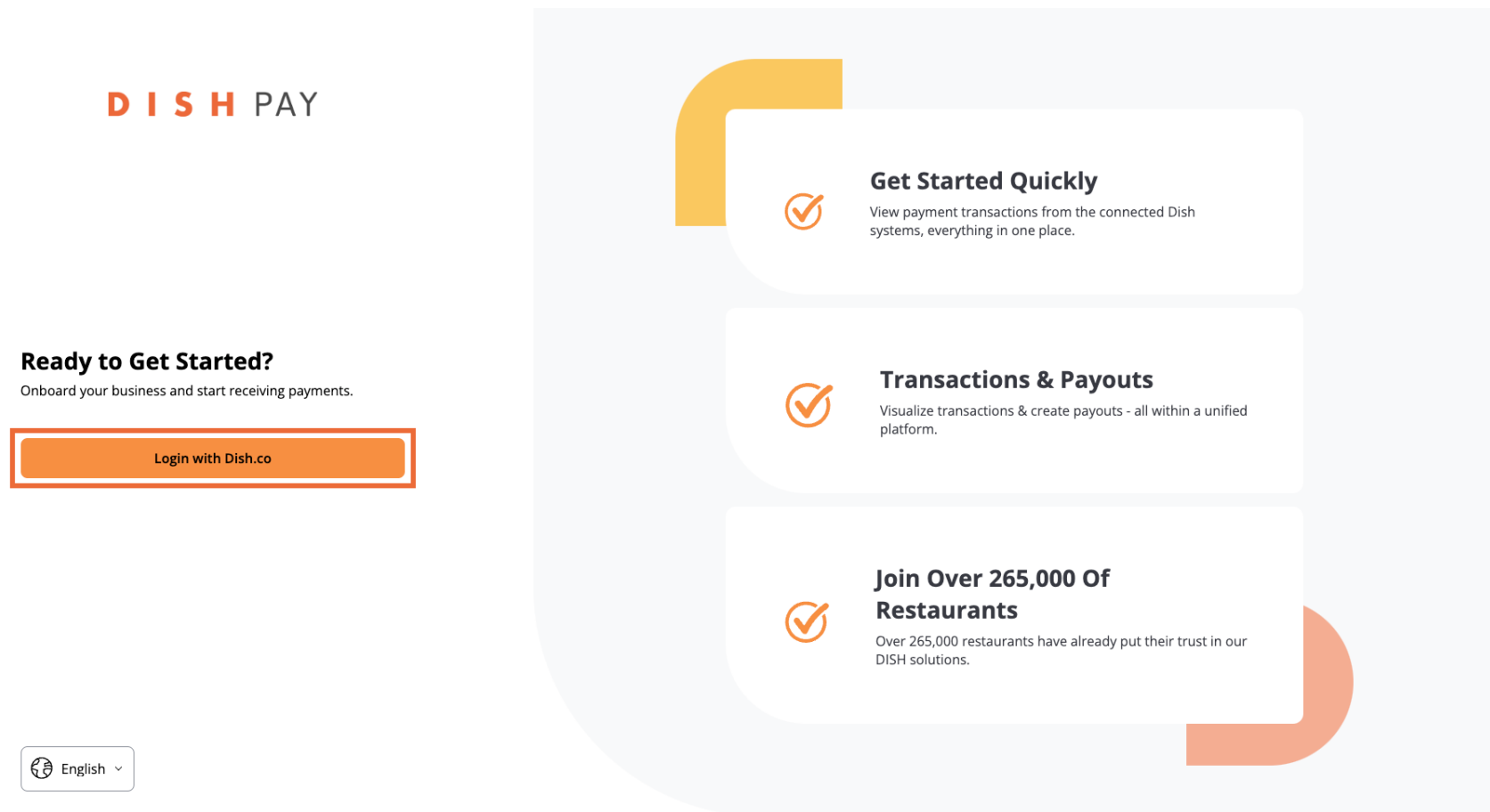




Welcome to DISH Pay! In this step-by-step guide, we are going to give you a brief overview on how to navigate the DISH Pay Dashboard. First click the [Login with Dish.co button](#).



DISH PAY

Ready to Get Started?
Onboard your business and start receiving payments.

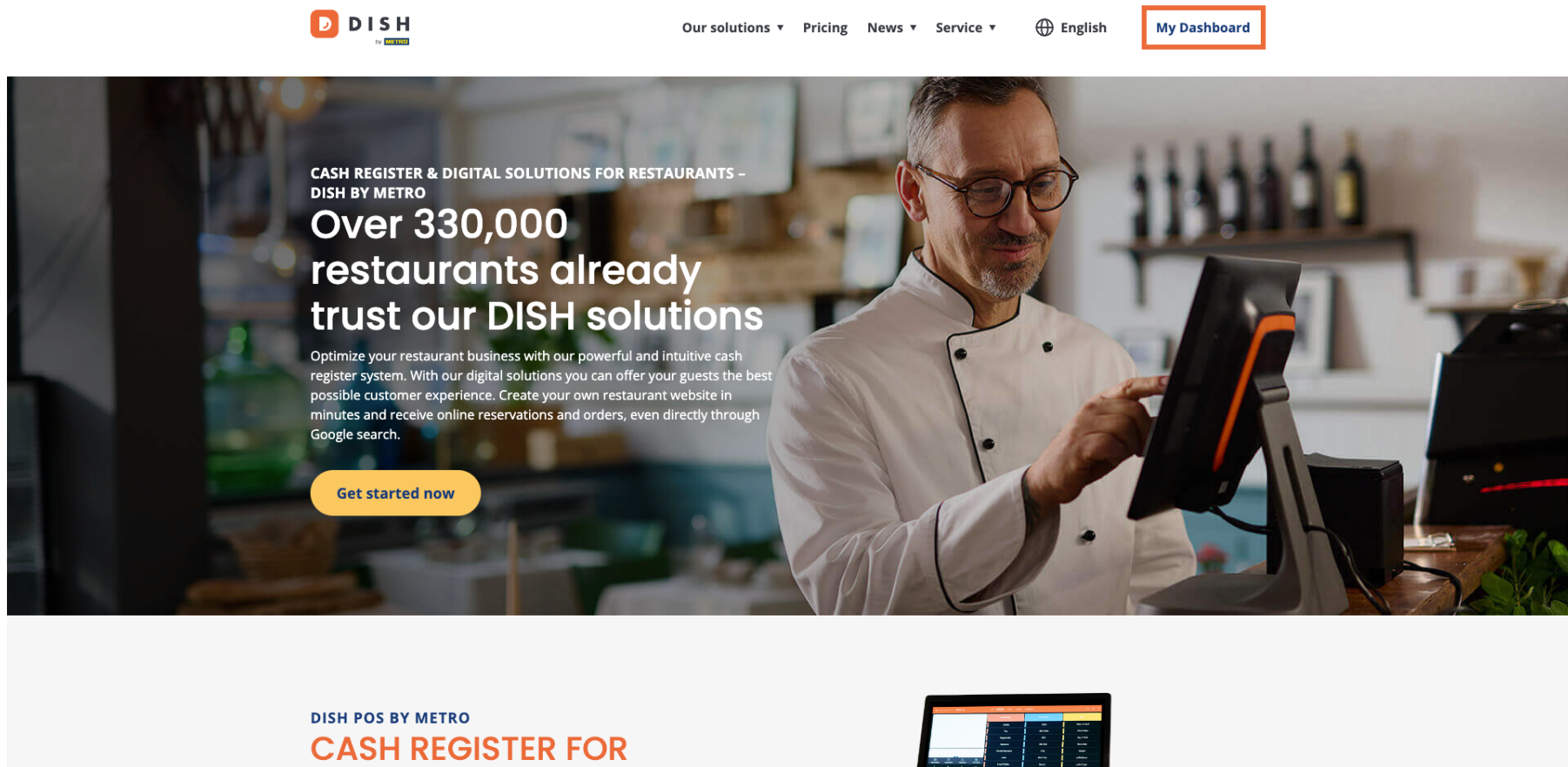
[Login with Dish.co](#)

English ▾

- Get Started Quickly**
View payment transactions from the connected Dish systems, everything in one place.
- Transactions & Payouts**
Visualize transactions & create payouts - all within a unified platform.
- Join Over 265,000 Of Restaurants**
Over 265,000 restaurants have already put their trust in our DISH solutions.



You will be redirected to dish.co. Here, click the **My Dashboard** button in the top right corner to proceed.





Next, you will have to sign in with your DISH account credentials. Click the **Log In** button to continue.



English ▾

Sign-in to DISH

Please sign-in to your Dish account using your Mobile number or Email.

Mobile number

Email

XXXXXXXXXX@mail.Com

Username or email

••••••••



Password

☐ Remember me

[Forgot Password?](#)

Log In

No Account yet?

[Sign up](#)



You will now see the tools available for your establishment. Click the **arrow icon** next to DISH Pay to open a **drop-down** menu.



Our Solutions ▾PricingResources ▾

EnglishHDx8EEEn2311201...HH

Test TTP Active ▾

Your tools for this establishment

DISH Pay

▾

DISH Resources

Learn with DISH

Events

Blog

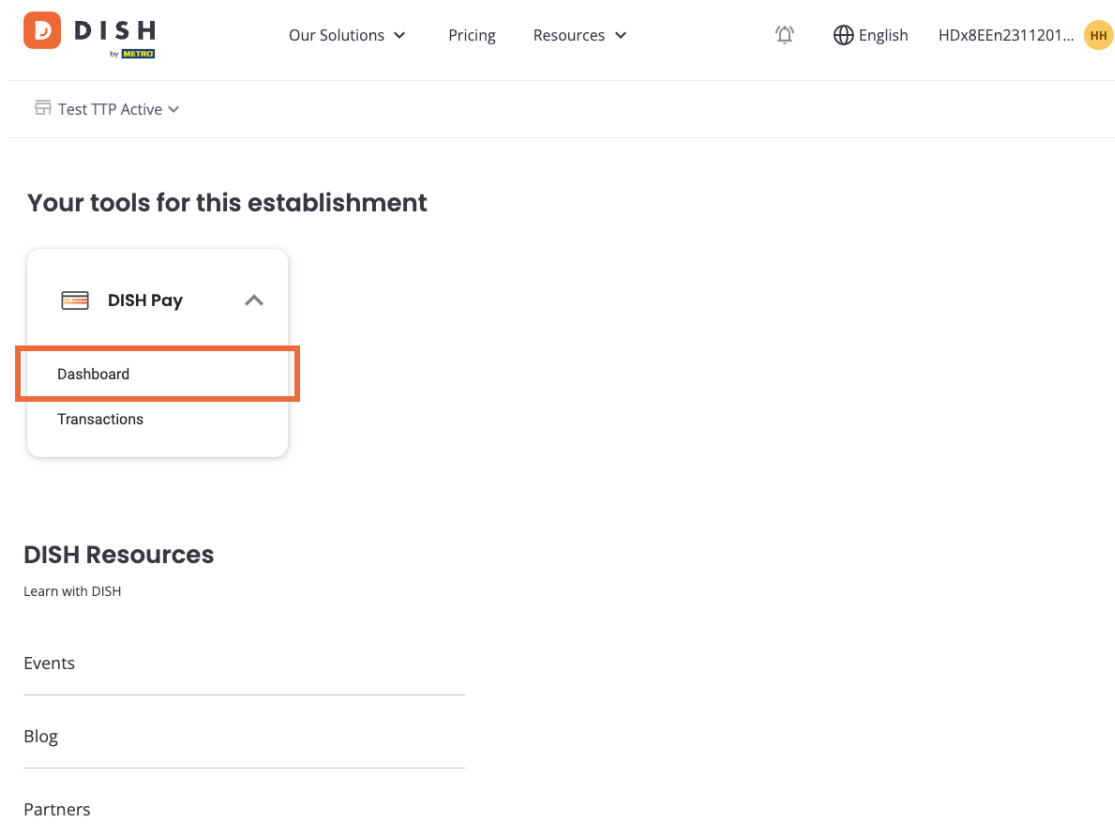
Partners



About



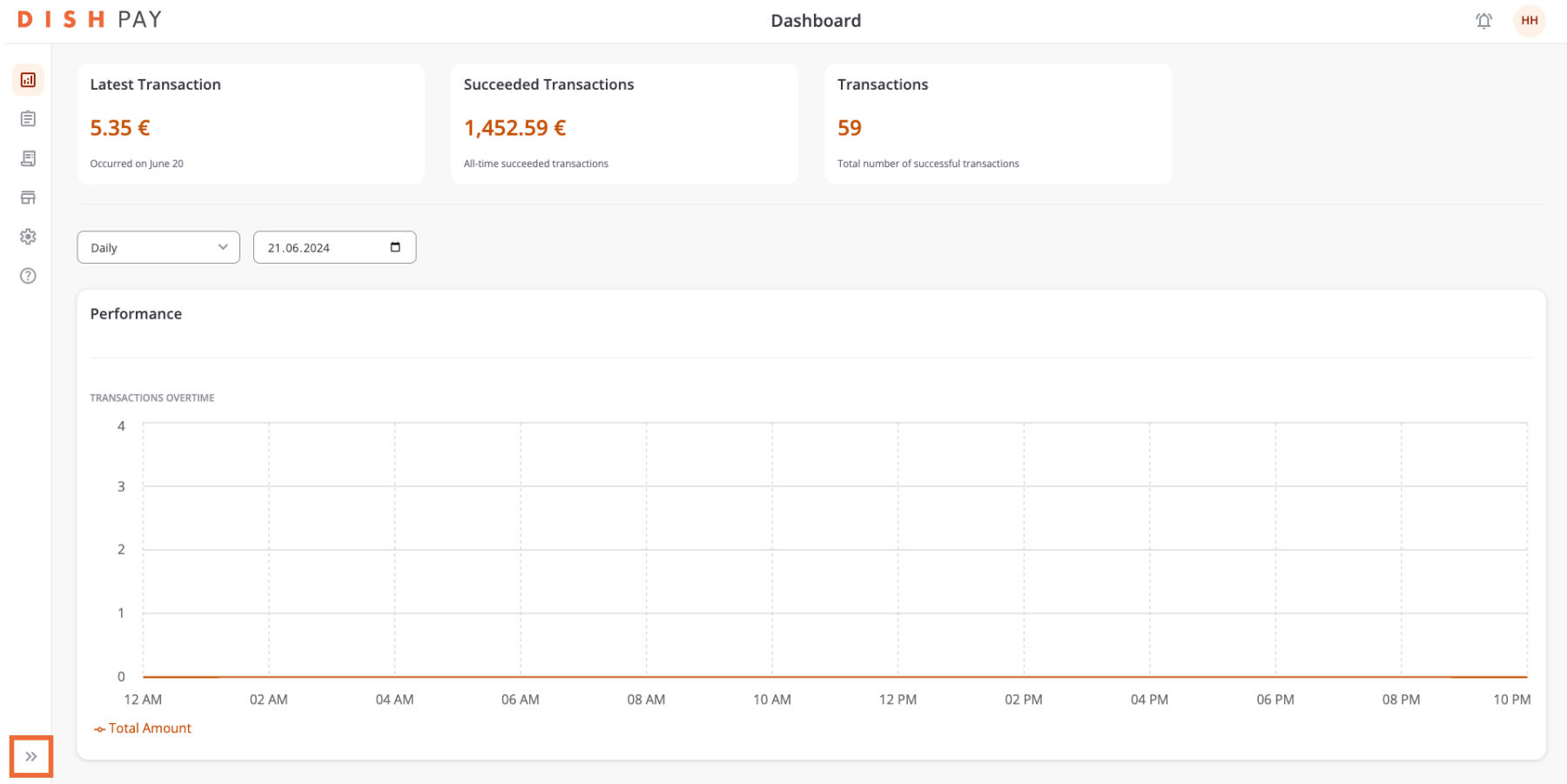
After opening the drop-down menu next to the DISH Pay option, choose **Dashboard**.



The screenshot shows the DISH Pay dashboard interface. At the top, there is a navigation bar with the DISH by METRO logo, links for 'Our Solutions', 'Pricing', and 'Resources', a notification bell, a language selector set to 'English', a user ID 'HDx8EEEn2311201...', and a user profile icon. Below the navigation bar, there is a status bar indicating 'Test TTP Active'. The main content area is titled 'Your tools for this establishment'. Under this title, there is a dropdown menu for 'DISH Pay'. The dropdown menu is open, showing three options: 'Dashboard' (highlighted with an orange border), 'Transactions', and 'DISH Pay' (the parent menu item). Below the dropdown menu, there is a section titled 'DISH Resources' with the subtitle 'Learn with DISH'. This section contains three links: 'Events', 'Blog', and 'Partners'.



You are now in the DISH Pay Dashboard. Click on the **arrow icon** in the left bottom corner to extend the Menu.



To view recent notifications, click the **bell icon** in the top right corner.

DISH PAY

Dashboard



Dashboard

Transactions

Payouts

Business

Settings

Help

Latest Transaction

5.35 €

Occurred on June 20

Succeeded Transactions

1,452.59 €

All-time succeeded transactions

Transactions

59

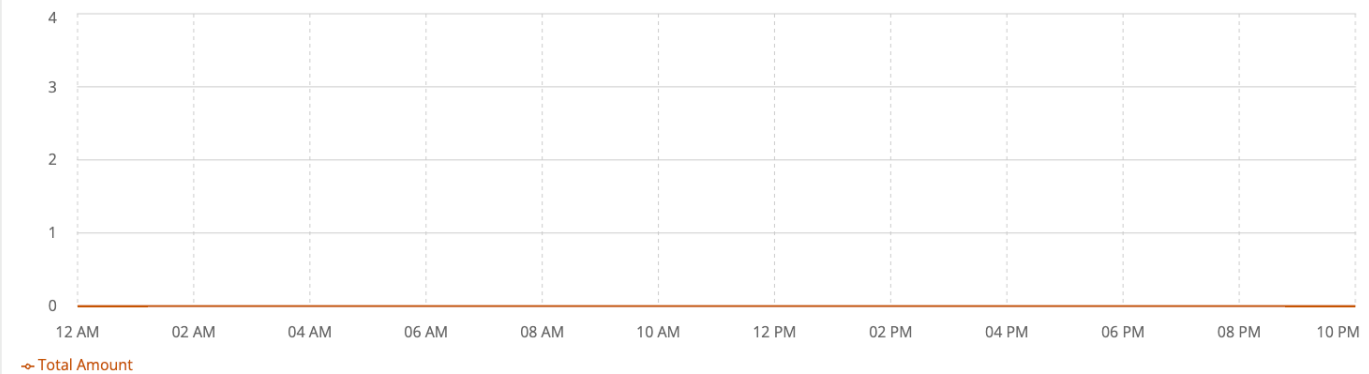
Total number of successful transactions

Daily

21.06.2024

Performance

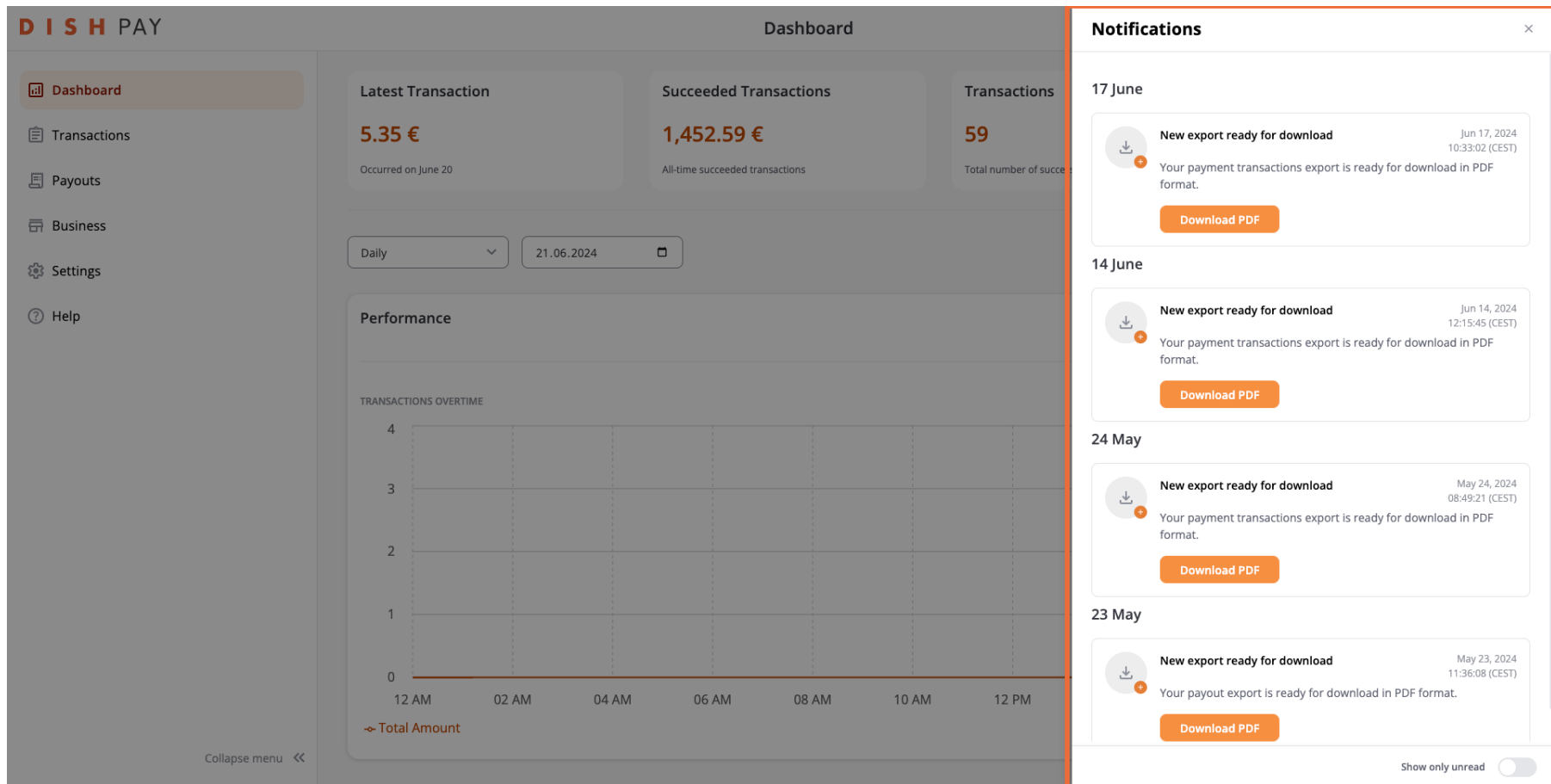
TRANSACTIONS OVERTIME



Collapse menu <<



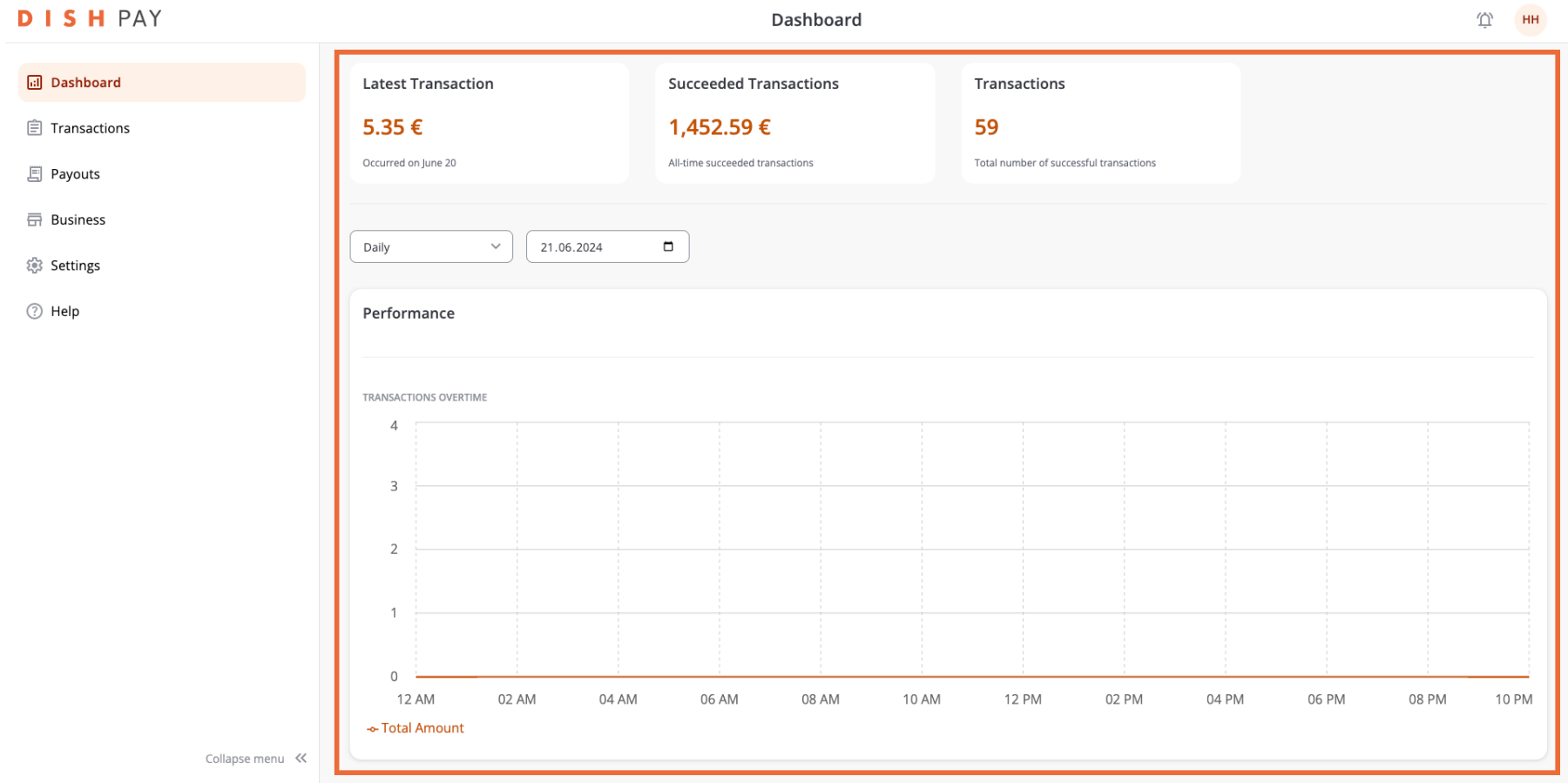
You will now see your notification feed. Here, you have the option of downloading specific notifications as a **PDF**.



The screenshot shows the DISH PAY Dashboard interface. The main dashboard area includes a sidebar with navigation links (Dashboard, Transactions, Payouts, Business, Settings, Help), a top section with key metrics (Latest Transaction: 5.35 €, Succeeded Transactions: 1,452.59 €, Transactions: 59), and a Performance section with a line chart titled 'TRANSACTIONS OVERTIME'. A 'Notifications' sidebar is open on the right, displaying a feed of notifications. Each notification includes a download icon, a title 'New export ready for download', a timestamp, a description, and a 'Download PDF' button. The notifications are dated 17 June, 14 June, 24 May, and 23 May. At the bottom of the notifications sidebar, there is a 'Show only unread' toggle switch.

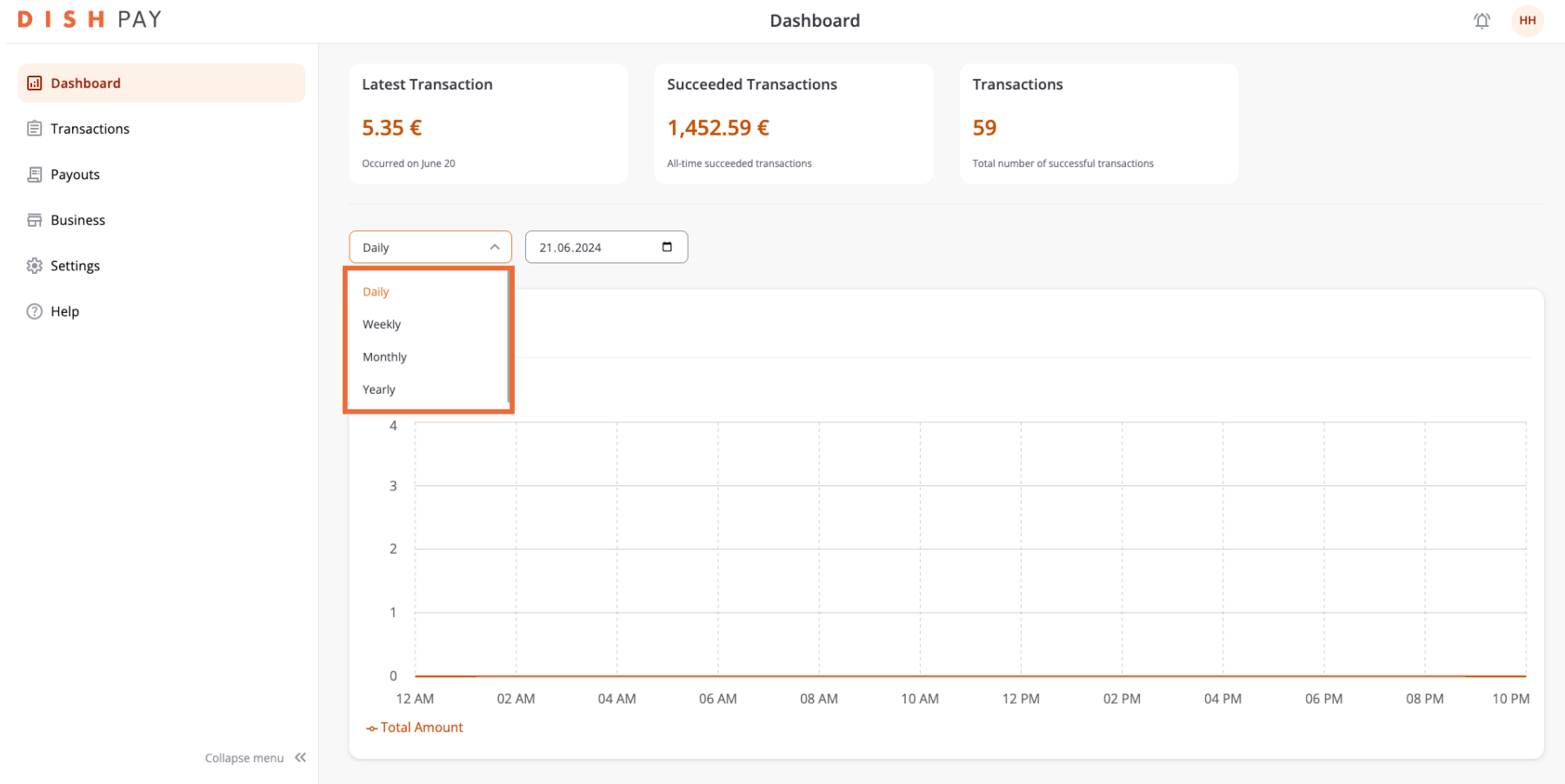


In the Dashboard, you will find an overview of your latest transactions.





You can also adjust the frequency of the viewed transactions, as well as decide on a specific date from when you would like to see your transactions.





Let's move on to the next option. **Transactions.**

DISH PAY

Dashboard



Dashboard

Transactions

Payouts

Business

Settings

Help

Latest Transaction

5.35 €

Occurred on June 20

Succeeded Transactions

1,452.59 €

All-time succeeded transactions

Transactions

59

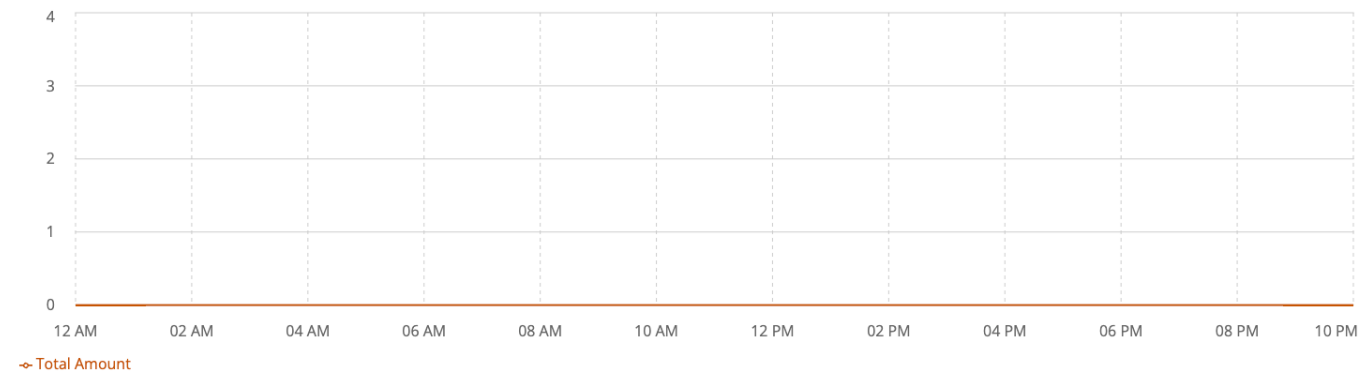
Total number of successful transactions

Daily

21.06.2024

Performance

TRANSACTIONS OVERTIME



Collapse menu <<



You are now in your dedicated transactions overview. Here you will find more specific information on processed transactions.



Dashboard

Transactions

Payouts

Business

Settings

Help

Transactions




All Transactions • 64 • 1,490.29€

dd.mm.yyyy

dd.mm.yyyy




20 June • 3 • 67.00 €				
14:24		Credit Card	**** 9999	5.35 €
11:11		Credit Card	**** 9999	56.00 €
11:11		Credit Card	**** 9999	5.65 €
18 June • 1 • -5.00 €				
10:32		Credit Card	**** null	- 5.00 €
17 June • 3 • 15.00 €				
16:15		Credit Card	**** 0001	5.00 €
16:10		Credit Card	**** 0001	5.00 €
15:54		Credit Card	**** 0001	5.00 €
14 June • 11 • 122.40 €				

Collapse menu <<



To specify the information you would like to see more, click on the **filter icon**.

DISH PAY

Dashboard
Transactions
Payouts
Business
Settings
Help

Transactions

All Transactions • 64 • 1,490.29€

Search for a transaction...

dd.mm.yyyy

dd.mm.yyyy



20 June • 3 • 67.00 €				
14:24		Credit Card	**** 9999	5.35 €
11:11		Credit Card	**** 9999	56.00 €
11:11		Credit Card	**** 9999	5.65 €
18 June • 1 • -5.00 €				
10:32		Credit Card	**** null	- 5.00 €
17 June • 3 • 15.00 €				
16:15		Credit Card	**** 0001	5.00 €
16:10		Credit Card	**** 0001	5.00 €
15:54		Credit Card	**** 0001	5.00 €
14 June • 11 • 122.40 €				

Collapse menu <<



You can now filter by Amount, Status, Payment Type and Transaction Type.

DISH PAY

Dashboard
Transactions
Payouts
Business
Settings
Help

Collapse menu <<

Transactions

All Transactions • 64 • 1,490.29€

Search for a transaction...

20 June • 3 • 67.00 €

14:24

Credit Card

**** 9999

11:11

Credit Card

**** 9999

11:11

Credit Card

**** 9999

18 June • 1 • -5.00 €

10:32

Credit Card

**** null

17 June • 3 • 15.00 €

16:15

Credit Card

**** 0001

16:10

Credit Card

**** 0001

15:54

Credit Card

**** 0001

14 June • 11 • 122.40 €

Filters

Amount

From

€ Min Amount

–

To

€ Max Amount

Status

☐ Created
☐ Pending
☐ Success
☐ Error
☐ Cancel

Payment Type

☐ Credit Card
☐ Digital Wallet
☐ Others
☐ Bank Transfer
☐ Direct Debit

Transaction Type

☐ Authorized
☐ Capture
☐ Setup
☐ Push
☐ Recurrent
☐ Refund
☐ Chargeback

Clear Filters

Apply

If you would like to download this overview, click the **download button**.

DISH PAY

Dashboard

Transactions

Payouts

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Settings

Help

Transactions

All Transactions • 64 • 1,490.29€

Search for a transaction...

dd.mm.yyyy

dd.mm.yyyy

Download

20 June • 3 • 67.00 €

14:24	 Credit Card •••• 9999	SUCCESS	5.35 €
11:11	 Credit Card •••• 9999	SUCCESS	56.00 €
11:11	 Credit Card •••• 9999	SUCCESS	5.65 €

18 June • 1 • -5.00 €

10:32	 Credit Card •••• null	SUCCESS	- 5.00 €
-------	---	---------	----------

17 June • 3 • 15.00 €

16:15	 Credit Card •••• 0001	SUCCESS	5.00 €
16:10	 Credit Card •••• 0001	SUCCESS	5.00 €
15:54	 Credit Card •••• 0001	SUCCESS	5.00 €

14 June • 11 • 122.40 €

15 of 32



Now, you will be able to either export the information as an **XLS** or **PDF** file and decide on what type of information you would like to include.



- Dashboard
- Transactions**
- Payouts
- Business
- Settings
- Help

Transactions

All Transactions • 64 • 1,490.29€

Search for a transaction...

20 June • 3 • 67.00 €

14:24



Credit Card

**** 9999

11:11



Credit Card

**** 9999

11:11



Credit Card

**** 9999

18 June • 1 • -5.00 €

10:32



Credit Card

**** null

17 June • 3 • 15.00 €

16:15



Credit Card

**** 0001

16:10



Credit Card

**** 0001

15:54



Credit Card

**** 0001

14 June • 11 • 122.40 €

Export

Export File Type

XLS

PDF

Exported Data

Template

Default (6) ▼

☐ ID
 ☒ Transaction Type
 ☒ Amount

☒ Payment Type
 ☒ Description
 ☒ Status

☒ Date

Clear Filters

Apply



Next, let's have a look at the **Payouts** option.

DISH PAY

Dashboard

Transactions

Payouts

Business

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Help

Transactions

All Transactions • 64 • 1,490.29€

Search for a transaction...

dd.mm.yyyy

dd.mm.yyyy

20 June • 3 • 67.00 €				
14:24		Credit Card	**** 9999	5.35 €
11:11		Credit Card	**** 9999	56.00 €
11:11		Credit Card	**** 9999	5.65 €
18 June • 1 • -5.00 €				
10:32		Credit Card	**** null	- 5.00 €
17 June • 3 • 15.00 €				
16:15		Credit Card	**** 0001	5.00 €
16:10		Credit Card	**** 0001	5.00 €
15:54		Credit Card	**** 0001	5.00 €
14 June • 11 • 122.40 €				

Collapse menu <<



Here, you will find an overview of all the payouts you have received and will receive, and even specify a time frame that you want to look at.

DISH PAY

Payouts



Dashboard

Transactions

Payouts

Business

Settings

Help

Payout History • 5

Search for amount, payout ID, etc.

dd.mm.yyyy

dd.mm.yyyy



PERIOD	PAID OUT	PAYOUT ID	STATUS	AMOUNT
17 Jun 2024	19 Jun 2024	TX10938796601XT	PAID	9.52 €
11 Jun 2024	13 Jun 2024	TX10934169001XT	PAID	20.12 €
10 Jun 2024	12 Jun 2024	TX10933480201XT	PAID	30.69 €
24 - 28 May 2024	28 May 2024	TX10925014101XT	PAID	8.40 €
23 May 2024	27 May 2024	TX10924577801XT	PAID	1,034.03 €

Collapse menu <<



Like with the transactions, to specify the information you would like to see more, click on the **filter icon**.

DISH PAY

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Payouts

Payout History • 5

Filter icon

Download icon

PERIOD	PAID OUT	PAYOUT ID	STATUS	AMOUNT
17 Jun 2024	19 Jun 2024	TX10938796601XT	PAID	9.52 €
11 Jun 2024	13 Jun 2024	TX10934169001XT	PAID	20.12 €
10 Jun 2024	12 Jun 2024	TX10933480201XT	PAID	30.69 €
24 - 28 May 2024	28 May 2024	TX10925014101XT	PAID	8.40 €
23 May 2024	27 May 2024	TX10924577801XT	PAID	1,034.03 €

Collapse menu <<



You will be able to adjust the **Amount** range as well as the status of the payout you want to look at.

DISH PAY
Payouts

Dashboard
Transactions
Payouts
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Settings
Help

Payout History • 5

Search for amount, payout ID, etc.

PERIOD	PAID OUT	PAYOUT ID
17 Jun 2024	19 Jun 2024	TX10938796601XT
11 Jun 2024	13 Jun 2024	TX10934169001XT
10 Jun 2024	12 Jun 2024	TX10933480201XT
24 - 28 May 2024	28 May 2024	TX10925014101XT
23 May 2024	27 May 2024	TX10924577801XT

Filters

Amount

From
To

€ Min Amount
€ Max Amount

Status

☐ Paid
☐ Pending
☐ Failed
☐ Cancel

Clear Filters
Apply

To export this information, you can as well click the **download button**.

DISH PAY

Payouts

 HH

 Dashboard

 Transactions

 **Payouts**

 Business

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Payout History • 5

 Search for amount, payout ID, etc.

dd.mm.yyyy

dd.mm.yyyy



PERIOD	PAID OUT	PAYOUT ID	STATUS	AMOUNT
17 Jun 2024	19 Jun 2024	TX10938796601XT	PAID	9.52 €
11 Jun 2024	13 Jun 2024	TX10934169001XT	PAID	20.12 €
10 Jun 2024	12 Jun 2024	TX10933480201XT	PAID	30.69 €
24 - 28 May 2024	28 May 2024	TX10925014101XT	PAID	8.40 €
23 May 2024	27 May 2024	TX10924577801XT	PAID	1,034.03 €

Collapse menu <<



Again, you will be able to either export the information as an **XLS** or **PDF** file and decide on what type of information you would like to include.



Dashboard

Transactions

Payouts

Business

Settings

Help

Collapse menu <<

Payouts

Payout History • 5

Search for amount, payout ID, etc.

PERIOD	PAID OUT	PAYOUT ID
17 Jun 2024	19 Jun 2024	TX10938796601XT
11 Jun 2024	13 Jun 2024	TX10934169001XT
10 Jun 2024	12 Jun 2024	TX10933480201XT
24 - 28 May 2024	28 May 2024	TX10925014101XT
23 May 2024	27 May 2024	TX10924577801XT

Export

Export File Type

☒ XLS
 ☐ PDF

Exported Data

Template

Default (5) ▾

☐ ID
 ☒ Paid out
 ☒ Currency

☐ Created Date
 ☒ Status
 ☐ Frequency

☒ Period
 ☒ Amount
 ☐ Type

Clear Filters

Apply



To access a comprehensive list of all your transactions, click on a **specific payout**.

DISH PAY

Payouts



Dashboard

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Payouts

Business

Settings

Help

Payout History • 5

Search for amount, payout ID, etc.		dd.mm.yyyy		dd.mm.yyyy			
PERIOD	PAID OUT	PAYOUT ID	STATUS		AMOUNT		
17 Jun 2024	19 Jun 2024	TX10938796601XT	PAID		9.52 €		
11 Jun 2024	13 Jun 2024	TX10934169001XT	PAID		20.12 €		
10 Jun 2024	12 Jun 2024	TX10933480201XT	PAID		30.69 €		
24 - 28 May 2024	28 May 2024	TX10925014101XT	PAID		8.40 €		
23 May 2024	27 May 2024	TX10924577801XT	PAID		1,034.03 €		

Collapse menu <<



Now you can see the detailed transactions included, the fees charged, and the amount paid out directly to your bank account.

Dashboard

Transactions

Reports

Settings

Help

9.52 €

19 Jun 2024

PAID

Payout detail

Payout period

17 Jun 2024

Bank account

DE50500700100634465900

Payout ID

TX10938796601XT

Daily Sales • 7 days period

DATE	SALES	REFUNDS	COST	ADJUSTMENTS	PAYOUT
19 Jun 2024	0 €	0 €	0 €	- 5.09 €	- 5.09 €
17 Jun 2024	15 €	0 €	- 0.37 €	0 €	14.63 €
Total	15 €	0 €	- 0.37 €	- 5.09 €	9.54 €

All Transactions • 3 • 15.00€

Search for a transaction...

17.06.2024

17.06.2024

June 17 - June 17

17 June • 3 • 15.00 €

16:15	VISA	Credit Card	**** 0001	SUCCESS	5.00 €
16:10	VISA	Credit Card	**** 0001	SUCCESS	5.00 €



Next, let's have a look at our **Business** tab.

DISH PAY
Payouts

Dashboard
Transactions
Payouts
Business
Settings
Help

Collapse menu <<

Payout History • 5

PERIOD	PAID OUT	PAYOUT ID	STATUS	AMOUNT
17 Jun 2024	19 Jun 2024	TX10938796601XT	PAID	9.52 €
11 Jun 2024	13 Jun 2024	TX10934169001XT	PAID	20.12 €
10 Jun 2024	12 Jun 2024	TX10933480201XT	PAID	30.69 €
24 - 28 May 2024	28 May 2024	TX10925014101XT	PAID	8.40 €
23 May 2024	27 May 2024	TX10924577801XT	PAID	1,034.03 €



If needed, you will find all of your business information here. Keep a close eye on this one since we will extend the given information on this tab further.

DISH PAY

Dashboard

Transactions

Payouts

Business

Settings

Help

Business

Company Information

COMPANY NAME

COMPANY STRUCTURE

REGISTRATION NUMBER

VAT NUMBER

ADDRESS LINE

CITY

POSTAL CODE

COUNTRY

Test TTP Active Company

Private Company

HDx8EEn231120133140

49176

Teststraße 10

Düsseldorf

40210

Germany

Establishment information

ESTABLISHMENT NAME

PHONE NUMBER

WEBSITE

ADDRESS LINE

COUNTRY

CITY

POSTAL CODE

Test TTP Active

+49176

https://www.gasthaus

Teststraße 10

Germany

Düsseldorf

40210

Account details

HDx8EEn231120133140

FIRST NAME

LAST NAME

IDENTIFICATION NUMBER

POSITION

DATE OF BIRTH

NATIONALITY

PHONE NUMBER

EMAIL

HDx8EEn231120133140734

HD231120133140734

HDx8EEn231120133140734

UBO Through Ownership

1980-01-01

Germany

+49176

testttnactive@gmail.com

Banking

IBAN

DE50500

Company Documents

Registration Document sample.pdf

Bank Statement sample.pdf

Passport sample.pdf

HDx8EEn231120133140734 HD231120133140734



At last, let's have a look at our **Help** tab.

DISH PAY

Business



HH

Dashboard

Transactions

Payouts

Business

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Help

Company Information

COMPANY NAME

COMPANY STRUCTURE

REGISTRATION NUMBER

VAT NUMBER

ADDRESS LINE

CITY

POSTAL CODE

COUNTRY

Establishment information

ESTABLISHMENT NAME

PHONE NUMBER

WEBSITE

ADDRESS LINE

COUNTRY

CITY

POSTAL CODE

Account details

HDx8EEn231120133140

FIRST NAME

LAST NAME

IDENTIFICATION NUMBER

POSITION

DATE OF BIRTH

NATIONALITY

PHONE NUMBER

EMAIL

Banking

IBAN

DE50500

Company Documents

Registration Document sample.pdf

Bank Statement sample.pdf

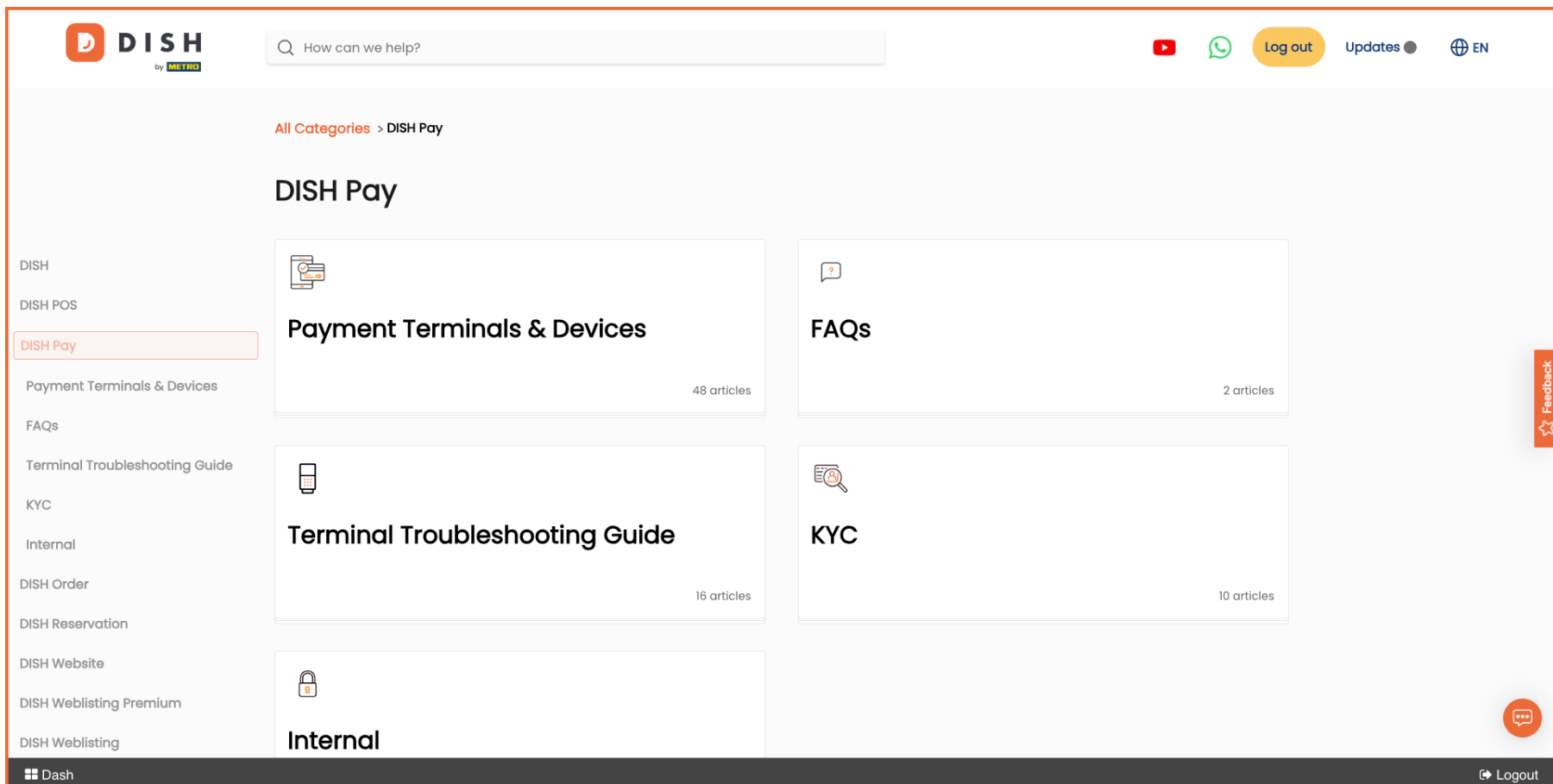
HDx8EEn231120133140734 HD231120133140734

Passport sample.pdf

Collapse menu <<



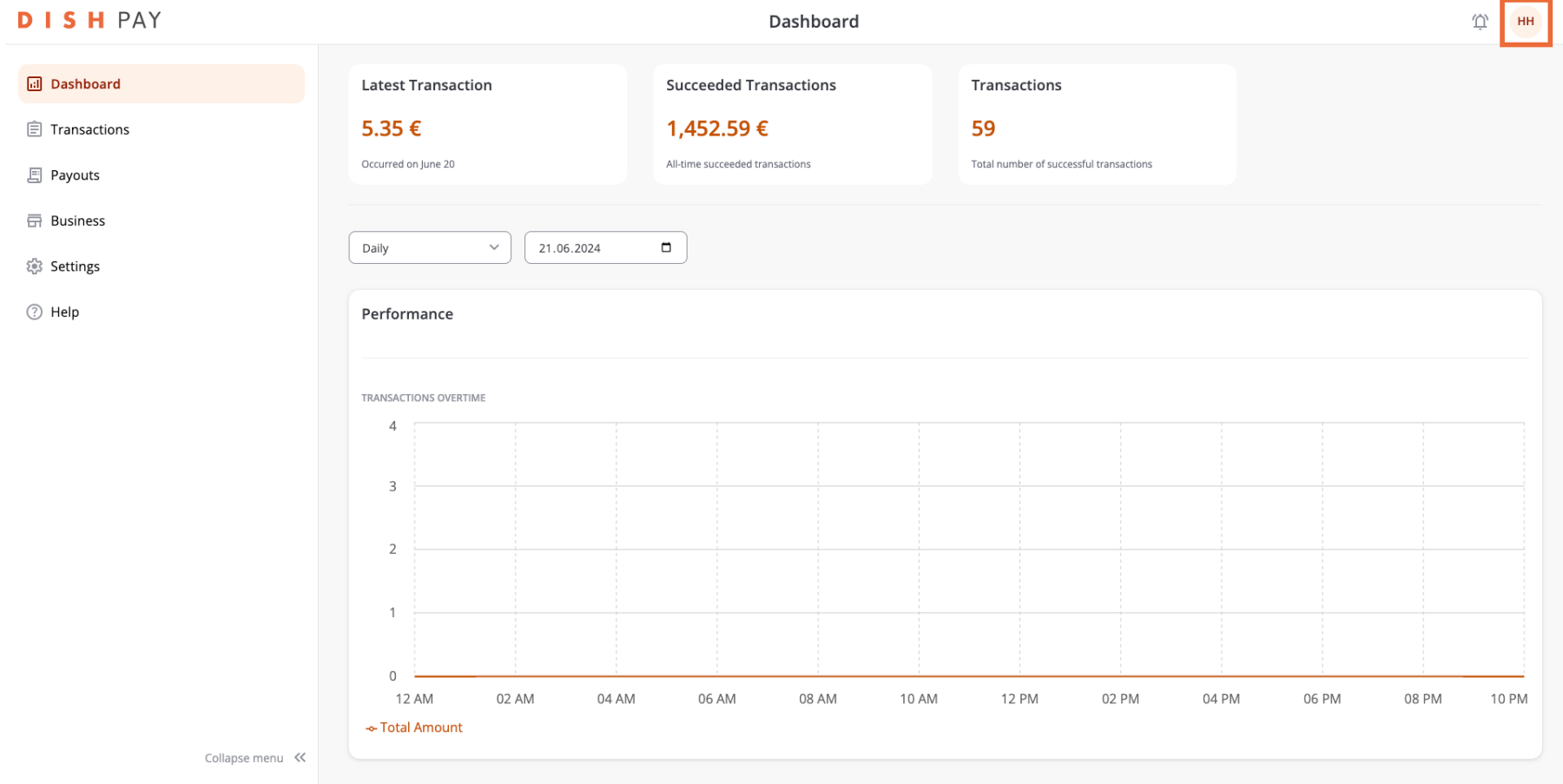
This will redirect you to the DISH Pay section within our support page, support.dish.co. Here you will find other step-by-step guides, hardware information and any other knowledge you might need on your DISH Pay solution.



The screenshot displays the DISH Pay support dashboard. At the top, the DISH by METRO logo is on the left, a search bar with the text "How can we help?" is in the center, and social media icons for YouTube, WhatsApp, and a "Log out" button are on the right. Below the header, a breadcrumb trail shows "All Categories > DISH Pay". The main content area is titled "DISH Pay" and features four large tiles: "Payment Terminals & Devices" (48 articles), "FAQs" (2 articles), "Terminal Troubleshooting Guide" (16 articles), and "KYC" (10 articles). A fifth tile labeled "Internal" with a lock icon is partially visible at the bottom. On the left side, a vertical navigation menu lists various categories, with "DISH Pay" highlighted. On the right side, there is a "Feedback" button with a star icon and a chat bubble icon at the bottom right. The footer includes a "Dash" button and a "Logout" link.



Going back to the Dashboard, click on the **icon in the top right** corner showing your establishment's initials.





And click **Logout** to leave the DISH Pay Dashboard.

DISH PAY

Dashboard



HH

 **Dashboard**

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Latest Transaction

5.35 €

Occurred on June 20

Succeeded Transactions

1,452.59 €

All-time succeeded transactions

Transactions

59

Total number of successful transactions

Daily 

21.06.2024

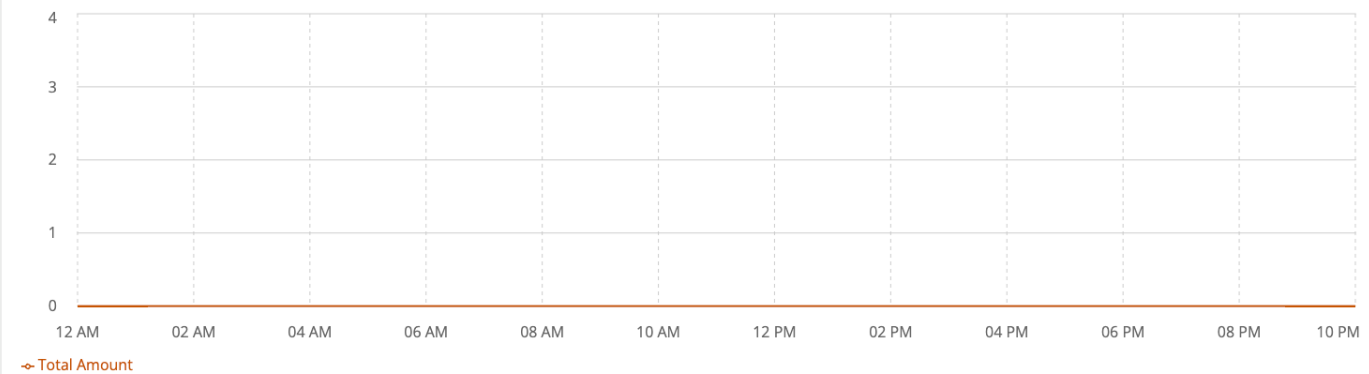


HH

Logout

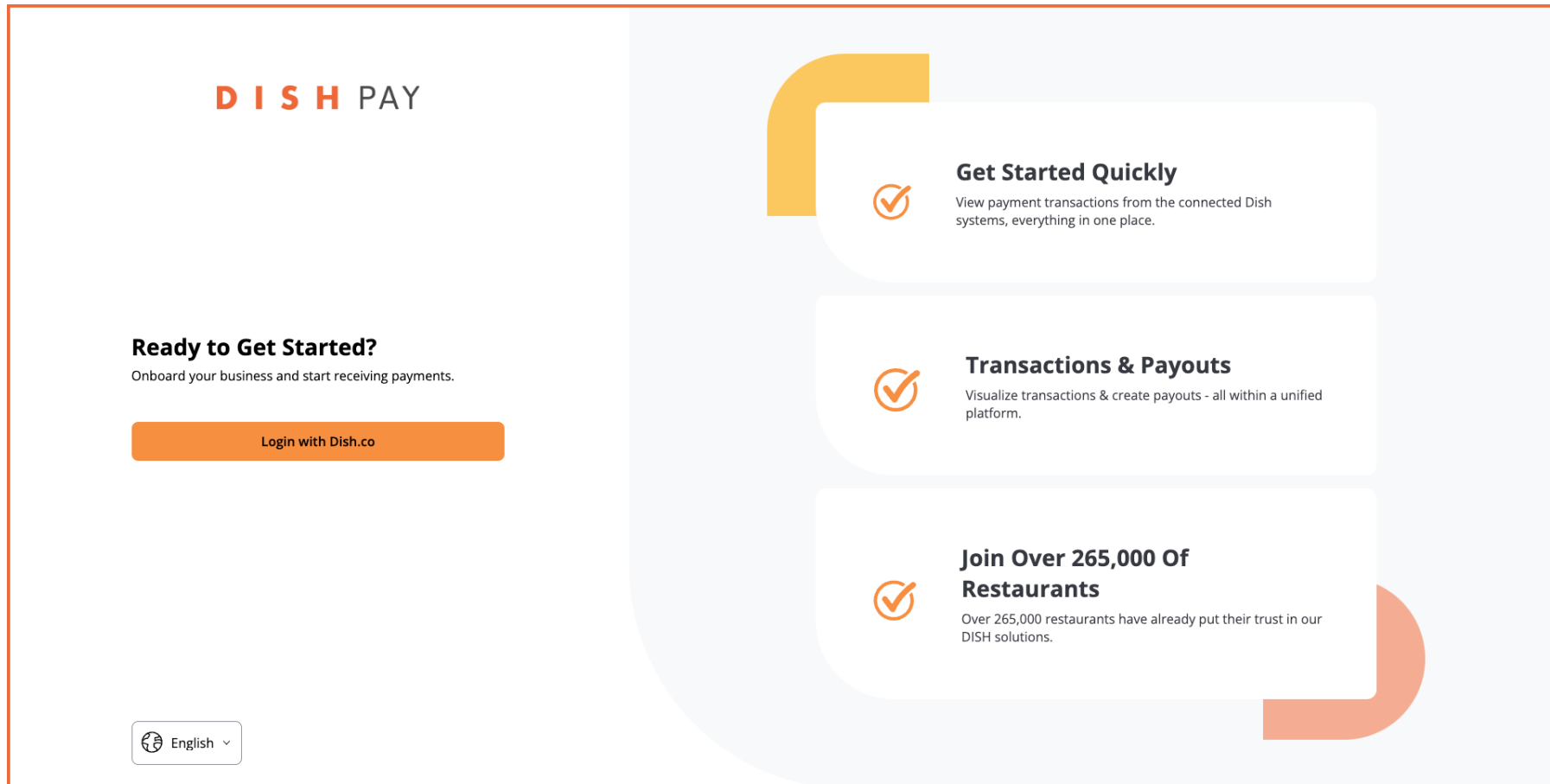
Performance

TRANSACTIONS OVERTIME



Collapse menu <<

 That's it! You now know your way around the **DISH Pay Dashboard**!





Scan to go to the interactive player