



Welcome to the Fiskaltrust portal. In this tutorial, we are going to show you how to cancel subscriptions.

The screenshot displays the Fiskaltrust portal interface. On the left is a dark sidebar with the 'fiskaltrust.' logo and a navigation menu including Overview, Requests & Updates, User info, Company info, PosOperator, PosDealer, Rollout management, Tools, PosSystems, Metrics, Configuration, Digital Receipt (New), Shop, Help, and Sign out. The main content area features a search bar at the top right. Below it are two panels: 'Master data of user' for Magdalena Stoyanova and 'Master data of company' for DISH Digital Solutions GmbH. The user panel shows contact details, company affiliation, and localization settings. The company panel shows address and contact information. Below these is a 'List of PosOperators' section with a search bar and a list of operators. At the bottom, there is an 'RSS Feed News from Germany' section with 10 feeds, including a link for 'Wichtiger Hinweis zur Umstellung auf FCC-Version 4.1.x'. The footer contains the company name 'fiskaltrust Deutschland GmbH' and the copyright notice '© 2024 DISH Digital Solutions GmbH'.



After logging in, click **PosDealer**.

The screenshot displays the Fiskaltrust user interface. On the left is a dark sidebar with the 'fiskaltrust.' logo and a list of navigation items: Overview, Requests & Updates, User Info, Company Info, PosOperator, **PosDealer** (highlighted with an orange box), Rollout management, Tools, PosSystems, Metrics, Configuration, Digital Receipt (New), Shop, Help, and Sign out. The main content area is light gray and contains several sections: a search bar for the knowledge base, 'Master data of user' for Magdalena Stoyanova, 'Master data of company' for DISH Digital Solutions GmbH, a 'List of PosOperators' section with a search bar, and an 'RSS Feed News from Germany' section with 10 feeds. The footer contains the company name 'fiskaltrust Deutschland GmbH' and the version number '1.162.24214.75796+fd6b7cdd85, © 2024'.



Then go to **Subscriptions**.

The screenshot shows the Fiskaltrust user interface. On the left is a dark sidebar with the 'fiskaltrust.' logo and a list of navigation items: Overview, Requests & Updates, User Info, Company Info, PosOperator, **PosDealer** (with a dropdown arrow), Subscriptions (highlighted with an orange box), Rollout management, Tools, PosSystems, Metrics, Configuration, Digital Receipt (with a 'New' badge), Shop, Help, and Sign out. The main content area has a search bar at the top. Below it are two panels: 'Master data of user' for Magdalena Stoyanova and 'Master data of company' for DISH Digital Solutions GmbH. Below these is a 'List of PosOperators' section with a search bar and a download icon. At the bottom, there is an 'RSS Feed News from Germany' section with 10 feeds. The footer contains the company name and address: 'fiskaltrust Deutschland GmbH, Moosweg 3, 51377 Leverkusen, support@fiskaltrust.de' and a version number: '1.162.24214.75796+fd6b7cdd85, © 2024'.

You can use the **search table** to look up a specific customer.

Search knowledge base ...

EN

PosDealer / Subscriptions

Report a problem

Allow invoicing subscriptions automatically Without automatic invoicing allowed, All your 2 subscriptions need to be paid manually

Q Search table

All

PosOperator	Product	Subscription target	Invoicing date	Invoicing type	Subscription Status	Actions
<input type="checkbox"/>	4445+040010 - PosArchiv [subscription] per ...	Queue: (afaaef77-4916-4ddb-8c11-802f0fba...	2024-11-09	Manual	Active Paid until 2024-11-09	⋮
<input type="checkbox"/>	4445+040040 - DATEV MeinFiskal [subscripti...	Queue: (afaaef77-4916-4ddb-8c11-802f0fba...	2024-11-09	Manual	Active Paid until 2024-11-09	⋮

Download Subscriptions CSV

First page < 1 / 1 > Last page

Activate the **checkbox** for the product you wish to cancel.

Search knowledge base ...

EN

PosDealer / Subscriptions

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Search table

All

PosOperator	Product	Subscription target	Invoicing date	Invoicing type	Subscription Status	Actions
<input type="checkbox"/>	4445+040010 - PosArchiv [subscription] per ...	Queue: (afaaef77-4916-4ddb-8c11-802f0fba...	2024-11-09	Manual	Active Paid until 2024-11-09	⋮
<input checked="" type="checkbox"/>	4445+040040 - DATEV MeinFiskal [subscripti...	Queue: (afaaef77-4916-4ddb-8c11-802f0fba...	2024-11-09	Manual	Active Paid until 2024-11-09	⋮

Download Subscriptions CSV

First page < 1 / 1 > Last page

Once selected, click on **Cancel 1 subscription**.

Search knowledge base ...

EN

PosDealer / Subscriptions

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Search table

All

PosOperator	Product	Subscription target	Invoicing date	Invoicing type	Subscription Status	Actions
<input type="checkbox"/>	4445+040010 - PosArchiv [subscription] per ...	Queue: (afaaef77-4916-4ddb-8c11-802f0fba...	2024-11-09	Manual	Active Paid until 2024-11-09	
<input checked="" type="checkbox"/>	4445+040040 - DATEV MeinFiskal [subscripti...	Queue: (afaaef77-4916-4ddb-8c11-802f0fba...	2024-11-09	Manual	Active Paid until 2024-11-09	

Cancel 1 subscriptions

Pay 1 Subscriptions

Download Subscriptions CSV

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That's it. You now know how to cancel subscriptions in the Fiskaltrust portal.

The screenshot shows the Fiskaltrust portal interface. On the left is a dark sidebar with navigation options: Overview, Requests & Updates, User Info, Company Info, PosOperator, PosDealer (selected), Subscriptions, Rollout management, Tools, PosSystems, Metrics, Configuration, Digital Receipt (New), Shop, Help, and Sign out. The main content area is titled 'PosDealer / Subscriptions' and features a search bar and a dropdown menu set to 'All'. A yellow notification bar at the top states: 'Allow invoicing subscriptions automatically' (with a toggle switch) and 'Without automatic invoicing allowed, All your 2 subscriptions need to be paid manually'. Below this is a table with columns: PosOperator, Product, Subscription target, Invoicing date, Invoicing type, Subscription Status, and Actions. Two rows are visible, both with 'Active | Paid until 2024-11-09' status. The second row is selected with a blue checkmark. At the bottom right, there are two buttons: 'Cancel 1 subscriptions' (red) and 'Pay 1 Subscriptions' (blue). A 'Download Subscriptions CSV' button is located at the bottom left of the main content area. The footer shows 'First page', '1 / 1', and 'Last page' navigation controls.



Scan to go to the interactive player