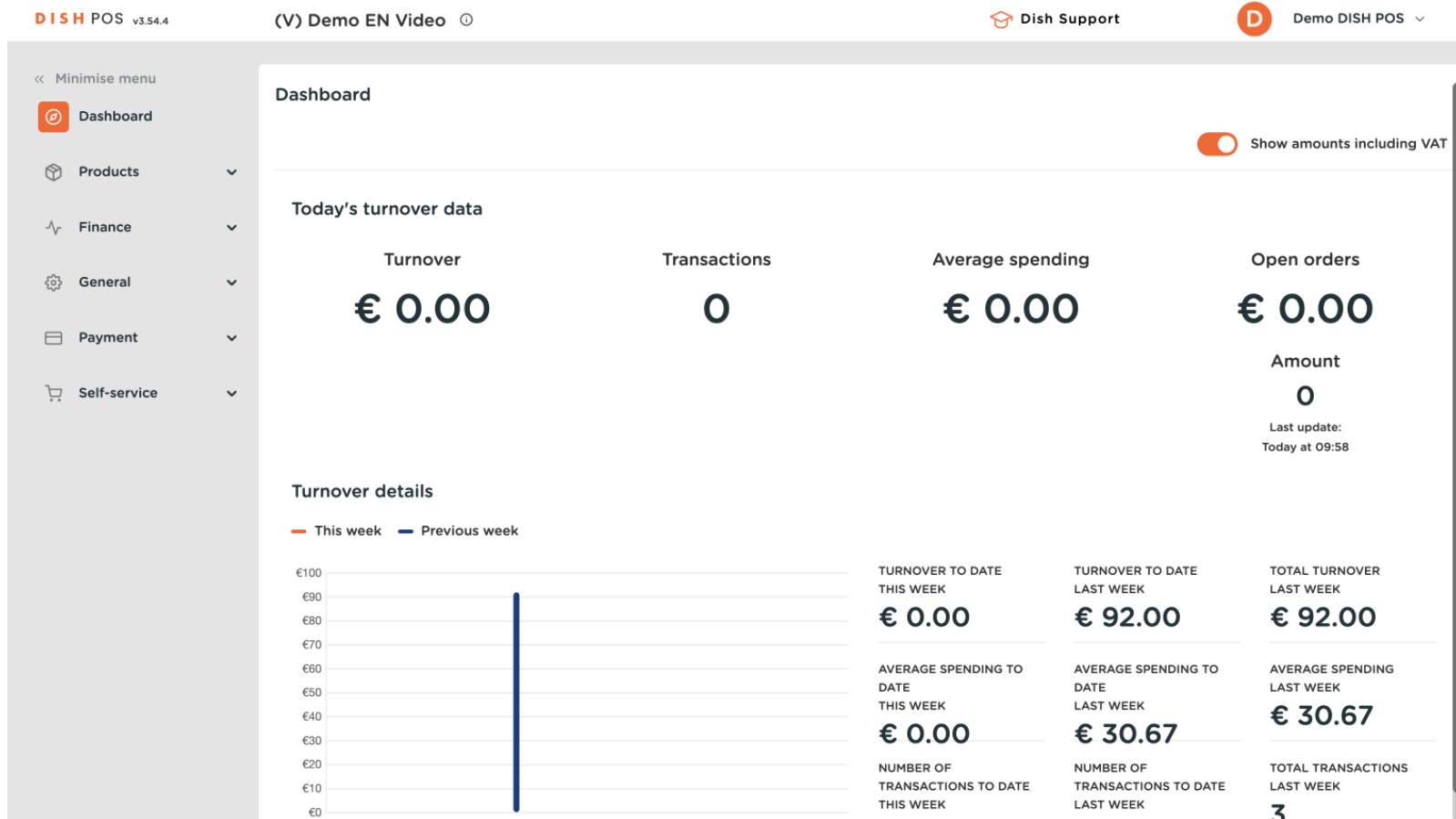




Welcome to the DISH POS dashboard. In this tutorial, we show you how to add and manage printers.





First, click on **General**.

DISH POS v3.54.4 (V) Demo EN Video Dish Support Demo DISH POS ▾

<< Minimise menu

- Dashboard
- Products ▾
- Finance ▾
- General** ▾
- Payment ▾
- Self-service ▾

Dashboard

☒ Show amounts including VAT

Today's turnover data

Turnover	Transactions	Average spending	Open orders
€ 0.00	0	€ 0.00	€ 0.00

Amount
0
Last update:
Today at 09:58

Turnover details

— This week — Previous week

TURNOVER TO DATE THIS WEEK	TURNOVER TO DATE LAST WEEK	TOTAL TURNOVER LAST WEEK
€ 0.00	€ 92.00	€ 92.00

AVERAGE SPENDING TO DATE THIS WEEK	AVERAGE SPENDING TO DATE LAST WEEK	AVERAGE SPENDING LAST WEEK
€ 0.00	€ 30.67	€ 30.67

NUMBER OF TRANSACTIONS TO DATE THIS WEEK	NUMBER OF TRANSACTIONS TO DATE LAST WEEK	TOTAL TRANSACTIONS LAST WEEK
-	-	3



Then go to **Printers**.

DISH POS v3.54.4 (V) Demo EN Video Dish Support Demo DISH POS ▾

<< Minimise menu

- Dashboard**
- Products ▾
- Finance ▾
- General ▴
 - General
 - Production stations
 - Facilities
 - Cash stores
 - Printers**
 - App links
 - Table map
 - Users
 - User groups
 - POS devices
 - Courses
 - Customers
 - Currency
 - Turnover categories
 - Customer displays
 - Translations
 - Packaging profiles

Dashboard

Show amounts including VAT

Today's turnover data

Turnover	Transactions	Average spending	Open orders
€ 0.00	0	€ 0.00	€ 0.00

Amount
0
Last update:
Today at 09:58

Turnover details

— This week — Previous week

TURNOVER TO DATE THIS WEEK	TURNOVER TO DATE LAST WEEK	TOTAL TURNOVER LAST WEEK
€ 0.00	€ 92.00	€ 92.00

AVERAGE SPENDING TO DATE THIS WEEK	AVERAGE SPENDING TO DATE LAST WEEK	AVERAGE SPENDING LAST WEEK
€ 0.00	€ 30.67	€ 30.67

NUMBER OF TRANSACTIONS TO DATE THIS WEEK	NUMBER OF TRANSACTIONS TO DATE LAST WEEK	TOTAL TRANSACTIONS LAST WEEK
-	-	3



You are now in the overview of your printers. Click on **+ Add printer** to create a new printer.

DISH POS v3.54.4
(V) Demo EN Video ⓘ
Dish Support
Demo DISH POS ▾

<< Minimise menu
Dashboard
Products ▾
Finance ▾
General ⚙️ ▴
General
Production stations
Facilities
Cash stores
Printers
App links
Table map
Users
User groups
POS devices
Courses
Customers
Currency
Turnover categories
Customer displays
Translations
Packaging profiles

Printers (2)

Show 50 ▾ Records

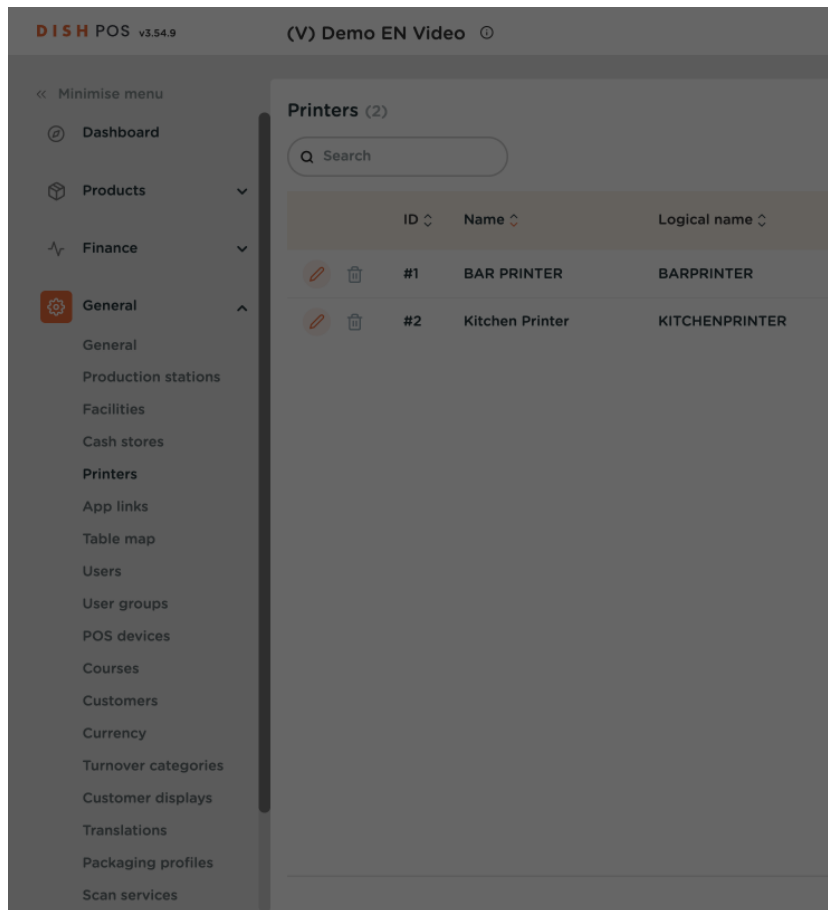
+ Add printer

ID ▾	Name ▾	Logical name ▾	Driver ▾	Network address ▾	Alternative printer in ce	Duplicate printer ▾
#1	BAR PRINTER	BARPRINTER	EPSON TMT-88 GROOT	192.168.178.211:9100		
#2	KITCHEN PRINTER	KITCHENPRINTER	EPSON TMT-88 GROOT	192.168.178.212:9100		

1



A new window will open, where you can enter the information of the new printer. Start by entering the name into the **respective text field**.



Add printer



Printer

Name

Settings

Logical name*

Driver*

Network address*

☐ Is coop printer

☐ Connected customer display

☐ Ticket printer

☐ Print move ticket

☐ Only generate ESCPOS code

Alternative printer in case of error

Duplicate printer

Logo filename

Identification

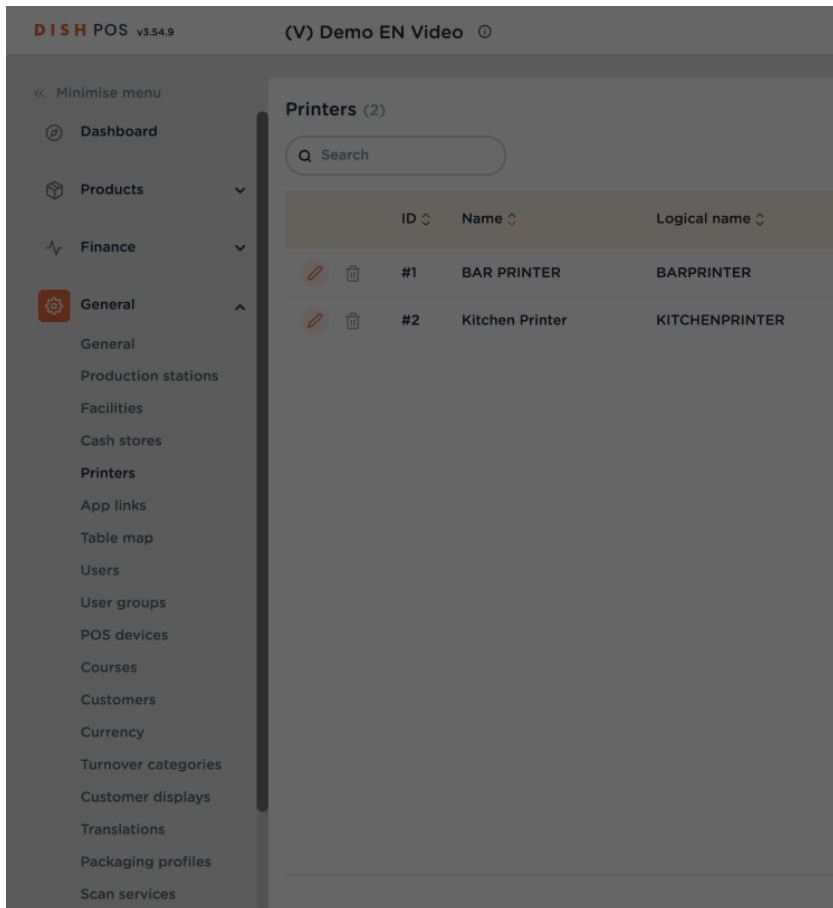
Your reference

Cancel

Save and add new

Save

Then enter the logical name into the **respective text field**.



Add printer



Printer

Name*
Printer Terrace

Settings

Logical name*

Driver*

Network address*

☐ Is coop printer

☐ Connected customer display

☐ Ticket printer

☐ Print move ticket

☐ Only generate ESCPOS code

Alternative printer in case of error

Duplicate printer

Logo filename

Identification

Your reference

Cancel
Save and add new
Save



Afterwards, select the respective driver by using the corresponding **drop-down menu**.

DISH POS v3.54.9 (V) Demo EN Video ⓘ

« Minimise menu

- Dashboard
- Products
- Finance
- General**
 - General
 - Production stations
 - Facilities
 - Cash stores
 - Printers**
 - App links
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 - Customer displays
 - Translations
 - Packaging profiles
 - Scan services

Printers (2)

Q Search

ID	Name	Logical name
#1	BAR PRINTER	BARPRINTER
#2	Kitchen Printer	KITCHENPRINTER

Add printer



Printer ⓘ

Name* Printer Terrace

Settings

Logical name* PRINTERTERRACE

Driver* ▼

Network address*

☐ Is coop printer

☐ Connected customer display

☐ Ticket printer

☐ Print move ticket

☐ Only generate ESCPOS code

Alternative printer in case of error ▼

Duplicate printer ▼

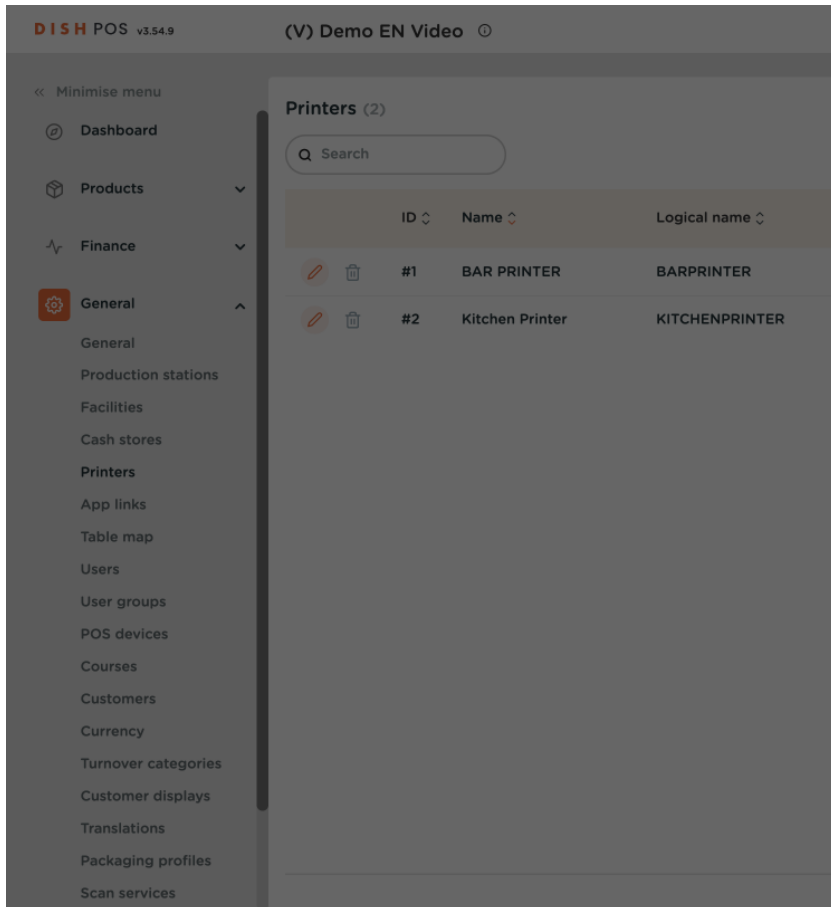
Logo filename

Identification

Your reference

Cancel Save and add new **Save**

And enter the printer's IP address into the **respective text field**.



Add printer



Printer

Name*
Printer Terrace

Settings

Logical name*
PRINTERTERRACE

Driver*
EPSON TMT-88 GROOT

Network address*

☐ Is coop printer

☐ Connected customer display

☐ Ticket printer

☐ Print move ticket

☐ Only generate ESCPOS code

Alternative printer in case of error

Duplicate printer

Logo filename

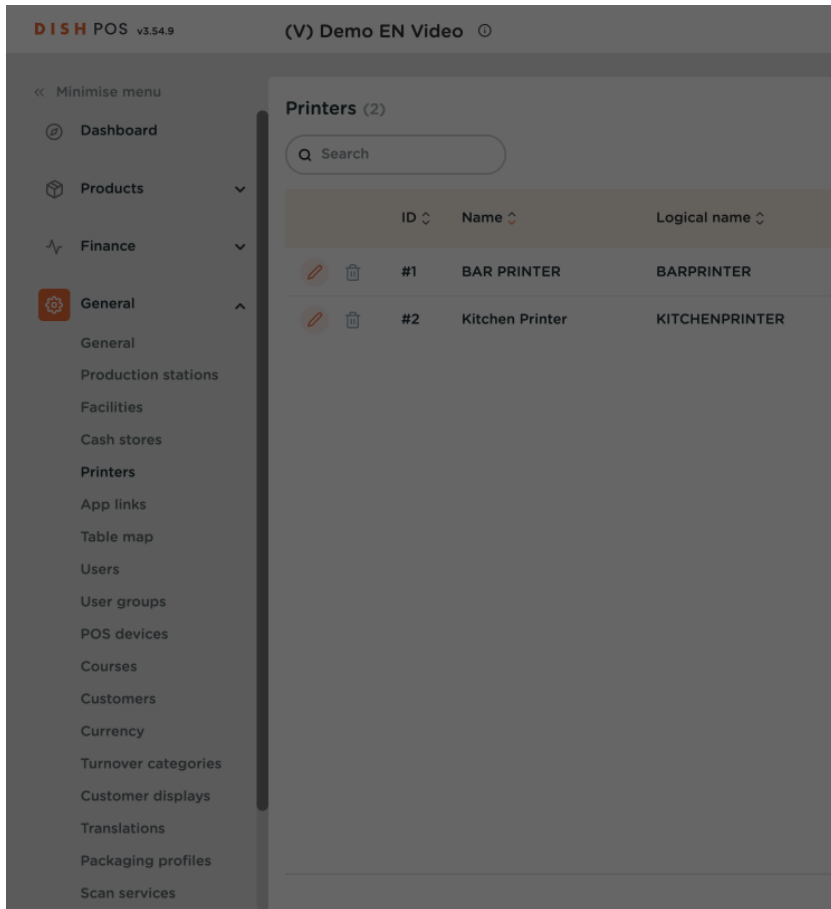
Identification

Your reference

Cancel
Save and add new
Save



Then select one or multiple modes the printer will be running by setting the respective **checkmark**.



Add printer



Printer

Name*
Printer Terrace

Settings

Logical name*
PRINTERTERRACE

Driver*
EPSON TMT-88 GROOT

Network address*
192.116.000.3

☐ Is coop printer

☐ Connected customer display

☒ Ticket printer

☐ Print move ticket

☐ Only generate ESCPOS code

Alternative printer in case of error

Duplicate printer

Logo filename

Identification

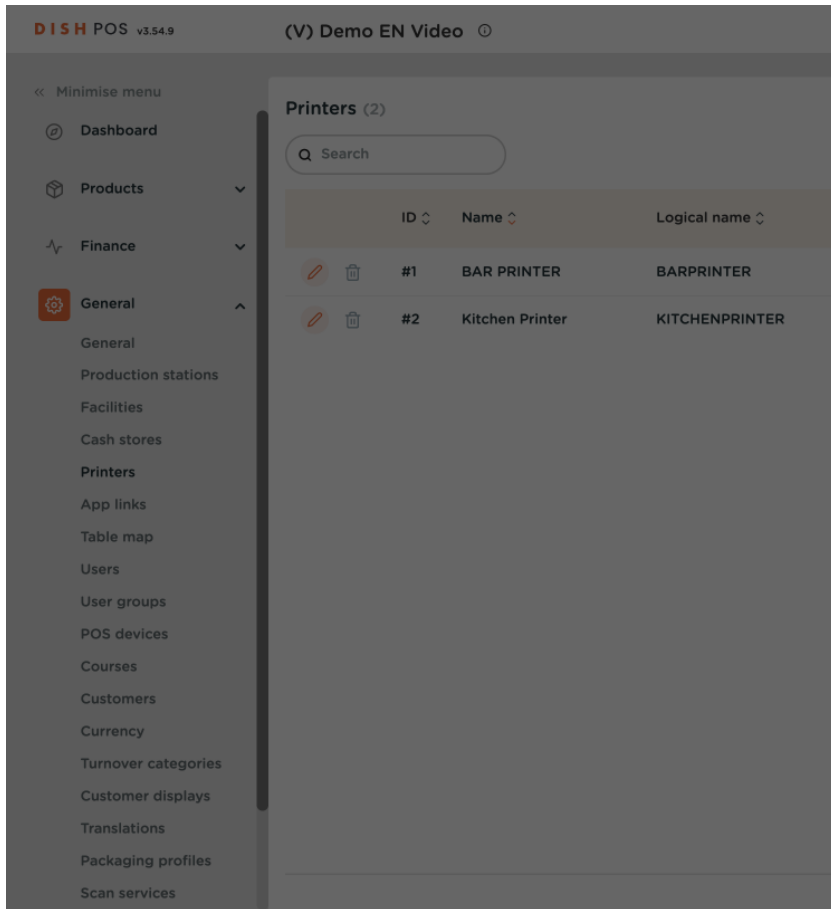
Your reference

Cancel

Save and add new

Save

Once you set up the new printer, click on **Save** to apply the changes.



Add printer



Printer

Name*
Printer Terrace

Settings

Logical name*
PRINTERTERRACE

Driver*
EPSON TMT-88 GROOT

Network address*
192.116.000.3

☐ Is coop printer

☐ Connected customer display

☒ Ticket printer

☐ Print move ticket

☐ Only generate ESCPOS code

Alternative printer in case of error

Duplicate printer

Logo filename

Identification

Your reference

Cancel

Save and add new

Save

Back in the overview, click on the **edit** icon to adjust a printer.

DISH POS v3.54.9

(V) Demo EN Video

Dish Support

Demo DISH POS

Minimise menu

Dashboard

Products

Finance

General

General

Production stations

Facilities

Cash stores

Printers

App links

Table map

Users

User groups

POS devices

Courses

Customers

Currency

Turnover categories

Customer displays

Translations

Packaging profiles

Scan services

Printers (3)

Q Search

Show 50 Records

+ Add printer

ID	Name	Logical name	Driver	Network address	Alternative printer in case	Duplicate printer
#1	BAR PRINTER	BARPRINTER	EPSON TMT-88 GROOT z	192.168.178.211:9100		
#2	Kitchen Printer	KITCHENPRINTER	EPSON TMT-88 GROOT	2		
#3	Printer Terrace	PRINTERTERRACE	EPSON TMT-88 GROOT	192.116.000.3		



To delete a printer, click on the **bin icon**.

DISH POS v3.54.9 (V) Demo EN Video Dish Support Demo DISH POS

<< Minimise menu

- Dashboard
- Products
- Finance
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 - User groups
 - POS devices
 - Courses
 - Customers
 - Currency
 - Turnover categories
 - Customer displays
 - Translations
 - Packaging profiles
 - Scan services

Printers (3)

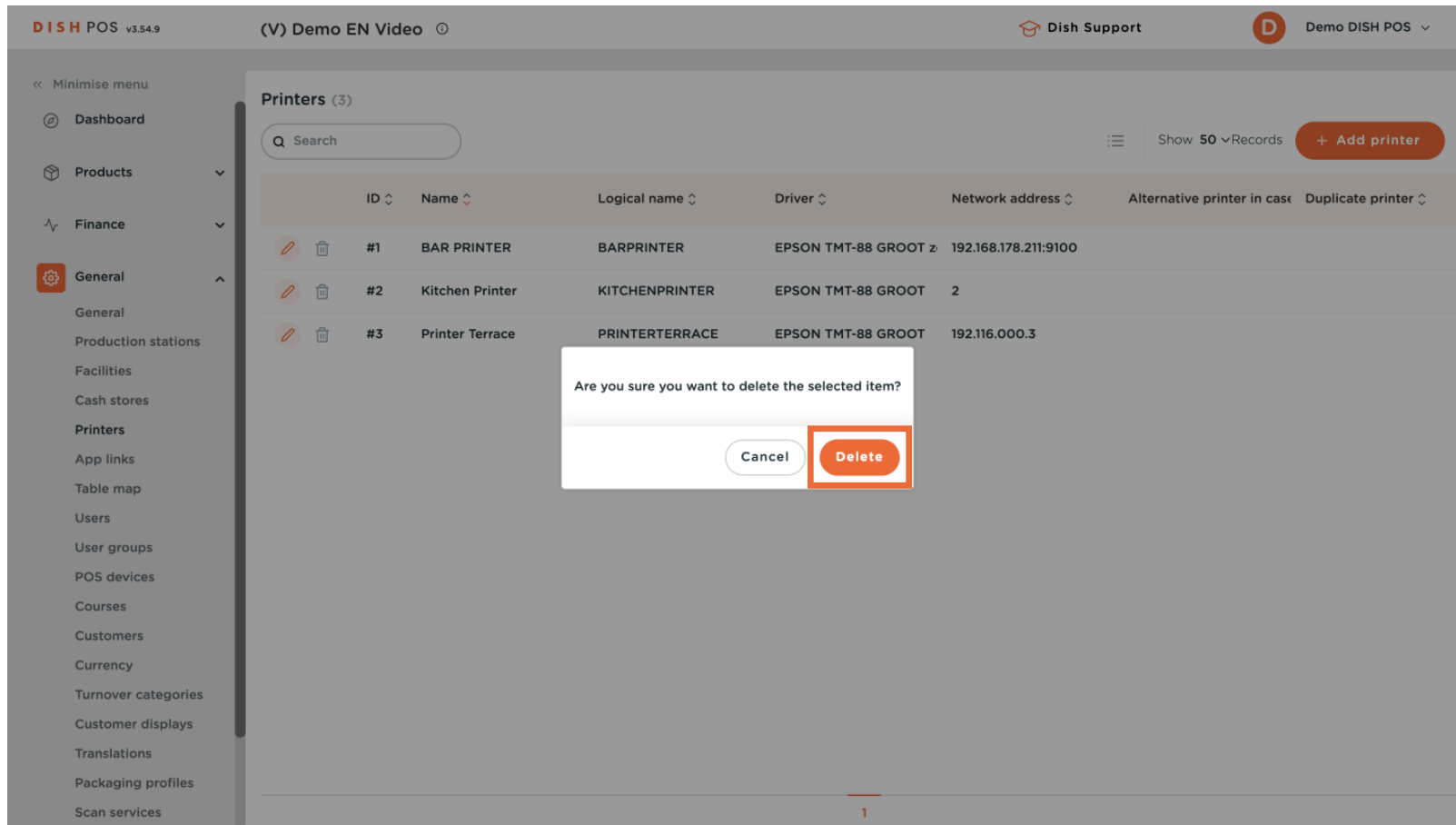
Q Search Show 50 Records + Add printer

ID	Name	Logical name	Driver	Network address	Alternative printer in case	Duplicate printer
#1	BAR PRINTER	BARPRINTER	EPSON TMT-88 GROOT z	192.168.178.211:9100		
#2	Kitchen Printer	KITCHENPRINTER	EPSON TMT-88 GROOT	2		
#3	Printer Terrace	PRINTERTERRACE	EPSON TMT-88 GROOT	192.116.000.3		

1



To make sure you are not deleting an item on accident, confirm your action by clicking on **Delete**.



DISH POS v3.54.9 (V) Demo EN Video Dish Support Demo DISH POS

« Minimise menu

- Dashboard
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 - General
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 - Currency
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 - Customer displays
 - Translations
 - Packaging profiles
 - Scan services

Printers (3)

Search

Show 50 Records + Add printer

ID	Name	Logical name	Driver	Network address	Alternative printer in case	Duplicate printer
#1	BAR PRINTER	BARPRINTER	EPSON TMT-88 GROOT z	192.168.178.211:9100		
#2	Kitchen Printer	KITCHENPRINTER	EPSON TMT-88 GROOT	2		
#3	Printer Terrace	PRINTERTERRACE	EPSON TMT-88 GROOT	192.116.000.3		

Are you sure you want to delete the selected item?

Cancel **Delete**

1



That's it. You completed the tutorial and now know how to add and manage printers. Keep in mind, since changes have been made, you must send them to your system by going to the general settings.

DISH POS v3.54.9
(V) Demo EN Video
Dish Support
Demo DISH POS

<< Minimise menu
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General
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Customer displays
Translations
Packaging profiles
Scan services

Printers (2)

Show 50 Records
+ Add printer

ID	Name	Logical name	Driver	Network address	Alternative printer in case	Duplicate printer
#1	BAR PRINTER	BARPRINTER	EPSON TMT-88 GROOT z	192.168.178.211:9100		
#2	Kitchen Printer	KITCHENPRINTER	EPSON TMT-88 GROOT	2		

14 of 15



Scan to go to the interactive player