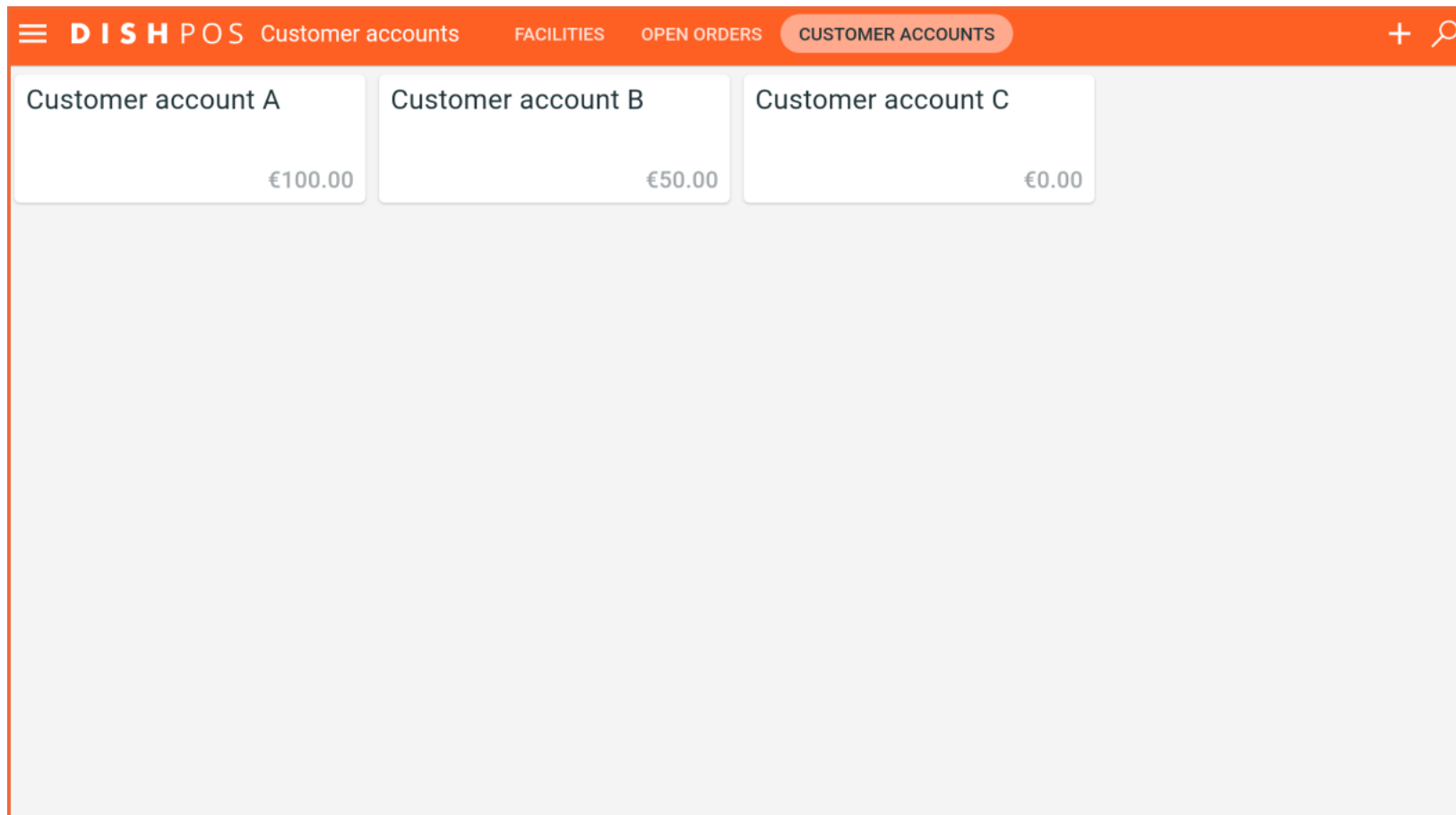




Welcome to the DISH POS App. In this tutorial you can see how customer account is working in the front office.



First login to the device and click on **Customer accounts**.

DISH POS

Customer accounts

FACILITIES

OPEN ORDERS

CUSTOMER ACCOUNTS

+

Customer account A

€100.00

Customer account B

€50.00

Customer account C

€0.00



You get a overview of the accounts .

DISH POS Customer accounts FACILITIES OPEN ORDERS CUSTOMER ACCOUNTS				+ 🔍	
Customer account A	Customer account B	Customer account C			
€100.00	€50.00	€0.00			



You can add a new account with the + icon.

DISH POS Customer accounts FACILITIES OPEN ORDERS CUSTOMER ACCOUNTS				+ 🔍	
Customer account A	Customer account B	Customer account C			
€100.00	€50.00	€0.00			



Type the customer you want to find.

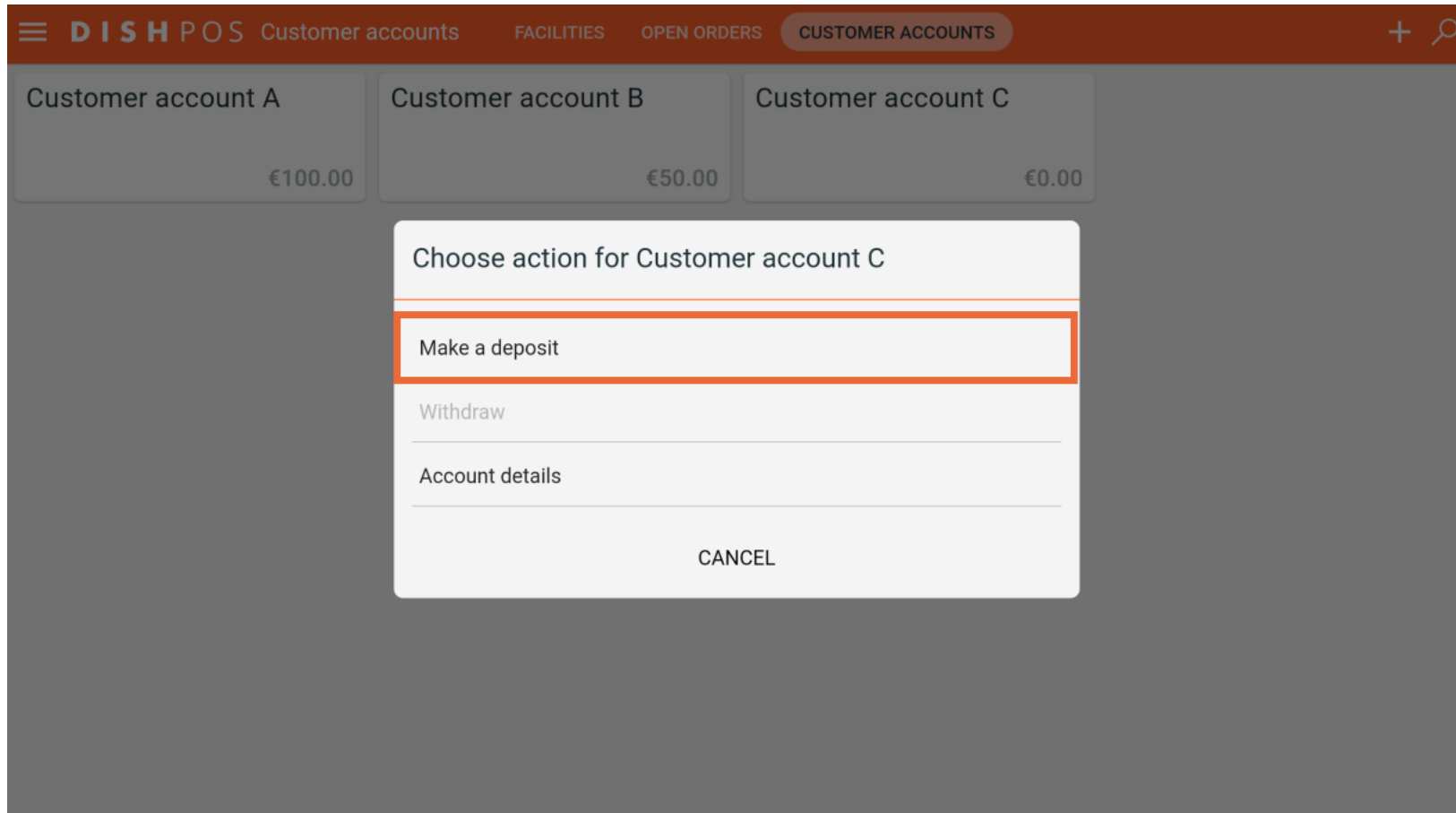
The screenshot displays the DISH POS interface. At the top, a navigation bar includes a menu icon, the text "DISH POS", and several tabs: "Customer accounts", "FACILITIES", "OPEN ORDERS", and "CUSTOMER ACCOUNTS" (which is currently selected). On the left side of the screen, a card labeled "Customer account A" shows a balance of "€100.00". A search modal is open in the center, titled "Search customer". It contains a text input field with the placeholder text "Who are you looking for?" and a camera icon to its right. Below the input field is a "CANCEL" button. The bottom of the screen features a virtual keyboard with various keys, including a back arrow, letters, a forward arrow, and a search icon.



Click the on the customer for visualizing the actions available.

DISH POS			Customer accounts	FACILITIES	OPEN ORDERS	CUSTOMER ACCOUNTS	+	🔍
Customer account A			Customer account B			Customer account C		
€100.00			€50.00			€0.00		

You'll see 3 options: Deposit, Withdraw and Account Details. Start by selecting **Deposit**.



- Enter a deposit amount to increase the deposit with.

The screenshot shows the DISH POS interface with a modal open for 'Customer account C'. The modal title is 'Customer account C'. Below the title, it says 'Amount of the deposit' followed by '0.00'. A numeric keypad is displayed with a red border. The keypad has four rows: the first row contains 7, 8, and 9; the second row contains 4, 5, and 6; the third row contains 1, 2, and 3; and the fourth row contains 0, 00, and a decimal point (.). To the right of the keypad is a 'Clear' button with a back arrow icon. At the bottom of the modal are 'CANCEL' and 'OK' buttons. The background shows three tabs: 'Customer account A' (with a balance of €100.00), 'Customer account B', and 'Customer account C' (which is active).

Customer account C		
Amount of the deposit		
0.00		
7	8	9
4	5	6
1	2	3
0	00	.

CLEAR

CANCEL OK



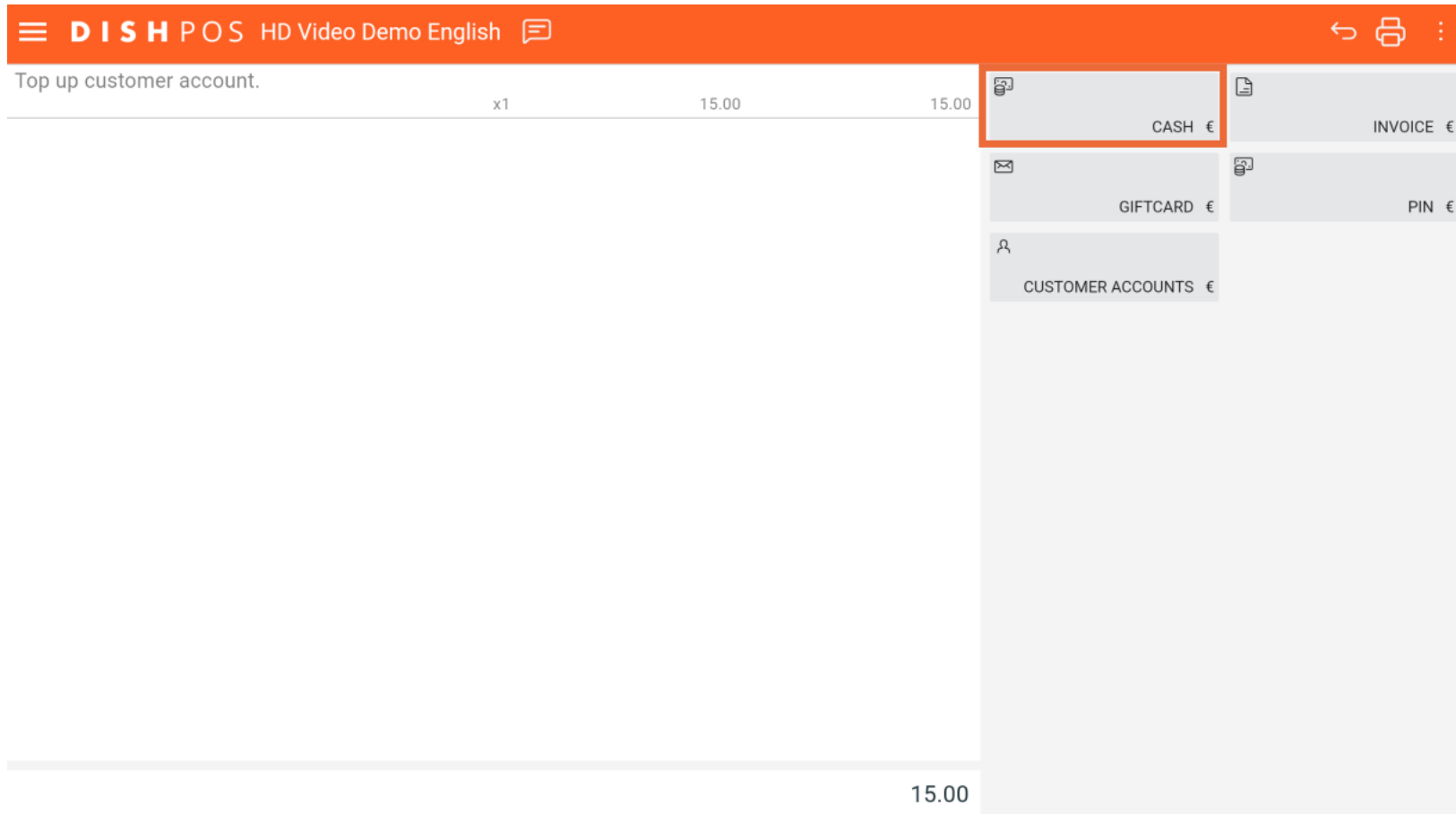
After typing the desired amount, click on **OK**.

The screenshot shows the DISH POS interface with a modal open for depositing to 'Customer account C'. The modal title is 'Customer account C'. Below the title, it says 'Amount of the deposit' and shows the value '15'. A numeric keypad is displayed with digits 0-9, a decimal point, and a 'Clear' button. The 'OK' button at the bottom right of the modal is highlighted with an orange border. The background shows three customer account tabs: 'Customer account A' (€100.00), 'Customer account B', and 'Customer account C'.

Customer account C			
Amount of the deposit			
15			
7	8	9	Clear ⌫
4	5	6	
1	2	3	
0	00	.	
CANCEL		OK	



You'll be redirected to the customer account. Long press on the payment method **Cash**.

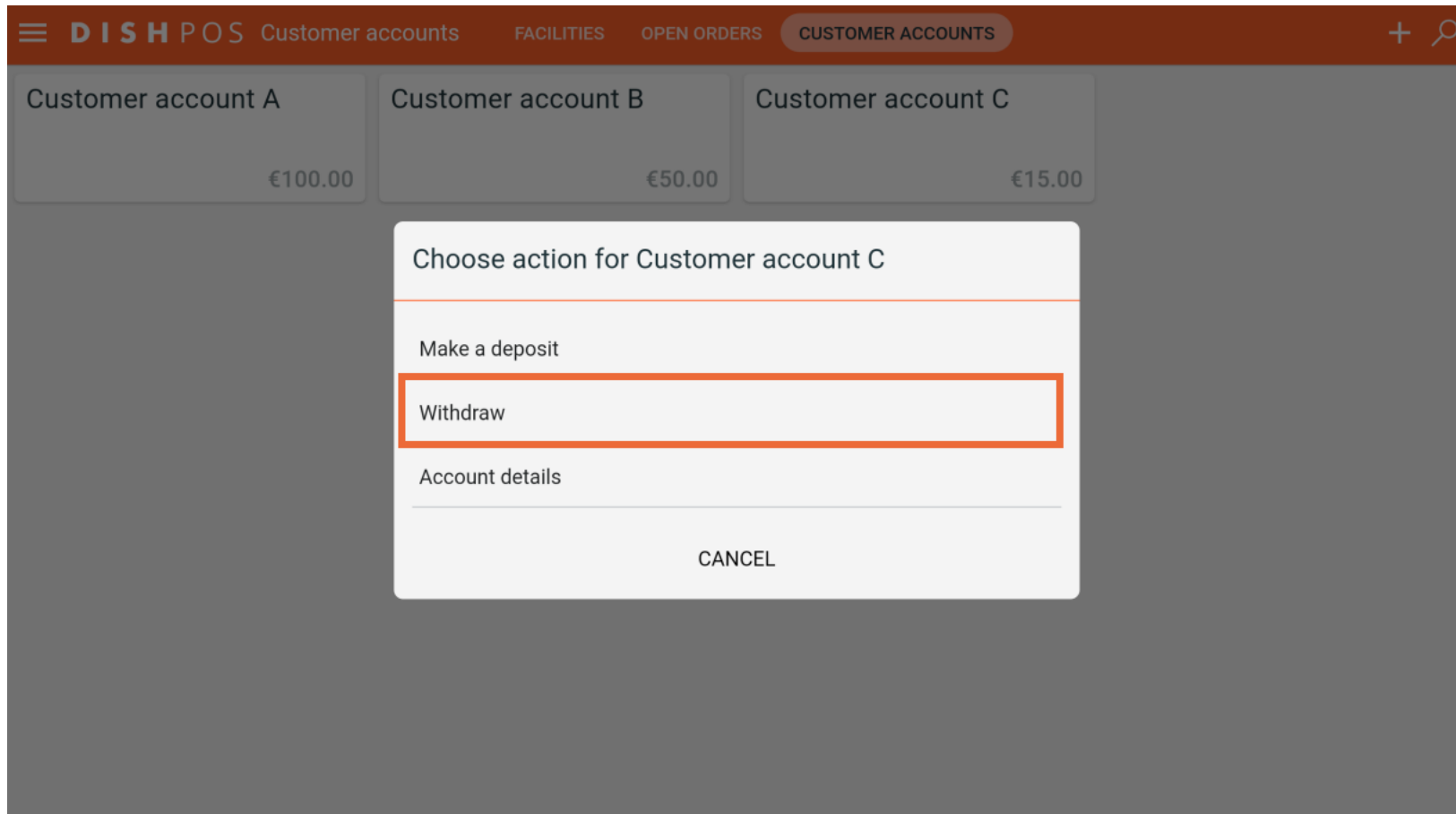




You can now visualize the change.

DISH POS Customer accounts FACILITIES OPEN ORDERS CUSTOMER ACCOUNTS				+	🔍
Customer account A	Customer account B	Customer account C			
€100.00	€50.00	€15.00			

Click on **Withdraw** to remove an amount from the account.





Enter the amount you wish to withdraw.

The screenshot shows the DISH POS interface with a modal dialog for withdrawing from 'Customer account C'. The dialog displays a 'Withdrawal amount' of 15. A numeric keypad is shown with a red border, containing digits 0-9, a decimal point, and a '00' button. To the right of the keypad are 'Clear' and a back arrow button. At the bottom of the dialog are 'CANCEL' and 'OK' buttons.

Customer account C		
Withdrawal amount		
15		
7	8	9
4	5	6
1	2	3
0	00	.

CLEAR

CANCEL OK



Then click on **OK**.

The screenshot shows the DISH POS interface with a modal open for 'Customer account C'. The modal displays a 'Withdrawal amount' of 15. Below the amount is a numeric keypad with digits 0-9, a decimal point, and a 'Clear' button. At the bottom of the modal are 'CANCEL' and 'OK' buttons. The 'OK' button is highlighted with an orange border.

Customer account A €100.00

Customer account B

Customer account C

Customer account C

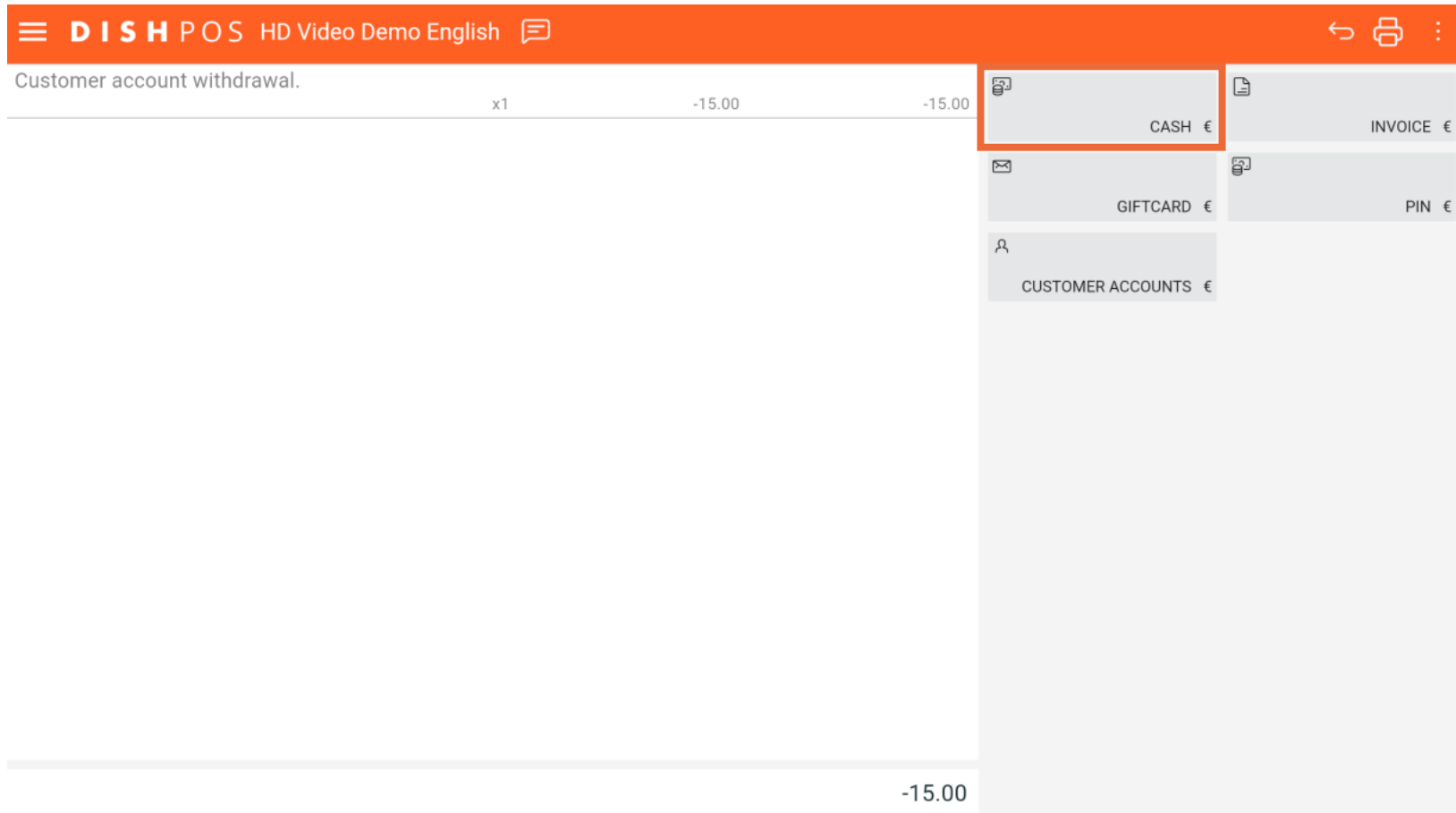
Withdrawal amount

15

7	8	9	Clear ⌫
4	5	6	
1	2	3	
0	00	.	

CANCEL OK

Long press on the payment method: **CASH** again.



 You'll be able to visualize the adjustments to the payment method.

DISH POS Customer accounts FACILITIES OPEN ORDERS CUSTOMER ACCOUNTS			+ 🔍
Customer account A	Customer account B	Customer account C	
€100.00	€50.00	€0.00	



Now let's click on **Account details**.

The screenshot shows the DISH POS interface with a dark brown header. The header contains a menu icon, the text 'DISH POS', and several tabs: 'Customer accounts', 'FACILITIES', 'OPEN ORDERS', and 'CUSTOMER ACCOUNTS' (which is highlighted). On the right side of the header are a plus icon and a search icon. Below the header, there are three cards representing customer accounts: 'Customer account A' with a balance of €100.00, 'Customer account B' with a balance of €50.00, and 'Customer account C' with a balance of €0.00. A modal dialog is open in the center, titled 'Choose action for Customer account C'. It contains three options: 'Make a deposit', 'Withdraw', and 'Account details'. The 'Account details' option is highlighted with an orange border. At the bottom of the modal is a 'CANCEL' button.



Here you can see the history and also order, in case they have been paid by customer account.

DISH POS

4 results

Info	Location & waiter	Deposit amount	Withdrawal/order amount
#73 3/10/25 1:04 PM HD Video Demo English/Manager			-€15.00
#72 3/10/25 1:04 PM HD Video Demo English/Manager		+ €15.00	
#71 3/10/25 11:38 AM HD Video Demo English/Manager			-€15.00
#70 3/10/25 11:37 AM HD Video Demo English/Manager		+ €15.00	

Filter orders

Reset filters

From:

8 Feb. 2025

06:00

To:

10 Mar. 2025

14:07

Order status

Deposit

Orders

Withdrawals



Click on the circle to be able to print details.


DISH POS
4 results




HD Video Demo English/Manager

Opened at: 2025-03-10 13:04:10

Closed at: 2025-03-10 13:04:13

3/10/25 1:04 PM

Customer account withdrawal.

x1

-15.00

-15.00

Manager

ⓘ

-15.00

3/10/25 1:04 PM

Cash Refund

-15.00

-15.00

Manager

-15.00

Filter orders

[Reset filters](#)

From:

8 Feb. 2025

06:00

To:

10 Mar. 2025

14:07

Order status

☒  Deposit

☒  Orders

☒  Withdrawals

⋮

19 of 26



Choose **Print** if needed,


DISH POS
4 results


HD Video Demo English/Manager

Opened at: 2025-03-10 13:04:10
Closed at: 2025-03-10 13:04:13

3/10/25 1:04 PM	Customer account withdrawal.	x1	-15.00	-15.00	Manager
			-15.00		
3/10/25 1:04 PM	Cash Refund		-15.00		Manager
			-15.00		

Print

Print options

Filter orders

Reset filters

From:

8 Feb. 2025

06:00

To:

10 Mar. 2025

14:07

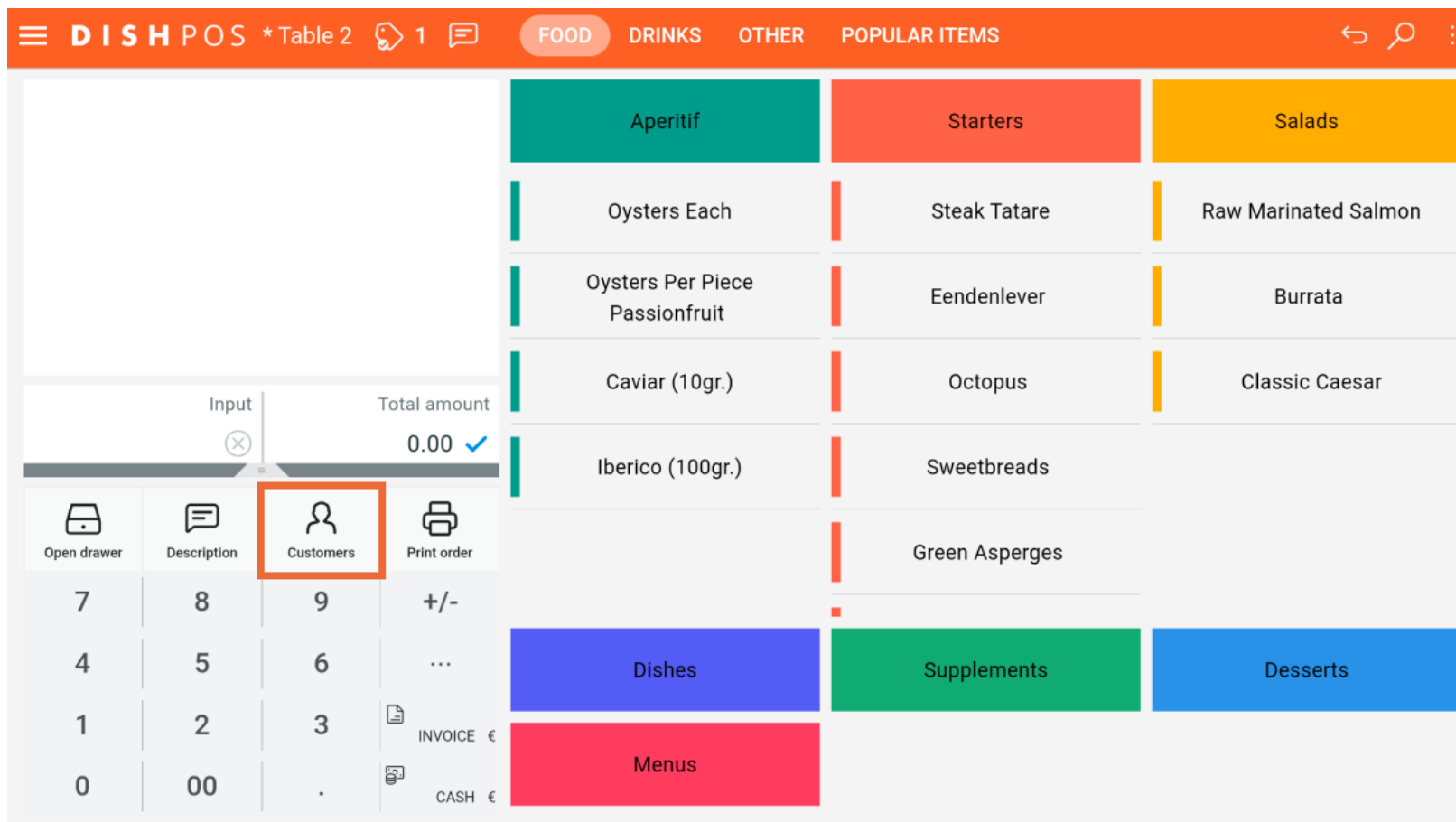
Order status

☒ Deposit

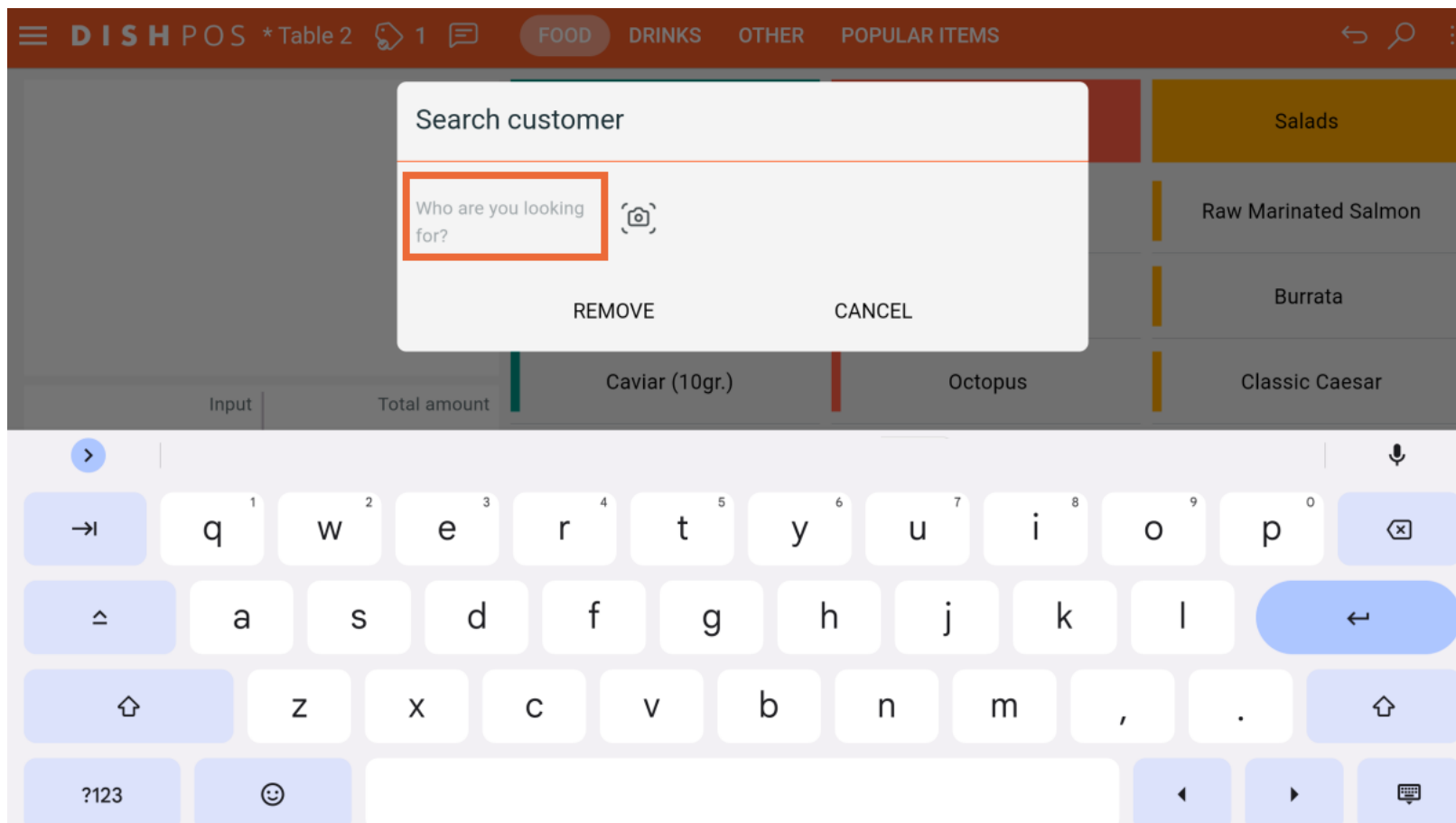
☒ Orders

☒ Withdrawals

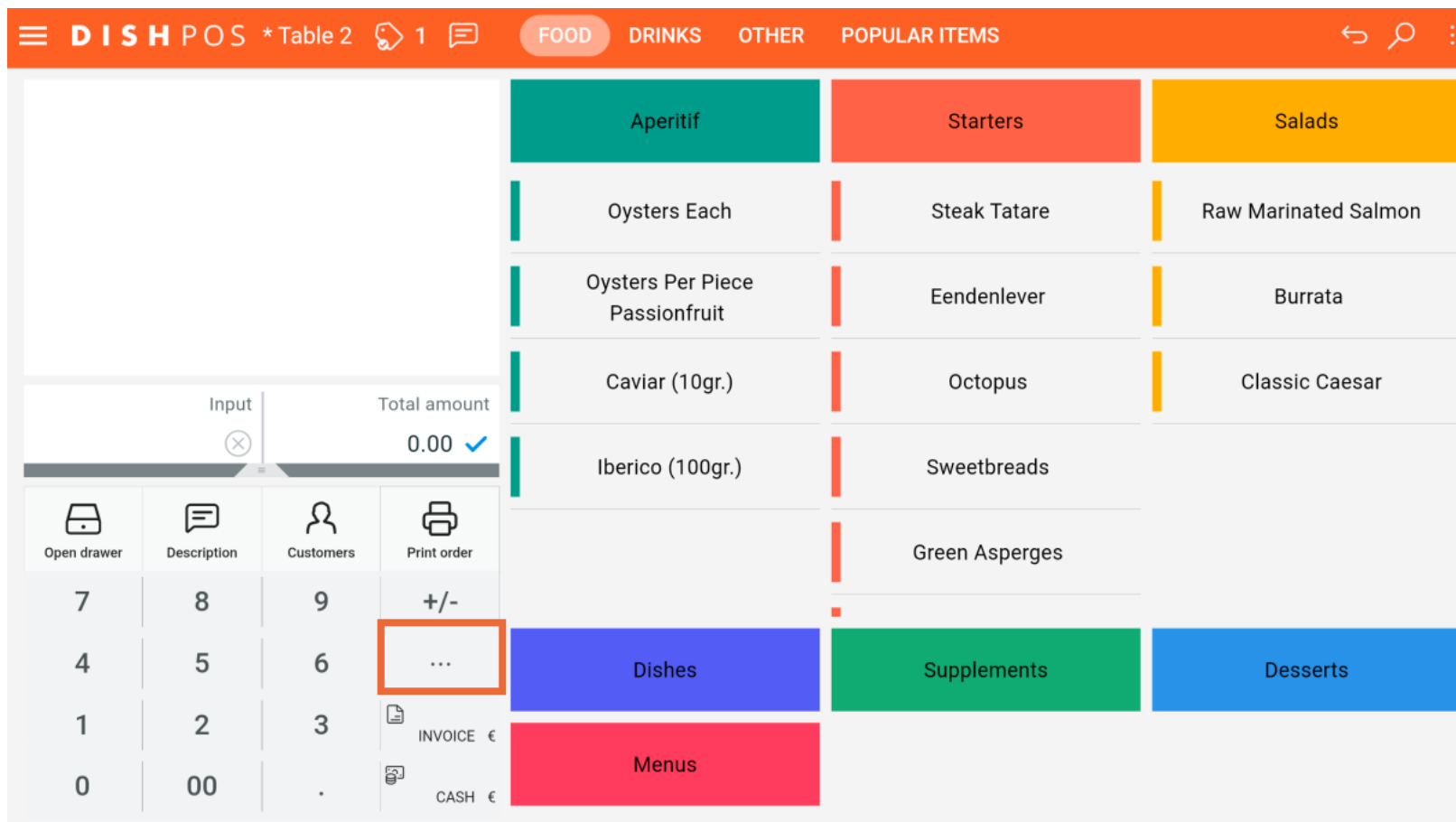
To pay an order with a customer account you can tap on **Customers**.



 You can now enter the customer name you wish to find.

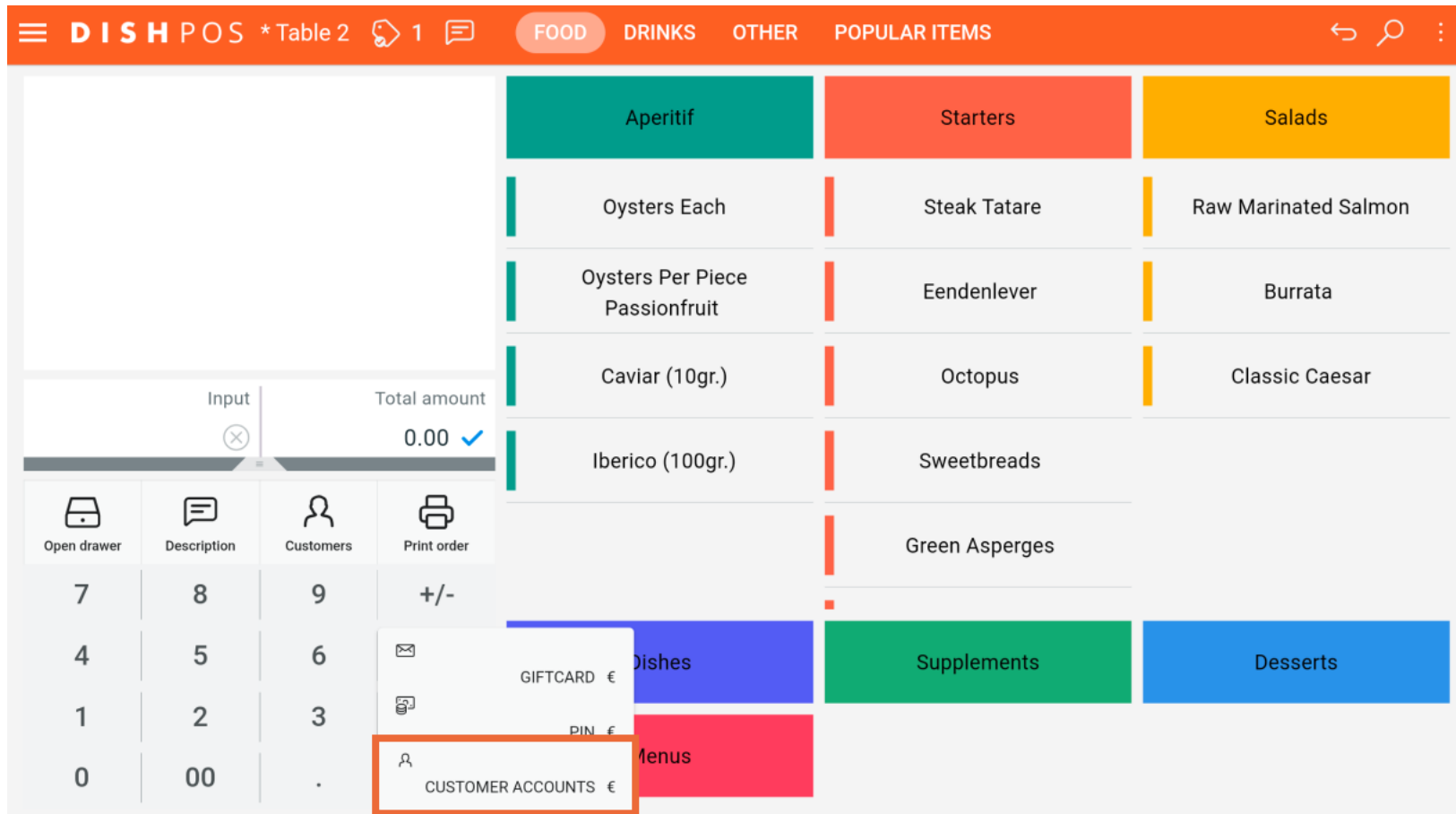


As payment method, go to customer accounts by tapping on the 3 dots.



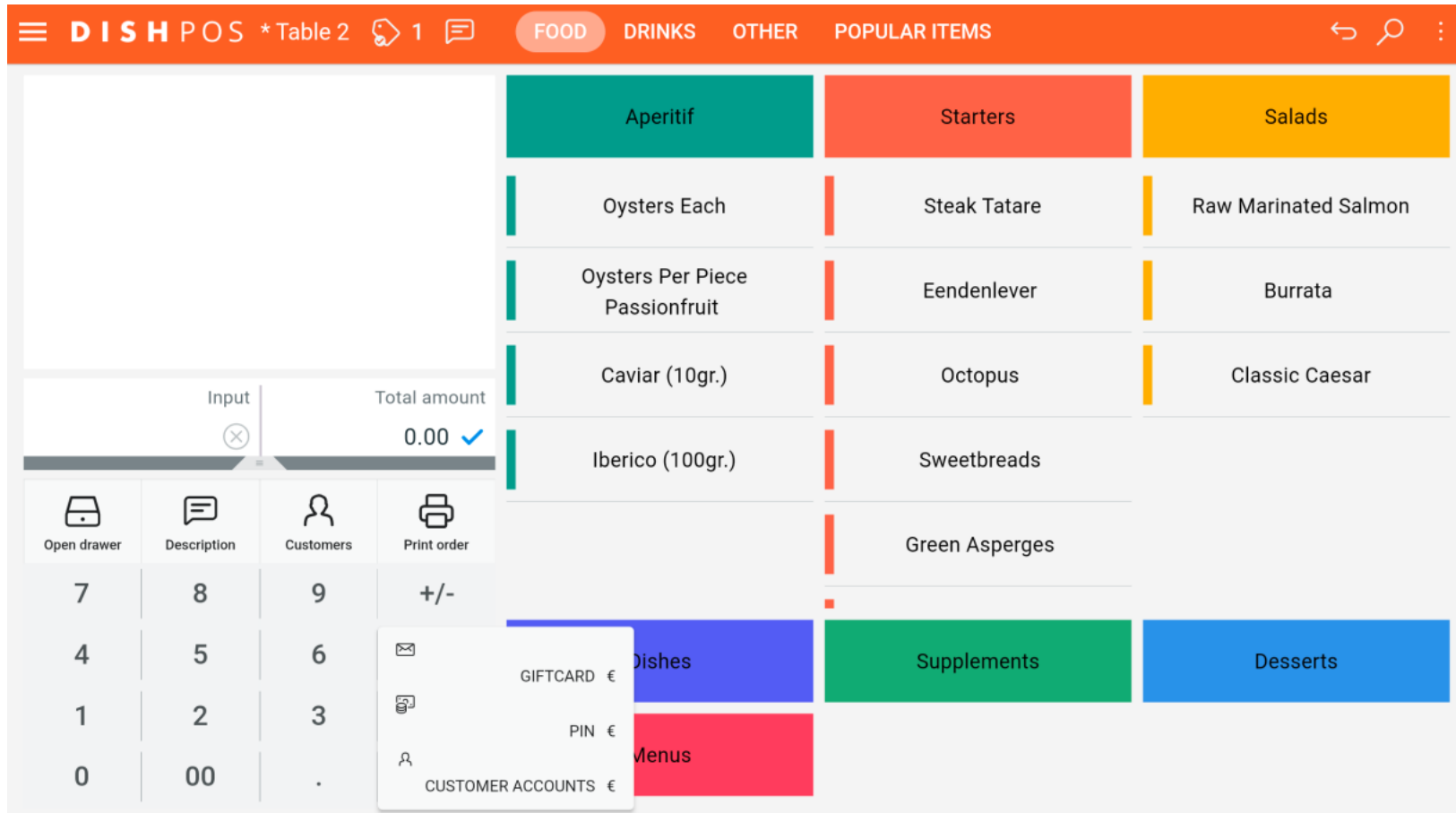


Select **customer accounts**.





That's it. You are done.





Scan to go to the interactive player