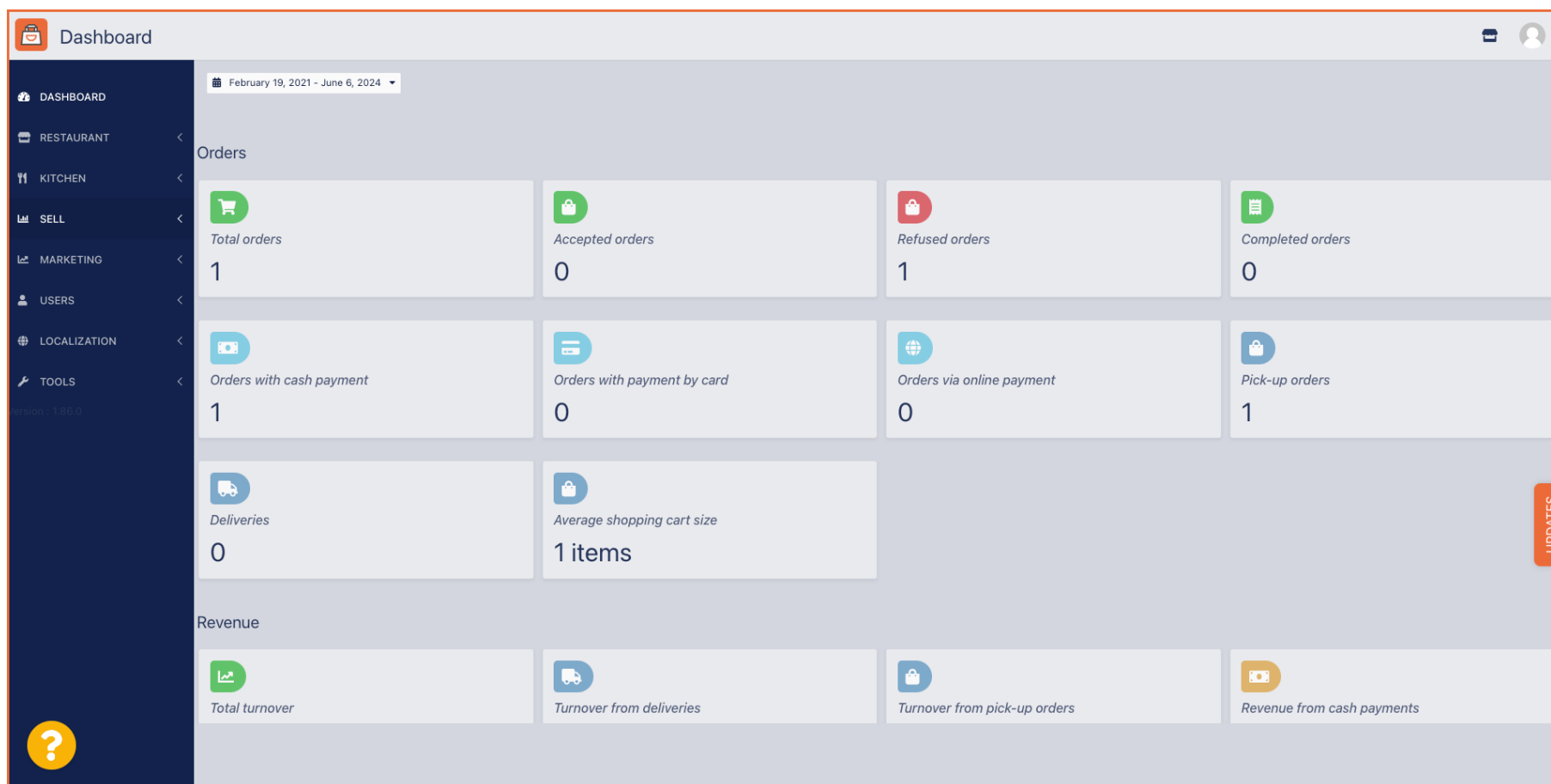


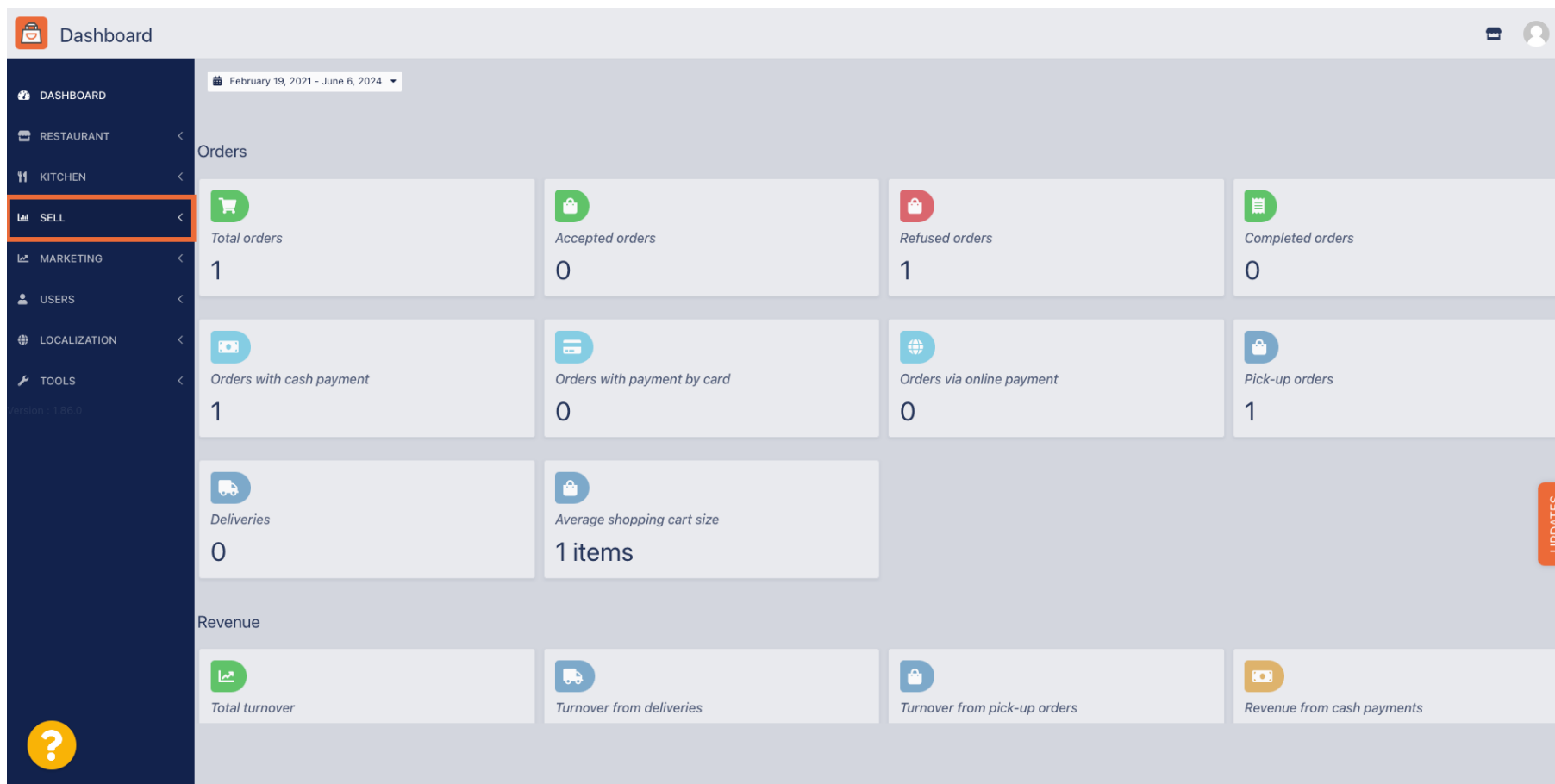


Benvenuti alla Dashboard degli Ordini DISH. In questo tutorial vi mostreremo come annullare un ordine con una motivazione.



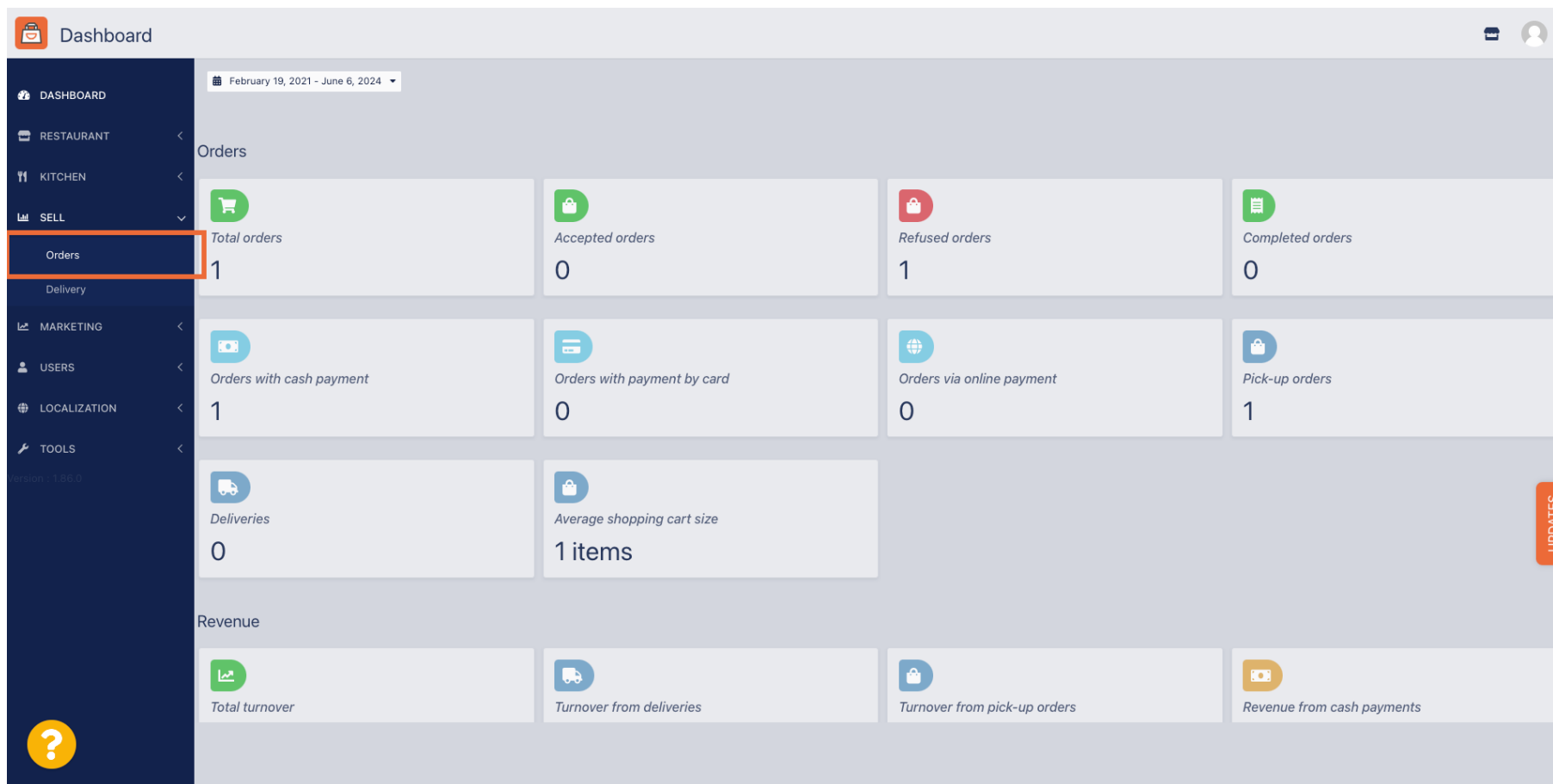


Per prima cosa clicca su **Vendite**.





Quindi fare clic sul sottomenu **Ordini**.



Dashboard

February 19, 2021 - June 6, 2024

Orders

Icon	Label	Value
	Total orders	1
	Accepted orders	0
	Refused orders	1
	Completed orders	0
	Orders with cash payment	1
	Orders with payment by card	0
	Orders via online payment	0
	Pick-up orders	1
	Deliveries	0
	Average shopping cart size	1 items

Revenue

Icon	Label	Value
	Total turnover	
	Turnover from deliveries	
	Turnover from pick-up orders	
	Revenue from cash payments	

version 1.86.0

UPDATES



Ora hai una panoramica di tutti i tuoi ordini.


Orders

Switch to mapped view

Download CSV list

Download Excel list



	ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
☐	0FIEJ					Collection	10:00	06 06 2024	In treatment	Open	Cash payment		€10,00		0.00		
☐	0	SONS				Collection	14:25	04 06 2024	Cancelled	Cancelled	Cash payment		€10,00		0.00		



Articles per page

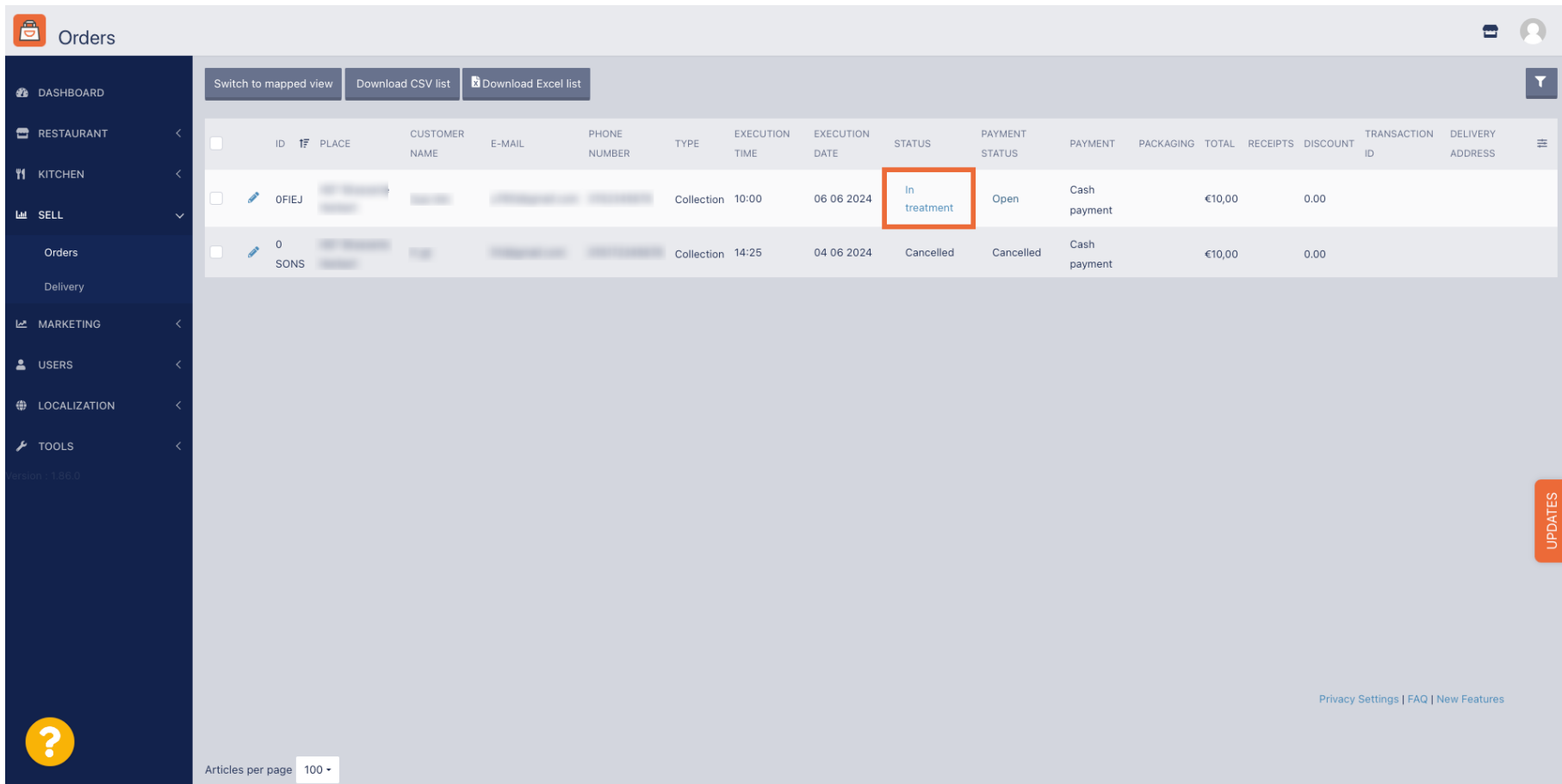
100

[Privacy](#)
[Settings](#)
[FAQ](#)
[New Features](#)

UPDATES



Fare clic su **In trattamento** sotto Stato per modificare lo stato dell'ordine.

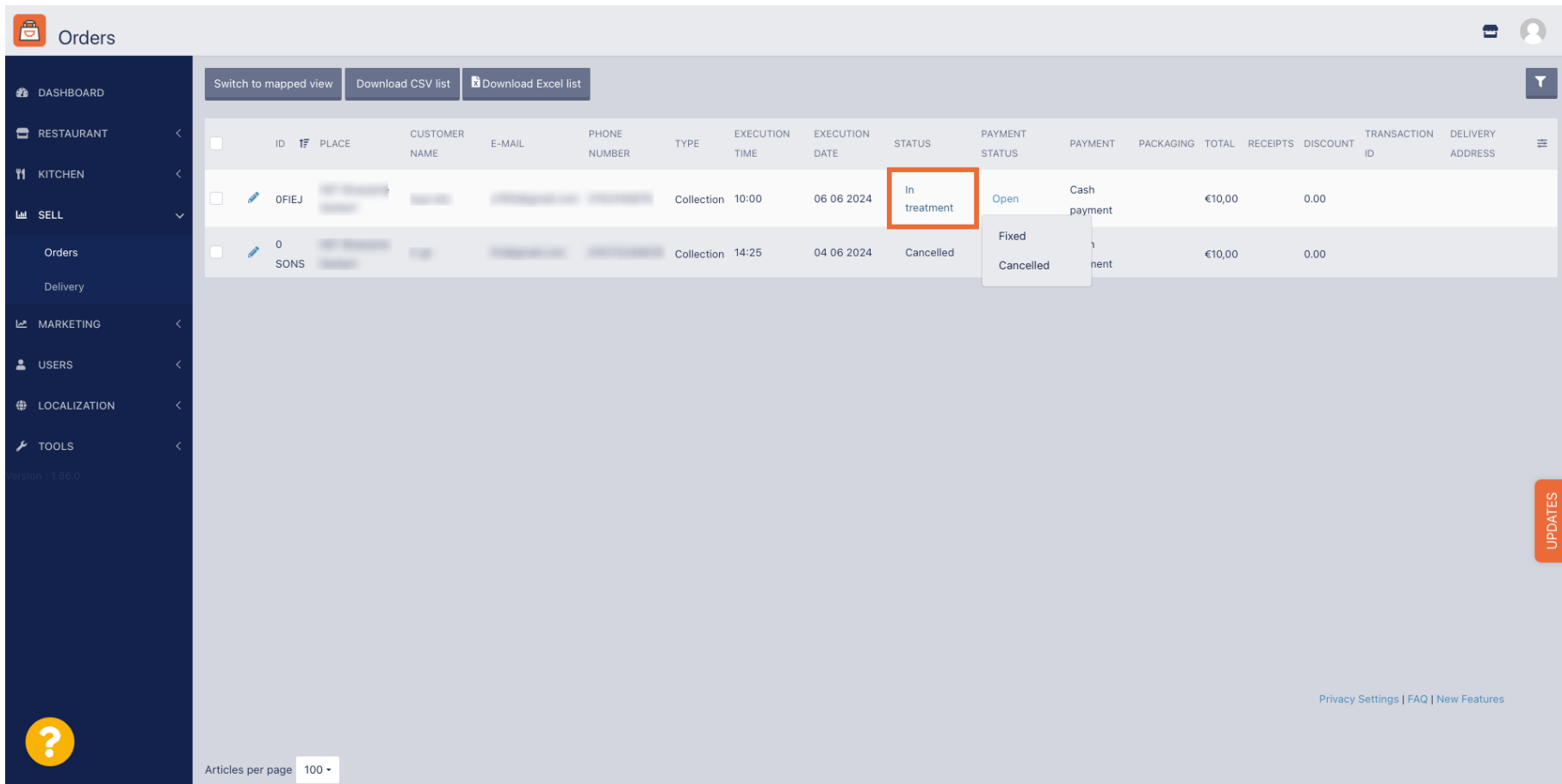


The screenshot shows the DISH Orders dashboard. On the left is a dark blue sidebar with navigation links: DASHBOARD, RESTAURANT, KITCHEN, SELL (expanded), Orders, Delivery, MARKETING, USERS, LOCALIZATION, and TOOLS. At the bottom of the sidebar is a yellow circle with a question mark. The main area has a header with 'Orders' and a user profile icon. Below the header are three buttons: 'Switch to mapped view', 'Download CSV list', and 'Download Excel list'. A table of orders is displayed with columns: ID, PLACE, CUSTOMER NAME, E-MAIL, PHONE NUMBER, TYPE, EXECUTION TIME, EXECUTION DATE, STATUS, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. Two orders are visible: one with ID '0FIEJ' and status 'In trattamento' (highlighted with a red box), and another with ID '0 SONS' and status 'Cancelled'. The bottom of the dashboard includes a footer with 'Articles per page 100' and a link to 'Privacy Settings | FAQ | New Features'.

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	In trattamento	Open	Cash payment		€10,00		0.00		
0 SONS					Collection	14:25	04 06 2024	Cancelled	Cancelled	Cash payment		€10,00		0.00		



Una volta fatto ciò, apparirà un piccolo menu con le opzioni disponibili.



The screenshot shows the DISH Orders dashboard. On the left is a dark blue sidebar with navigation links: DASHBOARD, RESTAURANT, KITCHEN, SELL (expanded), Orders, Delivery, MARKETING, USERS, LOCALIZATION, and TOOLS. At the bottom of the sidebar is a yellow circle with a question mark and the text 'Articles per page 100'. The main area has a light gray header with 'Orders' and a shopping bag icon. Below the header are buttons for 'Switch to mapped view', 'Download CSV list', and 'Download Excel list'. A table of orders is displayed with columns: ID, PLACE, CUSTOMER NAME, E-MAIL, PHONE NUMBER, TYPE, EXECUTION TIME, EXECUTION DATE, STATUS, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. Two orders are visible: one with ID '0FIEJ' and status 'In treatment' (highlighted with a red box), and another with ID '0 SONS' and status 'Cancelled'. A dropdown menu is open next to the 'In treatment' status, showing options: 'Open', 'Fixed', and 'Cancelled'. The 'Open' option is selected. At the bottom right, there is a link for 'Privacy Settings | FAQ | New Features' and an orange 'UPDATES' button.

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	In treatment	Open	Cash payment		€10,00		0.00		
0 SONS					Collection	14:25	04 06 2024	Cancelled	Fixed	ment		€10,00		0.00		



Seleziona qui lo stato desiderato. Per annullare l'ordine, clicca su **Annullato**.


Orders

Switch to mapped view

Download CSV list

Download Excel list

Filter icon

	ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
☐	0FIEJ					Collection	10:00	06 06 2024	In treatment	Open	Cash payment		€10,00		0.00		
☐	0	SONS				Collection	14:25	04 06 2024	Accepted	Cancelled	Cash payment		€10,00		0.00		

?

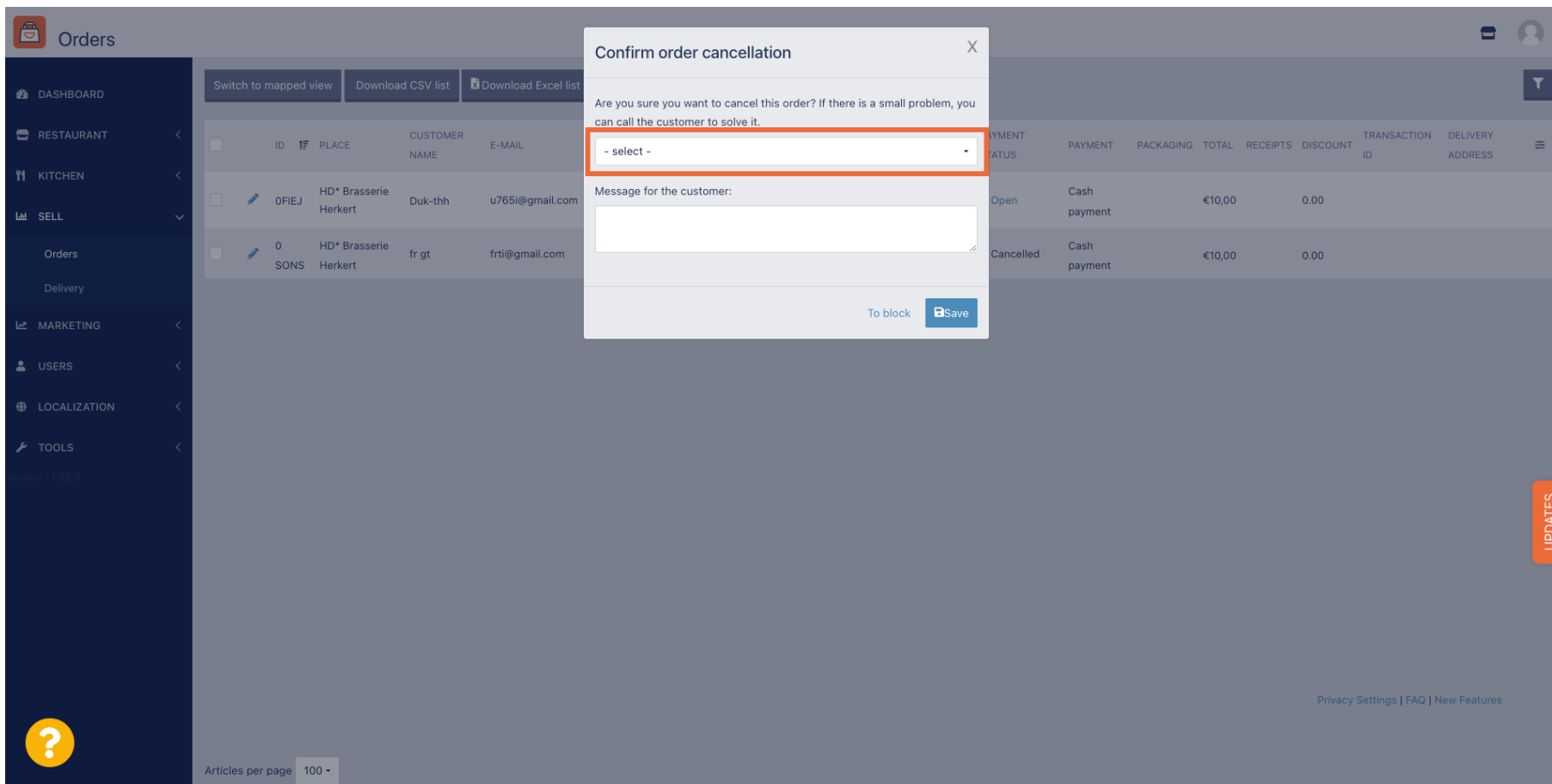
Articles per page 100

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[New Features](#)

UPDATES



Qui è necessario scegliere il motivo dell'annullamento dal **menu a discesa**.



Confirm order cancellation X

Are you sure you want to cancel this order? If there is a small problem, you can call the customer to solve it.

- select -

Message for the customer:

To block [Save](#)

ID	PLACE	CUSTOMER NAME	E-MAIL	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ	HD* Brasserie Herkert	Duk-thh	u765@gmail.com	Open	Cash payment		€10,00		0.00		
0	HD* Brasserie Herkert	fr gt	frti@gmail.com	Cancelled	Cash payment		€10,00		0.00		

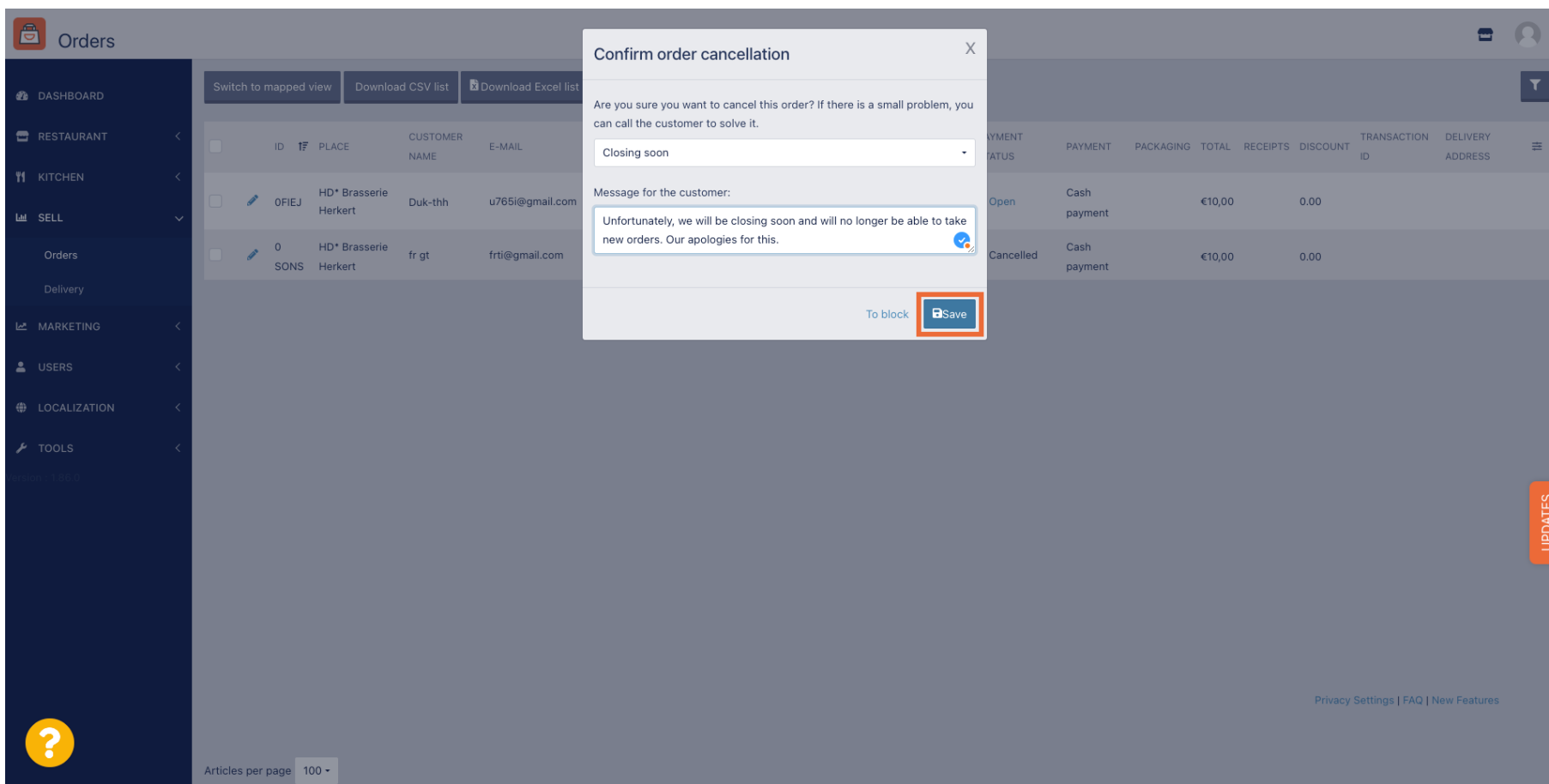
Articles per page 100

Privacy Settings | FAQ | New Features

UPDATES



È molto importante scrivere un messaggio che il tuo cliente riceverà come **messaggio di cancellazione**.
Nota: lo strumento fornisce già alcuni messaggi che puoi modificare.

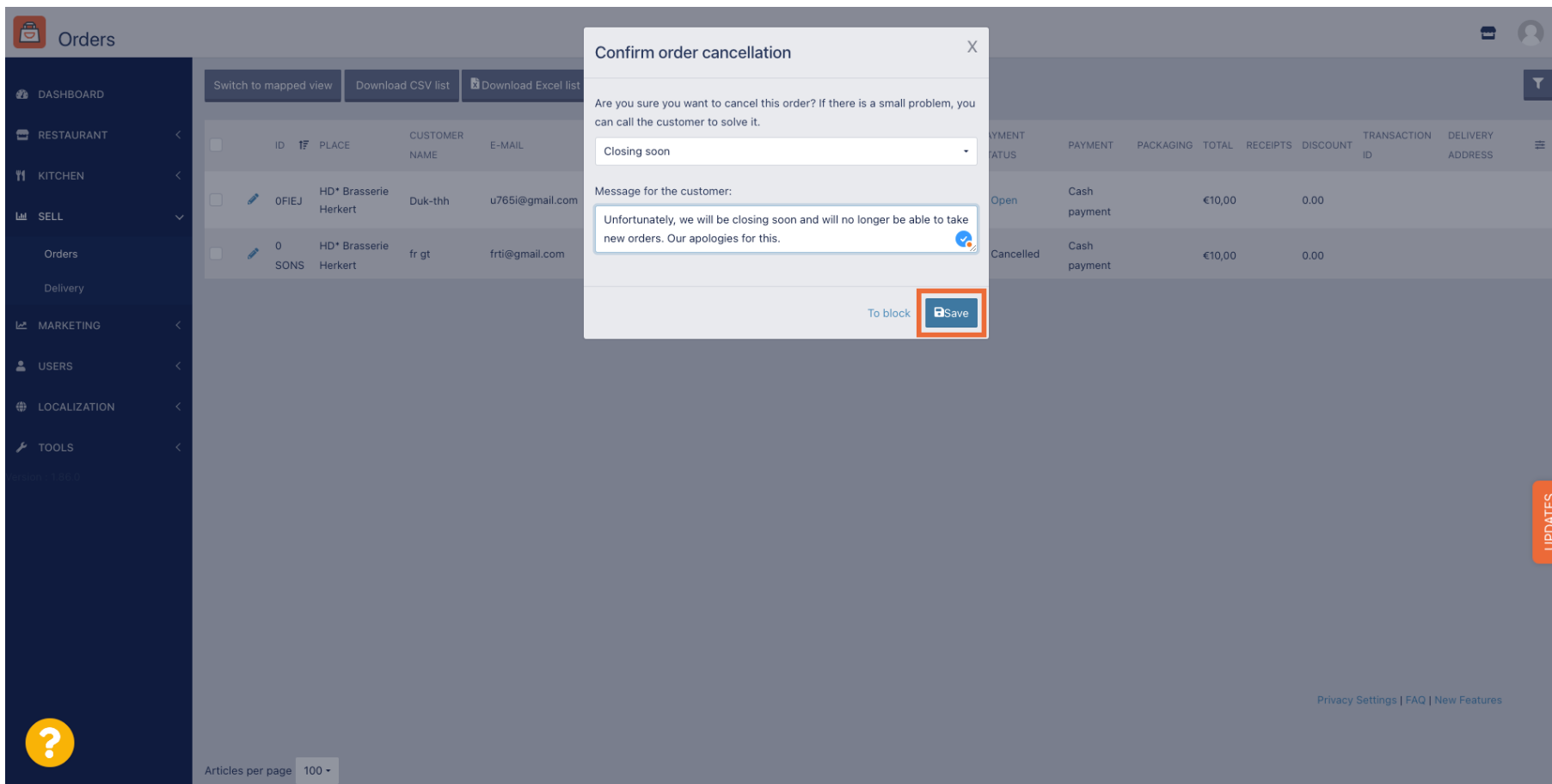


The screenshot shows the DISH dashboard interface. On the left is a dark sidebar with navigation links: DASHBOARD, RESTAURANT, KITCHEN, SELL (expanded), Orders, Delivery, MARKETING, USERS, LOCALIZATION, and TOOLS. The main area displays the 'Orders' section with a table of orders. A modal titled 'Confirm order cancellation' is open in the center, asking for confirmation to cancel an order. The modal includes a dropdown menu for the reason (set to 'Closing soon'), a text area for a message to the customer (pre-filled with an apology), and buttons for 'To block' and 'Save' (highlighted with a red box). The background table shows columns for ID, PLACE, CUSTOMER NAME, E-MAIL, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. Two rows are visible: 'Open' and 'Cancelled', both with a 'Cash payment' of €10,00 and a discount of 0.00.

PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
Open	Cash payment		€10,00		0.00		
Cancelled	Cash payment		€10,00		0.00		



Fare clic su **Salva** per finalizzare l'annullamento.



Confirm order cancellation

Are you sure you want to cancel this order? If there is a small problem, you can call the customer to solve it.

Closing soon

Message for the customer:

Unfortunately, we will be closing soon and will no longer be able to take new orders. Our apologies for this.

To block **Save**

Orders

Switch to mapped view Download CSV list Download Excel list

ID	PLACE	CUSTOMER NAME	E-MAIL
0FIEJ	HD* Brasserie Herkert	Duk-thh	u765@gmail.com
0	HD* Brasserie Herkert	fr gt	frit@gmail.com

Payment STATUS PAYMENT PACKAGING TOTAL RECEIPTS DISCOUNT TRANSACTION ID DELIVERY ADDRESS

Open	Cash payment	€10,00	0.00
Cancelled	Cash payment	€10,00	0.00

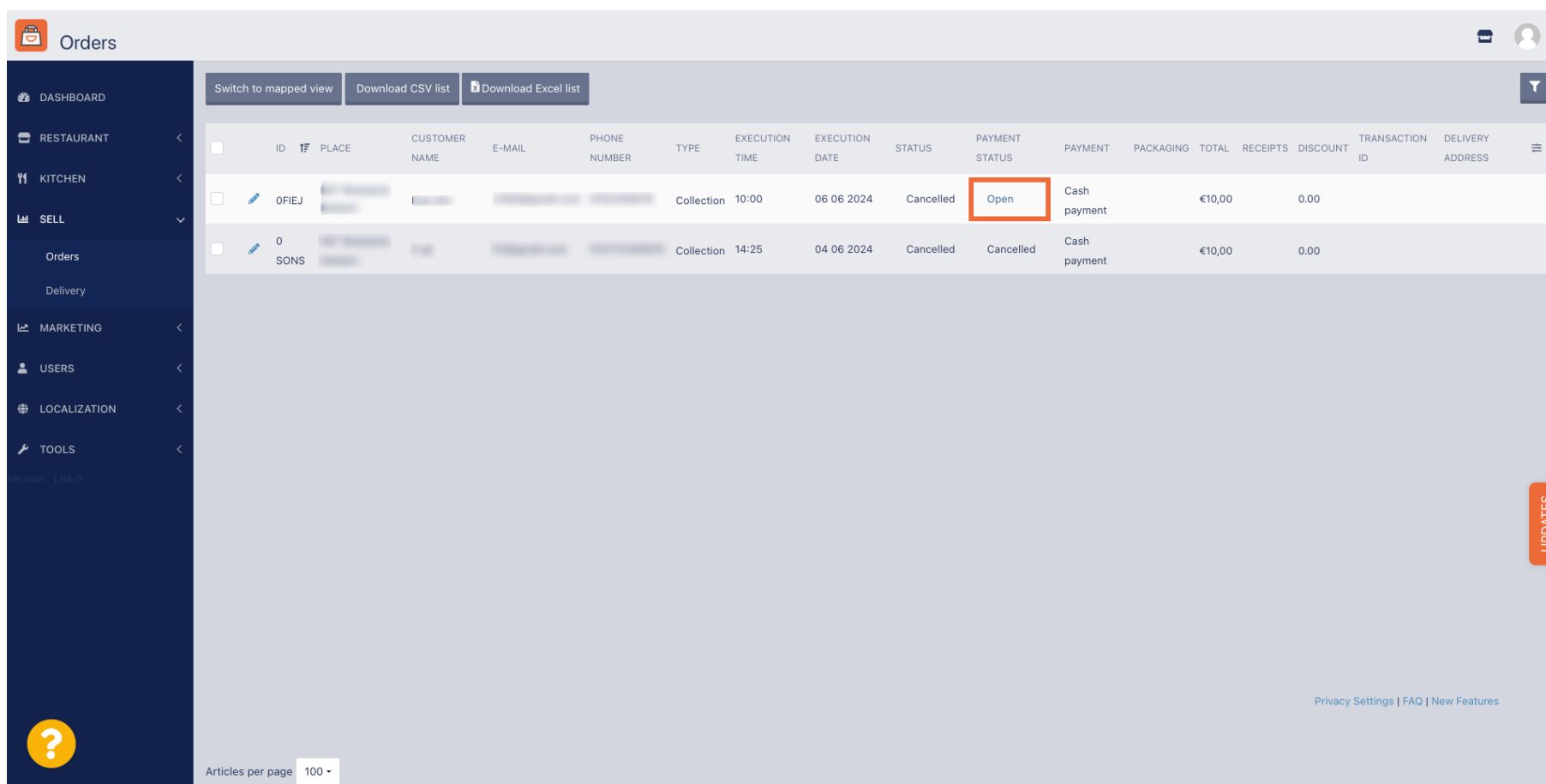
Articles per page 100

Privacy Settings | FAQ | New Features

UPDATES



Poiché l'ordine è stato annullato, anche lo stato del pagamento dovrebbe essere annullato. Per farlo, clicca su **"Apri"** sotto "Stato del pagamento".

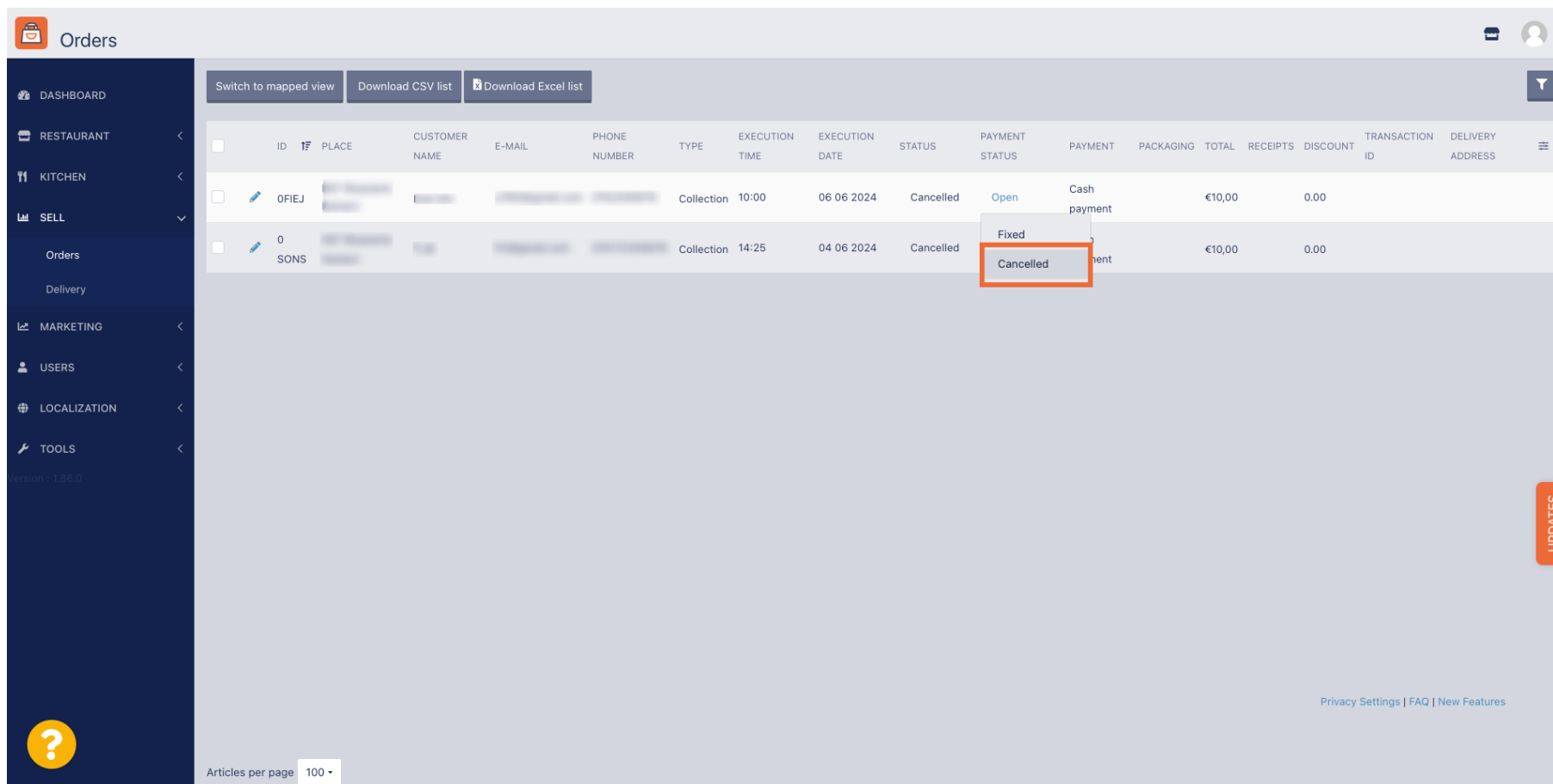


The screenshot shows the DISH Orders dashboard. On the left is a dark blue sidebar with navigation links: DASHBOARD, RESTAURANT, KITCHEN, SELL, Orders, Delivery, MARKETING, USERS, LOCALIZATION, and TOOLS. The main area displays a table of orders. At the top of the table are buttons for 'Switch to mapped view', 'Download CSV list', and 'Download Excel list'. The table has columns for ID, PLACE, CUSTOMER NAME, E-MAIL, PHONE NUMBER, TYPE, EXECUTION TIME, EXECUTION DATE, STATUS, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. Two orders are listed, both with a status of 'Cancelled'. The first order has a payment status of 'Open', which is highlighted with a red box. The second order has a payment status of 'Cancelled'. At the bottom right of the dashboard, there is a red 'UPDATES' button and a footer with links for 'Privacy Settings', 'FAQ', and 'New Features'. A 'Articles per page' dropdown is set to '100'.

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	Cancelled	Open	Cash payment		€10,00		0.00		
0	SONS				Collection	14:25	04 06 2024	Cancelled	Cancelled	Cash payment		€10,00		0.00		



Quindi seleziona **Annullato**.



The screenshot shows the DISH Orders dashboard. On the left is a sidebar with navigation links: DASHBOARD, RESTAURANT, KITCHEN, SELL (expanded), Orders, Delivery, MARKETING, USERS, LOCALIZATION, and TOOLS. The main area displays a table of orders. The table has columns: ID, PLACE, CUSTOMER NAME, E-MAIL, PHONE NUMBER, TYPE, EXECUTION TIME, EXECUTION DATE, STATUS, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. Two orders are listed. The second order, with ID 0 and type SONS, has a status of 'Cancelled'. A dropdown menu is open for this order's status, showing options: 'Open', 'Fixed', and 'Cancelled'. The 'Cancelled' option is highlighted with a red box. At the bottom right, there is a 'UPDATES' button and a footer with 'Privacy Settings | FAQ | New Features'.

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	Cancelled	Open	Cash payment		€10,00		0.00		
0	SONS				Collection	14:25	04 06 2024	Cancelled	Fixed	Cancelled		€10,00		0.00		



Ecco fatto. Hai completato il tutorial e ora sai come annullare un ordine con una motivazione nel Pannello di amministrazione.


Orders

Switch to mapped view

Download CSV list

Download Excel list

ID

PLACE

CUSTOMER NAME

E-MAIL

PHONE NUMBER

TYPE

EXECUTION TIME

EXECUTION DATE

STATUS

PAYMENT STATUS

PAYMENT

PACKAGING

TOTAL

RECEIPTS

DISCOUNT

TRANSACTION ID

DELIVERY ADDRESS

0FIEJ

Collection

10:00

06 06 2024

Cancelled

Cancelled

Cash payment

€10,00

0.00

0 SONS

HD* Brasserie Herkert

Collection

14:25

04 06 2024

Cancelled

Cancelled

Cash payment

€10,00

0.00

DASHBOARD

RESTAURANT

KITCHEN

SELL

Orders

Delivery

MARKETING

USERS

LOCALIZATION

TOOLS

version - 1.88.0

Articles per page 100

?

UPDATES

Privacy Settings | FAQ | New Features



Scansiona per andare al lettore interattivo