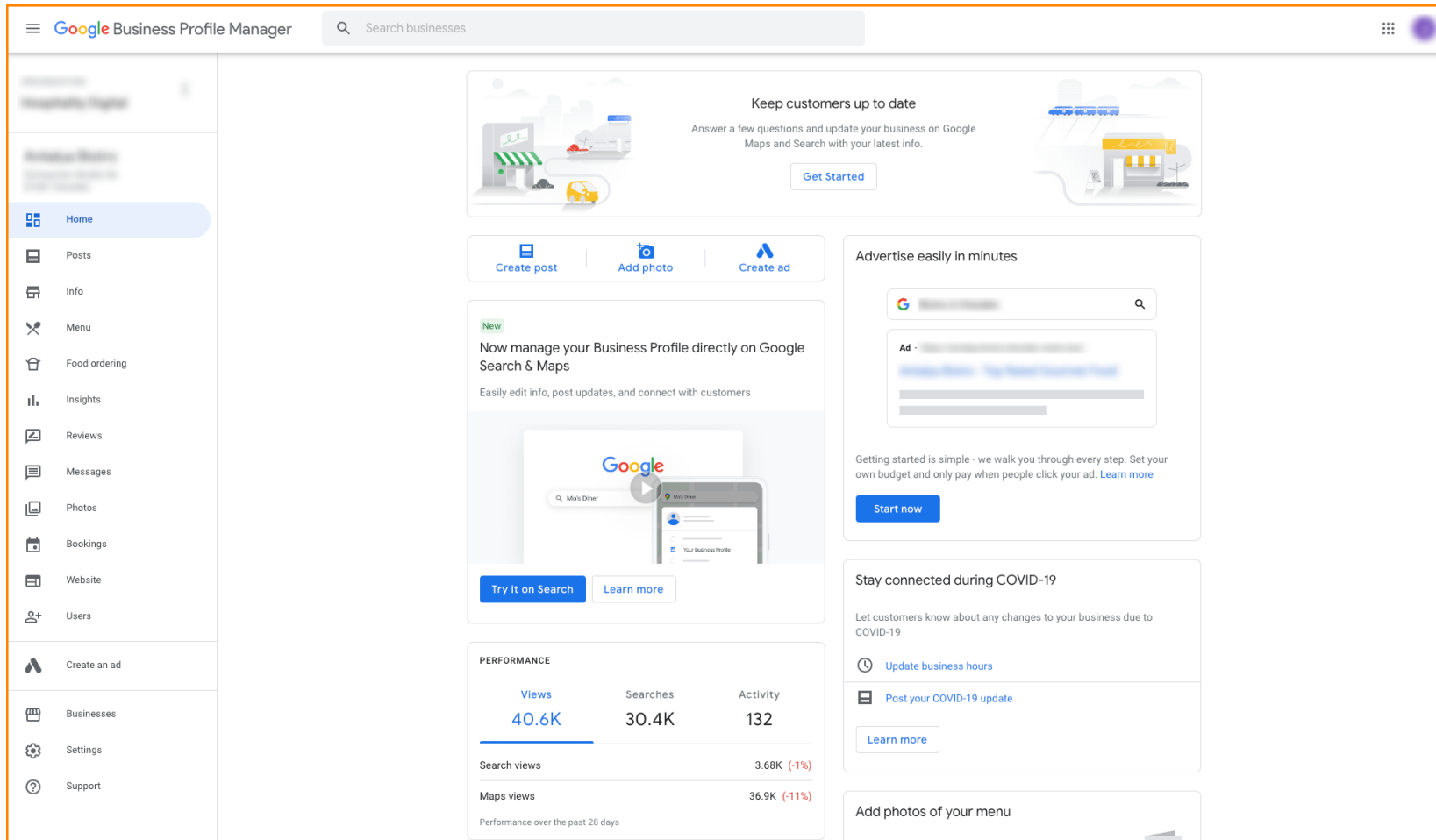




Fist log in to your Business Profile Manager.



The screenshot shows the Google Business Profile Manager dashboard. The left sidebar contains navigation links: Home, Posts, Info, Menu, Food ordering, Insights, Reviews, Messages, Photos, Bookings, Website, Users, Create an ad, Businesses, Settings, and Support. The main content area includes a 'Keep customers up to date' section with a 'Get Started' button, an 'Advertise easily in minutes' section with a 'Start now' button, and a 'Stay connected during COVID-19' section with links to 'Update business hours' and 'Post your COVID-19 update'. A 'PERFORMANCE' section displays metrics for Views (40.6K), Searches (30.4K), and Activity (132), along with Search views (3.68K -1%) and Maps views (36.9K -11%) over the past 28 days.



Then visit https://support.google.com/business/contact/business_food and fill out your information, by clicking on **each field**. **Note: The name of your business must match the name that appears in the Google Profile Manager.**

Google Business Profile Help
Describe your issue

What is your name? *

Business name *
As seen in the Google Business Profile Manager.

Business address *

What are you trying to accomplish? *

Select one

Describe your issue

☐ Google can ask for feedback about my support experience by email
You may receive an email after the case is closed

Submit

Some account and system information will be sent to Google, and support calls and chats may be recorded. We will use this information to improve support quality and training, to help address technical issues, and to improve our products and services, subject to our [Privacy Policy](#) and [Terms of Service](#).



Select Opt out of working with a specific partner.

Google Business Profile Help

Describe your issue

You're currently signed in as [juliaminhchau.le@hd.digital](#)
If this isn't the account associated with your issue, please [switch accounts](#).

What is your name? *

Business name *

As seen in the Google Business Profile Manager.

Business address *

What are you trying to accomplish? *

Select one

Sign up for the "Order Online" feature

Opt out of "Order Online" feature altogether

Opt out of working with a specific partner

Technical issues with feature: Order Online button doesn't show on Business Profile

Technical issues with feature: Menu items don't match business offerings


Other technical issues

Submit

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English

 [Send feedback about our Help Center](#)



Click on the answer **I am not happy with the services provided by the provider.** **Note: Otherwise the ticket will not get the right priority on Google.**

Google Business Profile Help
Describe your issue

Business name *

As seen in the Google Business Profile Manager.

Business address *

What are you trying to accomplish? *

Opt out of working with a specific part...

Why would you like to opt out of working with specific partners? *

Select one

I am not happy with the services provided by the provider(s)
The provider(s) is not our preferred provider at this time
I did not authorize the provider(s) to fulfill our online orders
The provider(s) did not take action after multiple tries

☐ Canada

If you want to remove a specific provider with whom you have a business relationship, you should contact the provider's support team. Please refer to our [opt out policy](#).

Please describe your opt-out reason.

Please submit an attachment that describes the concern/issue with the feature.
No files chosen



Click the **country** you are located in.

Google Business Profile Help

Describe your issue

Business name *

As seen in the Google Business Profile Manager.

Business address *

What are you trying to accomplish? *

Opt out of working with a specific part... ▾

Why would you like to opt out of working with specific partners? *

The provider(s) is not our preferred pro... ▾

What country are you located in? *

☐ Australia

☐ Germany

☐ United States

☐ Canada

If you want to remove a specific provider with whom you have a business relationship, you should contact the provider's support team. Please refer to our [opt out policy](#).

Please describe your opt-out reason.

Please submit an attachment that describes the concern/issue with the feature.

No files chosen



The next step is to select the food **ordering provider** you want to remove from your restaurant on Google: e.g. Takeaway (Lieferando) or Hospitality Digital (orderdirect)

Google Business Profile Help
Describe your issue

As seen in the Google Business Profile Manager.

Business address *

What are you trying to accomplish? *

Opt out of working with a specific part...

Why would you like to opt out of working with specific partners? *

The provider(s) is not our preferred pro...

What country are you located in? *

☐ Australia
☒ Germany
☐ United States
☐ Canada

Which provider(s) do you want to opt out of? *

☐ Takeaway
☐ Other

If you want to remove a specific provider with whom you have a business relationship, you should contact the provider's support team. Please refer to our [opt out policy](#).

Please describe your opt-out reason.

Please submit an attachment that describes the concern/issue with the feature

To complete the process click on **Submit**. That's it, you are done.

Google Business Profile Help

Describe your issue

What are you trying to accomplish?

Opt out of working with a specific part...

Why would you like to opt out of working with specific partners? *

The provider(s) is not our preferred pro...

What country are you located in? *

☐ Australia

☒ Germany

☐ United States

☐ Canada

Which provider(s) do you want to opt out of? *

☒ Takeaway

☐ Other

If you want to remove a specific provider with whom you have a business relationship, you should contact the provider's support team. Please refer to our [opt out policy](#).

Please describe your opt-out reason.

Please submit an attachment that describes the concern/issue with the feature.

No files chosen

[+ Choose files](#)

☐ Google can ask for feedback about my support experience by email
You may receive an email after the case is closed

Submit



Scan to go to the interactive player