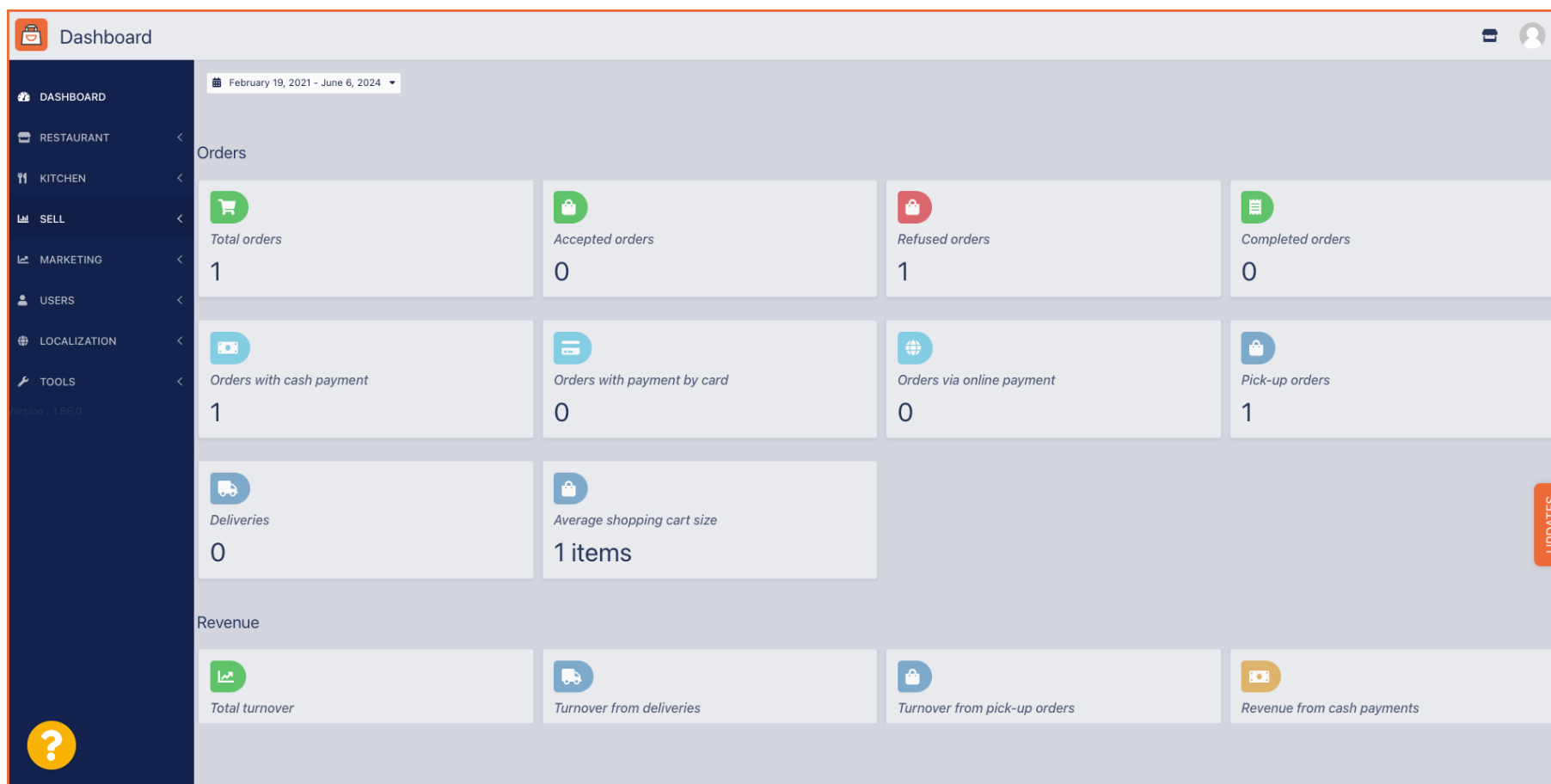


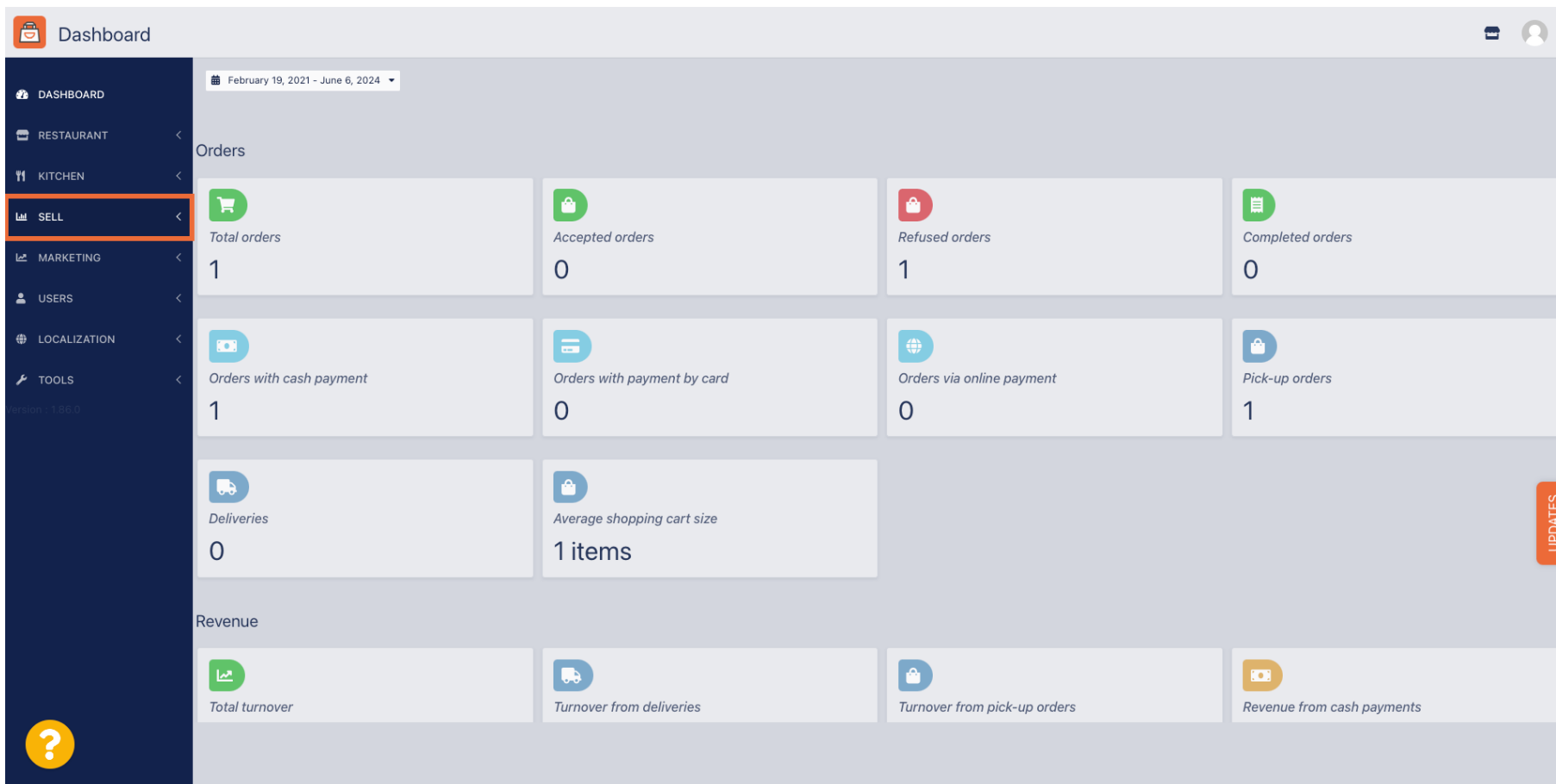


Witamy w Panelu Zamówień DISH. W tym samouczku pokażemy Ci, jak anulować zamówienie, podając uzasadnienie.





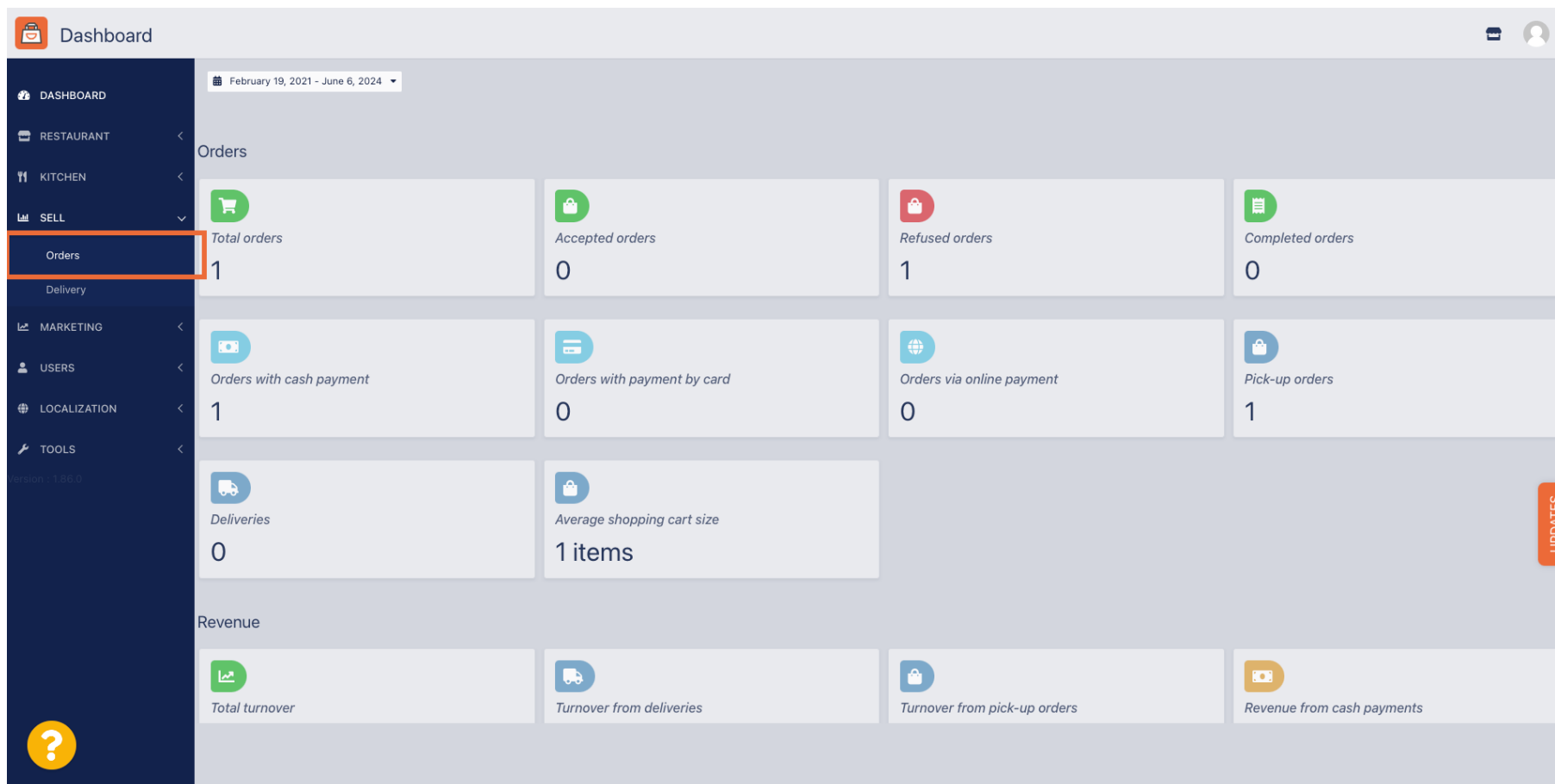
Najpierw kliknij **Sprzedaż**.



The screenshot shows the DISH Dashboard interface. On the left, a dark blue sidebar contains a menu with the following items: DASHBOARD, RESTAURANT, KITCHEN, **SELL** (highlighted with an orange border), MARKETING, USERS, LOCALIZATION, and TOOLS. Below the menu, the text 'version: 1.86.0' is visible. At the bottom of the sidebar is a yellow circle with a question mark. The main content area is light gray and features a date range selector at the top: 'February 19, 2021 - June 6, 2024'. The dashboard is divided into two main sections: 'Orders' and 'Revenue'. The 'Orders' section contains eight cards: 'Total orders' (1), 'Accepted orders' (0), 'Refused orders' (1), 'Completed orders' (0), 'Orders with cash payment' (1), 'Orders with payment by card' (0), 'Orders via online payment' (0), and 'Pick-up orders' (1). Below these are two more cards: 'Deliveries' (0) and 'Average shopping cart size' (1 items). The 'Revenue' section contains four cards: 'Total turnover', 'Turnover from deliveries', 'Turnover from pick-up orders', and 'Revenue from cash payments'. An orange 'UPDATES' button is located on the right side of the dashboard.



Następnie kliknij na podmenu **Zamówienia**.



The screenshot shows the DISH Dashboard interface. On the left, a dark blue sidebar contains a menu with the following items: DASHBOARD, RESTAURANT, KITCHEN, SELL, Orders (highlighted with an orange box), Delivery, MARKETING, USERS, LOCALIZATION, and TOOLS. The main content area is titled 'Dashboard' and displays a grid of order statistics for the period 'February 19, 2021 - June 6, 2024'. The 'Orders' section includes:

- Total orders: 1
- Accepted orders: 0
- Refused orders: 1
- Completed orders: 0
- Orders with cash payment: 1
- Orders with payment by card: 0
- Orders via online payment: 0
- Pick-up orders: 1
- Deliveries: 0
- Average shopping cart size: 1 items

The 'Revenue' section includes:

- Total turnover
- Turnover from deliveries
- Turnover from pick-up orders
- Revenue from cash payments

An orange 'UPDATES' button is located on the right side of the dashboard.



Teraz masz przegląd wszystkich swoich zamówień.


Orders

Switch to mapped view

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	ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
☐	0FIEJ					Collection	10:00	06 06 2024	In treatment	Open	Cash payment		€10,00		0.00		
☐	0	SONS				Collection	14:25	04 06 2024	Cancelled	Cancelled	Cash payment		€10,00		0.00		



Articles per page

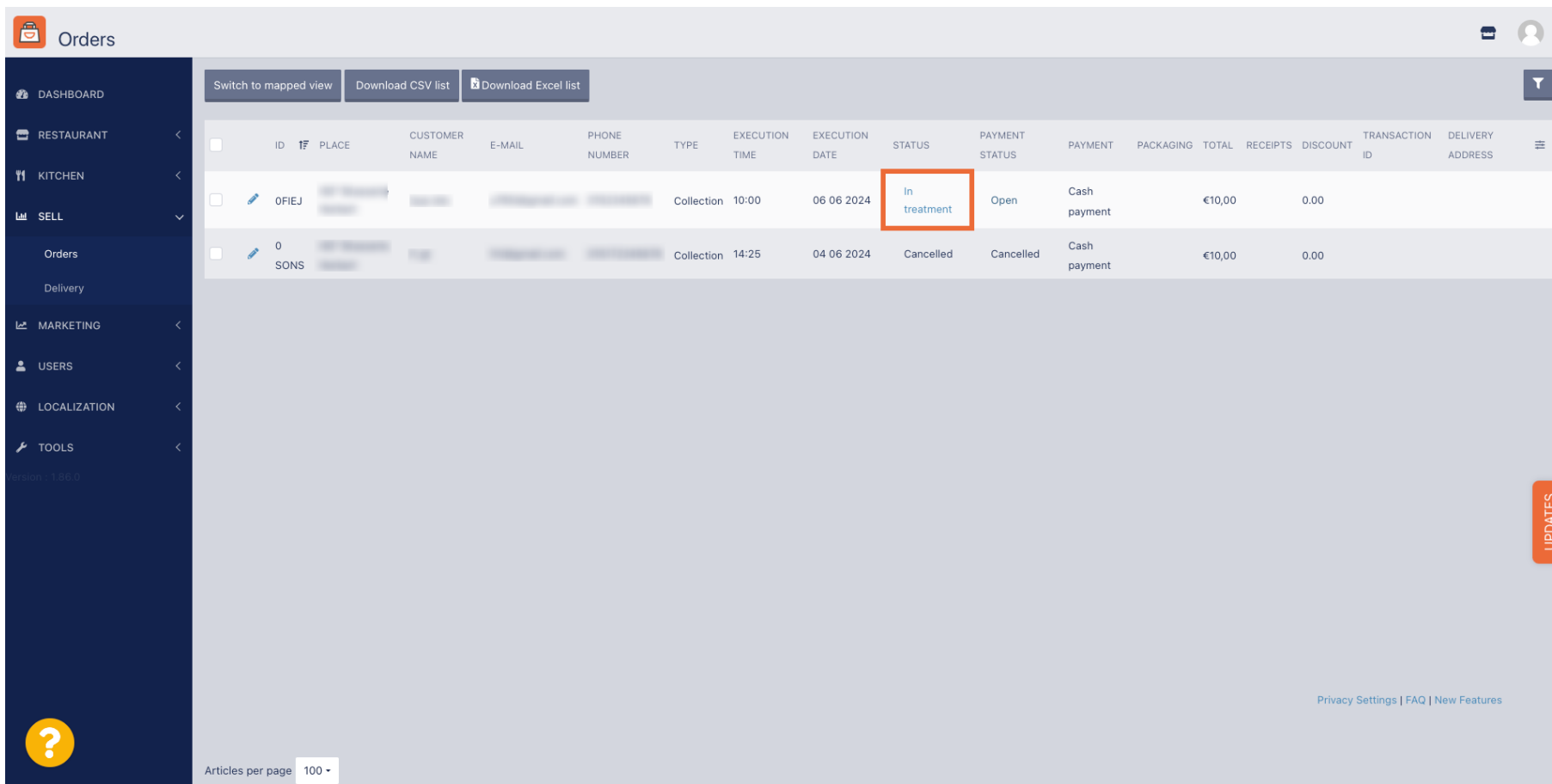
100

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UPDATES



Kliknij opcję **W trakcie realizacji** znajdującą się pod Statusem, aby zmienić status zamówienia.

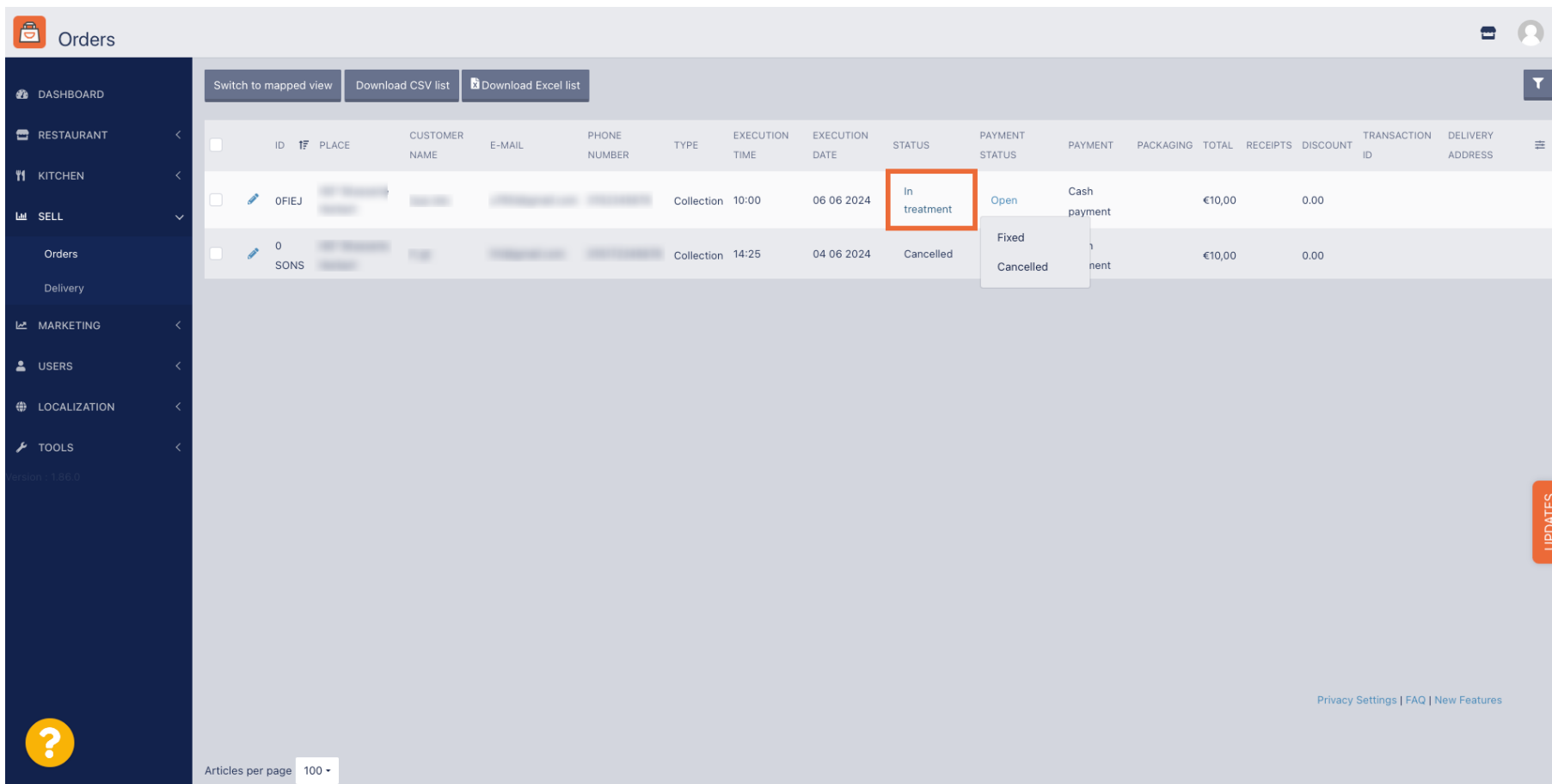


The screenshot displays the 'Orders' management page in the DISH system. The left sidebar contains navigation links for Dashboard, Restaurant, Kitchen, Sell, Orders, Delivery, Marketing, Users, Localization, and Tools. The main area shows a table of orders. The first order, with ID 0FIEJ, is in the 'In treatment' status, which is highlighted by a red box. The second order, with ID 0 SONS, is in the 'Cancelled' status. The table includes columns for various order details such as customer information, execution time, and payment status.

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	In treatment	Open	Cash payment		€10,00		0.00		
0 SONS					Collection	14:25	04 06 2024	Cancelled	Cancelled	Cash payment		€10,00		0.00		



Po wykonaniu tej czynności wyświetli się małe menu z dostępnymi opcjami.



Orders

Switch to mapped view Download CSV list Download Excel list

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	In treatment	Open	Cash payment		€10,00		0.00		
0	SONS				Collection	14:25	04 06 2024	Cancelled	Fixed	Cancelled		€10,00		0.00		

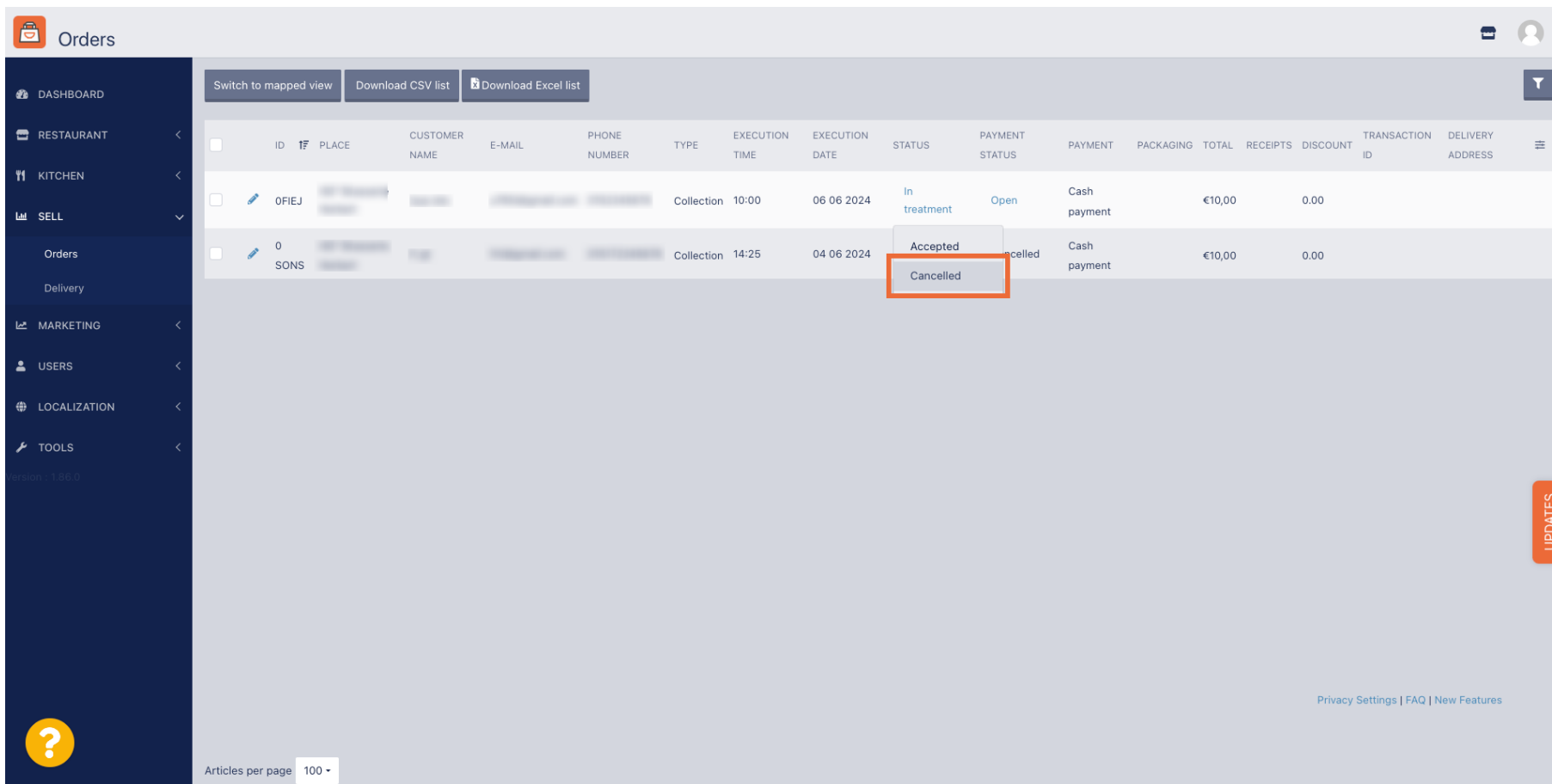
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Wybierz tutaj żądany status. Aby anulować zamówienie, kliknij „Anulowane” .



Orders

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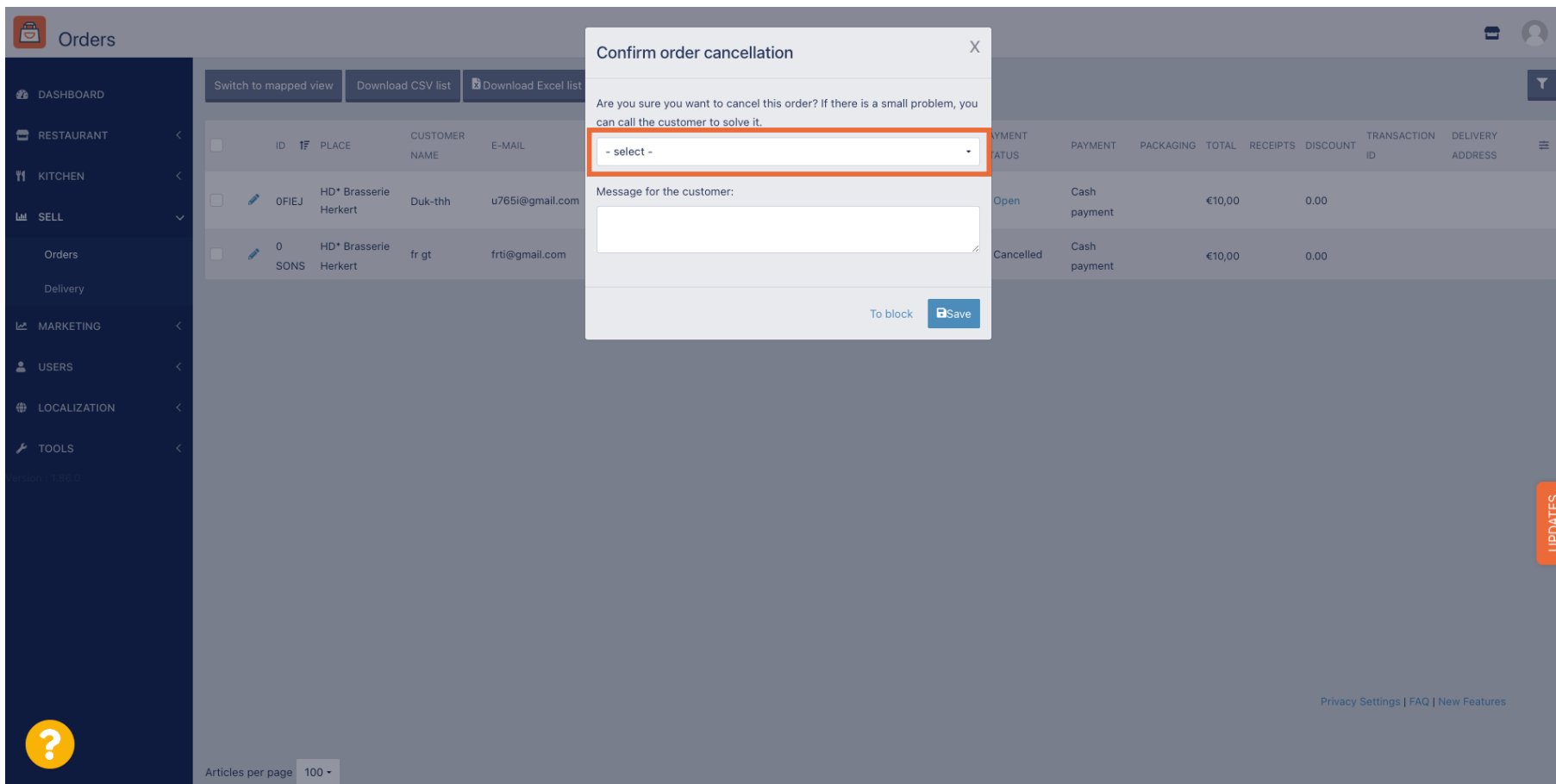
ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	In treatment	Open	Cash payment		€10,00		0.00		
0 SONS					Collection	14:25	04 06 2024	Accepted	Cancelled	Cash payment		€10,00		0.00		

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Tutaj musisz wybrać powód anulowania z **menu rozwijanego**.

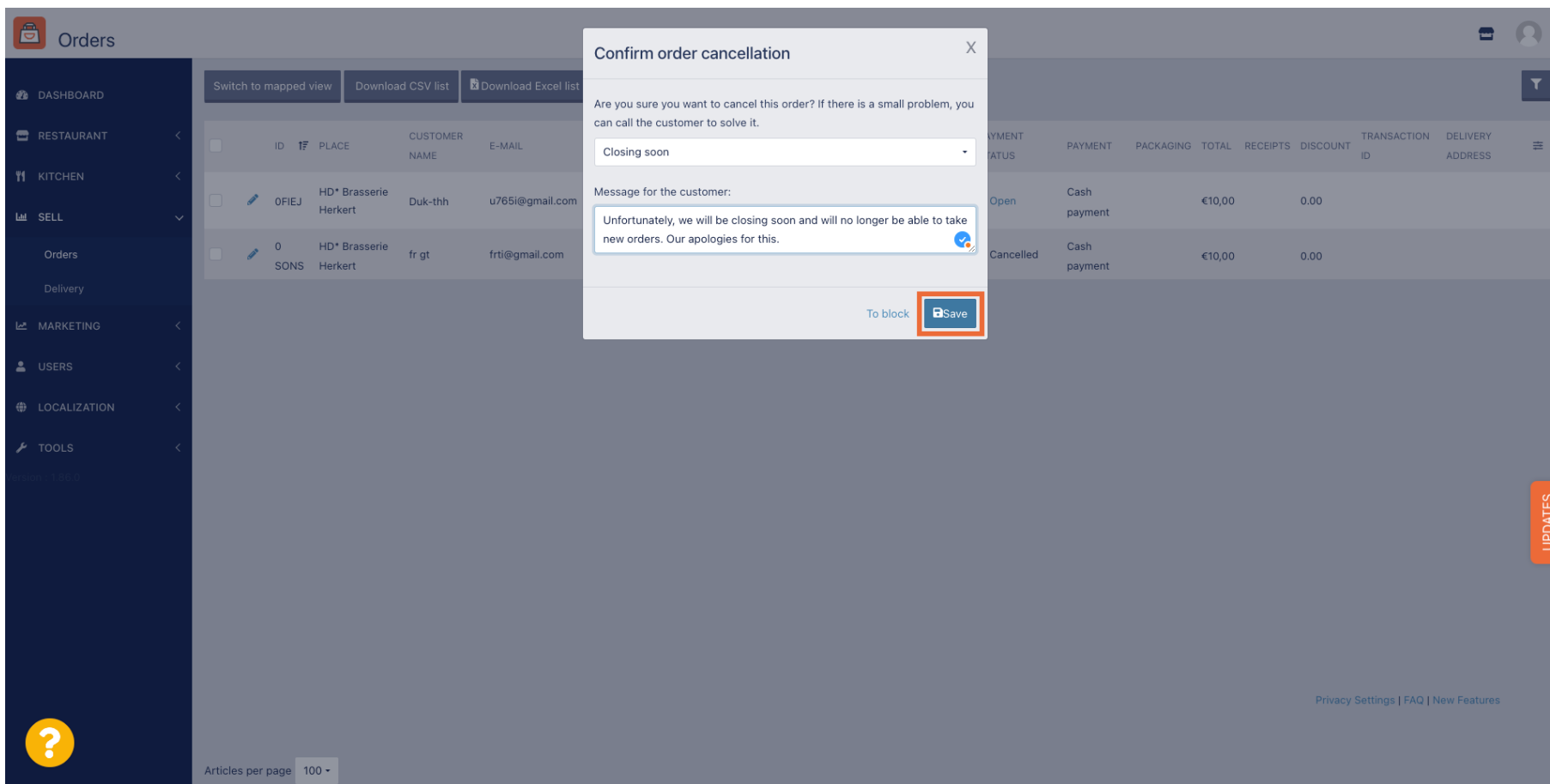


The screenshot displays the DISH Orders management interface. A modal dialog titled "Confirm order cancellation" is open, prompting the user to confirm the cancellation of a specific order. The dialog includes a warning message: "Are you sure you want to cancel this order? If there is a small problem, you can call the customer to solve it." Below this, there is a dropdown menu for selecting a reason for cancellation, which is currently set to "- select -". A text input field for "Message for the customer:" is also present. At the bottom of the dialog, there are two buttons: "To block" and "Save".

The background interface shows a sidebar with navigation options: DASHBOARD, RESTAURANT, KITCHEN, SELL (with sub-items: Orders, Delivery), MARKETING, USERS, LOCALIZATION, and TOOLS. The main content area displays a table of orders with columns: ID, PLACE, CUSTOMER NAME, E-MAIL, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. Two orders are visible: one with ID 0FIEJ and another with ID 0 SONS, both from HD* Brasserie Herkert.



Bardzo ważne jest, aby napisać wiadomość, którą Twój klient otrzyma jako **wiadomość o anulowaniu**.
Uwaga: narzędzie udostępnia już kilka wiadomości, które możesz edytować.



The screenshot displays the DISH Orders management interface. A modal dialog titled "Confirm order cancellation" is open, prompting the user to confirm the cancellation of an order. The dialog includes a dropdown menu for selecting a reason (currently set to "Closing soon") and a text area for a custom message to the customer. The "Save" button is highlighted with a red box.

Confirm order cancellation

Are you sure you want to cancel this order? If there is a small problem, you can call the customer to solve it.

Closing soon

Message for the customer:

Unfortunately, we will be closing soon and will no longer be able to take new orders. Our apologies for this.

To block **Save**

Orders

Switch to mapped view Download CSV list Download Excel list

ID	PLACE	CUSTOMER NAME	E-MAIL
0FIEJ	HD* Brasserie Herkert	Duk-thh	u765i@gmail.com
0	HD* Brasserie Herkert	fr gt	frti@gmail.com

Payment Status: Open, Canceled

PAYMENT	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
Open	Cash payment		€10,00	0.00			
Canceled	Cash payment		€10,00	0.00			

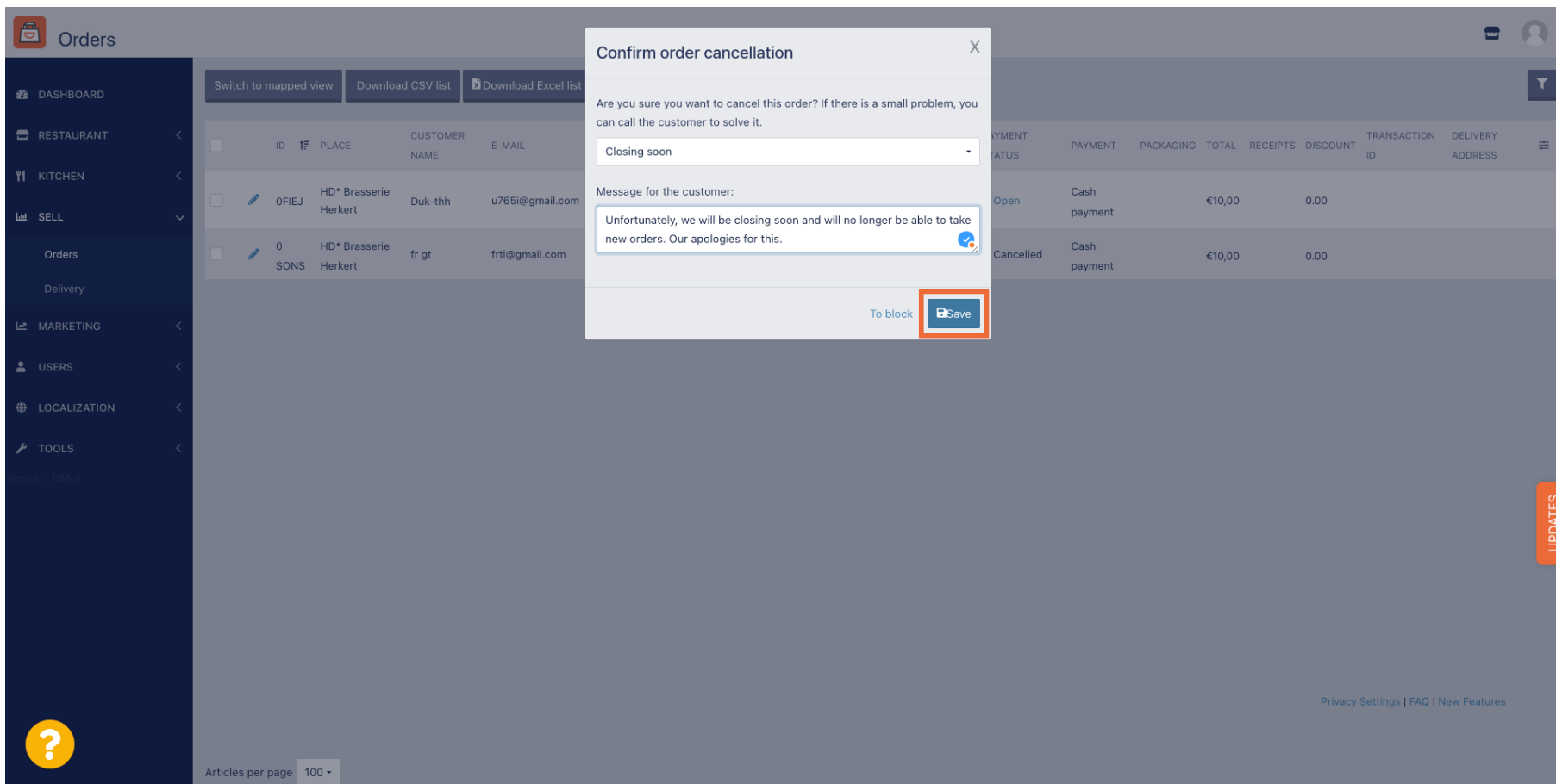
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Kliknij **Zapisz**, aby sfinalizować anulowanie.

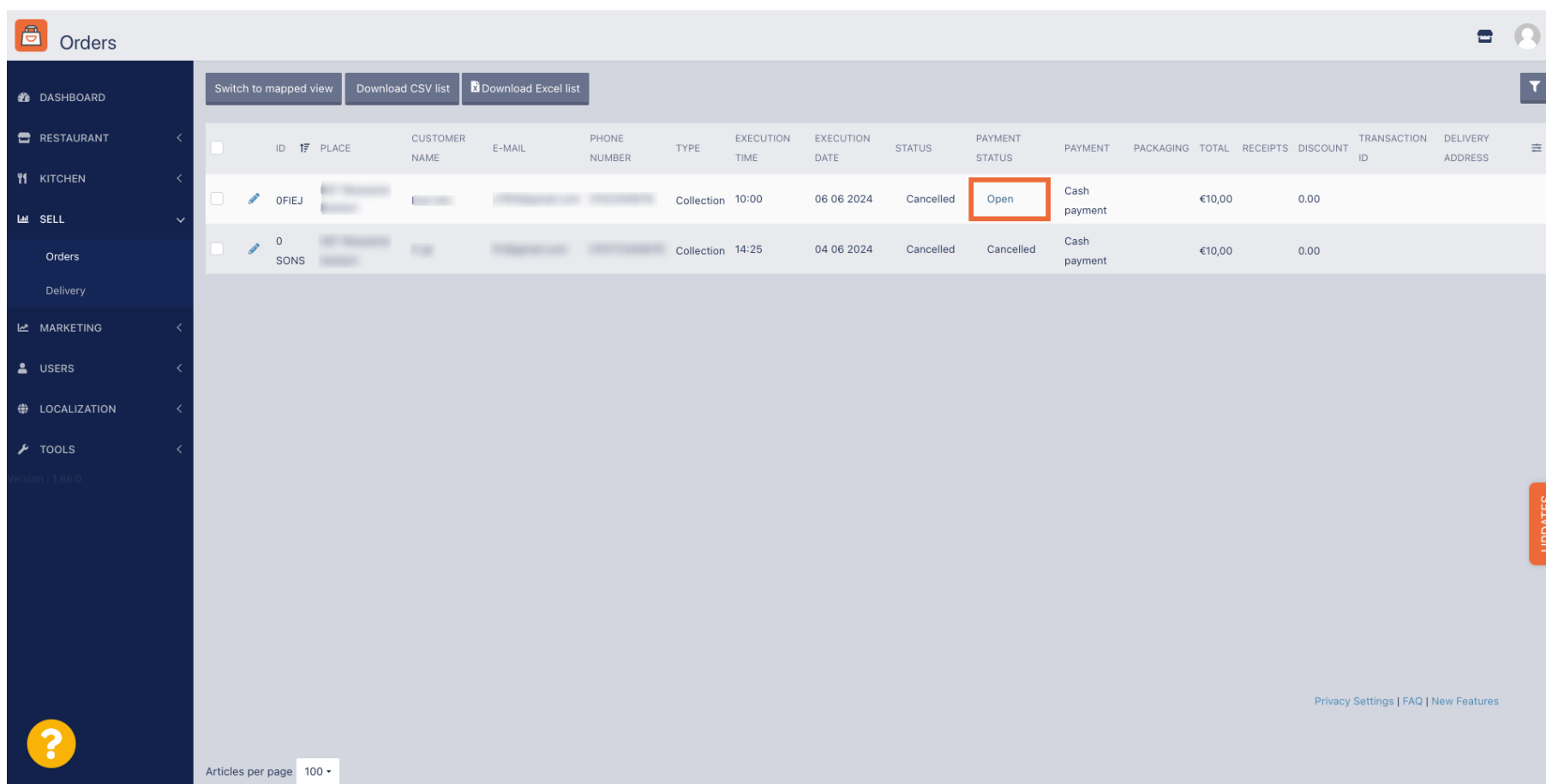


The screenshot displays the DISH Orders management interface. A modal dialog titled "Confirm order cancellation" is open, asking for confirmation to cancel an order. The dialog includes a dropdown menu for the reason, currently set to "Closing soon", and a text area for a message to the customer, which contains the text: "Unfortunately, we will be closing soon and will no longer be able to take new orders. Our apologies for this." At the bottom of the dialog, there are two buttons: "To block" and "Save". The "Save" button is highlighted with a red rectangle, indicating it is the correct action to take to finalize the cancellation.

The background interface shows a sidebar with navigation options: DASHBOARD, RESTAURANT, KITCHEN, SELL (expanded), MARKETING, USERS, LOCALIZATION, and TOOLS. The main area displays a table of orders with columns: ID, PLACE, CUSTOMER NAME, E-MAIL, STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. The table lists two orders: one with ID 0FIEJ and another with ID 0, both from HD* Brasserie Herkert. The status of the first order is "Open" and the second is "Cancelled".



Ponieważ zamówienie zostało anulowane, status płatności również powinien zostać anulowany. Aby to zrobić, kliknij „**Otwórz**” pod „Statusem płatności”.



Orders

Switch to mapped view Download CSV list Download Excel list

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	Cancelled	Open	Cash payment		€10,00		0.00		
0 SONS					Collection	14:25	04 06 2024	Cancelled	Cancelled	Cash payment		€10,00		0.00		

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Następnie wybierz **Anulowane**.


Orders

Switch to mapped view

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Filter icon

	ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
☐	0FIEJ					Collection	10:00	06 06 2024	Cancelled	Open	Cash payment		€10,00		0.00		
☐	0 SONS					Collection	14:25	04 06 2024	Cancelled	Fixed			€10,00		0.00		

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To wszystko. Ukończyłeś samouczek i teraz wiesz, jak anulować zamówienie z uzasadnieniem w Panelu administracyjnym.

Orders

Switch to mapped view

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ID

PLACE

CUSTOMER NAME

E-MAIL

PHONE NUMBER

TYPE

EXECUTION TIME

EXECUTION DATE

STATUS

PAYMENT STATUS

PAYMENT

PACKAGING

TOTAL

RECEIPTS

DISCOUNT

TRANSACTION ID

DELIVERY ADDRESS

0FIEJ

Collection

10:00

06 06 2024

Cancelled

Cancelled

Cash payment

€10,00

0.00

0 SONS

HD* Brasserie Herkert

Collection

14:25

04 06 2024

Cancelled

Cancelled

Cash payment

€10,00

0.00

DASHBOARD

RESTAURANT

KITCHEN

SELL

Orders

Delivery

MARKETING

USERS

LOCALIZATION

TOOLS

version - 1.88.0

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