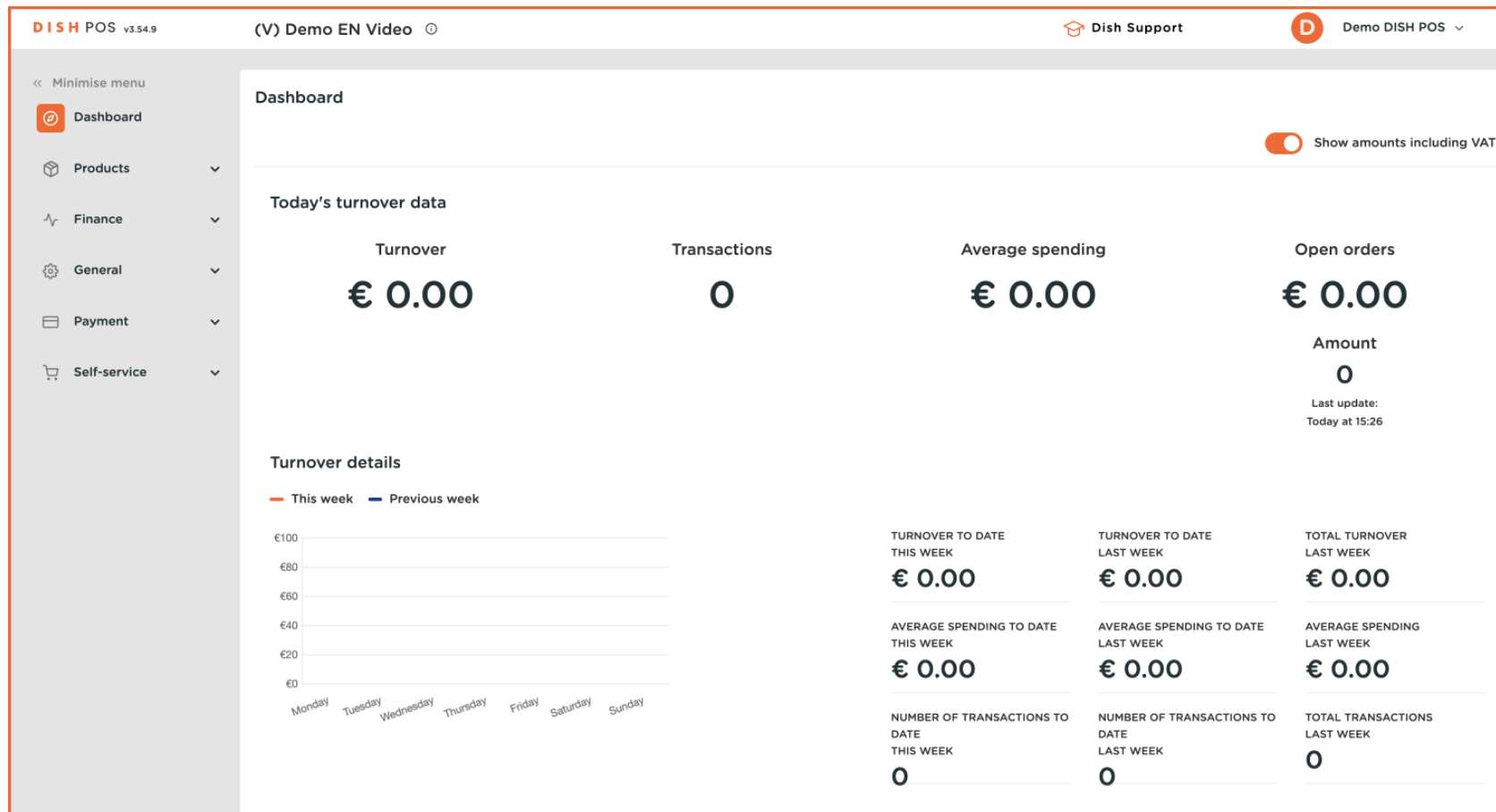




Welcome to the DISH POS Dashboard! In this tutorial, we'll show you how to add 'No Payment Received' as a payment method for a transaction.





First click on **Payment**.

DISH POS v3.54.9
(V) Demo EN Video ⓘ
Dish Support
Demo DISH POS ▾

<< Minimise menu

Dashboard
Products ▾
Finance ▾
General ▾
Payment ▾
Self-service ▾

Dashboard

Show amounts including VAT

Today's turnover data

Turnover

€ 0.00

Transactions

0

Average spending

€ 0.00

Open orders

€ 0.00

Amount
0
Last update: Today at 15:26

Turnover details

This week Previous week

€100

€80

€60

€40

€20

€0

Monday Tuesday Wednesday Thursday Friday Saturday Sunday

TURNOVER TO DATE THIS WEEK
€ 0.00

TURNOVER TO DATE LAST WEEK
€ 0.00

TOTAL TURNOVER LAST WEEK
€ 0.00

AVERAGE SPENDING TO DATE THIS WEEK
€ 0.00

AVERAGE SPENDING TO DATE LAST WEEK
€ 0.00

AVERAGE SPENDING LAST WEEK
€ 0.00

NUMBER OF TRANSACTIONS TO DATE THIS WEEK
0

NUMBER OF TRANSACTIONS TO DATE LAST WEEK
0

TOTAL TRANSACTIONS LAST WEEK
0

2 of 11



Then select **Payment methods**.

DISH POS v3.54.9 (V) Demo EN Video   Dish Support  Demo DISH POS 

<< Minimise menu

-  Dashboard
-  Products 
-  Finance 
-  General 
-  Payment 
 - Payment methods**
 - Payment method menu
 - EFT devices
 - Payment providers
-  Self-service 

Dashboard

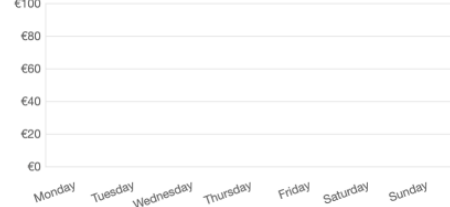
 Show amounts including VAT

Today's turnover data

Turnover	Transactions	Average spending	Open orders
€ 0.00	0	€ 0.00	€ 0.00
			Amount
			0
			Last update: Today at 15:26

Turnover details

— This week — Previous week



TURNOVER TO DATE THIS WEEK € 0.00	TURNOVER TO DATE LAST WEEK € 0.00	TOTAL TURNOVER LAST WEEK € 0.00
AVERAGE SPENDING TO DATE THIS WEEK € 0.00	AVERAGE SPENDING TO DATE LAST WEEK € 0.00	AVERAGE SPENDING LAST WEEK € 0.00
NUMBER OF TRANSACTIONS TO DATE THIS WEEK 0	NUMBER OF TRANSACTIONS TO DATE LAST WEEK 0	TOTAL TRANSACTIONS LAST WEEK 0

Now click on **+Add payment method** on the top right corner.

DISH POS v3.54.9
(V) Demo EN Video
Dish Support
Demo DISH POS

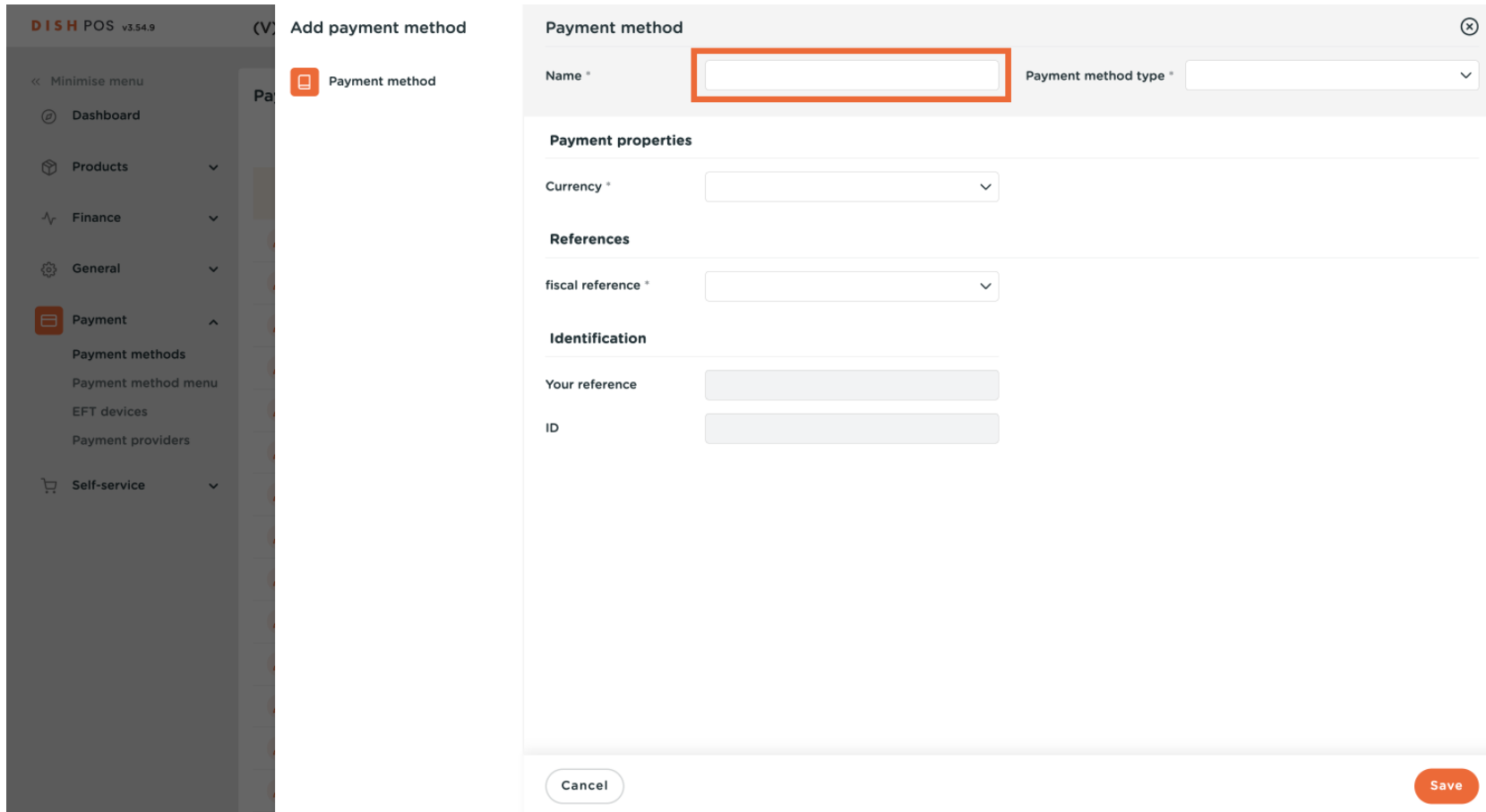
<< Minimise menu
Dashboard
Products
Finance
General
Payment
Payment methods
Payment method menu
EFT devices
Payment providers
Self-service

Payment methods

+ Add payment method

Reference	Name	Type	Currency
7	Free of Charge	Cash	€
9	Cash	Cash	€
1b2172e8-c9f5-4230-91ad-86610bad23ee	iDeal	External payment method	€
7f6c9332-a653-485c-982f-244af286ade8	Order Aggregator	External payment method	€
bb6752bf-62b9-4802-8087-a5e9bde37764	Web Pin	External payment method	€
bccb39ca-0e51-4436-8e54-615c98271de2	Sofort Banking	External payment method	€
b34d8503-64fc-45b4-9fb0-469109145a81	Mistercash	External payment method	€
9e0ee90e-7c49-49ef-9451-a5099f7bb95a	Creditcard Online	External payment method	€
a3305ab4-9b00-4f32-954a-daa91e3da4ad	Giropay	External payment method	€
2d72ba52-d961-4d25-9758-804d1501e860	Maestro	External payment method	€
624a5675-cc0c-4e0d-9212-24c8306fd461	Mastercard	External payment method	€
b6b49bca-f88c-480a-a733-b1d88bb3c4a7	Visa	External payment method	€
ed4f42a8-890c-43dc-bd96-7c471ea08343	V-pay	External payment method	€
f0624cf5-66e5-4041-8c45-1f55d6537194	American Express	External payment method	€

 Name the new payment method "No payment received".



The screenshot shows the 'Add payment method' interface in the DISH POS system. On the left is a sidebar menu with options like Dashboard, Products, Finance, General, Payment (selected), and Self-service. The main area is titled 'Add payment method' and contains a 'Payment method' form. The 'Name' field is highlighted with an orange box. Below it are sections for 'Payment properties' (Currency), 'References' (fiscal reference), and 'Identification' (Your reference, ID). At the bottom are 'Cancel' and 'Save' buttons.

Payment method

Name * Payment method type *

Payment properties

Currency *

References

fiscal reference *

Identification

Your reference

ID

In Payment method type, select **Cash** from the top-down-menu.

The screenshot shows the 'Add payment method' interface in the DISH POS system. On the left is a sidebar menu with options: Dashboard, Products, Finance, General, Payment (selected), and Self-service. The 'Payment' section is expanded, showing sub-options: Payment methods, Payment method menu, EFT devices, and Payment providers. The main area is titled 'Add payment method' and contains a 'Payment method' form. The form has a title bar with a close button. Below the title bar, the 'Name' field is set to 'No payment received'. The 'Payment method type' dropdown menu is open, showing a list of options: 'Cash' (highlighted with an orange border), 'Payment terminal', 'Online', 'External payment method', and 'Tap to pay'. Below the dropdown, the form is divided into sections: 'Payment properties' with a 'Currency' dropdown, 'References' with a 'Fiscal reference' dropdown, and 'Identification' with 'Your reference' and 'ID' text input fields. At the bottom of the form are 'Cancel' and 'Save' buttons.



In Currency, select **Euro**.

DISH POS v3.124.5

« Minimise menu

- Dashboard
- Products
- Finance
- General
- Payment**
 - Payment methods
 - Payment method menu
 - EFT devices
 - Payment providers
- Self-service

Add payment method

Payment method

Payment method

Name * No payment received Payment method type * Cash

Payment properties

Currency * Euro

References

Fiscal reference * Euro

Store configuration

Store	Cash drawer	Show amount dialogue box
-------	-------------	--------------------------

+ Add store configuration

Identification

Your reference

ID

Cancel Save



In fiscal reference select **other transfer**.

DISH POS v3.141.0 Add payment method

Payment method

Name * No payment received Payment method type * Cash

Payment properties

Currency * Euro

☐ Rounding currency ⓘ

References

Fiscal reference * No payment

Store configuration

Store	Cash drawer	Show amount dialogue box
-------	-------------	--------------------------

+ Add store configuration

Identification

Your reference

ID

Cancel Save



Once you have created your new payment method, click on **Save** in order not to lose the progress made.

DISH POS v3.141.0

<< Minimise menu

Dashboard

Products

Finance

General

Payment

Self-service

Payment methods

Payment method menu

EFT devices

Payment providers

Add payment method

Payment method

Name *

No payment received

Payment method type *

Cash

Payment properties

Currency *

Euro

☐ Rounding currency ⓘ

References

Fiscal reference *

No payment

Store configuration

Store

Cash drawer

Show amount dialogue box

+ Add store configuration

Identification

Your reference

ID

Cancel

Save



That's it! You now know how to register when you didn't received a payment.

DISH POS v3.54.9
(V) Demo EN Video
Dish Support
Demo DISH POS

<< Minimise menu
Dashboard
Products
Finance
General
Payment
Payment methods
Payment method menu
EFT devices
Payment providers
Self-service

Payment methods

+ Add payment method

Reference	Name	Type	Currency
7	Free of Charge	Cash	€
9	Cash	Cash	€
1b2172e8-c9f5-4230-91ad-86610bad23ee	iDeal	External payment method	€
7f6c9332-a653-485c-982f-244af286ade8	Order Aggregator	External payment method	€
bb6752bf-62b9-4802-8087-a5e9bde37764	Web Pin	External payment method	€
bccb39ca-0e51-4436-8e54-615c98271de2	Sofort Banking	External payment method	€
b34d8503-64fc-45b4-9fb0-469109145a81	Mistercash	External payment method	€
9e0ee90e-7c49-49ef-9451-a5099f7bb95a	Creditcard Online	External payment method	€
a3305ab4-9b00-4f32-954a-daa91e3da4ad	Giropay	External payment method	€
2d72ba52-d961-4d25-9758-804d1501e860	Maestro	External payment method	€
624a5675-cc0c-4e0d-9212-24c8306fd461	Mastercard	External payment method	€
b6b49bca-f88c-480a-a733-b1d88bb3c4a7	Visa	External payment method	€
ed4f42a8-890c-43dc-bd96-7c471ea08343	V-pay	External payment method	€
f0624cf5-66e5-4041-8c45-1f55d6537194	American Express	External payment method	€



Scan to go to the interactive player