



Welcome to the DISH POS Dashboard! In this tutorial, we'll show you how to add 'No Payment Received' as a payment method for a transaction.

DISH POS v3.54.9
(V) Demo EN Video
Dish Support
Demo DISH POS

<< Minimise menu

- @ Dashboard
- 📦 Products
- 📈 Finance
- ⚙️ General
- 📁 Payment
- 🛒 Self-service

Dashboard

Show amounts including VAT

Turnover

€ 0.00

Transactions

0

Average spending

€ 0.00

Open orders

€ 0.00

Amount

0

Last update:
Today at 15:26

Turnover details

— This week — Previous week

TURNOVER TO DATE THIS WEEK € 0.00	TURNOVER TO DATE LAST WEEK € 0.00	TOTAL TURNOVER LAST WEEK € 0.00
AVERAGE SPENDING TO DATE THIS WEEK € 0.00	AVERAGE SPENDING TO DATE LAST WEEK € 0.00	AVERAGE SPENDING LAST WEEK € 0.00
NUMBER OF TRANSACTIONS TO DATE THIS WEEK 0	NUMBER OF TRANSACTIONS TO DATE LAST WEEK 0	TOTAL TRANSACTIONS LAST WEEK 0

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First click on **Payment**.

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Dashboard

Show amounts including VAT

Today's turnover data

Turnover € 0.00	Transactions 0	Average spending € 0.00	Open orders € 0.00 Amount 0 Last update: Today at 15:26
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Turnover details

— This week — Previous week

TURNOVER TO DATE THIS WEEK € 0.00	TURNOVER TO DATE LAST WEEK € 0.00	TOTAL TURNOVER LAST WEEK € 0.00
AVERAGE SPENDING TO DATE THIS WEEK € 0.00	AVERAGE SPENDING TO DATE LAST WEEK € 0.00	AVERAGE SPENDING LAST WEEK € 0.00
NUMBER OF TRANSACTIONS TO DATE THIS WEEK 0	NUMBER OF TRANSACTIONS TO DATE LAST WEEK 0	TOTAL TRANSACTIONS LAST WEEK 0

Navigation menu: Dashboard, Products, Finance, General, **Payment**, Self-service



Then select **Payment methods**.

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Dashboard

Minimise menu

- Dashboard
- Products
- Finance
- General
- Payment
 - Payment methods**
 - Payment method menu
 - EFT devices
 - Payment providers
- Self-service

Today's turnover data

Turnover	Transactions	Average spending	Open orders
€ 0.00	0	€ 0.00	€ 0.00
			Amount
			0
			Last update: Today at 15:26

Turnover details

— This week — Previous week

TURNOVER TO DATE THIS WEEK	TURNOVER TO DATE LAST WEEK	TOTAL TURNOVER LAST WEEK
€ 0.00	€ 0.00	€ 0.00
AVERAGE SPENDING TO DATE THIS WEEK	AVERAGE SPENDING TO DATE LAST WEEK	AVERAGE SPENDING LAST WEEK
€ 0.00	€ 0.00	€ 0.00
NUMBER OF TRANSACTIONS TO DATE THIS WEEK	NUMBER OF TRANSACTIONS TO DATE LAST WEEK	TOTAL TRANSACTIONS LAST WEEK
0	0	0

Show amounts including VAT

Now click on **+Add payment method** on the top right corner.

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<< Minimise menu

- Dashboard
- Products
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- Payment
 - Payment methods
 - Payment method menu
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 - Payment providers
- Self-service

Payment methods

+ Add payment method

Reference	Name	Type	Currency
7	Free of Charge	Cash	€
9	Cash	Cash	€
1b2172e8-c9f5-4230-91ad-86610bad23ee	iDeal	External payment method	€
7f6c9332-a653-485c-982f-244af286ade8	Order Aggregator	External payment method	€
bb6752bf-62b9-4802-8087-a5e9bde37764	Web Pin	External payment method	€
bccb39ca-0e51-4436-8e54-615c98271de2	Sofort Banking	External payment method	€
b34d8503-64fc-45b4-9fb0-469109145a81	Mistercash	External payment method	€
9e0ee90e-7c49-49ef-9451-a5099f7bb95a	Creditcard Online	External payment method	€
a3305ab4-9b00-4f32-954a-daa91e3da4ad	Giropay	External payment method	€
2d72ba52-d961-4d25-9758-804d1501e860	Maestro	External payment method	€
624a5675-cc0c-4e0d-9212-24c8306fd461	Mastercard	External payment method	€
b6b49bca-f88c-480a-a733-b1d88bb3c4a7	Visa	External payment method	€
ed4f42a8-890c-43dc-bd96-7c471ea08343	V-pay	External payment method	€
f0624cf5-66e5-4041-8c45-1f55d6537194	American Express	External payment method	€

1 Name the new payment method "Pagamento non riscosso".

The screenshot shows the 'Add payment method' interface in the DISH POS system. On the left is a dark sidebar menu with options like 'Dashboard', 'Products', 'Finance', 'General', 'Payment', and 'Self-service'. The 'Payment' section is expanded, showing 'Payment methods', 'Payment method menu', 'EFT devices', and 'Payment providers'. The main content area is titled 'Add payment method' and contains a form with the following sections:

- Payment method**: Includes a 'Name *' field (highlighted with a red box) and a 'Payment method type *' dropdown menu.
- Payment properties**: Includes a 'Currency *' dropdown menu.
- References**: Includes a 'fiscal reference *' dropdown menu.
- Identification**: Includes 'Your reference' and 'ID' text input fields.

At the bottom of the form are 'Cancel' and 'Save' buttons.

In Payment method type, select **Cash** from the top-down-menu.

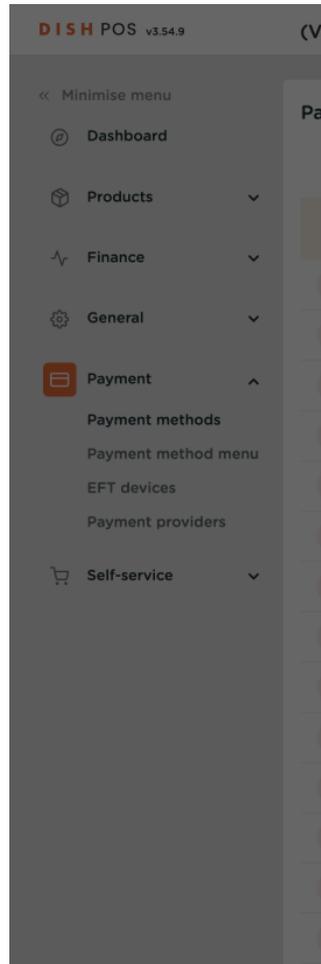
The screenshot displays the 'Add payment method' interface in the DISH POS system. On the left, a sidebar menu is visible with options like 'Dashboard', 'Products', 'Finance', 'General', 'Payment', and 'Self-service'. The main area is titled 'Add payment method' and contains a 'Payment method' form. The form has the following fields and sections:

- Name ***: Pagamento non riscosso
- Payment method type ***: A dropdown menu is open, showing a list of options: 'Cash' (highlighted with an orange border), 'Payment terminal', 'Online', 'External payment method', and 'Tap to pay'.
- Payment properties**:
 - Currency ***: A dropdown menu.
- References**:
 - fiscal reference ***: A dropdown menu.
- Identification**:
 - Your reference**: A text input field.
 - ID**: A text input field.

At the bottom of the form, there are two buttons: 'Cancel' and 'Save'.



In Currency, select **Euro**.



Add payment method



Payment method

Payment method ✕

Name * Payment method type *

Payment properties

Currency * (dropdown menu open with options: Euro, EURO, Euro, Euro)

References

fiscal reference *

Store configuration

Store	Cash drawer	Show amount dialogue box
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[+ Add store configuration](#)

Identification

Your reference

ID



In fiscal reference select **other transfer**.

DISH POS v3.54.9 (V) Add payment method

Payment method

Payment method

Name * Payment method type *

Payment properties

Currency *

Rounding currency ⓘ

References

fiscal reference *

Store configuration

Store	Cash drawer	Show amount dialogue box
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+ Add store configuration

Identification

Your reference

ID

Cancel Save



Once you have created your new payment method, click on **Save** in order not to loose the progress made.

Payment method (X)

Name * Payment method type *

Payment properties

Currency *

Rounding currency ⓘ

References

fiscal reference *

Store configuration

Store	Cash drawer	Show amount dialogue box

+ Add store configuration

Identification

Your reference

ID

Cancel **Save**



That's it! You now know how to register when you didn't received a payment.

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Payment methods

+ Add payment method

	Reference	Name	Type	Currency
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	7f6c9332-a653-485c-982f-244af286ade8	Order Aggregator	External payment method	€
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	a3305ab4-9b00-4f32-954a-daa91e3da4ad	Giropay	External payment method	€
	2d72ba52-d961-4d25-9758-804d1501e860	Maestro	External payment method	€
	624a5675-cc0c-4e0d-9212-24c8306fd461	Mastercard	External payment method	€
	b6b49bca-f88c-480a-a733-b1d88bb3c4a7	Visa	External payment method	€
	ed4f42a8-890c-43dc-bd96-7c471ea08343	V-pay	External payment method	€
	f0624cf5-66e5-4041-8c45-1f55d6537194	American Express	External payment method	€



Scansiona per andare al lettore interattivo