payments that could not be linked to an order. First, open the **menu**.





Then select **Unexpected payments**.





To set a starting point for the period you are looking for, tap on the **starting date**.

 DISH POS No payments found 

Starting:

Mar 22, 2023

06:00

Ending:

Mar 22, 2023

15:52

CLEAR

NO PAYMENTS MATCHING YOUR CRITERIA ARE FOUND



Now select the corresponding **date**. **Note: Do the same for the time, if necessary.**

☰

DISH POS

No payments found

↶

Starting:

Mar 22, 2023

06:00

15:52

March 2023

SUN	MON	TUE	WED	THU	FRI	SAT
26	27	28	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

NO PAYMENTS MATCHING YOUR CRITERIA ARE FOUND



To set an ending point for the period you are looking for, tap on the **ending date**.

 DISH POS No payments found 

Starting:

Mar 22, 2023

06:00

Ending:

Mar 22, 2023

15:52

CLEAR

NO PAYMENTS MATCHING YOUR CRITERIA ARE FOUND



Now select the corresponding **date**. **Note: Do the same for the time, if necessary.**


DISH POS
No payments found


Starting:

Mar 22, 2023

06:00

Ending:

Mar 22, 2023

15:52

March 2023

SUN	MON	TUE	WED	THU	FRI	SAT
26	27	28	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

NO PAYMENTS MATCHING YOUR CRITERIA ARE FOUND



If there are online payments the system can't link to an order, they will be shown in the left area. That's it. You completed the tutorial and now know how to retrieve payments that could not be linked to an order.

 DISH POS No payments found 

Starting:

Mar 22, 202306:00

Ending:

Mar 22, 202315:52

CLEAR

NO PAYMENTS MATCHING YOUR CRITERIA ARE FOUND



Scan to go to the interactive player