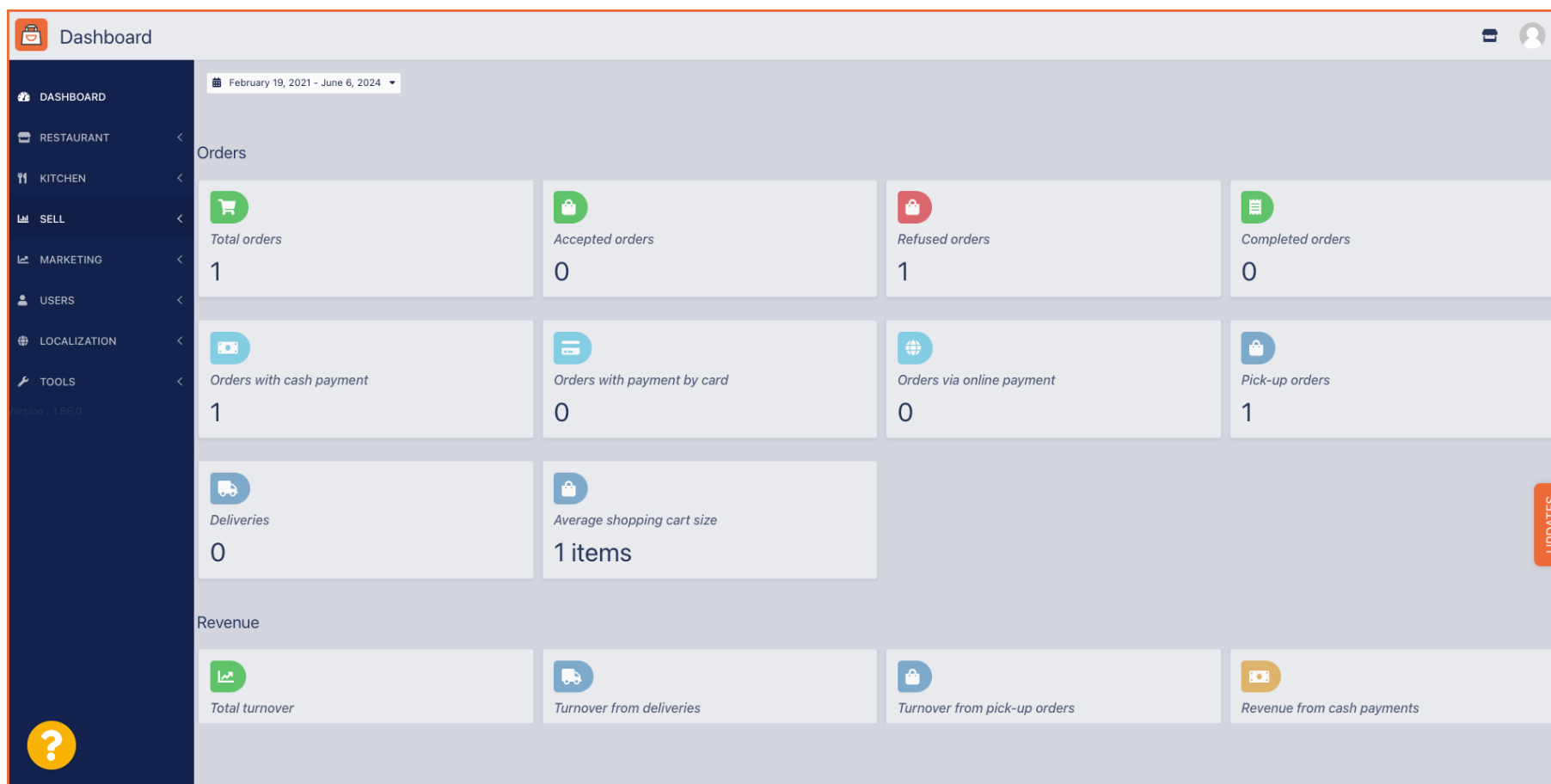


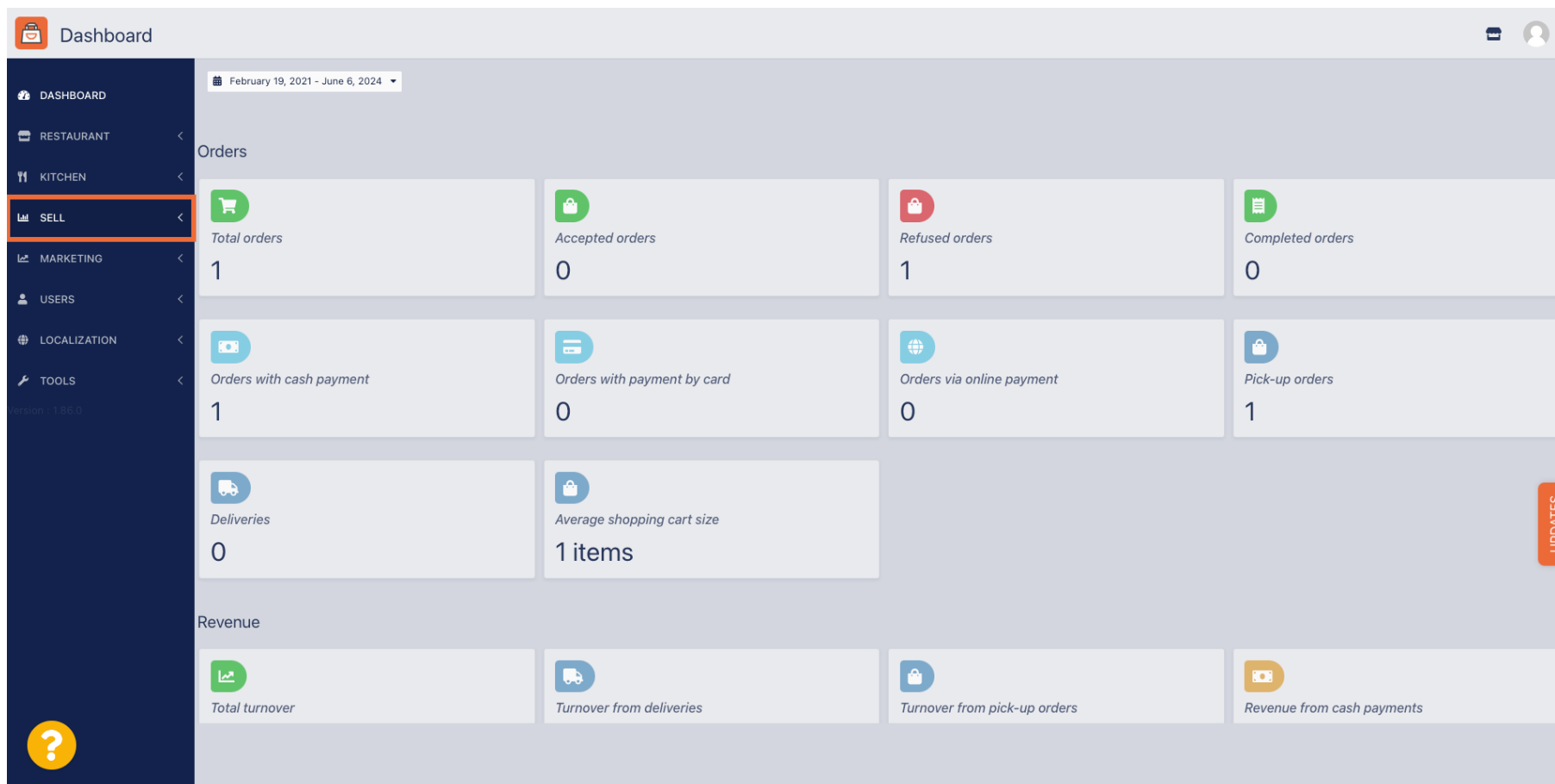


Vitajte na paneli objednávok DISH. V tomto návode vám ukážeme, ako zrušiť objednávku s uvedením dôvodu.





Najprv kliknite na **Predaj**.



The screenshot shows the DISH Dashboard interface. On the left is a dark blue sidebar with a menu. The 'SELL' option is highlighted with an orange border. The main area is light gray and displays various order statistics for the period 'February 19, 2021 - June 6, 2024'.

Dashboard Menu:

- DASHBOARD
- RESTAURANT
- KITCHEN
- SELL** (highlighted)
- MARKETING
- USERS
- LOCALIZATION
- TOOLS

Orders Section:

Icon	Label	Value
	Total orders	1
	Accepted orders	0
	Refused orders	1
	Completed orders	0
	Orders with cash payment	1
	Orders with payment by card	0
	Orders via online payment	0
	Pick-up orders	1
	Deliveries	0
	Average shopping cart size	1 items

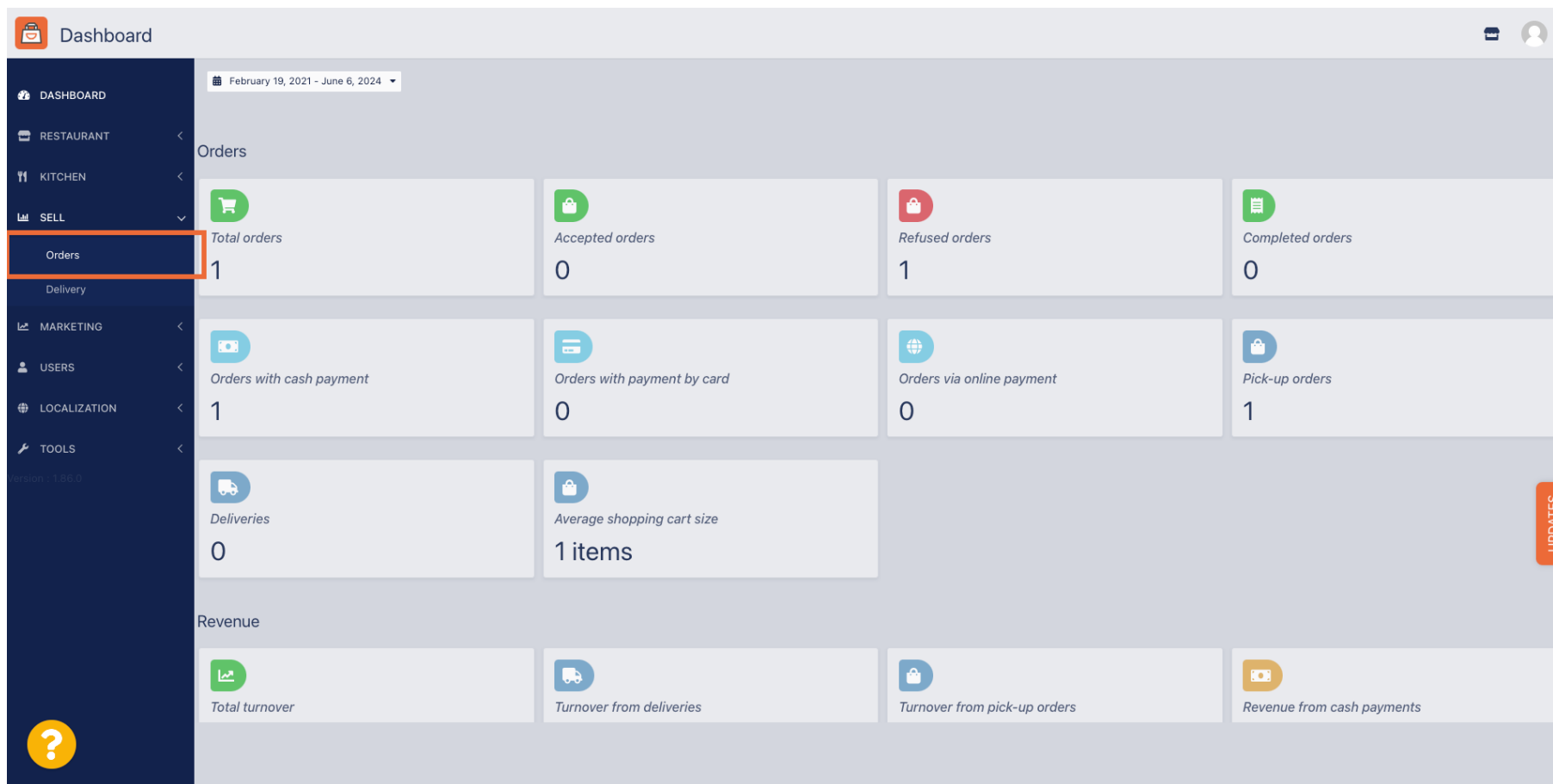
Revenue Section:

Icon	Label	Value
	Total turnover	
	Turnover from deliveries	
	Turnover from pick-up orders	
	Revenue from cash payments	

An orange 'UPDATES' button is located on the right side of the dashboard.



Potom kliknite na podmenu **Objednávky** .



The screenshot shows the DISH Dashboard interface. On the left, a dark blue sidebar contains a menu with the following items: DASHBOARD, RESTAURANT, KITCHEN, SELL, Orders (highlighted with an orange box), Delivery, MARKETING, USERS, LOCALIZATION, and TOOLS. The main content area is titled 'Dashboard' and features a date range selector for 'February 19, 2021 - June 6, 2024'. Below this, the 'Orders' section displays eight metrics in a grid:

Metric	Value
Total orders	1
Accepted orders	0
Refused orders	1
Completed orders	0
Orders with cash payment	1
Orders with payment by card	0
Orders via online payment	0
Pick-up orders	1
Deliveries	0
Average shopping cart size	1 items

Below the 'Orders' section, the 'Revenue' section displays four metrics:

Metric	Value
Total turnover	0
Turnover from deliveries	0
Turnover from pick-up orders	0
Revenue from cash payments	0

An orange 'UPDATES' button is located on the right side of the dashboard. A yellow question mark icon is visible in the bottom left corner of the sidebar.



Teraz máte prehľad všetkých svojich objednávok.


Orders

Switch to mapped view

Download CSV list

Download Excel list



	ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
☐	0FIEJ					Collection	10:00	06 06 2024	In treatment	Open	Cash payment		€10,00		0.00		
☐	0	SONS				Collection	14:25	04 06 2024	Cancelled	Cancelled	Cash payment		€10,00		0.00		

?

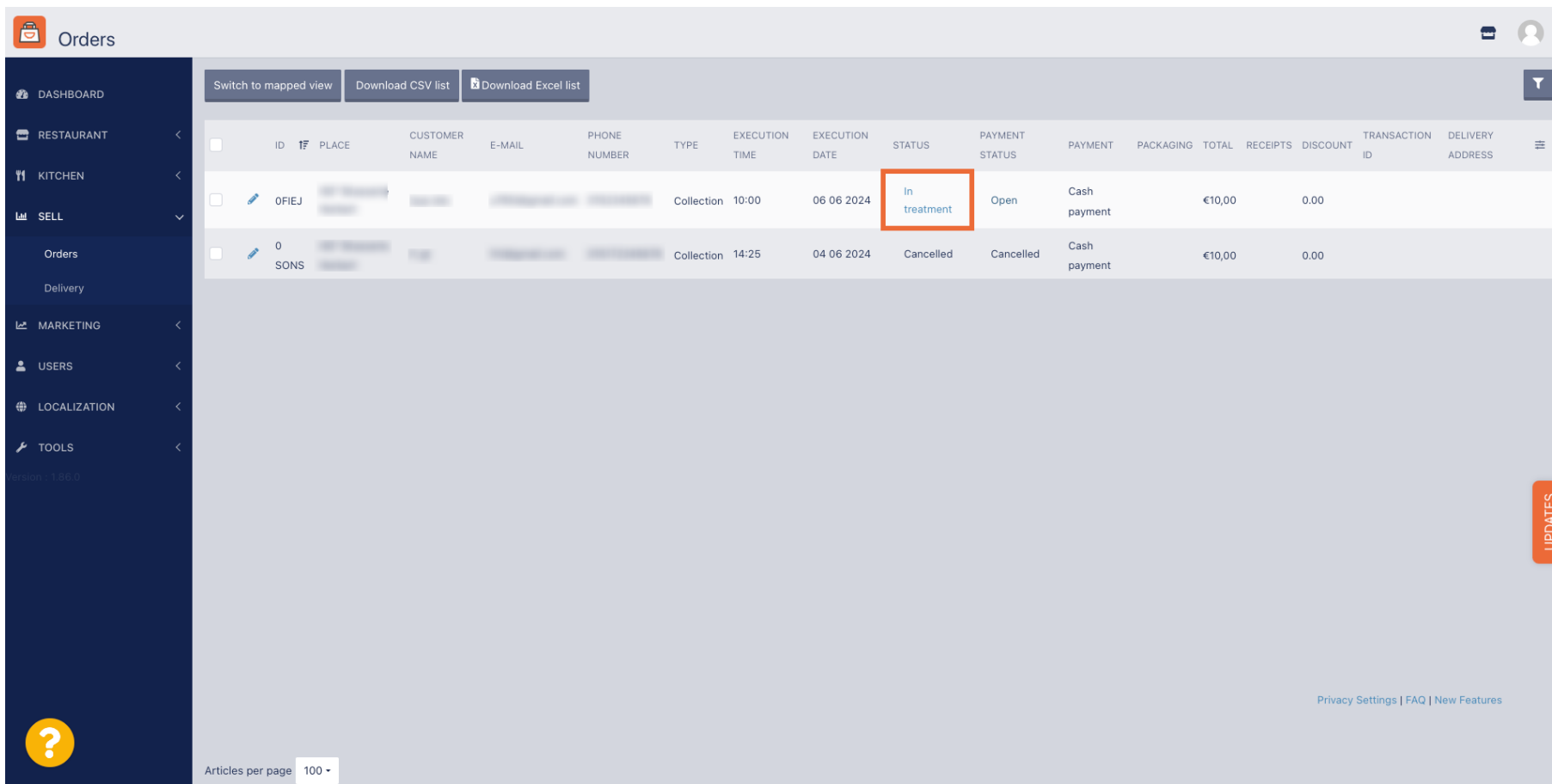
Articles per page

100

[Privacy](#)
[Settings](#)
[FAQ](#)
[New Features](#)

UPDATES

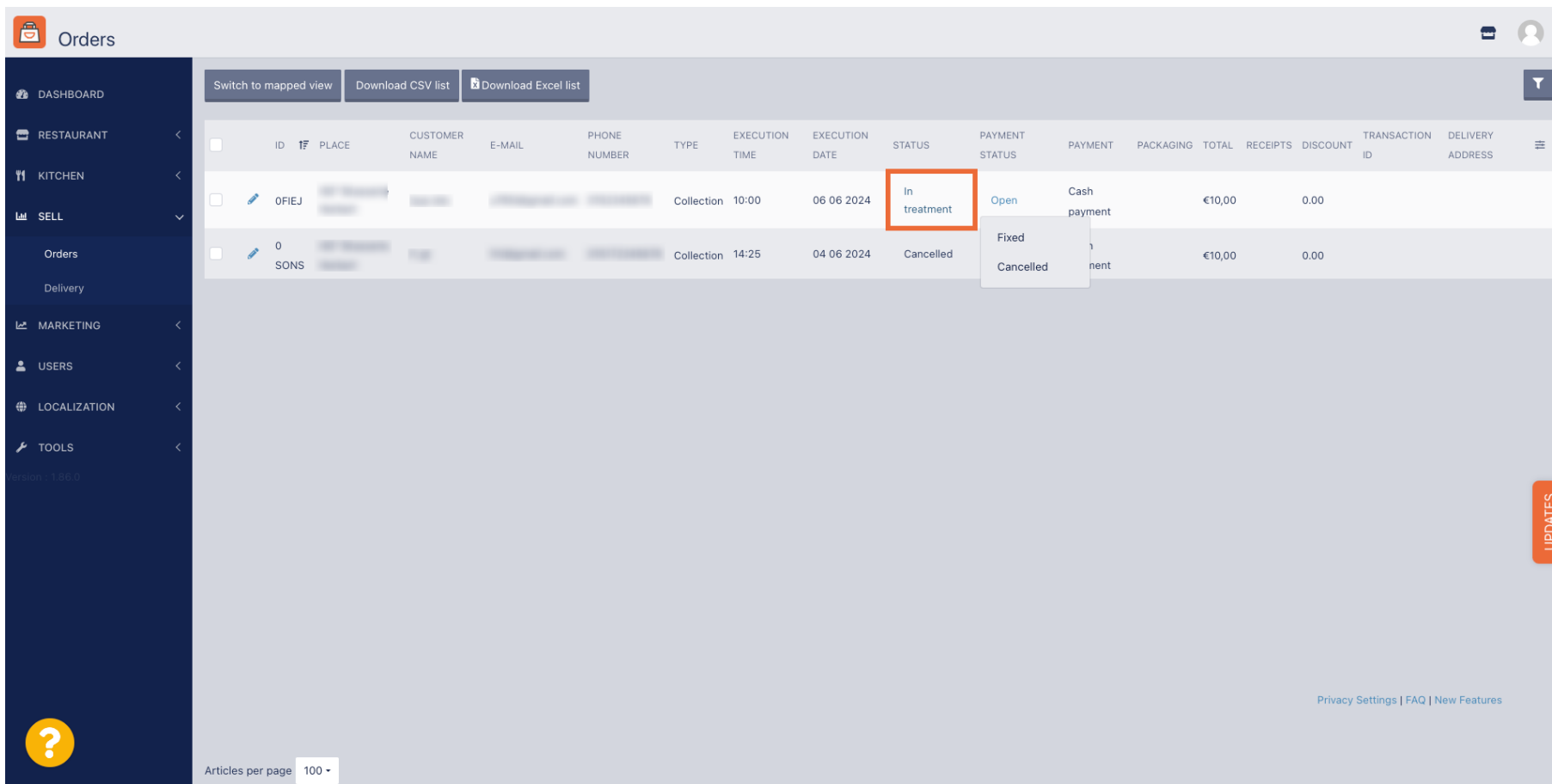
Kliknite na **V liečbe** v časti Stav, ak chcete zmeniť stav objednávky.



The screenshot displays the 'Orders' management page in the DISH system. The left sidebar contains navigation links for Dashboard, Restaurant, Kitchen, Sell, Orders, Delivery, Marketing, Users, Localization, and Tools. The main area shows a table of orders. The first order, with ID 0FIEJ, is in the 'In treatment' status, which is highlighted with a red box. The second order, with ID 0 SONS, is in the 'Cancelled' status. The table includes columns for various order details such as customer information, execution time, and payment status.

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	In treatment	Open	Cash payment		€10,00		0.00		
0 SONS					Collection	14:25	04 06 2024	Cancelled	Cancelled	Cash payment		€10,00		0.00		

Po dokončení sa zobrazí malé menu s dostupnými možnosťami.

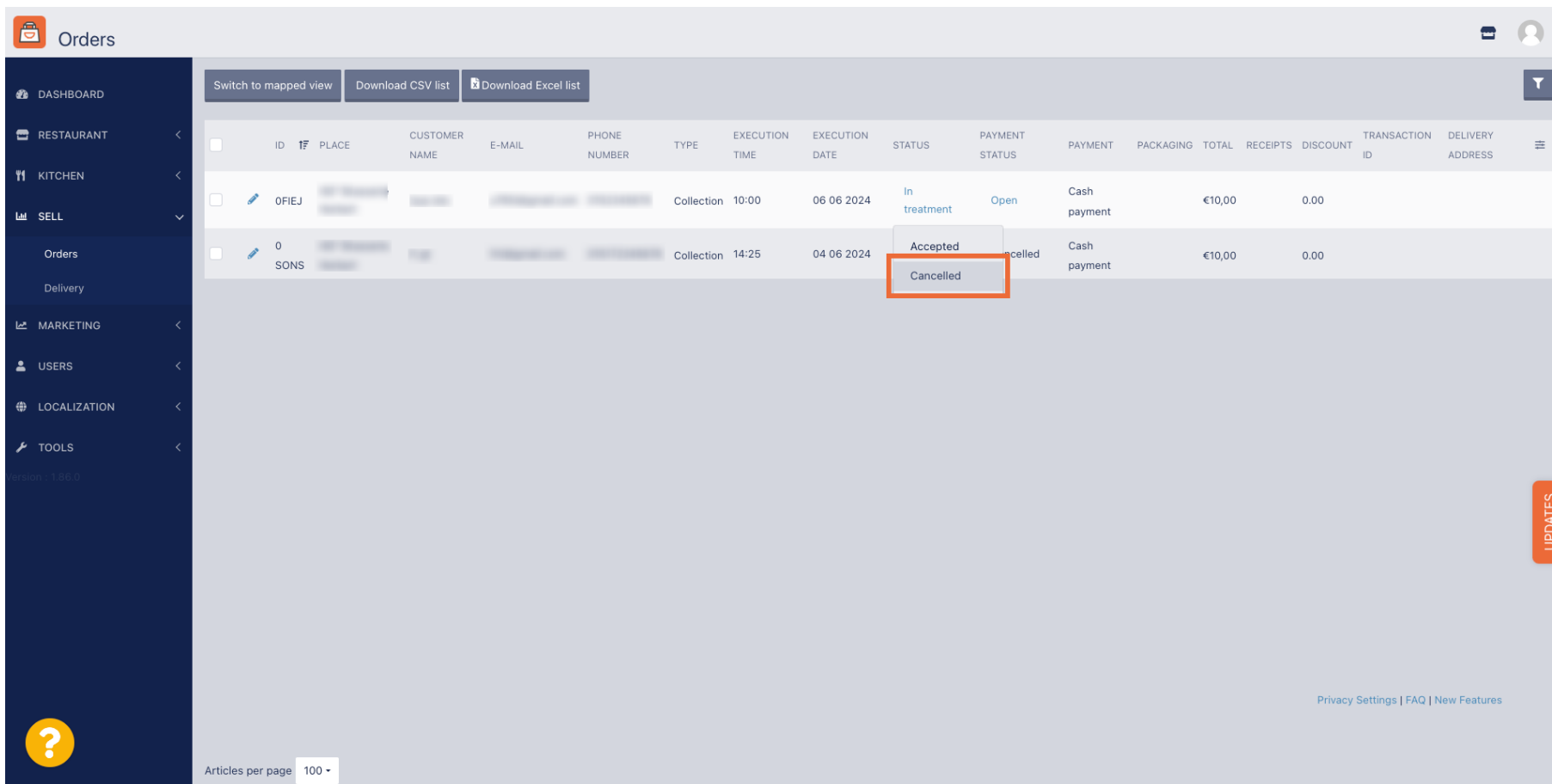


The screenshot displays the 'Orders' management interface. On the left is a dark sidebar with navigation links: DASHBOARD, RESTAURANT, KITCHEN, SELL (expanded), Orders, Delivery, MARKETING, USERS, LOCALIZATION, and TOOLS. The main area shows a table of orders with columns: ID, PLACE, CUSTOMER NAME, E-MAIL, PHONE NUMBER, TYPE, EXECUTION TIME, EXECUTION DATE, STATUS, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. Two orders are visible: one with ID '0FIEJ' and status 'In treatment', and another with ID '0' and status 'Cancelled'. A context menu is open for the 'In treatment' order, showing options: 'Open', 'Fixed', and 'Cancelled'. The 'Open' option is highlighted. At the bottom left, there is a yellow question mark icon and a dropdown for 'Articles per page' set to '100'. At the bottom right, there is a link for 'Privacy Settings | FAQ | New Features' and an orange 'UPDATES' button.

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	In treatment	Open	Cash payment		€10,00		0.00		
0					Collection	14:25	04 06 2024	Cancelled	Fixed	Cancelled		€10,00		0.00		



Tu vyberte požadovaný stav. Keďže cieľom je zrušenie objednávky, kliknite na **Zrušené**.



Orders

Switch to mapped view Download CSV list Download Excel list

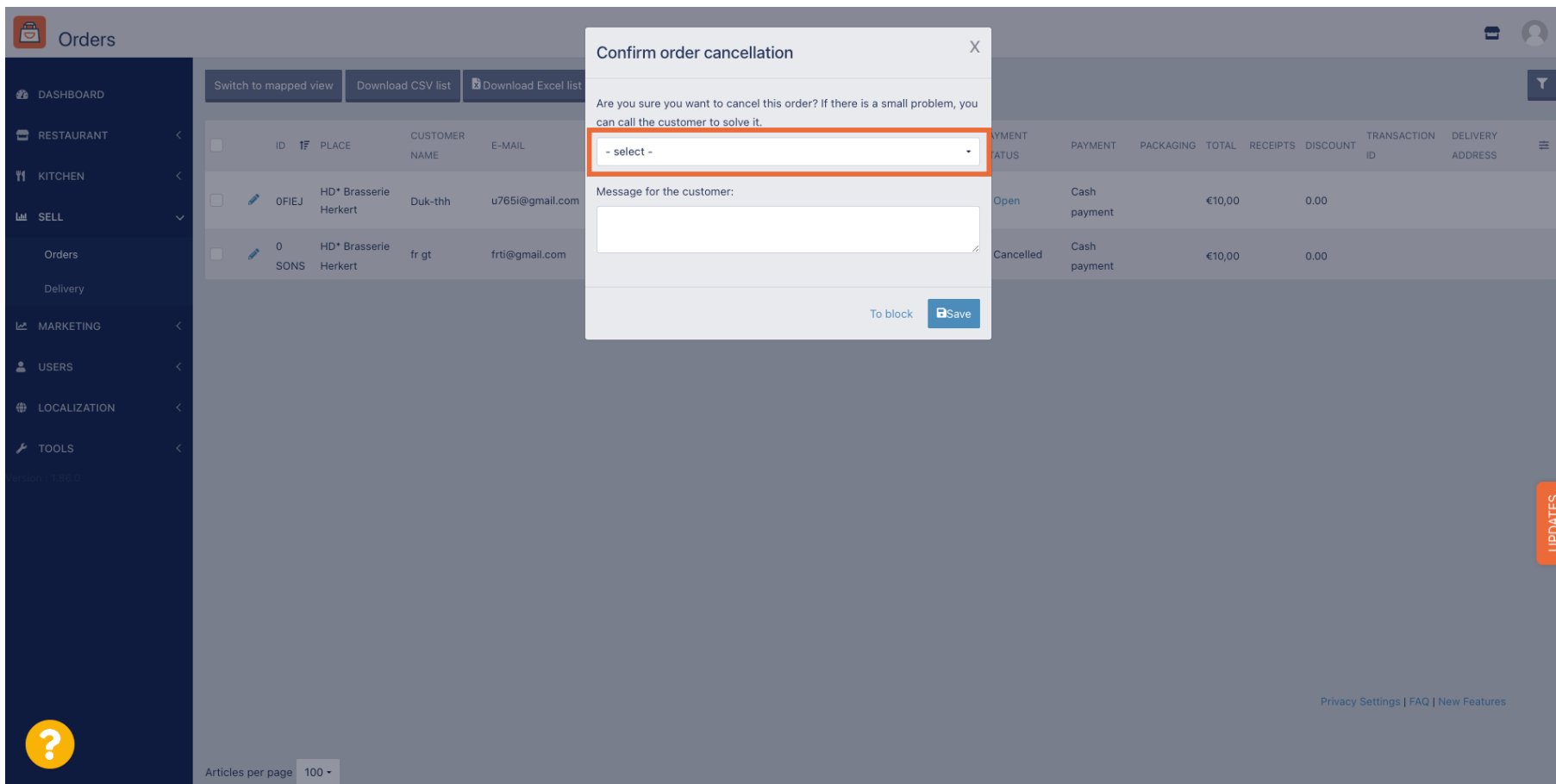
ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	In treatment	Open	Cash payment		€10,00		0.00		
0 SONS					Collection	14:25	04 06 2024	Accepted	Cancelled	Cash payment		€10,00		0.00		

Articles per page 100

UPDATES

Privacy Settings | FAQ | New Features

Tu si musíte z **rozbaľovacej ponuky** vybrať dôvod zrušenia .

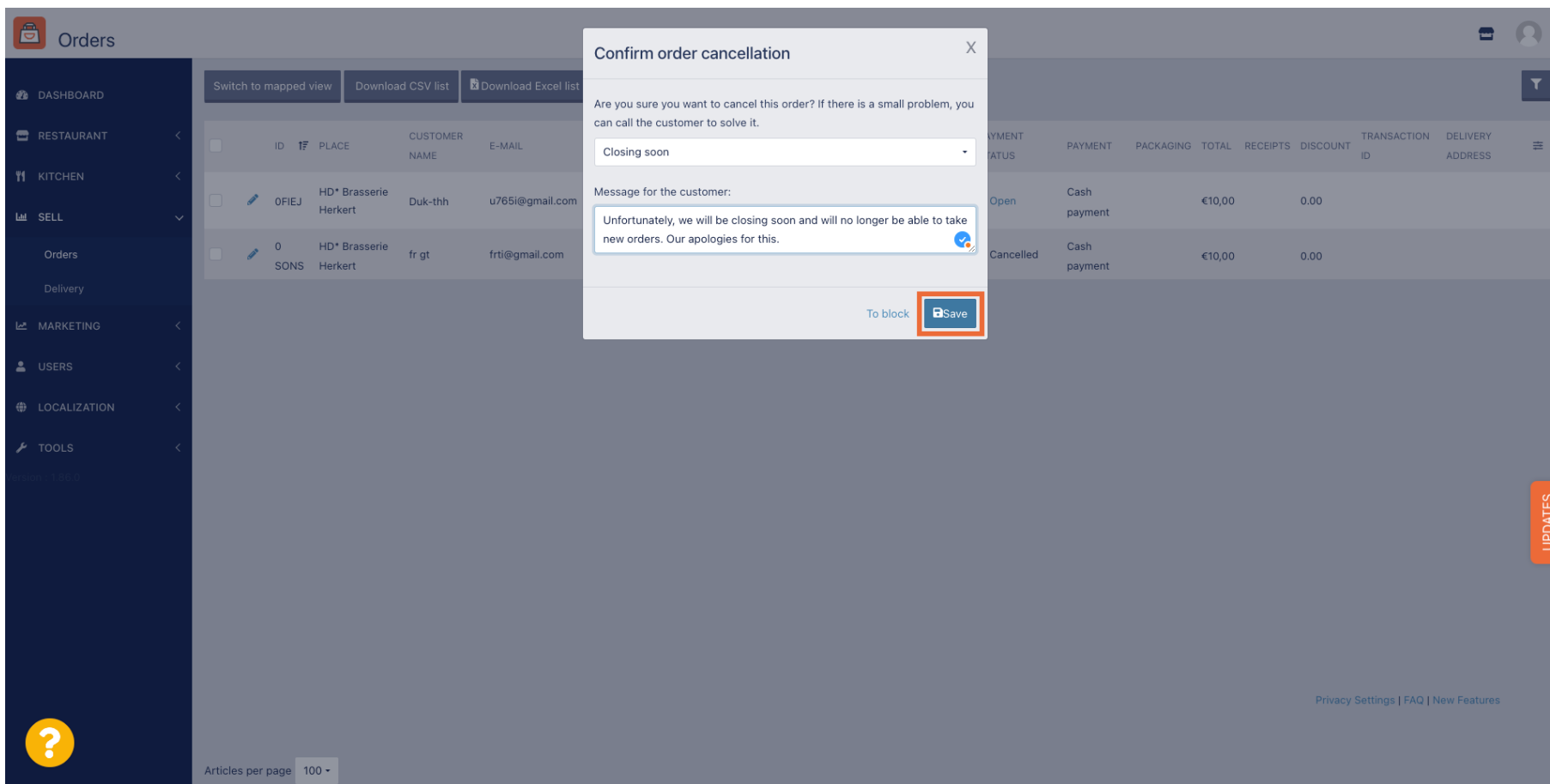


The screenshot shows the DISH Orders management interface. A modal dialog titled "Confirm order cancellation" is open, prompting the user to confirm the cancellation of an order. The dialog includes a dropdown menu for selecting a reason for cancellation, which is currently set to "- select -". Below the dropdown is a text input field for a message to the customer. The background shows a table of orders with columns for ID, PLACE, CUSTOMER NAME, E-MAIL, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. The table lists two orders: one with ID 0FIEJ and another with ID 0 SONS, both from HD* Brasserie Herkert.

ID	PLACE	CUSTOMER NAME	E-MAIL	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ	HD* Brasserie Herkert	Duk-thh	u765@gmail.com	Open	Cash payment		€10,00		0.00		
0 SONS	HD* Brasserie Herkert	fr gt	frti@gmail.com	Cancelled	Cash payment		€10,00		0.00		



Je veľmi dôležité napísať správu, ktorú váš zákazník dostane ako **správu o zrušení**. **Poznámka:** Nástroj už poskytuje niektoré správy, ktoré môžete upravovať.



The screenshot displays the DISH Orders management interface. A modal dialog titled "Confirm order cancellation" is open, prompting the user to confirm the cancellation of an order. The dialog includes a dropdown menu for the reason, currently set to "Closing soon", and a text area for a custom message to the customer. The "Save" button is highlighted with a red box.

Confirm order cancellation

Are you sure you want to cancel this order? If there is a small problem, you can call the customer to solve it.

Closing soon

Message for the customer:

Unfortunately, we will be closing soon and will no longer be able to take new orders. Our apologies for this.

To block **Save**

Orders

Switch to mapped view Download CSV list Download Excel list

ID	PLACE	CUSTOMER NAME	E-MAIL
0FIEJ	HD* Brasserie Herkert	Duk-thh	u765@gmail.com
0	HD* Brasserie SONS Herkert	fr gt	frt@gmail.com

Payment Status Table:

PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
Open	Cash payment		€10,00		0.00		
Cancelled	Cash payment		€10,00		0.00		

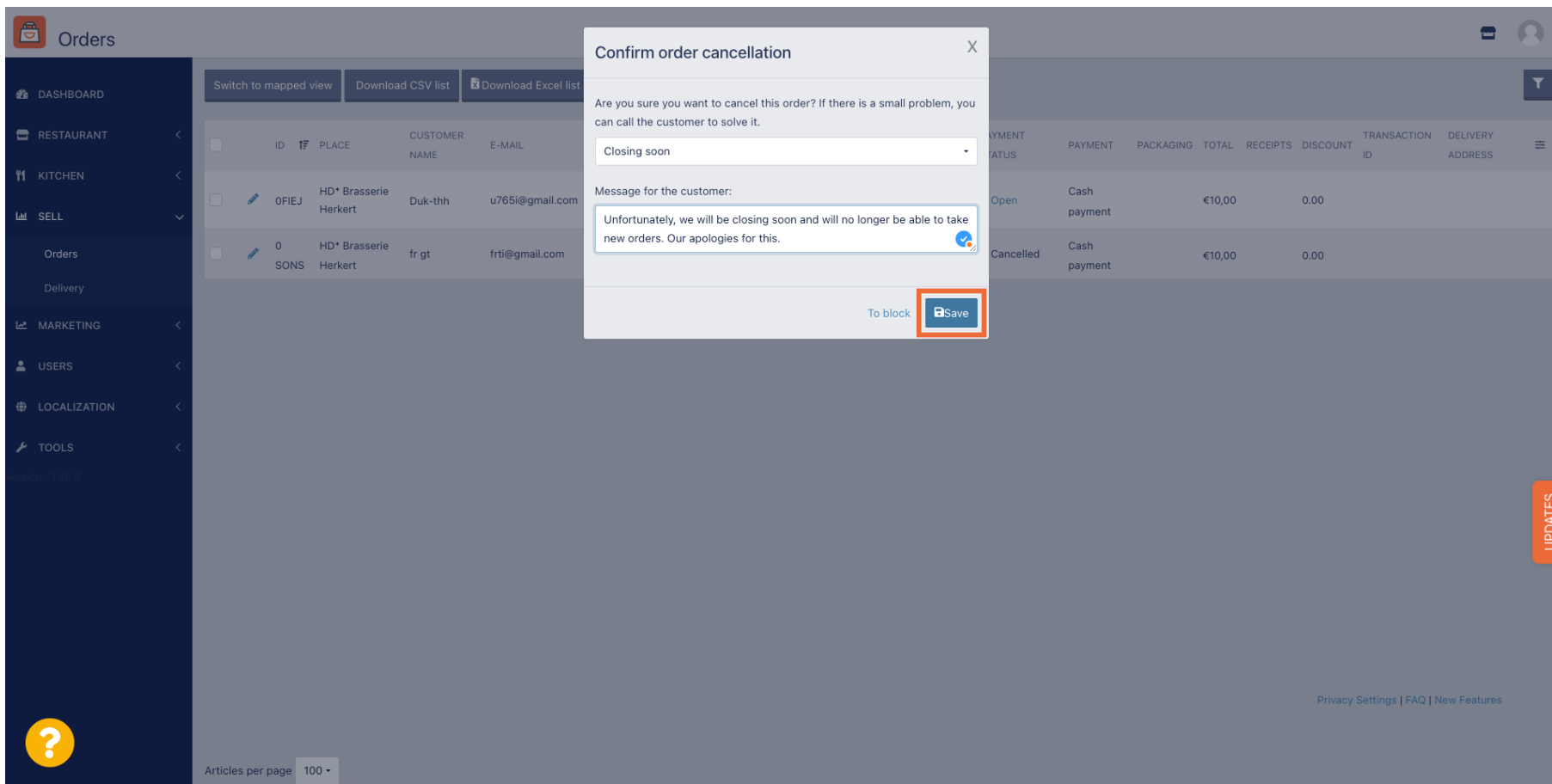
Articles per page 100

Privacy Settings | FAQ | New Features

UPDATES



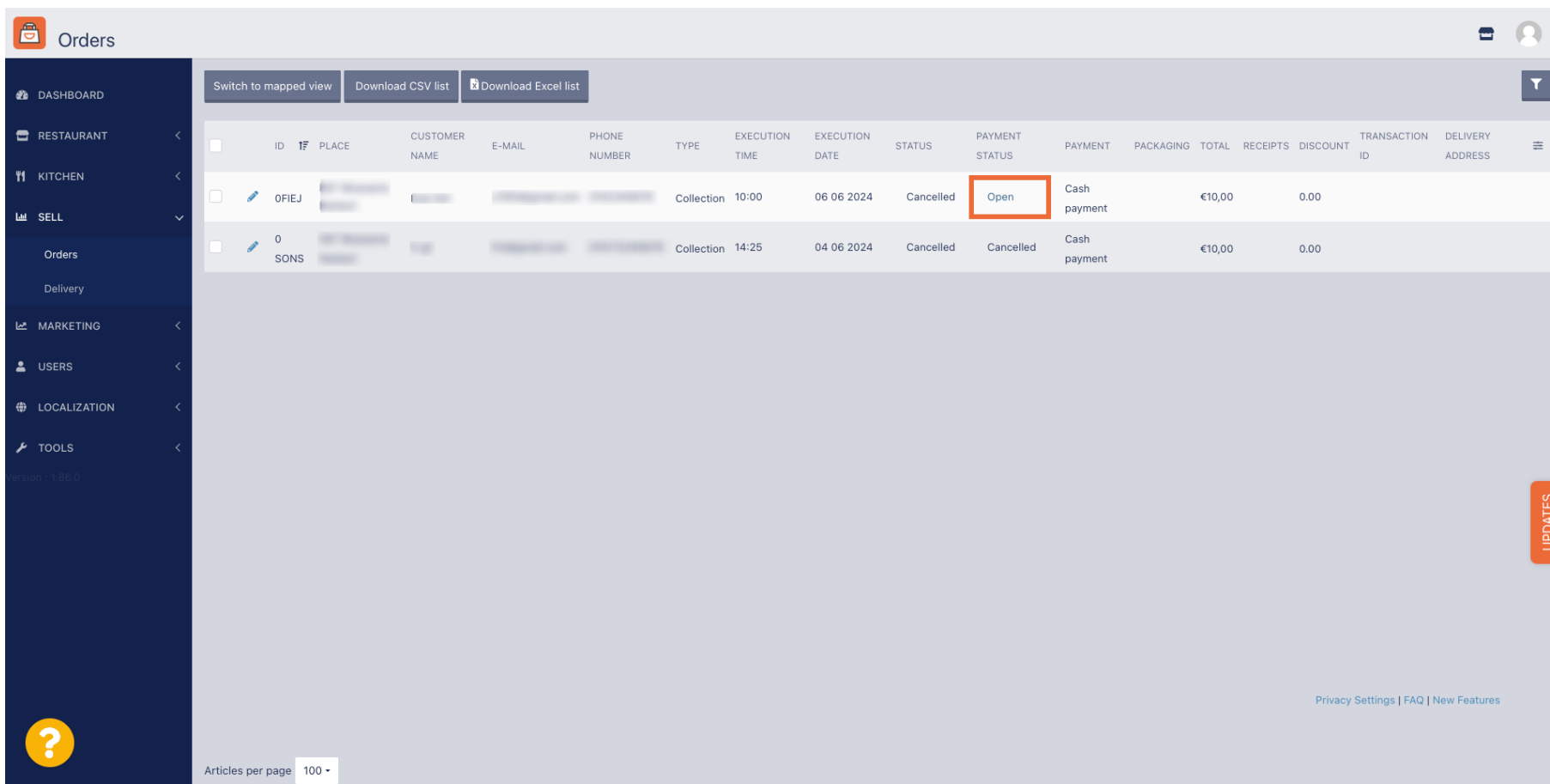
Kliknite na tlačidlo **Uložiť** pre dokončenie zrušenia.



The screenshot displays the DISH Orders management interface. A modal dialog titled "Confirm order cancellation" is open, asking for confirmation to cancel an order. The dialog includes a dropdown menu for the reason, currently set to "Closing soon", and a text area for a message to the customer, which contains the text: "Unfortunately, we will be closing soon and will no longer be able to take new orders. Our apologies for this." At the bottom of the dialog, there are two buttons: "To block" and "Save". The "Save" button is highlighted with a red rectangle, indicating it is the correct action to complete the cancellation. The background shows a list of orders with columns for ID, PLACE, CUSTOMER NAME, E-MAIL, and a table of transaction details including PAYMENT, STATUS, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS.



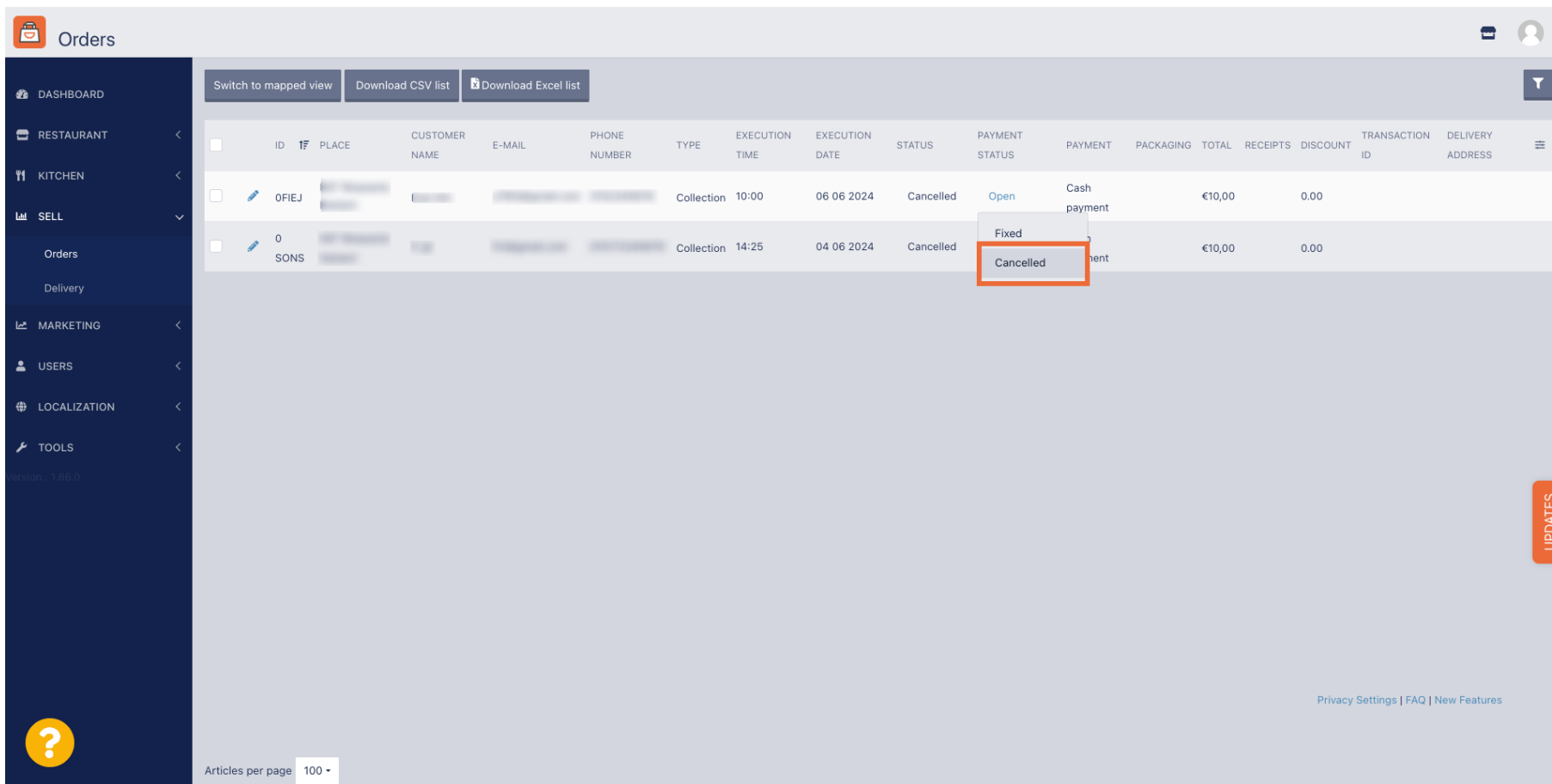
Keďže objednávka je zrušená, mal by byť zrušený aj stav platby. Kliknite na tlačidlo **Otvoriť** v časti Stav platby.



ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	Cancelled	Open	Cash payment		€10,00		0.00		
0	SONS				Collection	14:25	04 06 2024	Cancelled	Cancelled	Cash payment		€10,00		0.00		



Potom vyberte možnosť **Zrušené**.

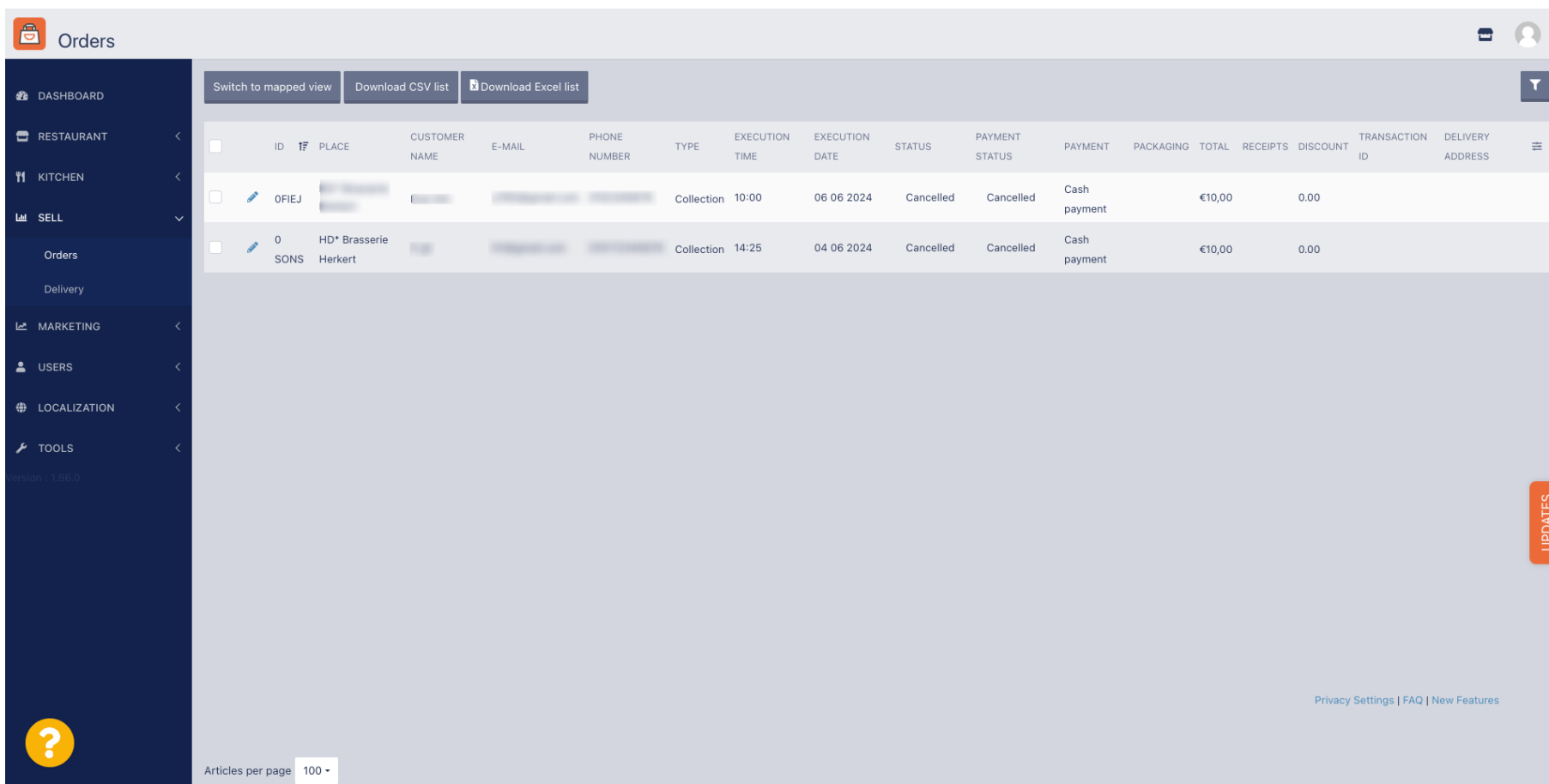


The screenshot shows the 'Orders' management interface. On the left is a dark blue sidebar with navigation links: DASHBOARD, RESTAURANT, KITCHEN, SELL (expanded), Orders, Delivery, MARKETING, USERS, LOCALIZATION, and TOOLS. The main area displays a table of orders. At the top of the table are buttons: 'Switch to mapped view', 'Download CSV list', and 'Download Excel list'. The table has columns: ID, PLACE, CUSTOMER NAME, E-MAIL, PHONE NUMBER, TYPE, EXECUTION TIME, EXECUTION DATE, STATUS, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. Two orders are visible, both with status 'Cancelled'. The second order has a dropdown menu open, showing options 'Fixed' and 'Cancelled', with 'Cancelled' highlighted by a red rectangular box. At the bottom right, there is a vertical orange button labeled 'UPDATES'. The footer includes a version number '1.86.0', a help icon, and a link to 'Articles per page 100'.

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	Cancelled	Open	Cash payment		€10,00		0.00		
0	SONS				Collection	14:25	04 06 2024	Cancelled	Fixed	Cancelled		€10,00		0.00		



To je všetko. Dokončili ste návod a teraz viete, ako zrušiť objednávku s odôvodnením v administrátorskom paneli.



The screenshot shows the 'Orders' management interface. On the left is a dark sidebar with navigation links: DASHBOARD, RESTAURANT, KITCHEN, SELL (expanded), Orders, Delivery, MARKETING, USERS, LOCALIZATION, and TOOLS. The main area displays a table of orders with columns: ID, PLACE, CUSTOMER NAME, E-MAIL, PHONE NUMBER, TYPE, EXECUTION TIME, EXECUTION DATE, STATUS, PAYMENT STATUS, PAYMENT, PACKAGING, TOTAL, RECEIPTS, DISCOUNT, TRANSACTION ID, and DELIVERY ADDRESS. Two orders are listed, both with a status of 'Cancelled' and a payment of 'Cash payment'. The first order is for '0FIEJ' and the second for '0 SONS' at 'HD* Brasserie Herkert'. Above the table are buttons for 'Switch to mapped view', 'Download CSV list', and 'Download Excel list'. At the bottom right, there is a 'Privacy Settings | FAQ | New Features' link and a version number '1.88.0'.

ID	PLACE	CUSTOMER NAME	E-MAIL	PHONE NUMBER	TYPE	EXECUTION TIME	EXECUTION DATE	STATUS	PAYMENT STATUS	PAYMENT	PACKAGING	TOTAL	RECEIPTS	DISCOUNT	TRANSACTION ID	DELIVERY ADDRESS
0FIEJ					Collection	10:00	06 06 2024	Cancelled	Cancelled	Cash payment		€10,00		0.00		
0 SONS	HD* Brasserie Herkert				Collection	14:25	04 06 2024	Cancelled	Cancelled	Cash payment		€10,00		0.00		



Naskenujte pre prechod do interaktívneho prehrávača