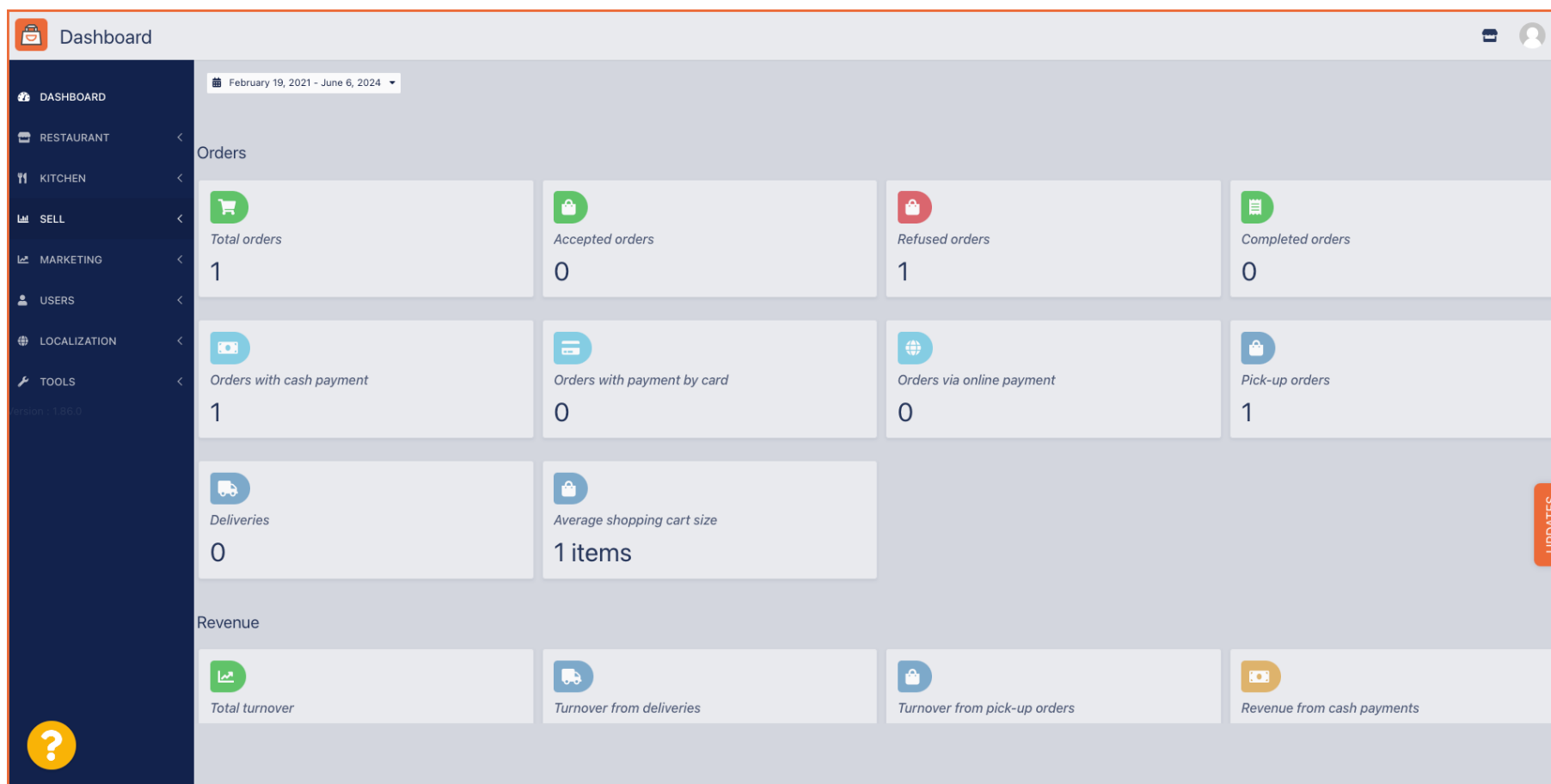


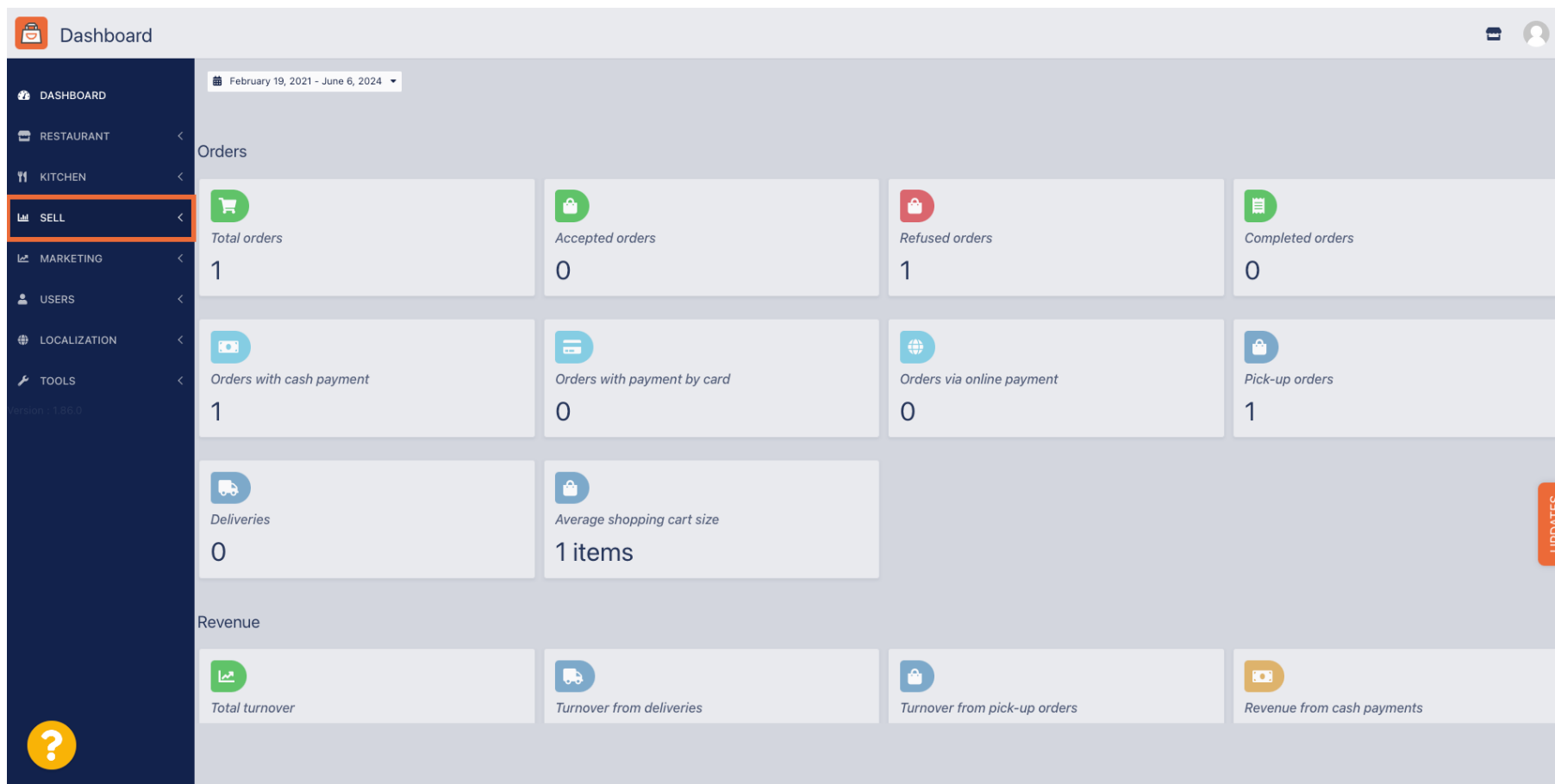


Dobrodošli na DISH nadzornu ploču za narudžbe. U ovom vodiču pokazat ćemo vam kako otkazati narudžbu s obrazloženjem.



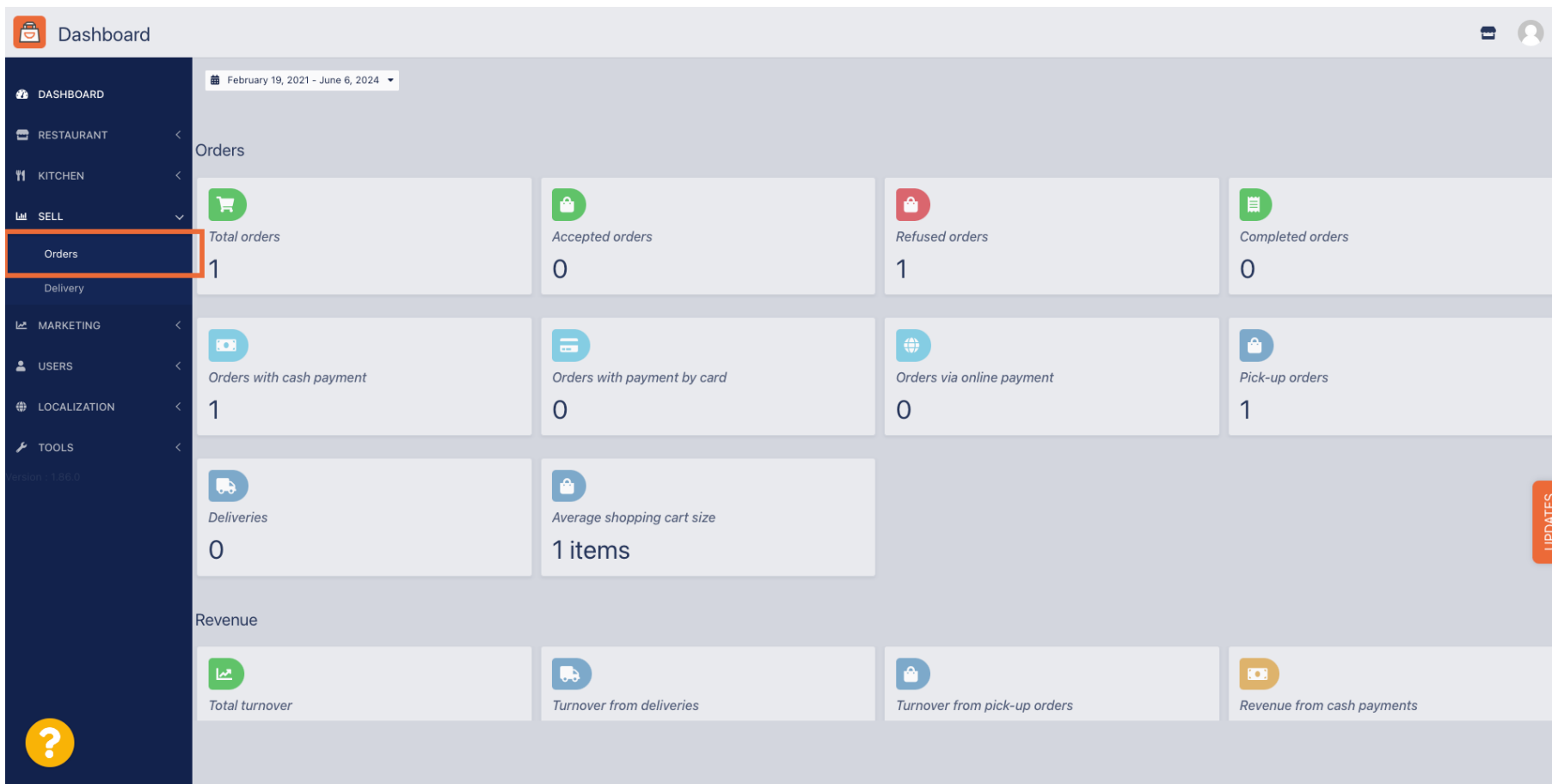


Prvo kliknite na **Prodaja**.





Zatim kliknite na podmeni **Narudžbe**.



The screenshot shows the DISH Dashboard interface. On the left, a dark blue sidebar contains a menu with the following items: DASHBOARD, RESTAURANT, KITCHEN, SELL, Orders (highlighted with an orange box), Delivery, MARKETING, USERS, LOCALIZATION, and TOOLS. The main content area is titled 'Dashboard' and shows a date range of 'February 19, 2021 - June 6, 2024'. Below the title, there are two sections: 'Orders' and 'Revenue'. The 'Orders' section displays four metrics: Total orders (1), Accepted orders (0), Refused orders (1), and Completed orders (0). The 'Revenue' section displays four metrics: Total turnover, Turnover from deliveries, Turnover from pick-up orders, and Revenue from cash payments. A yellow question mark icon is visible in the bottom left corner of the sidebar, and an orange 'UPDATES' button is in the bottom right corner.

Section	Metric	Value
Orders	Total orders	1
	Accepted orders	0
	Refused orders	1
	Completed orders	0
Revenue	Orders with cash payment	1
	Orders with payment by card	0
	Orders via online payment	0
	Pick-up orders	1
Deliveries	Deliveries	0
	Average shopping cart size	1 items



Sada imate pregled svih svojih narudžbi.


Orders

[Switch to mapped view](#)
[Download CSV list](#)
[Download Excel list](#)

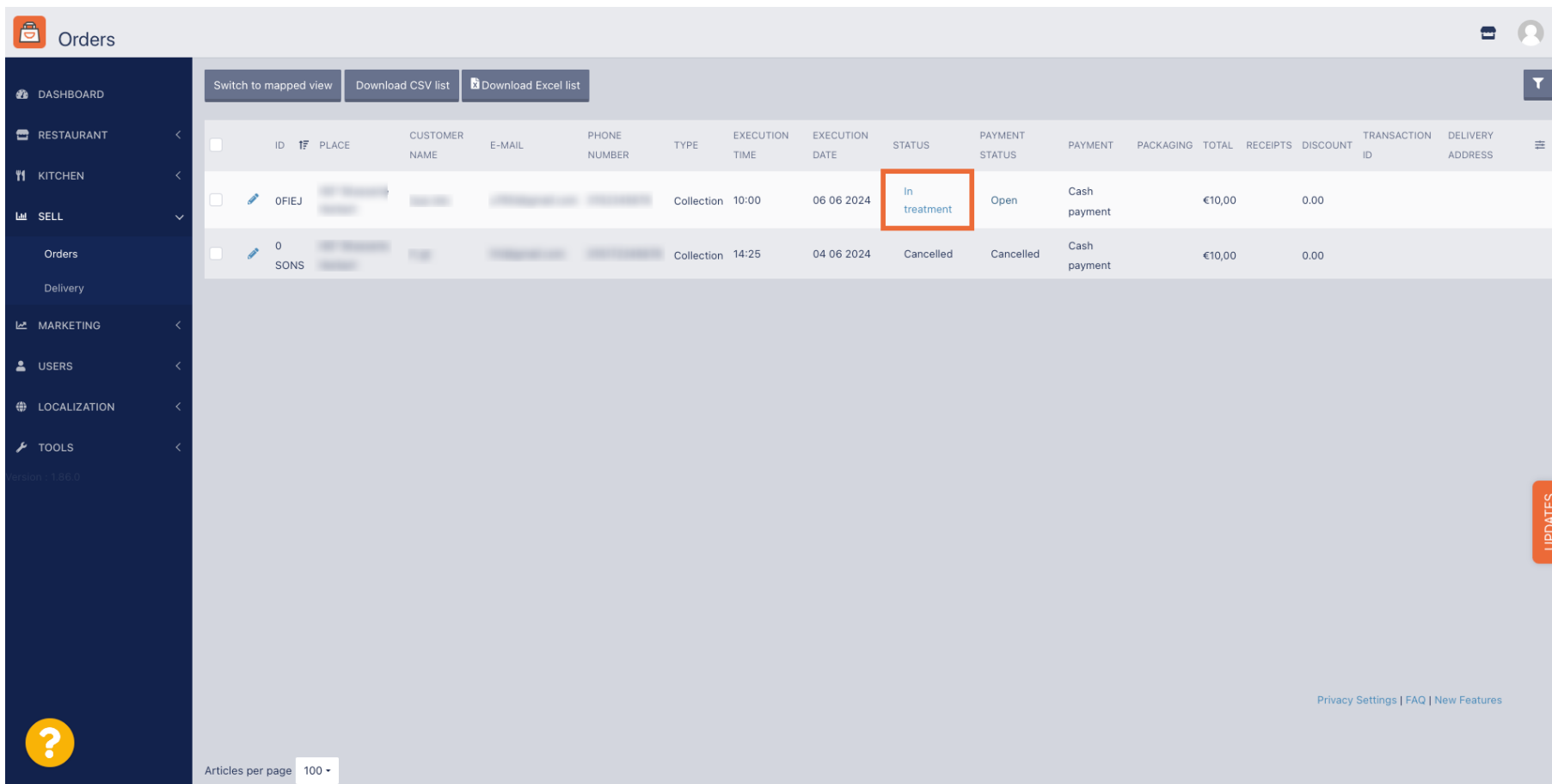
☐	ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
☐	0FIEJ					Collection	10:00	06 06 2024	In treatment	Open	Cash payment		€10,00		0.00		
☐	0	SONS				Collection	14:25	04 06 2024	Cancelled	Cancelled	Cash payment		€10,00		0.00		

[Privacy Settings](#) | [FAQ](#) | [New Features](#)

Articles per page 100

UPDATES

Kliknite na **U obradi** ispod Statusa za izmjenu statusa narudžbe.



Orders

Switch to mapped view | Download CSV list | Download Excel list

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	In treatment	Open	Cash payment		€10,00		0.00		
0	SONS				Collection	14:25	04 06 2024	Cancelled	Cancelled	Cash payment		€10,00		0.00		

Articles per page 100

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UPDATES



Nakon što to učinite, pojavit će se mali izbornik s dostupnim opcijama.

Orders

DASHBOARD

RESTAURANT

KITCHEN

SELL

Orders

Delivery

MARKETING

USERS

LOCALIZATION

TOOLS

version - 1.86.0

Switch to mapped viewDownload CSV listDownload Excel list

	ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
☐	0FIEJ					Collection	10:00	06 06 2024	In treatment	Open	Cash payment		€10,00		0.00		
☐	0	SONS				Collection	14:25	04 06 2024	Cancelled	Fixed Cancelled	ment		€10,00		0.00		

Articles per page 100

UPDATES

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Ovdje odaberite željeni status. Budući da je cilj otkazivanje narudžbe, kliknite na **Otkazano**.


Orders

[Switch to mapped view](#)
[Download CSV list](#)
[Download Excel list](#)

	ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
☐	0FIEJ					Collection	10:00	06 06 2024	In treatment	Open	Cash payment		€10,00		0.00		
☐	0	SONS				Collection	14:25	04 06 2024	Accepted	Cancelled	Cash payment		€10,00		0.00		

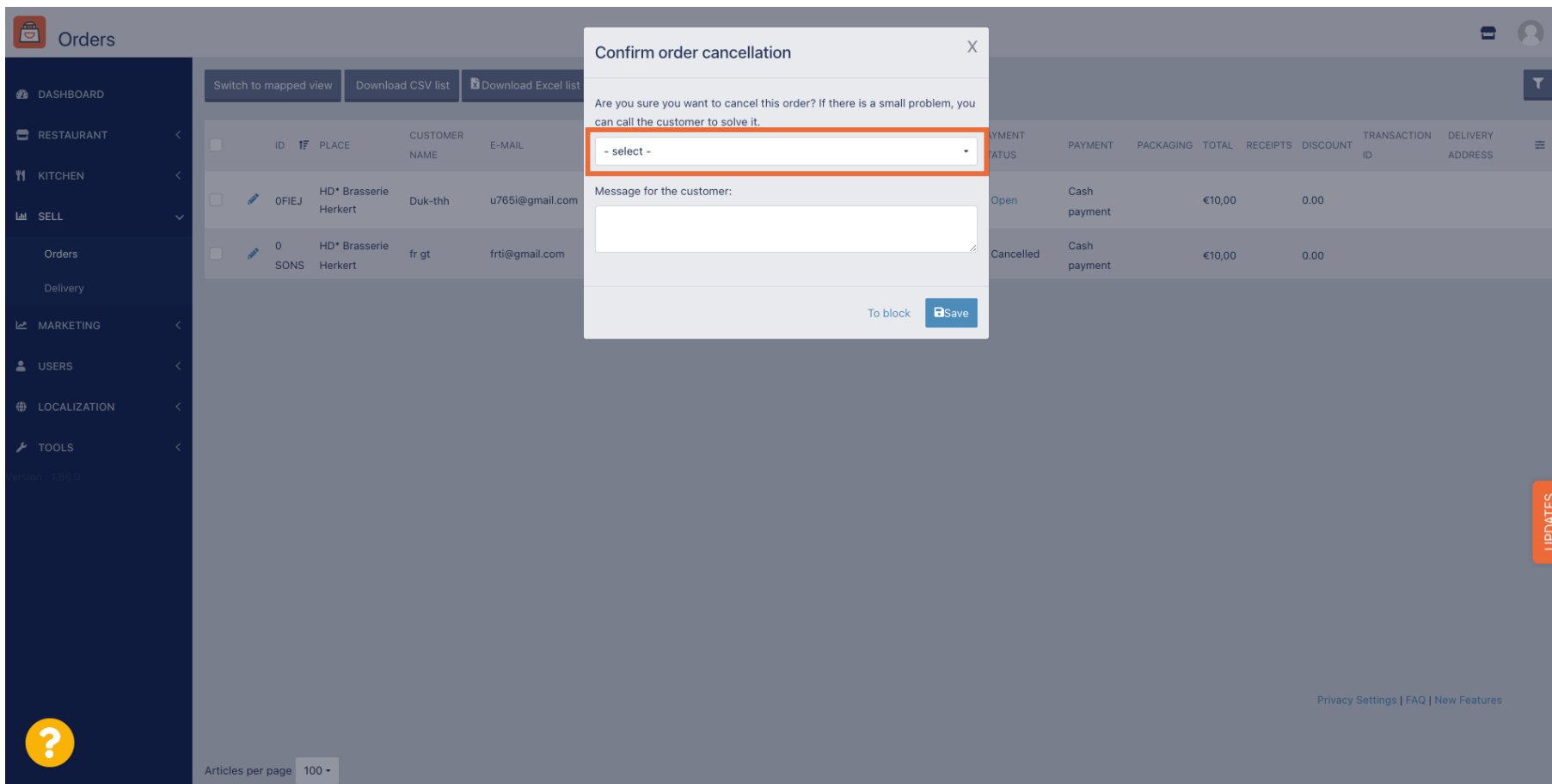
[Accepted](#)
[Cancelled](#)

[Privacy Settings](#) | [FAQ](#) | [New Features](#)

Articles per page 100

UPDATES

Ovdje morate odabrati razlog otkazivanja iz **padajućeg izbornika**.

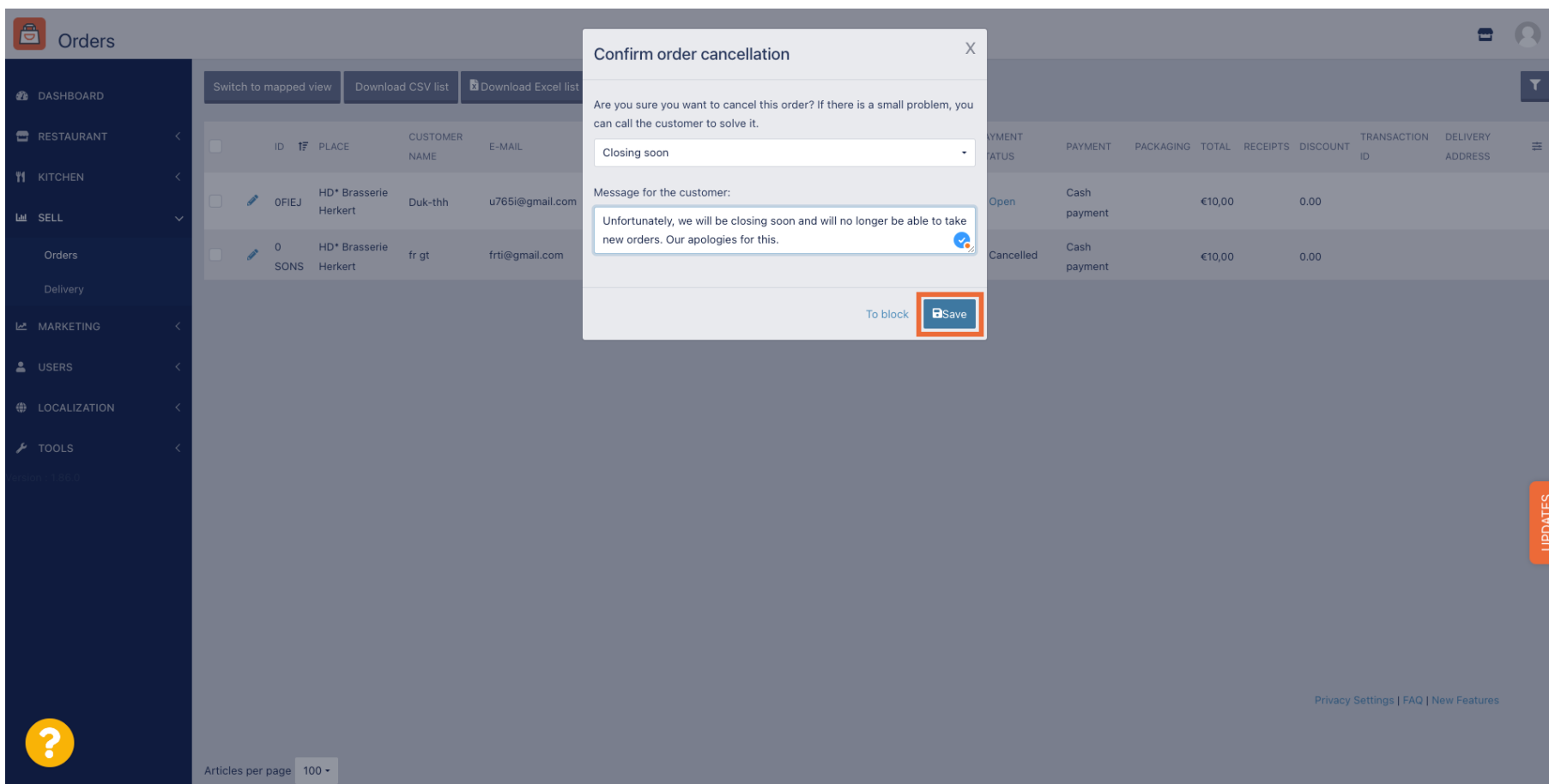


The screenshot displays the DISH Orders management interface. A modal dialog titled "Confirm order cancellation" is open, prompting the user to confirm the cancellation of an order. The dialog includes a dropdown menu for selecting a reason for cancellation, which is currently set to "- select -". Below the dropdown is a text input field for a "Message for the customer:". The dialog also features a "To block" button and a "Save" button.

The background interface shows a sidebar with navigation options: DASHBOARD, RESTAURANT, KITCHEN, SELL (with sub-items: Orders, Delivery), MARKETING, USERS, LOCALIZATION, and TOOLS. The main content area displays a table of orders with columns: ID, PLACE, CUSTOMER NAME, E-MAIL, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. Two orders are visible: one with ID 0FIEJ and another with ID 0 SONS, both from HD* Brasserie Herkert.



Vrlo je važno napisati poruku koju će vaš kupac primiti kao **poruku o otkazivanju**. **Napomena: Alat već nudi neke poruke koje možete uređivati.**



The screenshot shows the DISH Orders management interface. A modal dialog titled "Confirm order cancellation" is open, asking for confirmation to cancel an order. The dialog includes a dropdown menu for the reason, currently set to "Closing soon", and a text area for a message to the customer. The message area contains the text: "Unfortunately, we will be closing soon and will no longer be able to take new orders. Our apologies for this." The "Save" button is highlighted with a red box.

Confirm order cancellation

Are you sure you want to cancel this order? If there is a small problem, you can call the customer to solve it.

Closing soon

Message for the customer:

Unfortunately, we will be closing soon and will no longer be able to take new orders. Our apologies for this.

To block **Save**

Orders

Switch to mapped view Download CSV list Download Excel list

ID	PLACE	CUSTOMER NAME	E-MAIL
0FIEJ	HD* Brasserie Herkert	Duk-thh	u765i@gmail.com
0	HD* Brasserie Herkert	fr gt	frti@gmail.com

Payment Status: Open, Canceled

PAYMENT	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
Open	Cash payment		€10,00		0.00		
Canceled	Cash payment		€10,00		0.00		

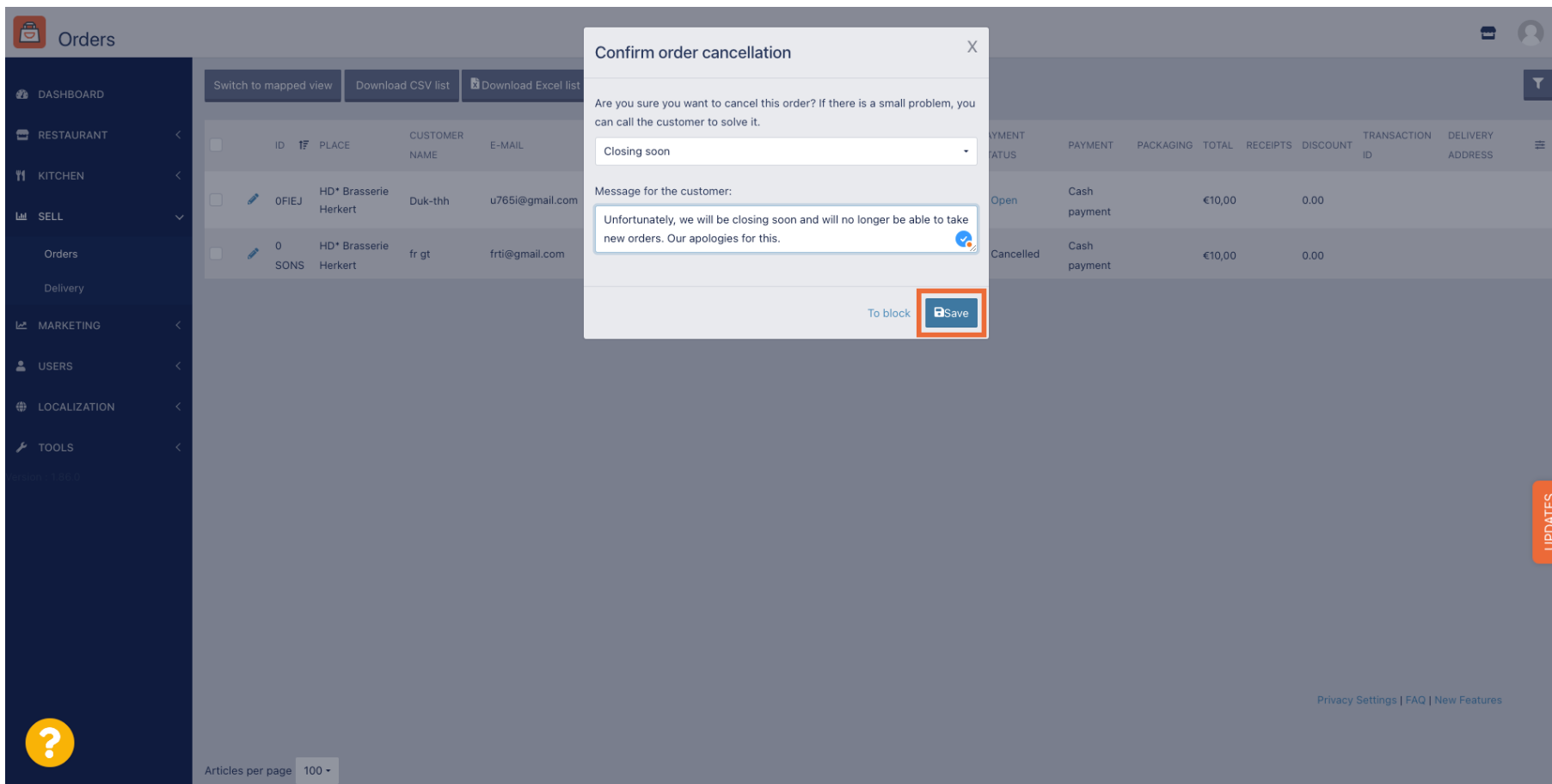
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Kliknite **Spremi** za dovršetak otkazivanja.

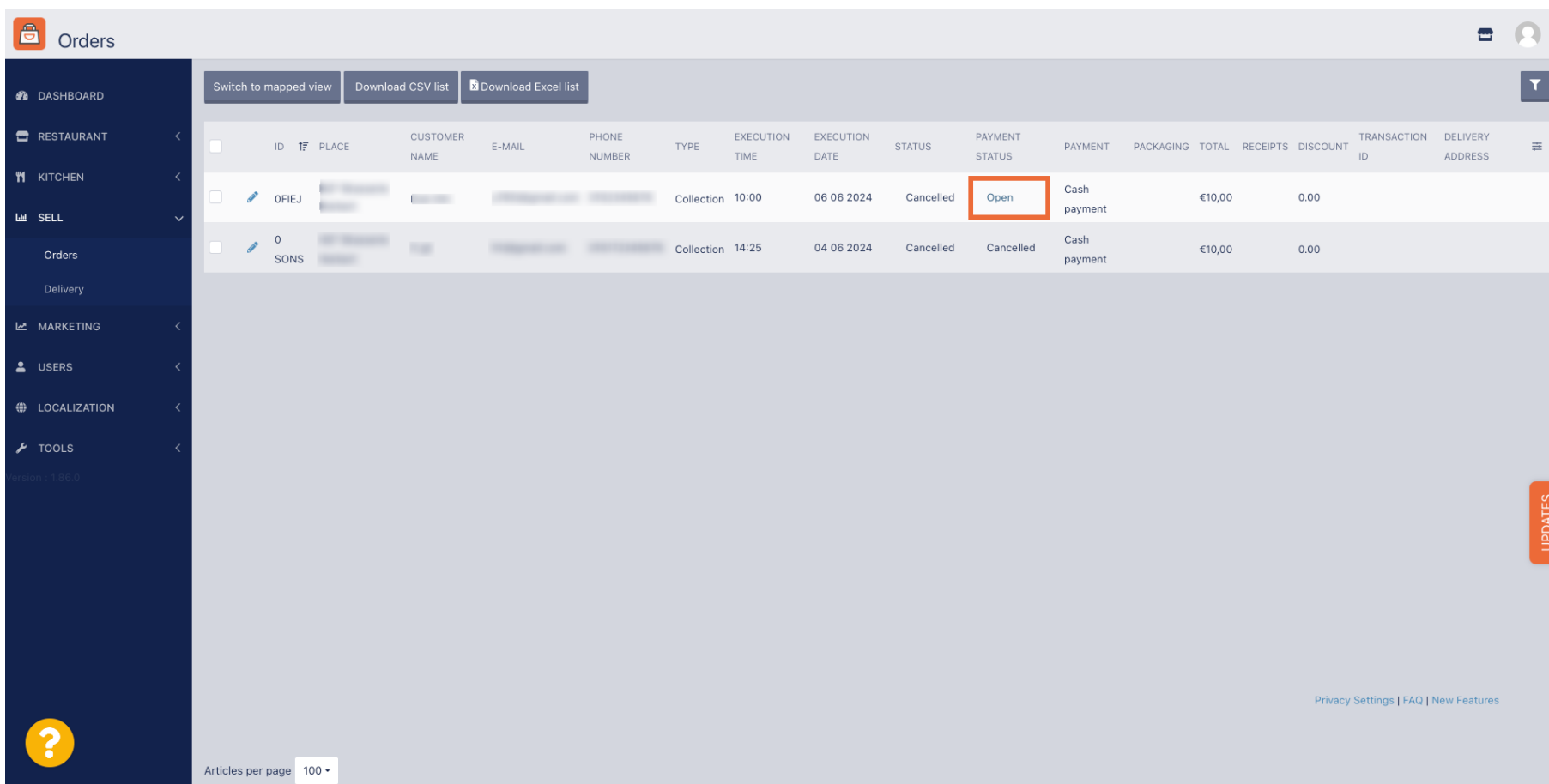


The screenshot displays the DISH Orders management interface. A modal dialog titled "Confirm order cancellation" is open, asking for confirmation to cancel an order. The dialog includes a dropdown menu for the reason, currently set to "Closing soon", and a text area for a message to the customer, which contains the text: "Unfortunately, we will be closing soon and will no longer be able to take new orders. Our apologies for this." At the bottom of the dialog, there are two buttons: "To block" and "Save". The "Save" button is highlighted with a red rectangle, indicating it is the next step to complete the cancellation.

The background interface shows a sidebar with navigation options: DASHBOARD, RESTAURANT, KITCHEN, SELL (expanded), MARKETING, USERS, LOCALIZATION, and TOOLS. The main area displays a table of orders with columns: ID, PLACE, CUSTOMER NAME, E-MAIL, STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. The table lists two orders: one with ID 0FIEJ and another with ID 0, both from HD* Brasserie Herkert.



Budući da je narudžba otkazana, status plaćanja također bi trebao biti otkazan. Da biste to učinili, kliknite **Otvori** ispod Statusa plaćanja.



Orders

Switch to mapped view | Download CSV list | Download Excel list

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	Cancelled	Open	Cash payment		€10,00		0.00		
0	SONS				Collection	14:25	04 06 2024	Cancelled	Cancelled	Cash payment		€10,00		0.00		

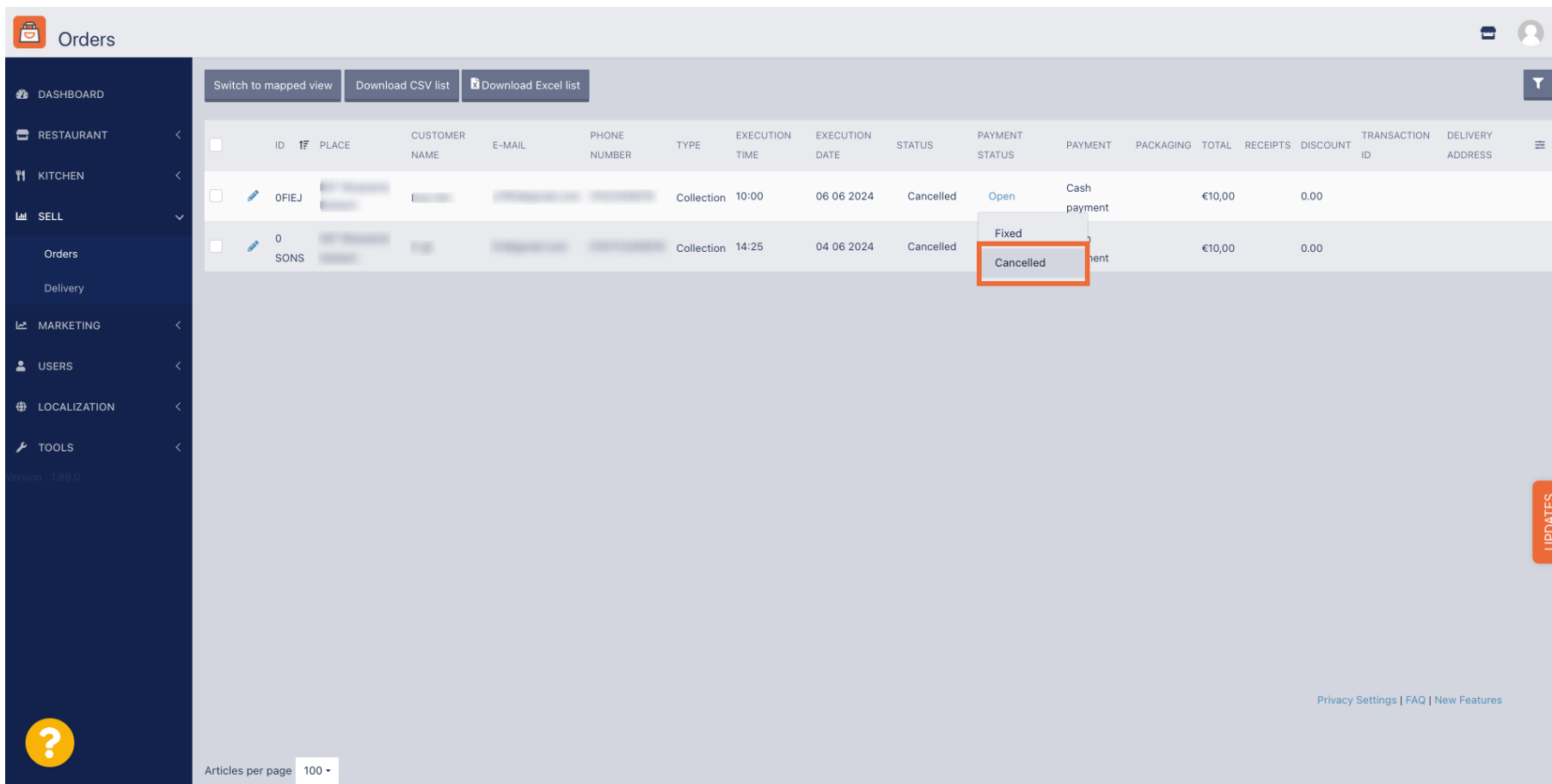
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UPDATES



Zatim odaberite **Otkazano**.

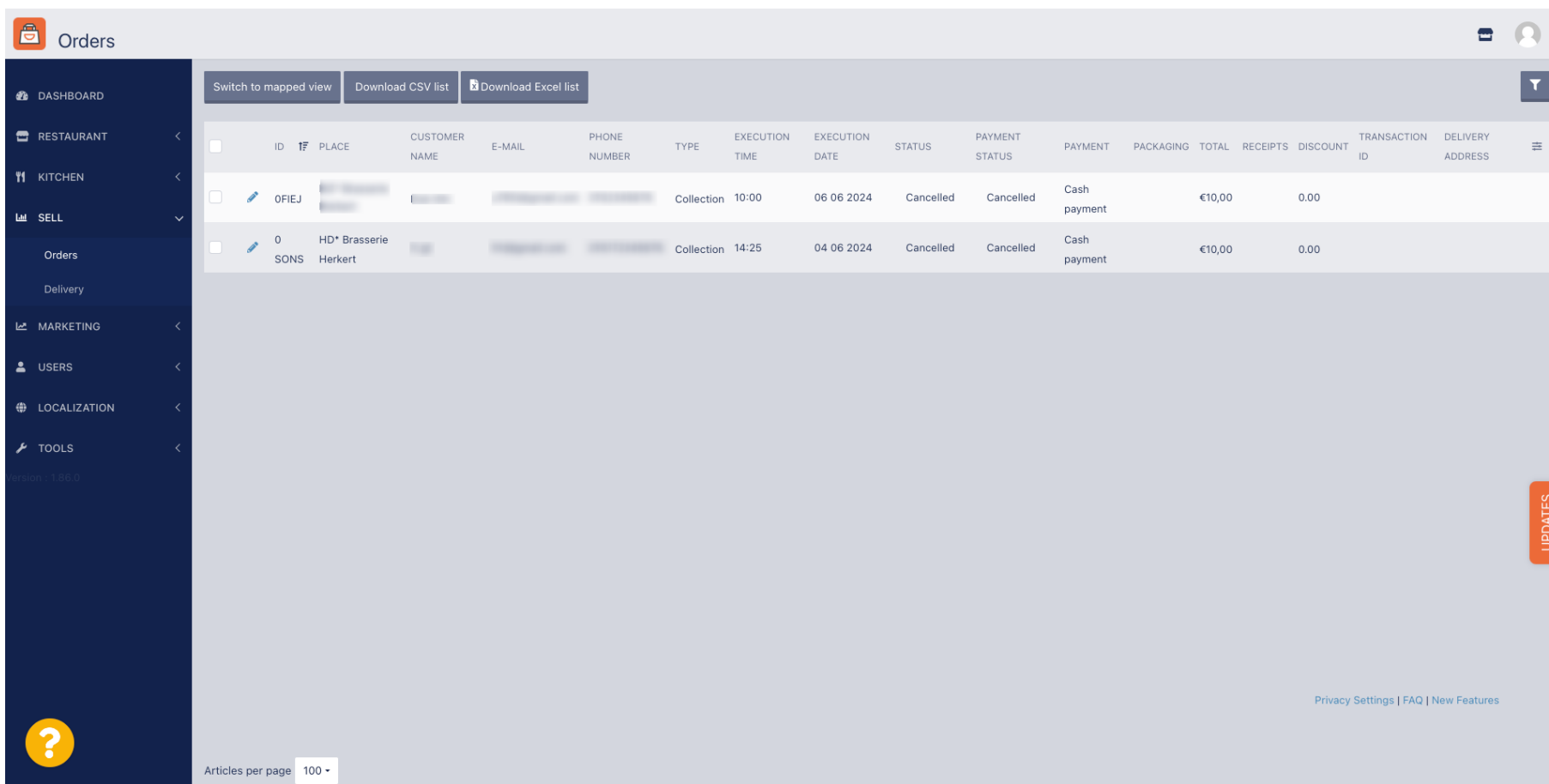


The screenshot shows the 'Orders' management interface. On the left is a dark sidebar with navigation links: DASHBOARD, RESTAURANT, KITCHEN, SELL (expanded), Orders, Delivery, MARKETING, USERS, LOCALIZATION, and TOOLS. The main area displays a table of orders with columns: ID, PLACE, CUSTOMER NAME, E-MAIL, PHONE NUMBER, TYPE, EXECUTION TIME, EXECUTION DATE, STATUS, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. Two orders are visible, both with a status of 'Cancelled'. A dropdown menu is open for the second order, showing options: 'Open', 'Fixed', and 'Cancelled' (highlighted with a red box). The bottom of the interface includes a footer with 'Articles per page 100', a help icon, and links for Privacy, Settings, FAQ, and New Features.

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	Cancelled	Open	Cash payment		€10,00		0.00		
0	SONS				Collection	14:25	04 06 2024	Cancelled	Fixed	ment		€10,00		0.00		



To je to. Završili ste tutorial i sada znate kako otkazati narudžbu s obrazloženjem na administratorskoj ploči.



The screenshot shows the 'Orders' management interface in the DISH system. The left sidebar contains navigation links: DASHBOARD, RESTAURANT, KITCHEN, SELL (expanded), Orders, Delivery, MARKETING, USERS, LOCALIZATION, and TOOLS. The main area displays a table of orders with columns: ID, PLACE, CUSTOMER NAME, E-MAIL, PHONE NUMBER, TYPE, EXECUTION TIME, EXECUTION DATE, STATUS, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. Two orders are listed, both with a status of 'Cancelled' and a payment status of 'Cancelled'. The first order is for '0FIEJ' and the second is for '0 SONS' at 'HD* Brasserie Herkert'. Both orders have a total of €10,00 and a discount of 0.00. The interface also includes buttons for 'Switch to mapped view', 'Download CSV list', and 'Download Excel list' at the top of the table. A 'Privacy Settings | FAQ | New Features' link is visible at the bottom right, and an 'UPDATES' button is on the right sidebar.

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	Cancelled	Cancelled	Cash payment		€10,00		0.00		
0 SONS	HD* Brasserie Herkert				Collection	14:25	04 06 2024	Cancelled	Cancelled	Cash payment		€10,00		0.00		



Skenirajte za prijelaz na interaktivni player