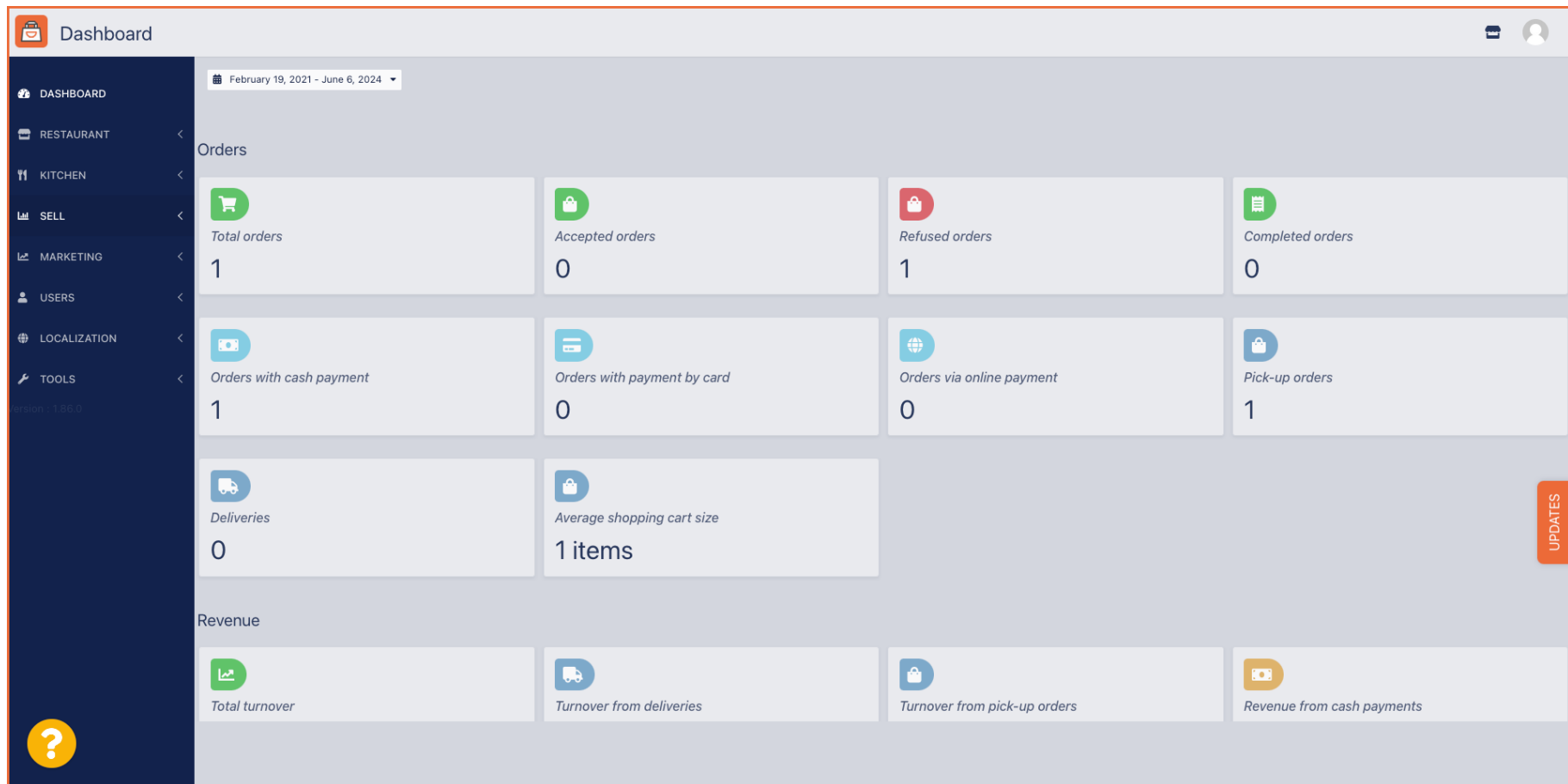


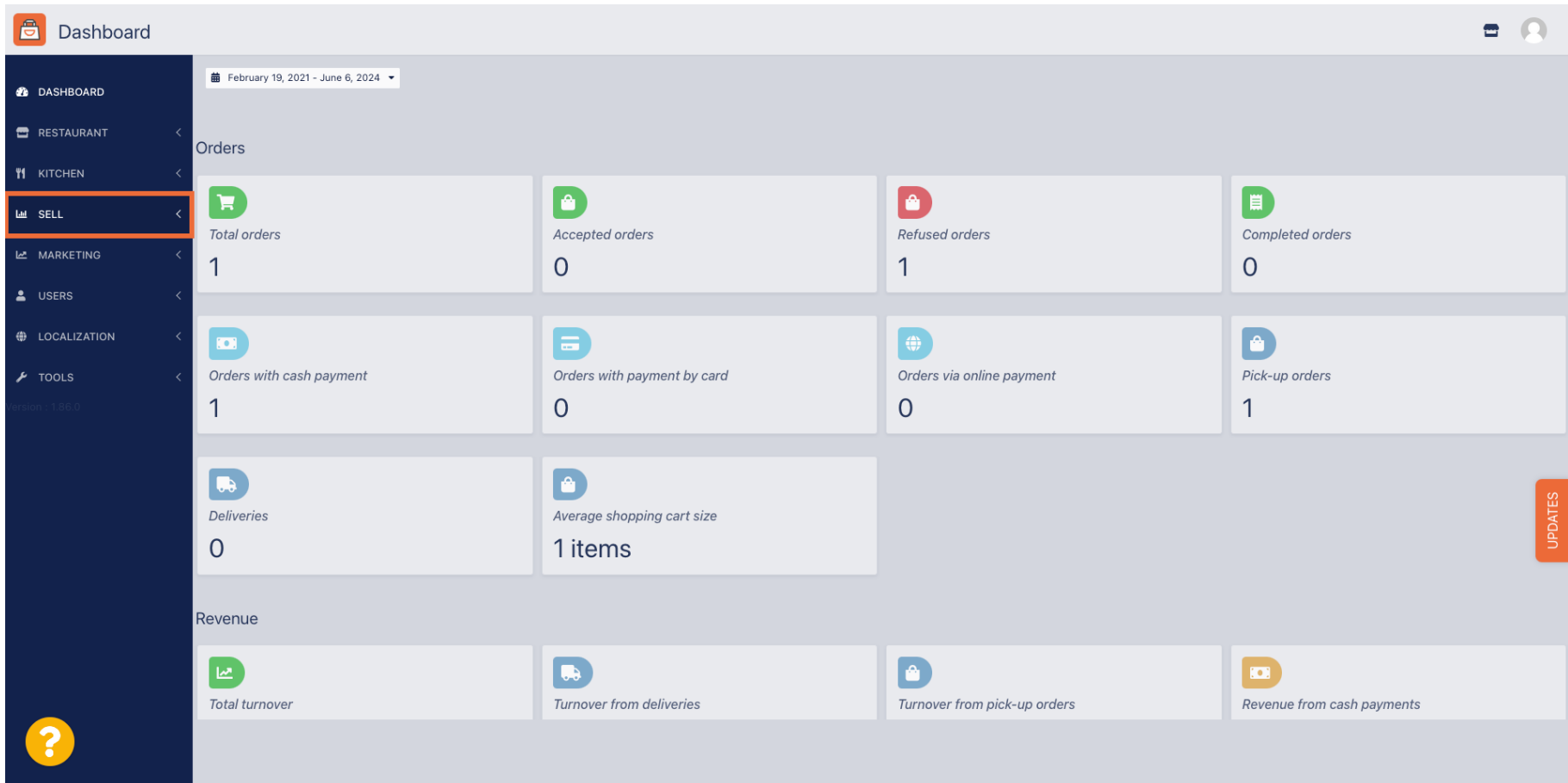


Willkommen beim DISH Bestell-Dashboard. In diesem Tutorial zeigen wir Ihnen, wie Sie eine Bestellung mit Begründung stornieren.





Klicken Sie zunächst auf „Verkäufe“ .



Dashboard

February 19, 2021 - June 6, 2024

Orders

Icon	Label	Value
	Total orders	1
	Accepted orders	0
	Refused orders	1
	Completed orders	0
	Orders with cash payment	1
	Orders with payment by card	0
	Orders via online payment	0
	Pick-up orders	1
	Deliveries	0
	Average shopping cart size	1 items

Revenue

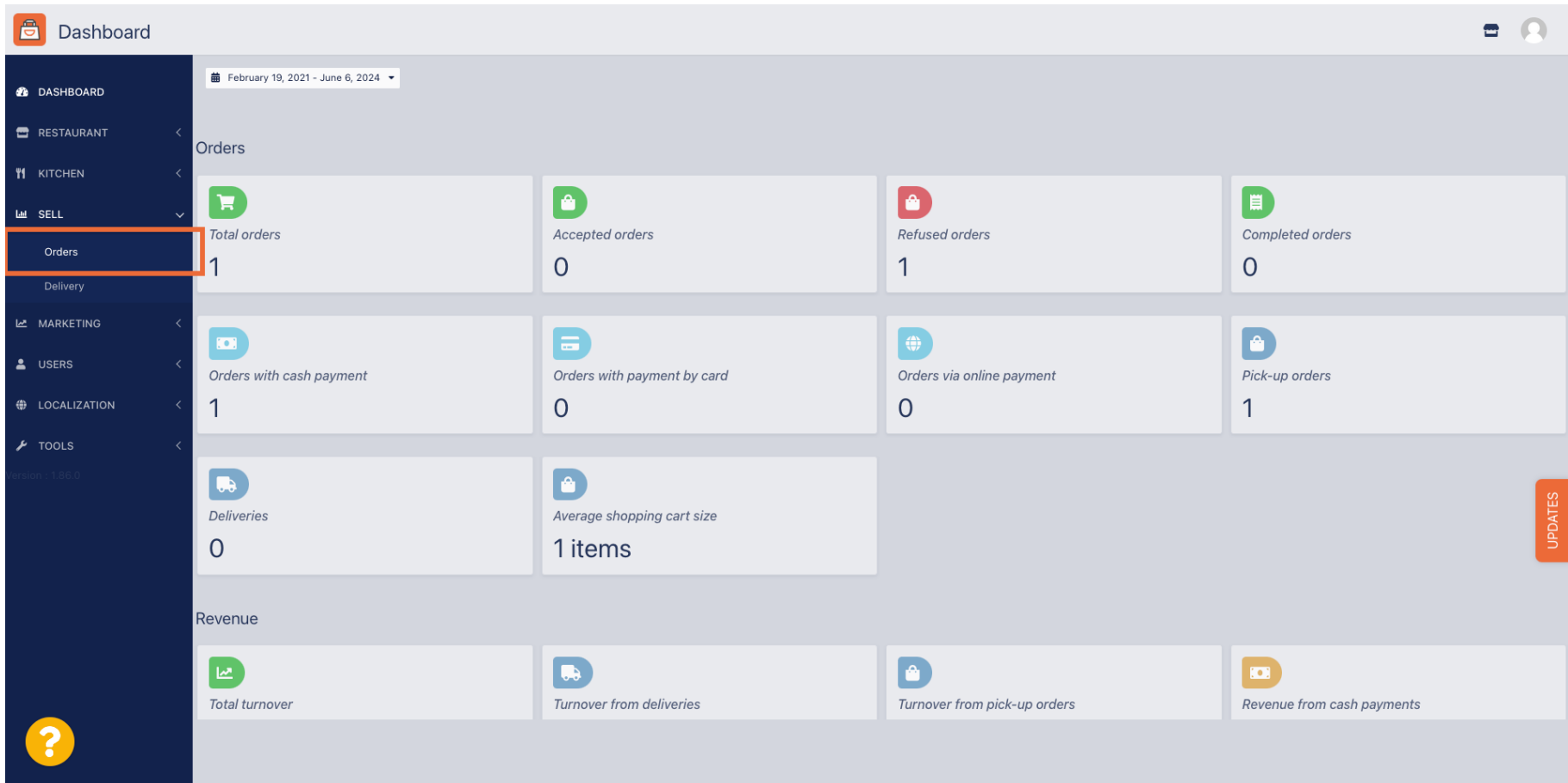
Icon	Label	Value
	Total turnover	
	Turnover from deliveries	
	Turnover from pick-up orders	
	Revenue from cash payments	

version: 1.90.0

UPDATES



Klicken Sie dann auf das Untermenü **Bestellungen**.



The screenshot shows the DISH Dashboard interface. On the left, a dark blue sidebar contains a menu with the following items: DASHBOARD, RESTAURANT, KITCHEN, SELL, Orders (highlighted with an orange box), Delivery, MARKETING, USERS, LOCALIZATION, and TOOLS. The main content area is titled 'Dashboard' and shows a date range of 'February 19, 2021 - June 6, 2024'. Below the title, there are several metrics displayed in a grid:

- Orders** (highlighted in the sidebar):
 - Total orders: 1
 - Accepted orders: 0
 - Refused orders: 1
 - Completed orders: 0
 - Orders with cash payment: 1
 - Orders with payment by card: 0
 - Orders via online payment: 0
 - Pick-up orders: 1
 - Deliveries: 0
 - Average shopping cart size: 1 items
- Revenue**:
 - Total turnover
 - Turnover from deliveries
 - Turnover from pick-up orders
 - Revenue from cash payments

An orange 'UPDATES' button is visible on the right side of the dashboard.



Sie haben nun eine Übersicht über alle Ihre Bestellungen.


Orders

Switch to mapped view

Download CSV list

Download Excel list

Filter icon

	ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
☐	0FIEJ					Collection	10:00	06 06 2024	In treatment	Open	Cash payment		€10,00		0.00		
☐	0	SONS				Collection	14:25	04 06 2024	Cancelled	Cancelled	Cash payment		€10,00		0.00		

?

Articles per page

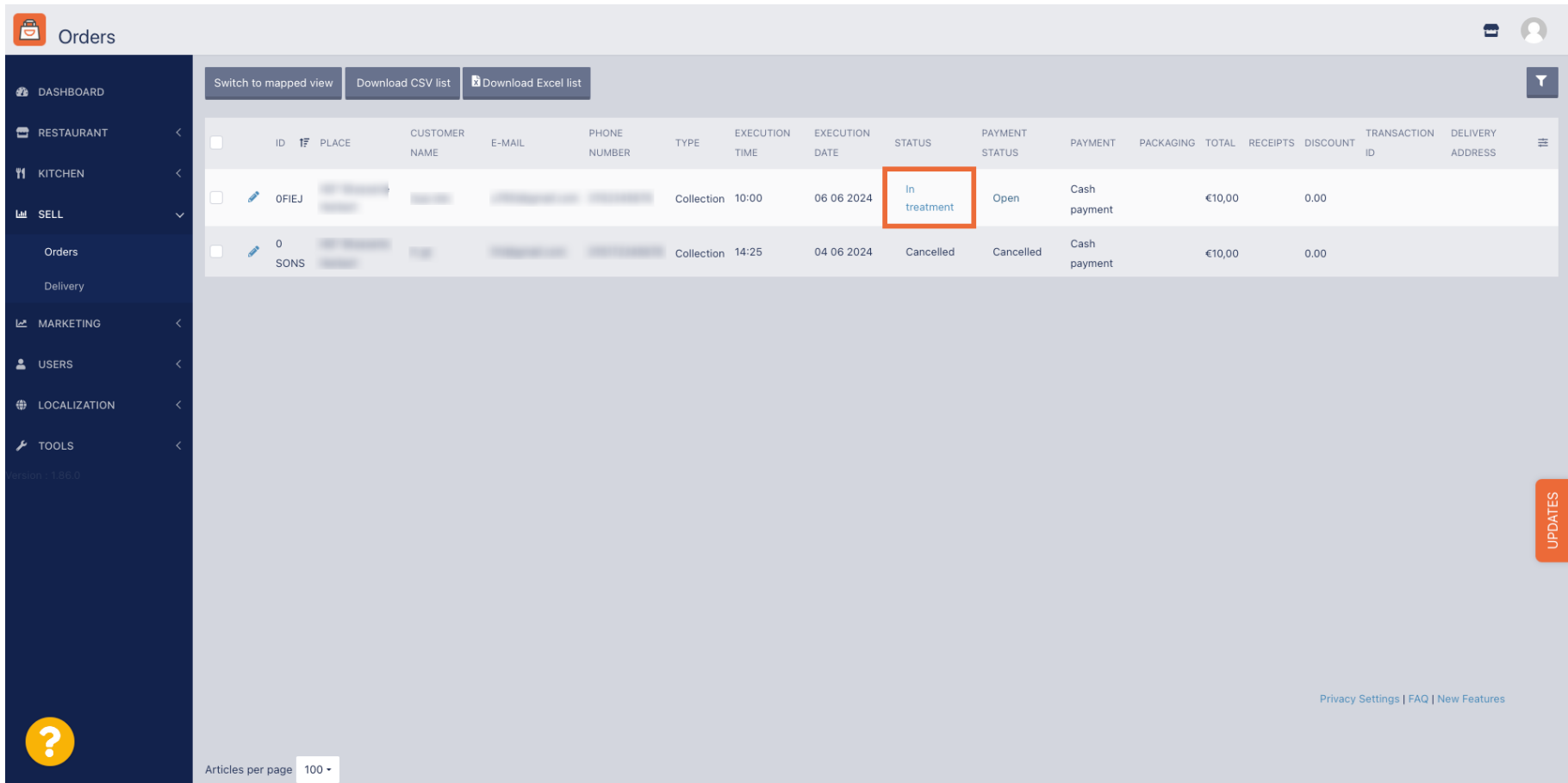
100

[Privacy Settings](#) | [FAQ](#) | [New Features](#)

UPDATES



Klicken Sie unter Status auf **In Bearbeitung**, um den Status der Bestellung zu ändern.

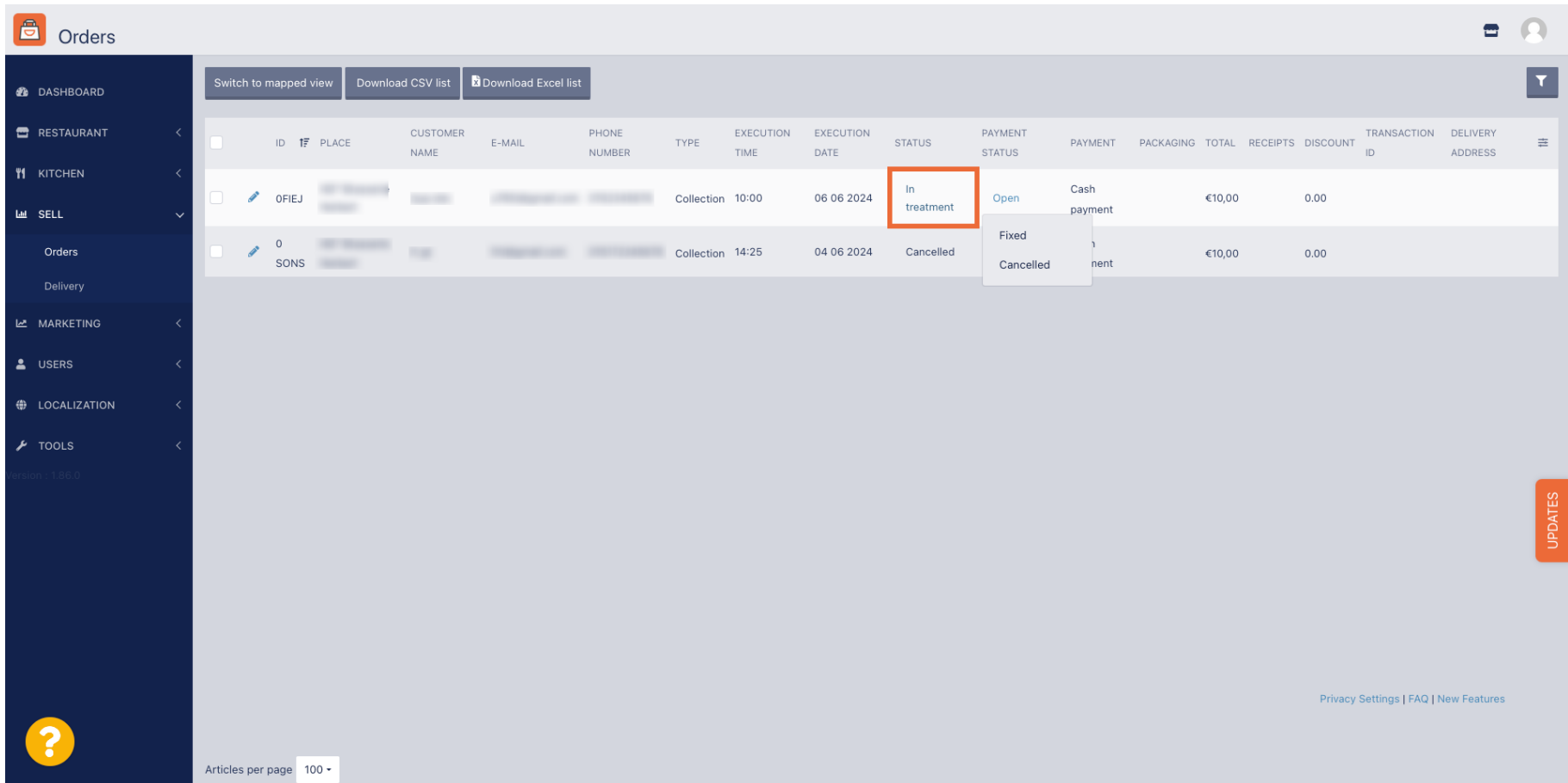


The screenshot shows the DISH Orders dashboard. On the left is a dark blue sidebar with navigation links: DASHBOARD, RESTAURANT, KITCHEN, SELL (expanded), Orders, Delivery, MARKETING, USERS, LOCALIZATION, and TOOLS. At the bottom of the sidebar is a yellow question mark icon. The main area has a light gray header with 'Orders' and a shopping bag icon. Below the header are three buttons: 'Switch to mapped view', 'Download CSV list', and 'Download Excel list'. A table of orders is displayed with columns: ID, PLACE, CUSTOMER NAME, E-MAIL, PHONE NUMBER, TYPE, EXECUTION TIME, EXECUTION DATE, STATUS, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. Two orders are visible: one with ID 0FIEJ, status 'In treatment' (highlighted with a red box), and another with ID 0, status 'Cancelled'. At the bottom right, there is a link for 'Privacy Settings | FAQ | New Features' and a dropdown for 'Articles per page' set to 100.

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	In treatment	Open	Cash payment		€10,00		0.00		
0					Collection	14:25	04 06 2024	Cancelled	Cancelled	Cash payment		€10,00		0.00		



Sobald dies erledigt ist, erscheint ein kleines Menü mit den verfügbaren Optionen.



The screenshot shows the DISH Orders dashboard. On the left is a dark blue sidebar with navigation links: DASHBOARD, RESTAURANT, KITCHEN, SELL (expanded), Orders, Delivery, MARKETING, USERS, LOCALIZATION, and TOOLS. At the bottom of the sidebar is a yellow circle with a question mark. The main area has a light gray header with 'Orders' and a shopping bag icon. Below the header are three buttons: 'Switch to mapped view', 'Download CSV list', and 'Download Excel list'. A table of orders is displayed with columns: ID, PLACE, CUSTOMER NAME, E-MAIL, PHONE NUMBER, TYPE, EXECUTION TIME, EXECUTION DATE, STATUS, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. Two orders are visible. The first order has a status of 'In treatment' (highlighted with a red box) and a payment status of 'Open'. A context menu is open for this order, showing options: 'Fixed' and 'Cancelled'. The second order has a status of 'Cancelled' and a payment status of 'Cancelled'. At the bottom right of the main area, there is a link for 'Privacy Settings | FAQ | New Features' and a small orange 'UPDATES' button.

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	In treatment	Open	Cash payment		€10,00		0.00		
0	SONS				Collection	14:25	04 06 2024	Cancelled	Cancelled	ment		€10,00		0.00		



Wählen Sie hier den gewünschten Status aus. Da das Ziel darin besteht, die Bestellung zu stornieren, klicken Sie auf **Storniert**.


Orders

Switch to mapped view

Download CSV list

Download Excel list

ID

PLACE

CUSTOMER NAME

E-MAIL

PHONE NUMBER

TYPE

EXECUTION TIME

EXECUTION DATE

STATUS

PAYMENT STATUS

PAYMENT

PACKAGING

TOTAL

RECEIPTS

DISCOUNT

TRANSACTION ID

DELIVERY ADDRESS

0FIEJ

Collection

10:00

06 06 2024

In treatment

Open

Cash payment

€10,00

0.00

0

Collection

14:25

04 06 2024

Accepted

Cancelled

Cash payment

€10,00

0.00

DASHBOARD

RESTAURANT

KITCHEN

SELL

Orders

Delivery

MARKETING

USERS

LOCALIZATION

TOOLS

Articles per page

100

?

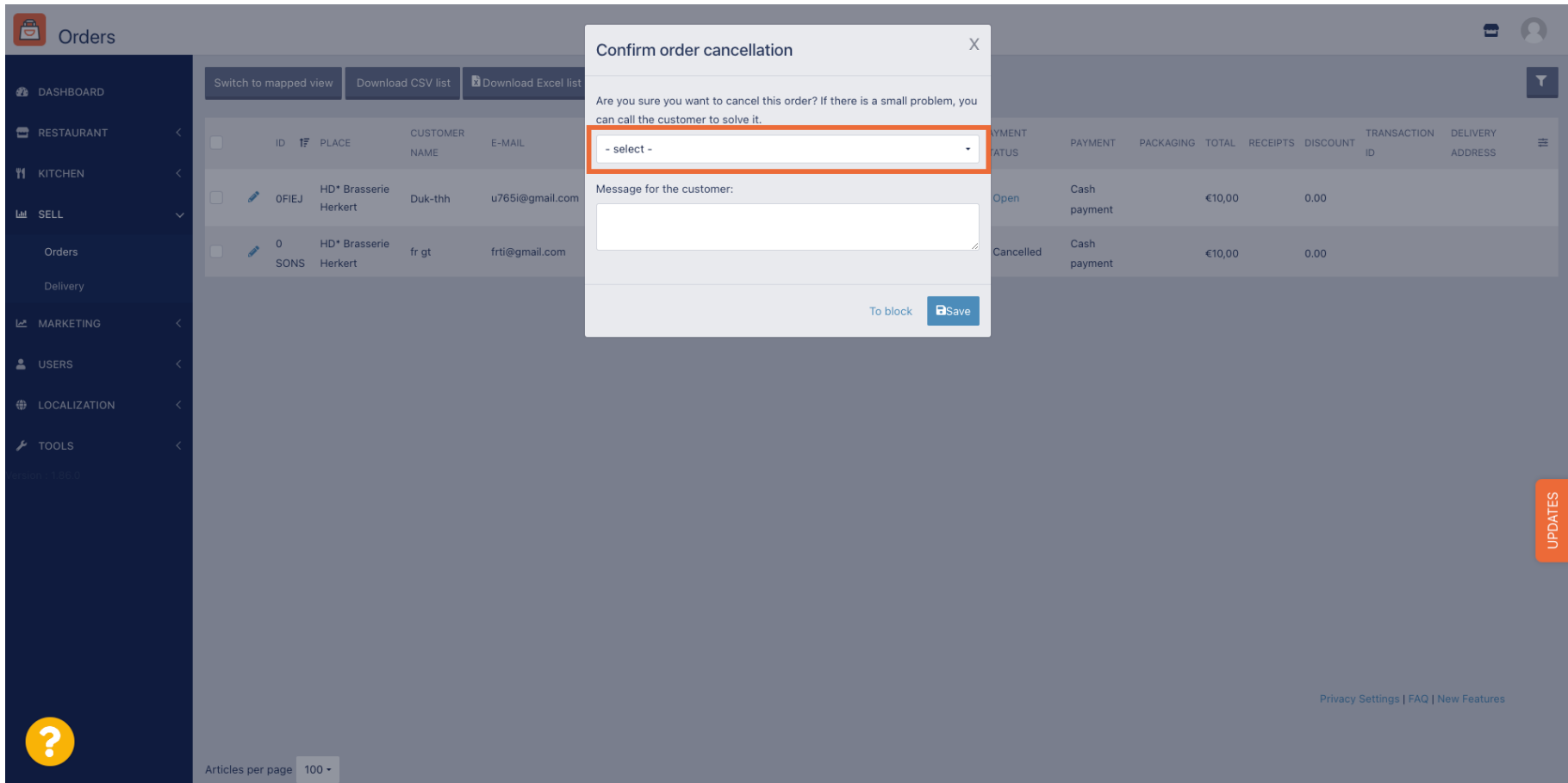
UPDATES

Privacy Settings | FAQ | New Features

7 von 14



Hier müssen Sie den Kündigungsgrund aus dem **Dropdown-Menü** auswählen .



Confirm order cancellation

Are you sure you want to cancel this order? If there is a small problem, you can call the customer to solve it.

- select -

Message for the customer:

To block [Save](#)

ID	PLACE	CUSTOMER NAME	E-MAIL	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ	HD* Brasserie Herkert	Duk-thh	u765@gmail.com	Open	Cash payment		€10,00		0.00		
0	HD* Brasserie Herkert	fr gt	frti@gmail.com	Cancelled	Cash payment		€10,00		0.00		

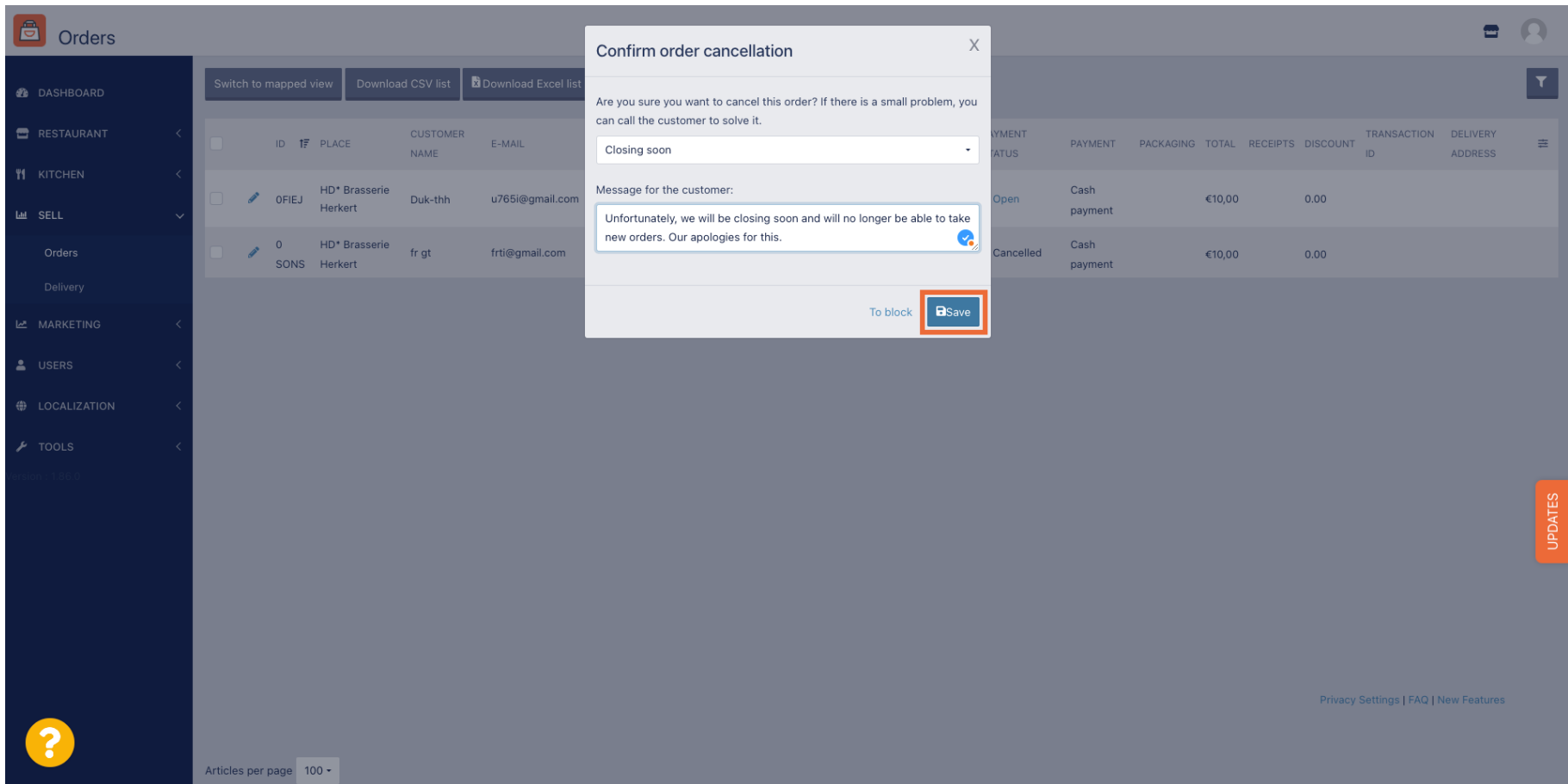
Articles per page 100

Privacy Settings | FAQ | New Features

UPDATES



Es ist sehr wichtig, eine Nachricht zu verfassen, die Ihr Kunde als Stornierungsnachricht erhält .
Hinweis: Das Tool bietet bereits einige Nachrichten, die Sie bearbeiten können.



Confirm order cancellation

Are you sure you want to cancel this order? If there is a small problem, you can call the customer to solve it.

Closing soon

Message for the customer:

Unfortunately, we will be closing soon and will no longer be able to take new orders. Our apologies for this.

To block **Save**

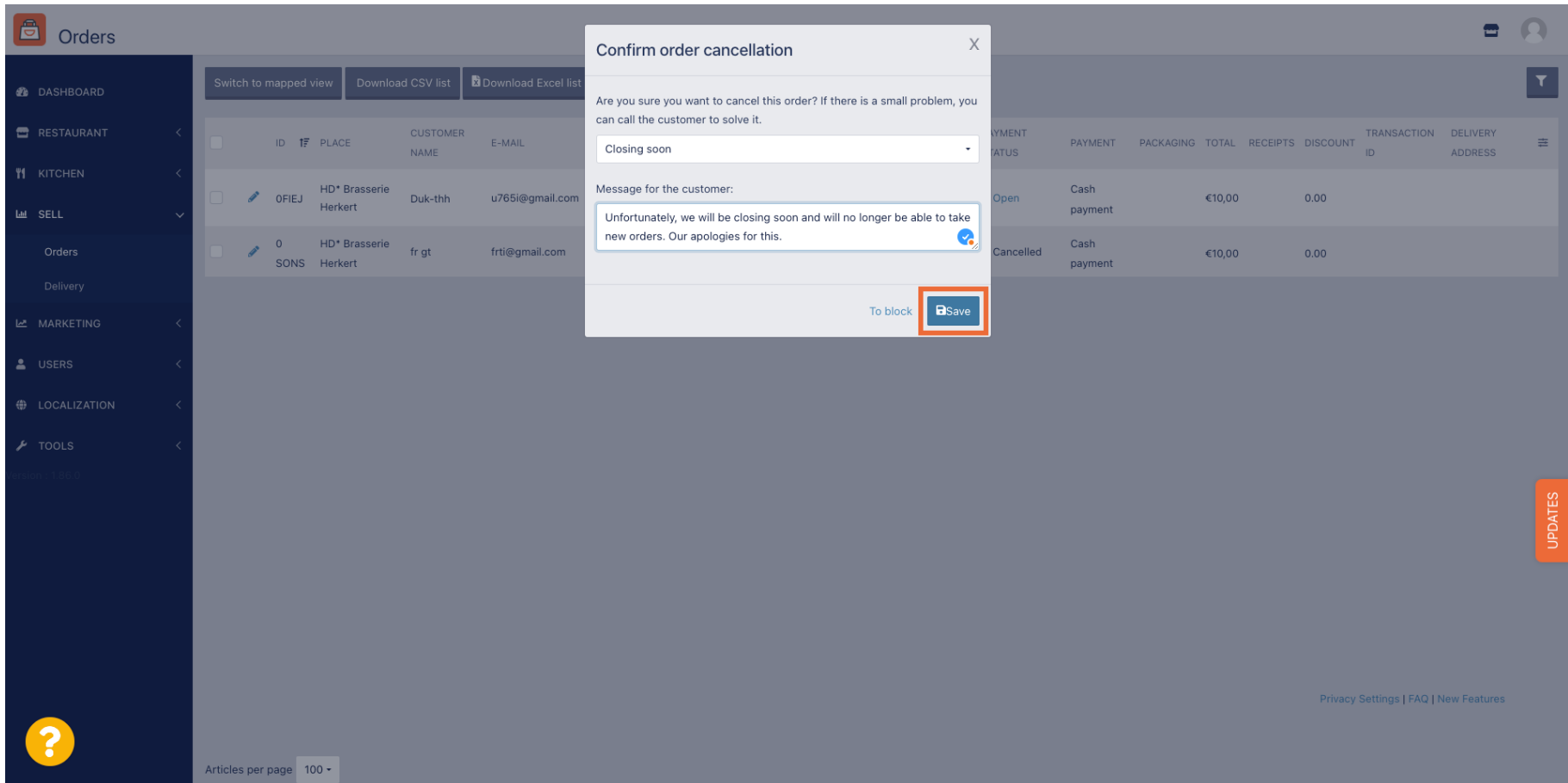
PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
Open	Cash payment		€10,00	0.00			
Cancelled	Cash payment		€10,00	0.00			

Articles per page 100

Privacy Settings | FAQ | New Features

UPDATES

Klicken Sie auf **Speichern**, um die Stornierung abzuschließen.



The screenshot shows the DISH dashboard with a modal dialog titled "Confirm order cancellation". The dialog contains the following text:

Are you sure you want to cancel this order? If there is a small problem, you can call the customer to solve it.

Closing soon

Message for the customer:

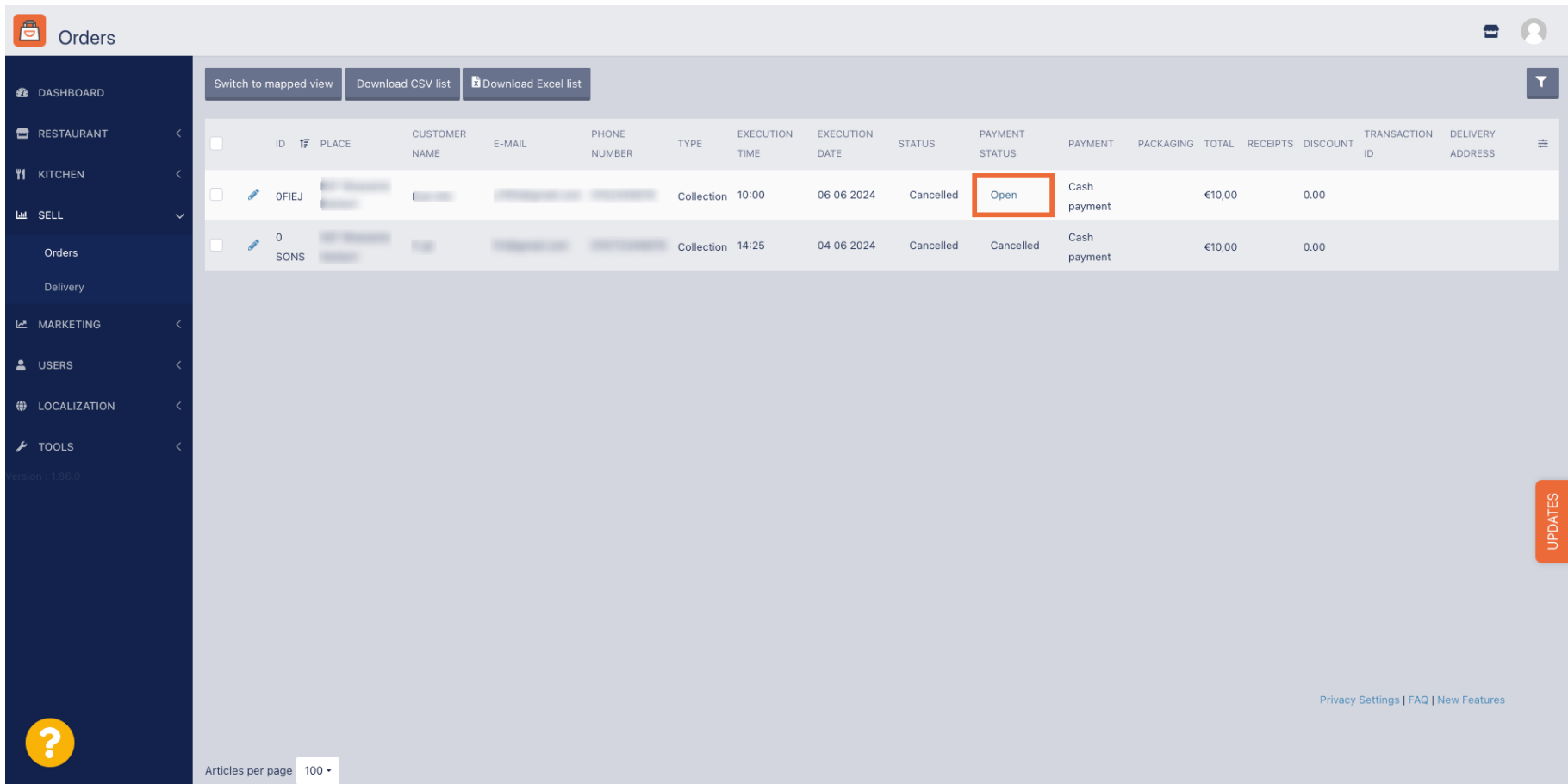
Unfortunately, we will be closing soon and will no longer be able to take new orders. Our apologies for this.

At the bottom of the dialog, there is a "To block" label and a "Save" button, which is highlighted with a red box.

The background shows the "Orders" section of the dashboard with a table of orders. The table has columns: ID, PLACE, CUSTOMER NAME, E-MAIL, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. The table contains two rows: one for an "Open" order and one for a "Cancelled" order.



Da die Bestellung storniert wurde, sollte auch der Zahlungsstatus storniert sein. Klicken Sie dazu unter Zahlungsstatus auf **Öffnen**.

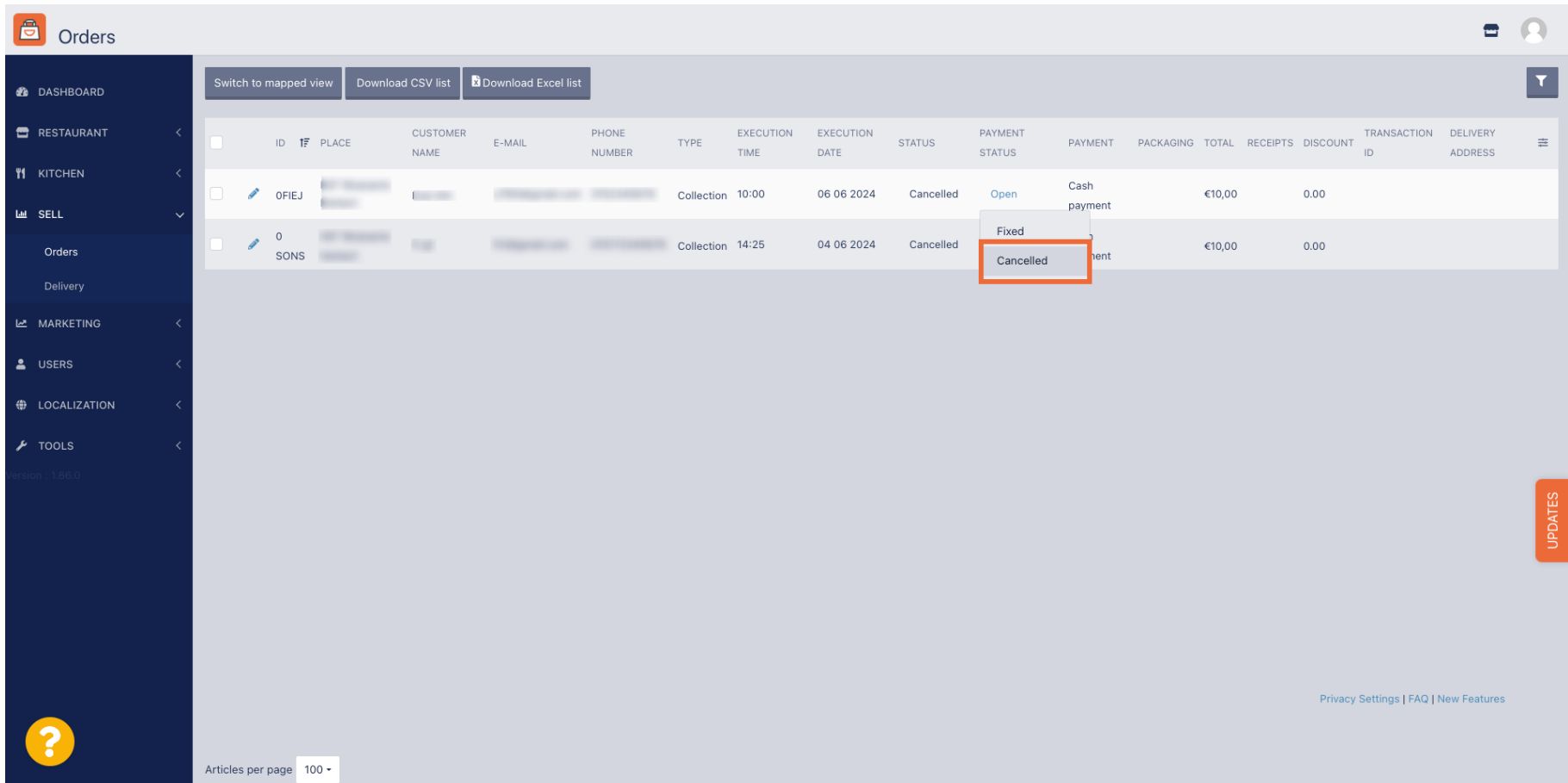


The screenshot shows the DISH Orders dashboard. On the left is a dark blue sidebar with navigation links: DASHBOARD, RESTAURANT, KITCHEN, SELL (expanded), Orders, Delivery, MARKETING, USERS, LOCALIZATION, and TOOLS. The main area displays a table of orders. At the top of the table are buttons for 'Switch to mapped view', 'Download CSV list', and 'Download Excel list'. The table has columns: ID, PLACE, CUSTOMER NAME, E-MAIL, PHONE NUMBER, TYPE, EXECUTION TIME, EXECUTION DATE, STATUS, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. Two orders are listed. The first order has a 'Cancelled' status and an 'Open' button in the 'PAYMENT STATUS' column, which is highlighted with a red box. The second order also has a 'Cancelled' status and a 'Cancelled' button in the 'PAYMENT STATUS' column. At the bottom right, there is a red 'UPDATES' button and a footer with 'Privacy Settings | FAQ | New Features'.

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	Cancelled	Open	Cash payment		€10,00		0.00		
0	SONS				Collection	14:25	04 06 2024	Cancelled	Cancelled	Cash payment		€10,00		0.00		



Wählen Sie dann „Abgebrochen“ aus .

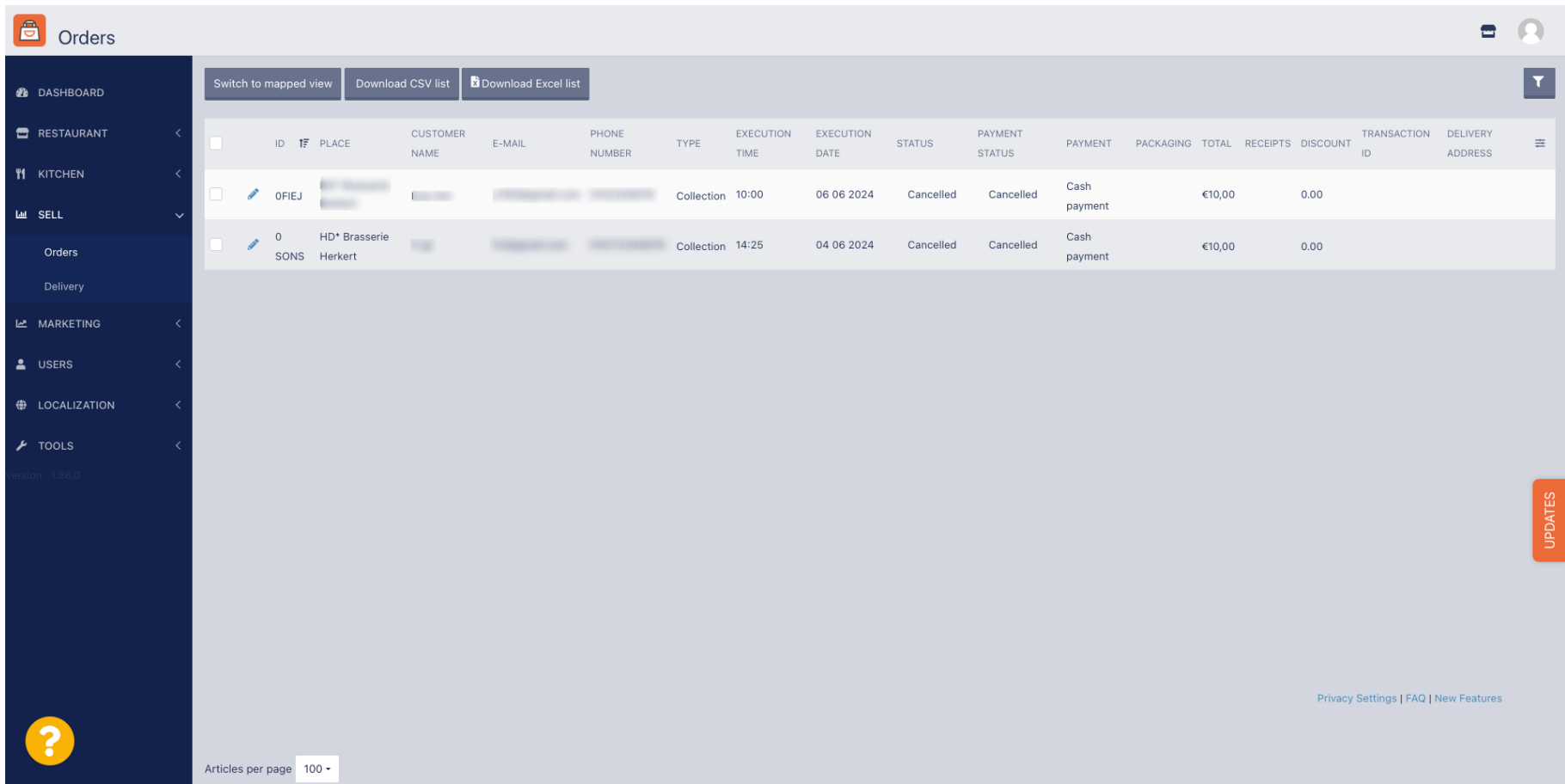


The screenshot shows the DISH Orders dashboard. On the left is a dark blue sidebar with navigation links: DASHBOARD, RESTAURANT, KITCHEN, SELL (expanded), Orders, Delivery, MARKETING, USERS, LOCALIZATION, and TOOLS. At the bottom of the sidebar is a yellow question mark icon. The main area has a header with 'Orders' and a user profile icon. Below the header are buttons for 'Switch to mapped view', 'Download CSV list', and 'Download Excel list'. A table lists orders with columns: ID, PLACE, CUSTOMER NAME, E-MAIL, PHONE NUMBER, TYPE, EXECUTION TIME, EXECUTION DATE, STATUS, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. Two orders are visible, both with status 'Cancelled'. A dropdown menu is open for the second order, showing options: 'Open', 'Fixed', and 'Cancelled' (highlighted with a red box). At the bottom right, there is a red 'UPDATES' button and a footer with 'Privacy Settings | FAQ | New Features' and 'Articles per page 100'.

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	Cancelled	Open	Cash payment		€10,00		0.00		
0	SONS				Collection	14:25	04 06 2024	Cancelled	Fixed	ment		€10,00		0.00		



Das war's. Sie haben das Tutorial abgeschlossen und wissen nun, wie Sie eine Bestellung mit Begründung im Admin-Bereich stornieren können.



The screenshot shows the 'Orders' dashboard in the DISH system. The left sidebar contains navigation links: DASHBOARD, RESTAURANT, KITCHEN, SELL (with a dropdown arrow), Orders, Delivery, MARKETING, USERS, LOCALIZATION, and TOOLS. The main content area displays a table of orders with columns: ID, PLACE, CUSTOMER NAME, E-MAIL, PHONE NUMBER, TYPE, EXECUTION TIME, EXECUTION DATE, STATUS, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. Two orders are visible, both with a status of 'Cancelled' and a payment status of 'Cancelled'. The first order has a total of €10,00 and a discount of 0.00. The second order has a total of €10,00 and a discount of 0.00. At the bottom right, there is a link for 'Privacy Settings | FAQ | New Features' and a version number '1.88.0'.

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	Cancelled	Cancelled	Cash payment		€10,00		0.00		
0 SONS	HD* Brasserie Herkert				Collection	14:25	04 06 2024	Cancelled	Cancelled	Cash payment		€10,00		0.00		



Scannen, um zum interaktiven Player zu gelangen